

**MARKS AND SPENCER GROUP PLC**  
**CYBER INCIDENT UPDATE**

Marks and Spencer Group plc (the Company, or M&S) has been managing a cyber incident over the past few days.

As soon as we became aware of the incident, it was necessary to make some minor, temporary changes to our store operations to protect customers and the business and we are sorry for any inconvenience experienced. Importantly, our stores remain open and our website and app are operating as normal.

The Company has engaged external cyber security experts to assist with investigating and managing the incident. We are taking actions to further protect our network and ensure we can continue to maintain customer service.

In parallel, the Company has reported the incident to the relevant data protection supervisory authorities and the National Cyber Security Centre.

Customer trust is incredibly important to us, and if the situation changes an update will be provided as appropriate.

M&S' financial year ended on 29 March 2025, with full year results scheduled to be announced on 21 May 2025.

-Ends-

For more information, please call:

Investor Relations: Fraser Ramzan: +44 (0)7554 227 758

Corporate Press Office: +44 (0)20 8718 1919

This information is provided by RNS, the news service of the London Stock Exchange. RNS is approved by the Financial Conduct Authority to act as a Primary Information Provider in the United Kingdom. Terms and conditions relating to the use and distribution of this information may apply. For further information, please contact [ms@seg.com](mailto:ms@seg.com) or visit [www.ms.com](http://www.ms.com).

RNS may use your IP address to confirm compliance with the terms and conditions, to analyse how you engage with the information contained in this communication, and to share such analysis on an anonymised basis with others as part of our commercial services. For further information about how RNS and the London Stock Exchange use the personal data you provide us, please see our [Privacy Policy](#).

END

UPDUUAORVAUSUAR