19 September 2024

## ActiveOps Plc

(the "Company" or the "Group")

## **Director/PDMR Dealing**

ActiveOps plc (AIM: AOM), a leading provider of Decision Intelligence for service operations announces that it has been notified of the following transactions in ordinary shares in the Company undertaken by directors/persons discharging managerial responsibility (PDMR) as a result of their participation in the Company's all-employee Share Incentive Plan.

The notifications below are made in accordance with Article 19(3) of the Market Abuse Regulation:

a) Name 1. Richard Jeffery  2 Reason for the notification  a) Position/status 1. Chief Executive Officer  b) Initial notification / Amendment Initial Notification.  3 Details of the Issuer, emission allowance market participant, auction platform, auctioneer or auction monitor  a) Name ActiveOps plc  b) LEI 213800RHBFOK6YNI3B30  4 Details of the transaction(s): section to be repeated for (i) each type of instrument; (ii) each type of transaction; (iii) each date; and (iv) each place where transactions have been conducted  a) Description of the financial instrument, type of instrument ISIN Code: GB00BLH37Y17  b) Nature of the transaction Acquisition of partnership shares through the Company's Share Incentive Plan  c) Price(s) and volume(s)  Price(s)   Volume(s)     Price(s)   Volume(s)	1	Details of the person discharging managerial responsibilities / person closely associated	
a) Position/status	a)	Name	1. Richard Jeffery
b) Initial notification / Amendment Initial Notification.  3 Details of the issuer, emission allowance market participant, auction platform, auctioneer or auction monitor  a) Name ActiveOps plc  b) LEI 213800RHBFOK6YNI3B30  4 Details of the transaction(s): section to be repeated for (i) each type of instrument; (ii) each type of transaction; (iii) each date; and (iv) each place where transactions have been conducted  a) Description of the financial instrument, type of instrument Identification code ISIN Code: GB00BLH37Y17  b) Nature of the transaction Acquisition of partnership shares through the Company's Share Incentive Plan  c) Price(s) and volume(s) Price(s) Volume(s)  1. f1.33 1. 112  d) Aggregated information - Aggregated volume - Price  e) Date of the transaction 17 September 2024	2	Reason for the notification	
Details of the issuer, emission allowance market participant, auction platform, auctioneer or auction monitor  ActiveOps plc  Details of the transaction(s): section to be repeated for (i) each type of instrument; (ii) each type of transaction; (iii) each date; and (iv) each place where transactions have been conducted  Description of the financial instrument, type of instrument Identification code  ISIN Code: GB00BLH37Y17  Divide: GB00B	a)	Position/status	1. Chief Executive Officer
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C) Price(s) and volume(s)  Price(s) Volume(s)  1. £1.33  1. 112  d) Aggregated information - Aggregated volume - Price  e) Date of the transaction  17 September 2024		Identification code	ISIN Code: GB00BLH37Y17
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- Aggregated volume - Price  e) Date of the transaction 17 September 2024	c)	Price(s) and volume(s)	
e) Date of the transaction 17 September 2024	d)	Aggregated information	
e) Date of the transaction 17 September 2024		- Aggregated volume	N/A
		- Price	
f) Place of the transaction London Stock Exchange	e)	Date of the transaction	17 September 2024
<u>l</u>	f)	Place of the transaction	London Stock Exchange

For more information, please contact:

ActiveOps Via Alma

Richard Jeffery, Chief Executive Officer <u>www.activeops.com</u>

Emma Salthouse, Chief Financial Officer

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## About ActiveOps

The Company's offerings provide predictive and prescriptive insight to help service operations make better decisions - faster. The Company's Al-powered SaaS solutions are underpinned by 15+ years of operational data and its AOM methodology that's proven to drive cross department decision-making.

With Decision Intelligence, ActiveOps' customers deliver MORE - release 20%+ capacity within the first 12 months and boost productivity by 30%+ leading to MORE business impact. Customer turnaround times are improved substantially, costs are reduced, SLAs are met, and employees are happier and more engaged.

The Company has over 170 employees, serving a global customer base of over 80 enterprise customers from offices in the UK, Ireland, USA, Australia, India and South Africa. The Group's customers are predominantly in the banking, insurance, healthcare administration and business process outsourcing (BPO) sectors, including Nationwide, TD Bank, Elevance and DXC Technology.

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