

Totally plc

("Totally", "the Company" or "the Group")

Directorate Changes

Totally plc (AIM: TLY), a leading provider of frontline healthcare services, corporate fitness and wellbeing services across the UK and Ireland, is pleased to announce the appointment of Robert Harris to the Totally Board of Directors with effect from 9 February 2025.

Robert will join the Board as a Non-Executive Director and Chair of the Remuneration Committee.

Robert has an impressive track record in healthcare including responsibility for government health policy, strategy and hospital regulation. He has held multiple Executive and Non-Executive positions within successful healthcare organisations, both NHS and private, and was the first National Director of Strategy at NHS England from 2012 to 2014. He is currently a Non-Executive Director at DHU Healthcare CIC, a provider of NHS 111, out of hours and urgent care services, a role which he will step away from prior to taking up the position at Totally, and also a Non-Executive Director at Optegra Eye Health Care, a leading provider of eye surgery across several European countries. Previous roles within the NHS include Executive Director of Operations and Performance at NHS Midlands & East Strategic Health Authority and Executive Director of Commissioning & Performance at NHS East of England Strategic Health Authority. Robert was the first Policy Director of the UK hospital regulator, Monitor, and was also previously Non-Executive Chair of Medinet Clinical Services, the leading provider of insourced clinical services to the NHS.

Following the above appointment and in line with best corporate governance practice, having spent nine years as a Non-Executive Director, Tony Bourne, Non-Executive Director has notified the Company that he will step off the Board with effect from 8 February 2025.

Wendy Lawrence, Chief Executive Officer, commented:

"Robert is an exceptional healthcare leader and brings significant experience which will support Totally in its ambition to improve healthcare, and in turn return to growth. I am very pleased to welcome him to the Board and would also like to take this opportunity to thank Tony for his contribution to the business over the last nine years."

Additional Information

Robert James Barrington Hugo Harris, age 63, is currently or has been a Director of the following companies within the past five years:

Current Directorships

Optegra Eye Health Care
DHU Healthcare CIC
Oxonar Ltd

Previous Directorships

Medinet Clinical Services
LHG GP Partnership
SP Care Holdings Limited
Norse Medica Limited
Phoenix Care Topco Ltd

For further information please contact:

Totally plc

Wendy Lawrence, Chief Executive Officer
Simon Stilwell, Chair

020 3866 3330

Canaccord Genuity Limited (Nominated Adviser & Corporate Broker)

Bobbie Hilliam / Harry Rees

020 7523 8000

Notes to editors

About Totally

Totally is a leading provider of healthcare and wellbeing services across the UK and Ireland, working in partnership with the NHS, other healthcare providers and corporate customers to help address the challenges of increased demand for healthcare services.

Totally helps healthcare commissioners and hospitals ensure patients can access the most appropriate care quickly and efficiently by delivering quality urgent care services, such as NHS 111 and urgent treatment centres, elective care services including insourcing, outsourcing and elective care delivered via 'Any Qualified Provider', as well as community dermatology clinics; and therapy servicing including first contact practitioner and a full physiotherapy and podiatry

offering. Our corporate customer services also play a role in reducing reliance on healthcare by promoting healthy lifestyles and physical and mental health.

Healthcare services

Urgent Care: Totally's urgent care services are delivered under the Totally Urgent Care brand, by Vocare and Greenbrook Healthcare. Both businesses have a strong heritage and have been delivering quality urgent care services including NHS 111, GP Out of Hours and urgent treatment centres on behalf of the NHS for more than 25 years and 15 years respectively.

Elective care: Totally's elective care services are delivered by Pioneer Healthcare, About Health and Premier Physical Healthcare.

- Pioneer Healthcare was established in 2007 and delivers a wide range of acute services to NHS patients, in partnership with independent healthcare sector private hospitals across England, to help the NHS reduce waiting lists whilst maintaining patient care and quality. Pioneer offer services through insourcing and outsourcing agreements and through its Any Qualified Provider status.
- About Health has been delivering community-based specialist care with a focus on delivering prompt assessment and treatment across England since 2008.
- Premier Physical Healthcare was established in 2007 and provides physiotherapy and podiatry services to NHS patients, often within a community GP practice, and to the prison service.

Corporate Wellbeing Services

Energy Fitness Professionals ("EFP"): EFP is a corporate fitness provider established in 1990 to address a gap in the market for workplace fitness, which has grown to offer a range of services covering workplace wellbeing. EFP manages 62 gyms on behalf of its corporate customers, with more than 13,000 members.

For more information visit www.totallyplc.com

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