

# **Investor Presentation**

Together with you, we make a house a home.



# Key Takeaways And Updates

#### We are the nation's premier single-family home leasing and management company

- ▶ Our preliminary May QTD Same Store results reflect accelerating strength and industry-leading occupancy:
  - New lease rate growth of 3.5% versus 0.8% in 1Q24
  - Renewal lease rate growth of 5.9% versus 5.8% in 1Q24
  - Blended lease rate growth of 5.3% versus 4.4% in 1Q24
  - Average occupancy of 97.5% versus 97.6% in 1Q24
- ▶ We believe we remain well-positioned to deliver outsized AFFO growth through our accretive homebuilder relationships, our high-margin and growing third-party management business, and our strategic approach to offering a best-in-class resident experience focused on choice, flexibility, and convenience
- Supply and demand fundamentals for SFR housing expected to remain favorable, with the millennial population just beginning to reach our average new resident age (T12M) of approximately 39 years old
- ► In all 16 of our core markets, it is 31% more affordable to lease a home than it is to buy, by a weighted average savings of over \$1,000 per month, according to data from John Burns as of 1Q24
- ► We believe our emphasis on location, scale, and eyes in markets is an evergreen strategy that offers us many competitive advantages







I. Strategic
Approach To Growth



We are strategically positioned around three pillars that enhance growth and the resident experience

# Track Record of Sector-Leading Growth and High-Quality Resident Experience (1)

#### Location

- ~96% of wholly owned portfolio in Western U.S., Sunbelt, and Florida
- We believe infill locations offer better insulation from new supply
- Outsized long-term growth drivers (e.g. population growth, job growth, household formation)
- Desirable neighborhoods, great schools, and easy access to jobs, amenities and population centers

#### Scale

- Average of nearly 5,300 wholly owned homes across our 16 core markets as of 1Q24
- Over 21,000 JV and third-party managed homes, ~92% of which are in our core markets and ~5% in identified target markets
- Three markets (Atlanta, Phoenix, and Tampa) with over 10k homes owned and/or managed
- >98% of revenue from markets
   with ~2,000+ wholly owned homes

# **Eyes in Markets**

- ~1,000 operations personnel across
   41 local home pods
- 20 in-house investment professionals serving our 16 core markets
- Proactive "ProCare" service visits by in-house techs
- Local, in-house control of the resident experience
- Data-informed decision making in the acquisitions process

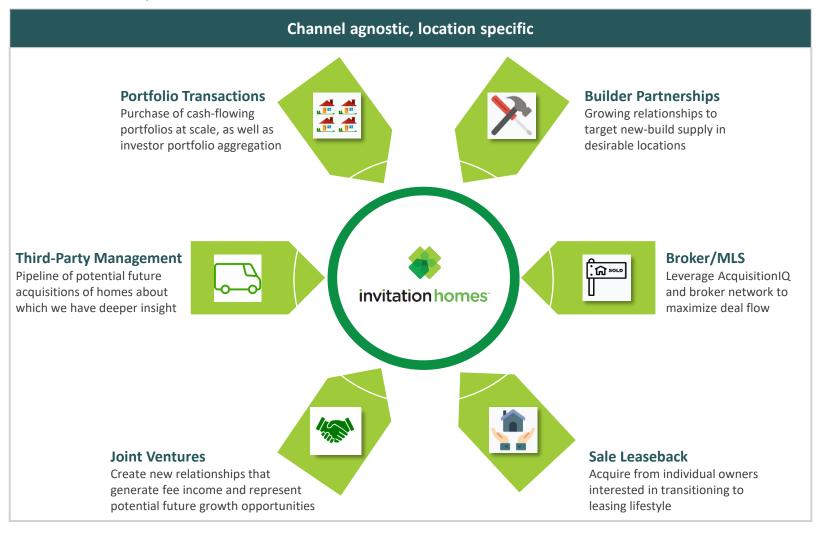
<sup>(1)</sup> Statistics as of March 31, 2024, except JV and third-party managed home count which is as of May 15, 2024.



