

This announcement contains inside information for the purposes of article 7 of the Market Abuse Regulation (EU) 596/2014 as amended by regulation 11 of the Market Abuse (Amendment) (EU Exit) Regulations 2019/310. With the publication of this announcement, this information is now considered to be in the public domain.

Totally announces contract renewals valued at c. £30 million

Totally plc (AIM: TLY), a leading provider of frontline healthcare services, corporate fitness and wellbeing services across the UK and Ireland, is delighted to announce two contract renewals for the delivery of urgent care services.

The first contract, for the delivery of General Practice out-of-Hours ("GPOOH") services in the North East of England, has been awarded following a formal retender of existing business. Totally has been providing GPOOH in the region for more than 20 years. The service will commence on the 1 June 2025 for a period of five years with the option to extend for a further 20 months. The contract value per annum is c.£4 million, totalling c. £26 million over the full term of the contract (including the option extension period).

A further contract, for the delivery of 111 and 999 support for an Ambulance Trust in the North, was also awarded following formal tender. Totally has been providing CAS/111 services to the Trust for c. four years and has recently run an extended pilot to test a model for supporting 999 services through CAS intervention on category 3, 4 and 5 calls. The contract runs for two years from 1 April 2025 valued at c. £1.5 million per annum, with an option to extend for a further year, at a total value of c. £4 million over the full term of the contract (including the option extension period).

Prasad Godbole, Interim Chief Executive Officer for Totally stated:

"These contract wins evidence the value which Totally can bring to both NHS and Ambulance trusts. Both have been awarded under competitive tender, by trusts where we have been delivering services for a number of years, acknowledging the strength of the services we deliver and our competitiveness within the market. I am delighted that we will be continuing to work with these long-term partners, and share my thanks, also, with our teams who work diligently each and every day on their behalf."

For further information please contact:

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Canaccord Genuity Limited (Nominated Adviser & Corporate Broker) Bobbie Hilliam / Harry Rees	020 7523 8000

Notes to editors

About Totally

Totally is a leading provider of healthcare and wellbeing services across the UK and Ireland, working in partnership with the NHS, other healthcare providers and corporate customers to help address the challenges of increased demand for healthcare services.

Totally helps healthcare commissioners and hospitals ensure patients can access the most appropriate care quickly and efficiently by delivering quality urgent care services, elective care services including insourcing, outsourcing and elective care delivered via 'Any Qualified provider', as well as community dermatology clinics; and therapy servicing including first contact practitioner and a full physiotherapy and podiatry offering. Our corporate customer services also play a role in reducing reliance on healthcare by promoting healthy lifestyles and physical and mental health.

Healthcare services

Urgent Care: Totally's urgent care services are delivered under the Totally Urgent Care brand, by Vocare and Greenbrook Healthcare. Both businesses have a strong heritage.

Elective care: Totally's elective care services are delivered by Pioneer Healthcare, About Health and Premier Physical Healthcare.

- Pioneer Healthcare was established in 2007 and delivers a wide range of acute services to NHS patients, in partnership with independent healthcare sector private hospitals across England, to help the NHS reduce waiting lists whilst maintaining patient care and quality. Pioneer offer services through insourcing and outsourcing agreements and through its Any Qualified Provider status.
- About Health has been delivering community-based specialist care with a focus on delivering prompt assessment and treatment across the country since 2008.
- Premier Physical Healthcare was established in 2007 and provides physiotherapy and podiatry services to NHS patients, often within a community GP practice, and to the prison service.

Corporate Wellbeing Services

Energy Fitness Professionals ("EFP"): EFP is a corporate fitness provider established in 1990 to address a gap in the market for workplace fitness, which has grown to offer a range of services covering workplace wellbeing. EFP manages 62 gyms on behalf of its corporate customers, with more than 13,000 members.

For more information visit www.totallyplc.com

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