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Tracsis plc
("Tracsis" or "the Group")

ScotRail expands availability of Tap&Pay smart ticketing app

Tracsis (LSE: TRCS), a leading transport technology provider, is pleased to announce that following the successful completion of a six-month pilot, ScotRail is expanding the availability of its Tracsis-developed pay-as-you-go ticketing app to transform the way its customers travel.

The "Tap&Pay" app allows customers to experience the convenience of seamless, best value fare rail travel without the need to buy tickets in advance. It is now available for download in app stores, for travel initially in the Strathclyde area and routes between Strathclyde and Edinburgh. If successful, ScotRail will look to roll the app out more widely across its network.

The app utilises Tracsis' Hopsta platform to enable easy, ticket-free, pay-as-you-go travel. This technology uses location mapping to identify the origin and destination station, generates a single-use barcode that can be scanned at ticket gates and on mobile devices, and automatically calculates and charges the best available fare based on the journey made and time of travel. Customers making multiple trips on the same route over a week will never pay more than the cost of a weekly season ticket.

Tracsis' pay-as-you-go smart ticketing technology has been deployed on a standalone basis with multiple train operators across the UK. To date, over 30 million customer journeys have been processed using a mix of ITSO smartcard and contactless bankcard transactions. The Hopsta platform that enables the Tap&Pay app was developed by Tracsis through R&D investment and now places best value fare pay-as-you-go directly in the hands of the consumer. Tracsis earns a commission on each ticket sold through the Tap&Pay app. This is not expected to be a material contribution to FY25 revenue as this technology moves through its early adoption phase with customers.

Chris Barnes, Chief Executive Officer of Tracsis, commented:

"We are delighted to be working in partnership with ScotRail to expand the availability of its pay-as-you-go ticketing app which will deliver greater consumer choice and a best price guarantee without the need to pre-purchase a ticket. Tracsis has a long track record of working with the rail industry to deliver innovative technology solutions and this is reflected in the recent nomination of the Tap&Pay app for 'Ticketing Technology of the Year' at Transport Ticketing Global 2025."

Claire Dickie, Commercial Director for ScotRail, commented:

"ScotRail is committed to improving the travel experience for our customers, and the launch of our new Tap&Pay app will make rail travel even more convenient for customers across large parts of the central belt. The Tap&Pay app provides a smarter, more convenient way to travel, ensuring customers have a seamless travel experience and receive the best value fare for their journeys. We are excited to offer more customers the chance to travel without the need to pre-purchase tickets in this next phase of the trial."

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Notes to editors:

- Tracsis plc is a technology company and a leading provider of software and hardware products, data capture and data analytics/GIS services for the rail, traffic data and wider transport industries.
- Tracsis's products and services are widely used to increase efficiency, reduce cost and risk, improve operational and asset performance, improve safety management and decision making capabilities and improve the overall end-user experience for clients and customers.
- The Group is split into two principal operating areas built around detailed industry knowledge and expertise:
 - **Rail Technology & Services:** A software, technology and product led business. It develops and supplies software that solves complex resource, asset optimisation and control problems for Train Operators, and smart ticketing, delay repay and other retail software to improve the customer experience for rail users. It also develops remote condition monitoring hardware, data acquisition software, and safety and risk management software for rail infrastructure providers.
 - **Data, Analytics, Consultancy & Events:** A largely services led business that focuses on data capture, data analytics, GIS, earth observation, data insights, consultancy and event traffic management within a range of transport and pedestrian rich environments. The business provides technology and bespoke products and data that underpin large scale intelligent transport systems, smart city planning and positive environmental decision making.
- Tracsis has a blue-chip client base which includes all major UK transport owning groups, Network Rail, Passenger and Freight Train Operating Companies, the Department for Transport, TfL, multiple local authorities, major outdoor music and sporting event organisers, and a wide variety of large engineering and infrastructure companies. In North America our clients include Class 1 rail freight companies, transit operators, shortline railroads and several large rail served ports and industrials.
- The business drives growth both organically and through acquisition and has made seventeen acquisitions since 2008.

For more information on Tracsis please visit <http://www.tracsis.com>

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