



Trainline plc ("Trainline" or the "Company")

DfT statement in relation to future online retailing

The UK Government Department for Transport (the DfT) has today provided an update on its plans in relation to future online rail retailing:

"After Great British Railways is established following legislation, it will retail online by bringing together individual train operators' ticket websites. It will work alongside a thriving private sector retail market, where all rail retailers can compete in an open and fair manner. The private sector will continue to play a key role in driving growth through innovation and investment and encouraging more people to choose rail."

DfT update, 22 January 2025

While the structure of Great British Rail's (GBR's) retailing will take several years to realise, Trainline notes the UK Government's consistent commitment to a competitive and innovative market, with a level playing field and a strong independent retail sector.

The DfT's update today precedes their launch in the coming weeks of an industry-wide consultation on the Rail Reform Bill, which is intended to establish GBR as the governing body for passenger rail. The process of legislating for and establishing GBR is expected to take a number of years.

The DfT's update is available to view on the UK Government's website: <https://www.gov.uk/government/publications/great-british-railways-online-rail-ticket-retailing/great-british-railways-online-rail-ticket-retailing>

Jody Ford, CEO of Trainline said:

"As the UK Government further outlines Great British Railways' approach to retailing, we welcome their unequivocal commitment to a competitive retail market, underpinned by a level playing field, and recognition of the value and innovation that brings to rail users. Trainline is the UK's No1 travel app, with 18 million customers and the highest customer trust scores in the industry. We have innovated to build solutions customers love over 25 years, giving them the ease and value they desire, and helping to grow demand for rail in the UK."

A DfT spokesperson said:

"The Government is committed to a thriving, competitive private sector retail market for rail tickets, where all participants can compete in an open and fair manner. As the Government establishes Great British Railways, it looks forward to the private sector continuing to play a key role in driving growth through innovation and investment and encouraging more people to choose rail. We will work in close partnership with industry and the private sector to achieve this."

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About Trainline:

Trainline (www.trainline.com) is the leading independent rail and coach travel platform selling rail and coach tickets to millions of travellers worldwide, enabling them to seamlessly search, book and manage their journeys all in one place via its highly rated website and mobile app. Trainline is a one-stop shop for rail and coach travel bringing together millions of routes, fares and journey times from rail and coach carriers across Europe.

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