#### Multi-Channel Approach To Acquisitions

#### Our multi-channel approach puts eyes on more opportunities and maximizes selectivity

▶ We believe our multi-channel acquisition approach enables significant external growth in better locations without onbalance sheet development risk





#### Relationship Approach To Build-To-Rent (BTR)

#### We partner with the nation's best homebuilders rather than competing directly against them

Our homebuilder-relationship approach to BTR offers what we believe are meaningful investment yields of ~6% with few of the risks of on-balance sheet development

- ► As of March 31, 2024, our BTR pipeline was nearly 2,000 homes (approximately \$729M)
- Our homebuilder relationships include some of the nation's largest and best homebuilders, including D.R. Horton, Lennar, Pulte, Meritage, and many others
- ► We also partner with regional homebuilders who provide local market expertise and diversify our builder relationships





- ► We enter into each new contract on a project-by-project basis, with Invitation Homes remaining selective on pricing and location
- Our homebuilder partners develop homes at the highest level of quality that an end-user would expect, along with our customary finishes that further harden and extend the life of the asset
- ► Each home includes standard homebuilder warranties and guarantees, keeping our expected OpEx costs low for many years



### Leveraging Our Best-In-Class Property Management Playbook

#### Capital-light opportunity to meaningfully grow AFFO/share with owners of large SFR portfolios





- ▶ Drive meaningful AFFO/sh growth and margin expansion with value-add platform & minimal capital investment
- ▶ High margin revenue stream in a high-barrier sector where efficient third-party managers are scarce
- ▶ Add value to the core business by increasing scale in markets where we own homes
- ▶ Create a pipeline of future acquisition opportunities of homes about which we have an information advantage
- ▶ Provide a pathway to more easily scale into new markets that we find attractive



#### Key benefits for portfolio owners:

- Access to our unmatched scale and platform, including our people and systems
- ► Engage our coast-to-coast expertise in managing diverse and geographically dispersed assets





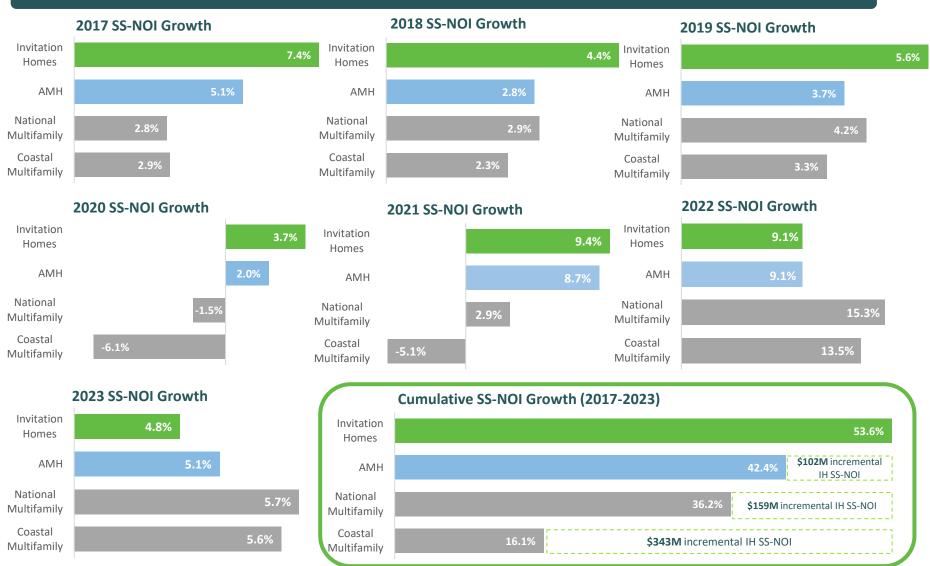
#### Key benefits for residents:

- Receive our trademark services, including ProCare and 24/7 emergency maintenance
- Realize potential savings and convenience through our scale and value-added services



## Track Record Of Consistency And Sector-Leading Growth

#### Differentiated locations, scale, and local expertise have driven organic growth outperformance



<sup>(1)</sup> National Multifamily represents simple average of CPT, MAA, and UDR. Coastal Multifamily represents simple average of AVB, EQR, and ESS. Data, including non-GAAP measures, is from public filings. There can be no assurance that our basis for computing this non-GAAP measure is comparable with that of other companies, including those mentioned above.





