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Metro Bank Holdings plc (LSE: MTRO LN) 24 April 2024

## Metro Bank Holdings plc

Legal Entity Identifier: 984500CDDEAD6C2EDQ64

# **Board Update**

Metro Bank announces that Cristina Alba Ochoa, interim CFO, will be appointed to the Metro Bank Board as an Executive Director. The appointment will become effective following regulatory approval and will continue until Marc Page, the incoming CFO, joins Metro Bank on 2 September 2024.

This announcement is made pursuant to LR 9.6.11R of the Listing Rules. Metro Bank confirms that there are no other matters requiring disclosure under LR 9.6.13R of the Listing Rules in relation to Cristina Alba Ochoa's appointment.

#### **ENDS**

#### **Enquiries**

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### About Metro Bank

Metro Bank services over three million customer accounts and is celebrated for its exceptional customer experience. It remains one of the highest rated high street banks for overall service quality for personal customers, the best bank for service in-store for business customers and joint top for service in-store for personal customers, in the Competition and Markets Authority's Service Quality Survey in February 2024.

Metro Bank has also been awarded "Large Loans Mortgage Lender of the Year", 2024 and 2023 Mortgage Awards, accredited as a top ten Most Loved Workplace 2023, "2023 Best Lender of the Year – UK" in the M&A Today, Global Awards, the "Inclusive Culture Initiative Award" in the 2023 Inclusive Awards, "Diversity, Equity & Inclusion Award" and "Leader of the Year Award 2023" at the Top 1% Workplace Awards, "Best Women Mortgage Leaders in the UK" from Elite Women 2023, "Diversity Lead of the Year", 2023 Women in Finance, Best Large Loan Lender, 2023 Mortgage Strategy Awards, "Best Business Credit Card", Forbes Advisor Best of 2023 Awards, "Best Business Credit Card", 2023 Moneynet Personal Finance Awards.

The community bank offers retail, business, commercial and private banking services, and prides itself on giving customers the choice to bank however, whenever and wherever they choose, and supporting the customers and communities it serves. Whether that's through its network of 76 stores; on the phone through its UK-based contact centres; or online through its internet banking or award-winning mobile app, the bank offers customers real choice.

Metro Bank Holdings PLC (registered in England and Wales with company number 14387040, registered office: One Southampton Row, London, WC1B 5HA) is the listed entity and holding company of Metro Bank PLC.

Metro Bank PLC (registered in England and Wales with company number 6419578, registered office: One Southampton Row, London, WC1B 5HA) is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. 'Metrobank' is a registered trademark of Metro Bank PLC. Eligible deposits are protected by the Financial Services Compensation Scheme. For further information about the Scheme refer to the FSCS website <a href="www.fscs.org.uk">www.fscs.org.uk</a>. All Metro Bank products are subject to status and approval.

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