

H1 2024 Segmental Restatement
Capita plc (â€ˆCapitaâ€™™ or â€ˆthe Groupâ€™™)

The table below provides Capitaâ€™™s H1 2024 adjusted segmental information re-presented¹ under its operating segment structure as reported in the 2024 Full Year Results:

Â	Capita Experience				Â	
Â£m	Capita Public Service ²	Contact Centre	Pension Solutions	Regulated Services	plc	H1 2024 Group Adjusted
Adjusted revenue	685.6	346.2	86.4	80.4	-	1,198.6
Adjusted operating profit	47.4	1.1	11.4	12.6	(18.0)	54.5
Adjusted operating margin	6.9%	0.3%	13.2%	15.7%	-	4.5%
Adjusted EBITDA	66.9	21.4	15.1	15.9	(16.9)	102.4
Operating cash flow, before business exits	49.2	13.3	22.3	(9.5)	(24.5)	50.8
Operating cash conversion, before business exits	73.5%	62.1%	147.7%	(59.7%)	(145.0%)	49.6%

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Within the above performance, Regulated Services benefitted from Â£10m of profit impacting one-offs in H1 2024.

As noted within the Groupâ€™™s trading statement, released on 17 June 2025, we reiterate our full year 2025 financial guidance of broadly flat revenue, operating margin improvement weighted to the second half of the year. We continue to expect the Group to be free cash flow positive from the end of 2025.

Notes:

- Following a review of its external segments in the second half of 2024, the Group now reports Capita Experience as three subdivisions; Contact Centre, Pension Solutions and Regulated Services.
- Re-presented to reflect the exit of a small business in the second half of 2024, which in H1 2024 had revenue of Â£2.9m, an operating loss of Â£0.3m and an operating cash inflow Â£0.6m.

Capita will announce its H1 2025 results on 5 August 2025.

For more information, please contact:

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About Capita plc

Capita is a modern outsourcer, helping clients across the public and private sectors run complex business processes more efficiently, creating better consumer experiences. Operating across eight countries, Capitaâ€™™s 34,000 colleagues support primarily UK and European clients with people-based services underpinned by market-leading technology. We play an integral role in society - our work matters to the lives of the millions of people who rely on us every day.