

Totally plc

("Totally", "the Company" or "the Group")

New insourcing contract and extension of NHS 111 online contract collectively valued at c. £6.1 million

Totally plc (AIM: TLY), a leading provider of frontline healthcare services, corporate fitness and wellbeing services across the UK and Ireland has been awarded a new contract for insourcing services and a contract extension for the delivery of NHS 111 online services; both contracts are for the North of England.

The insourcing contract, to be delivered by Pioneer Healthcare, is a further expansion of Totally's footprint across the North of England. The contract, valued at c. £5 million will enable the treatment of patients across multiple medical specialties, including outpatients and day cases. This new contract will be mobilized immediately and the work delivered by end of March 2025.

Totally has also been awarded a contract extension for existing services delivering NHS 111 "Speak to" and online dispositions for a Trust in the North East of England. The contract runs from 1 April 2024 to 30 September 2025 and is valued at £1.1 million.

Wendy Lawrence, Totally CEO said:

"These two contracts demonstrate how we can support this for patients across the UK - making sure patients can access help when they need it, and increasing capacity so that no one waits longer than they need to for essential treatment."

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Notes to editors

About Totally

Totally is a leading provider of healthcare and wellbeing services across the UK and Ireland, working in partnership with the NHS, other healthcare providers and corporate customers to help address the challenges of increased demand for healthcare services.

Totally helps healthcare commissioners and hospitals ensure patients can access the most appropriate care quickly and efficiently by delivering quality urgent care services, such as NHS 111 and urgent treatment centres, elective care services including insourcing, outsourcing and elective care delivered via 'Any Qualified provider', as well as community dermatology clinics; and therapy servicing including first contact practitioner and a full physiotherapy and podiatry offering. Our corporate customer services also play a role in reducing reliance on healthcare by promoting healthy lifestyles and physical and mental health.

Healthcare services

Urgent Care: Totally's urgent care services are delivered under the Totally Urgent Care brand, by Vocare and Greenbrook Healthcare. Both businesses have a strong heritage and have been delivering quality urgent care services including NHS 111, GP Out of Hours and Urgent Treatment centres on behalf of the NHS for more than 25 years and 15 years respectively.

Elective care: Totally's elective care services are delivered by Pioneer Healthcare, About Health and Premier Physical Healthcare.

- Pioneer Healthcare was established in 2007 and delivers a wide range of acute services to NHS patients, in partnership with independent healthcare sector private hospitals across England, to help the NHS reduce waiting lists whilst maintaining patient care and quality. Pioneer offer services through insourcing and outsourcing agreements and through its Any Qualified Provider status.
- About Health has been delivering community-based specialist care with a focus on delivering prompt assessment and treatment across the country since 2008.
- Premier Physical Healthcare was established in 2007 and provides physiotherapy and podiatry services to NHS patients, often within a community GP practice, and to the prison service.

Corporate Wellbeing Services

Energy Fitness Professionals ("EFP"): EFP is a corporate fitness provider established in 1990 to address a gap in the market

Energy Fitness Professionals (EFP). EFP is a corporate fitness provider established in 1990 to address a gap in the market for workplace fitness, which has grown to offer a range of services covering workplace wellbeing. EFP manages 62 gyms on behalf of its corporate customers, with more than 13,000 members.

For more information visit www.totallyplc.com

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