# **II. Location & Scale**



#### Location: High-Growth Markets

#### We focus on high-growth markets and infill neighborhoods with proximity to jobs, transportation, and schools

~96%

of revenue from Western U.S., Sunbelt, and Florida

6.3%

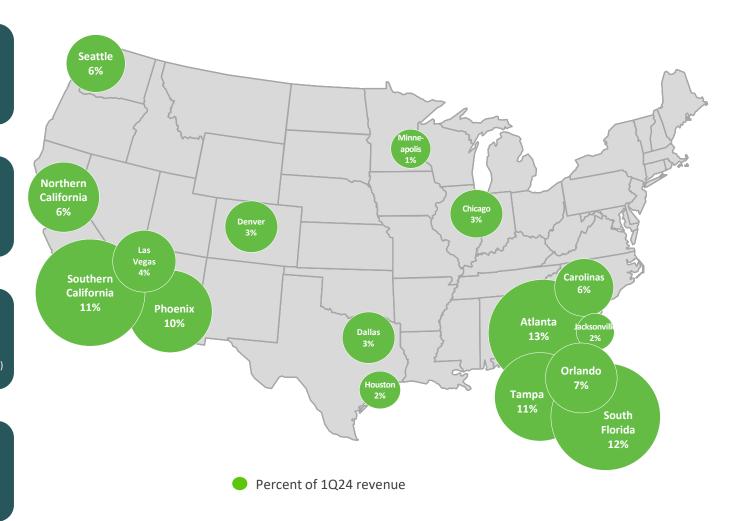
avg annual SS-NOI growth from 2017 to 2023

**35% more** 

home price appreciation than U.S. avg since 2012 (1)

1.7x more

job growth than U.S. avg since 2012 (1)



<sup>1)</sup> Sources: John Burns Real Estate Consulting, S&P CoreLogic Case-Shiller® Home Price Indices, January 2024. Growth rates are for the entire market in which IH owns homes, weighted by IH home count, and represent market-level data for the entire market rather than IH home-specific data.



#### Our industry-leading scale enables us to operate efficiently with significant local presence in markets

# Phoenix Home Count (1)

Wholly-owned 9,415

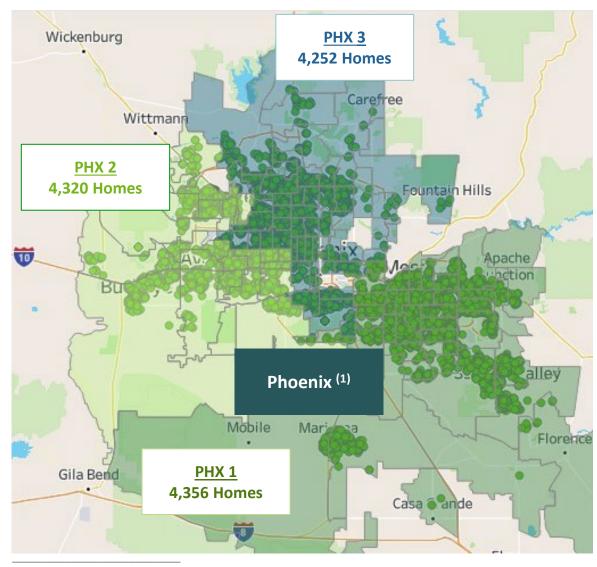
JV-owned 622

3<sup>rd</sup>-party managed 2,891

Total 12,928

#### Phoenix Team Count (1)

- 1 Vice President of Operations
- 1 Directors of Operations
- 1 Rehab/Turn/R&M Directors
- 3 Portfolio Directors
- 11 Portfolio Mgmt. Personnel
- 18 Leasing Personnel
- 21 Customer Care Reps
- 68 Maintenance/RTM Techs







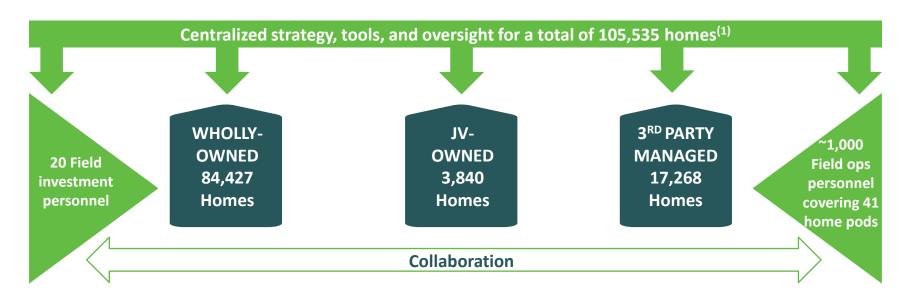


# III. Eyes In Markets



#### Best-In-Class, Local Approach To Operations And Investing

Local, high-touch service with eyes in markets enhances control over asset quality and the resident experience





(1) Home and team counts as of May 15, 2024.

