

09 October 2026

Trainline plc ("Trainline" or the "Company")

Statement regarding the Office of Rail and Road's draft Retail Code of Practice

Trainline Group plc ("Trainline" or the "Company"), the independent rail and coach travel platform, notes the publication today by the Office of Rail and Road ("ORR") of its draft Retail Code of Practice (the "Code") for consultation. The draft Code can be found [here](#), alongside associated policy frameworks which can be found [here](#).

Although still in draft, the publication is an important step forward for UK rail retail. For the first time, there will be a regulatory framework governing how Great British Railways ("GBR") interacts with all retail market participants. The draft confirms fair, transparent, non-discriminatory access to fares, products, systems and data, which is a positive foundation for a fair, open and competitive retail market.

The proposed framework in relation to funding of GBR acknowledges GBR will need to act in a way which does not exclude competitors, distort the online retail market or abuse its position. However, Trainline believes that the proposed Code and frameworks require further strengthening to deliver fully on this commitment. Trainline will continue to engage actively in the consultation process and maintains an assertive stance.

Trainline will provide a fuller update on the regulatory landscape and its implications alongside its H1 FY2027 results on 4 November.

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About Trainline

Trainline (www.trainline.com) is the leading independent rail and coach travel platform selling rail and coach tickets to millions of travellers worldwide, enabling them to seamlessly search, book and manage their journeys all in one place via its highly rated website and mobile app. Trainline is a one - stop shop for rail and coach travel bringing together millions of routes, fares and journey times from rail and coach carriers across Europe.

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