

17 August 2026

Capita plc – Directorate Change

Capita plc (the “Company”) announces the following change to its Board.

The Board is pleased to announce the appointment of Radhika Chadwick as an Independent Non-Executive Director, with effect from 1 September 2026.

Radhika brings extensive experience of public sector transformation, large-scale outsourcing and the application of data and artificial intelligence. She is the Founder and Chief Executive Officer of Niscail Ltd (formerly ImpactLoop Ltd), an artificial intelligence and data analytics business she established in 2024. She was previously a Partner in the Public Sector Practice at McKinsey & Company from 2020 to 2024 and, from 2014 to 2020, a Partner and Head of Central Government at EY, where she also served as Global Head of Data and AI in Government. Earlier in her career she held senior roles at PwC, EDS (subsequently Hewlett Packard Enterprise) and A.T. Kearney, and co-founded Carbon Clear Ltd in 2005, which was sold in 2017.

Radhika is Non-Executive Chair of PRISM (the Partnership for Research into Sentient Machines), which fosters collaboration on AI safety and governance, and was a Non-Executive Director of the Restorative Justice Council Ltd from 2020 to 2024.

David Lowden, Chair of Capita plc, said:

“I am delighted to welcome Radhika to the Board. She has advised governments and large organisations on the delivery of complex services, has held senior commercial roles on major outsourcing contracts, and today leads an artificial intelligence business of her own. That breadth of experience will be of significant value as we combine technology, data and AI with the expertise and judgement of our people to deliver better outcomes for clients.”

Radhika Chadwick said:

“Millions of people rely on the services Capita supports every day, and the opportunity to help shape how technology, data and AI improve them is one I am pleased to take on. I look forward to working with the Board and the executive team as Capita builds on its position as an AI-enabled business services partner.”

There is no further information which is required to be disclosed pursuant to UK Listing Rule 6.4.8 in relation to Radhika Chadwick.

For more information, please contact:

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About Capita plc

Capita is an AI-enabled business services partner. We work with organisations across the public and private sectors, helping them deliver better, more efficient services. Every day, millions of people rely on services we support across central and local government and regulated industries. We combine technology, data and AI with the expertise and judgement of our people to help clients solve complex challenges and deliver better outcomes for the people and communities they serve.