RNS Number: 3549S Eckoh PLC 09 March 2023

9 March 2023



Eckoh plc

("Eckoh", the "Group", or the "Company")

Appointment of Investec as Joint Broker

Eckoh plc (AIM: ECK), the global provider of Customer Engagement Security Solutions, is pleased to announce that Investec Bank plc ("Investec") has been appointed as Joint Broker with immediate effect. Investec will work alongside Singer Capital Markets, which remains as the Company's Nominated Adviser and Joint Broker.

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About Eckoh plc

Eckoh is a global provider of customer engagement security solutions, supporting an international client base from its offices in the UK and US.

Our secure payments products help our clients take payments securely from their customers through multiple channels. The products, which include the patented CallGuard, can be hosted in the Cloud or deployed on the client's site and remove sensitive personal and payment data from contact centres and IT environments. They offer merchants a simple and effective way to reduce the risk of fraud, secure sensitive data and become compliant with the Payment Card Industry Data Security Standards ("PCI DSS") and wider data security regulations. Eckoh has been a PCI DSS Level One Accredited Service Provider since 2010, securing over £5bn in payments annually.

Eckoh's customer engagement solutions enable enquiries and transactions to be performed on whatever device the customer chooses, allowing organisations to increase efficiency, lower operational costs and provide a true Omnichannel experience. We also assist organisations in transforming the way that they engage with their customers by providing support and transition services as they implement our innovative customer contact solutions.

Our large portfolio of clients come from a broad range of vertical markets and includes government departments, telecoms providers, retailers, utility providers and financial services organisations.

For more information go to www.eckoh.com

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