#### **Differentiated Approach**

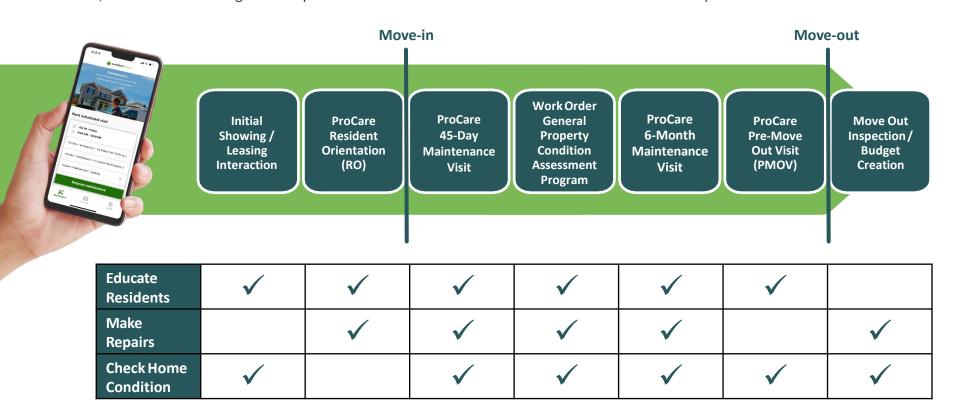
- Local resident service, leasing, and investment/asset management, with centralized oversight and tools
- Proactive resident care and asset preservation
- Collaboration between operations, investment, and asset management to identify opportunities and drive consistency
- In-house accountability for every step of the resident journey and life of the home
- ► Home-by-home asset management decision making
- Scale in markets to enhance efficiency and intel



### Proactive Resident Service And Asset Management

#### ProCare proactive maintenance program designed to optimize each touch point with our residents and homes

- ProCare is our differentiated approach to service that leverages proactive engagement with residents and homes to maximize resident satisfaction and the quality and efficiency of asset preservation
  - In-house personnel own every step of the resident journey and visit residents in their homes at least 2x per year
  - Proactive resident education and "eyes on assets" are critical to homes' condition and cost to maintain; the ProCare cycle is designed to maximize touchpoints that facilitate this, and resident feedback is collected throughout
  - Emergency repairs are addressed immediately, while minor repairs can be bundled into ProCare visits for efficiency
- Our mobile maintenance app, launched in 2021, allows residents to make camera-enabled maintenance requests on their own terms, and allows us to diagnose the problem before we arrive and reduce the number of return trips



#### Growing Our Value-Add Services

#### We remain on track with our multi-year plan to grow value-add services to enhance the resident experience



#### Bundled Internet Introduction:

- We are rolling out a bundled internet and digital media package to many of our residents across the country
- Residents receive home WiFi and digital media at a substantial discount to what they would pay on their own

#### Smart Home Update:

 Smart Home package includes video doorbell along with smart lock and smart thermostat

Highly-desired offering that provides greater security, energy efficiency,

and convenience for residents

#### ► HVAC Filter Program Update:

- HVAC filters are shipped by a third party to all homes quarterly for a small fee to residents
- Reduces resident burden, improves energy efficiency, and reduces long-term HVAC maintenance costs
- ▶ We remain in the early innings of what the resident experience could look like
  - We continue to see potential for significant growth in value-add service incom
  - New or proposed initiatives include moving/storage offerings, pet programs, pest control, landscaping, insurance suite, and energy optimization



#### Our Commitment To Corporate Stewardship

#### Read our April 2023 Sustainability Progress Overview online at www.InvitationHomes.com/Sustainability

#### **ENVIRONMENTAL**

- ► Resident education on energy efficiency
- ENERGY STAR® certified appliances and durable, energy-efficient materials
- Smart Home technology and HVAC filter delivery program
- Water-saving landscape designs
- Anchor investment in Fifth Wall Climate Tech Fund

#### **SOCIAL**

- Genuine Care commitment to our residents
- Associates' pay linked to resident service and sustainability
- Employee Resource Groups and regular training
- ▶ \$250 million investment in Pathway Homes
- Coordinated philanthropy and volunteer efforts

#### **GOVERNANCE**

- ► Top-ranked corporate governance (1)
- 90% of directors independent
- Quarterly ESG board updates
- ► Robust risk management
- Opted out of MUTA

<sup>(1)</sup> Achieved top score among all REITs in Green Street Advisors' corporate governance rankings, dated July 13, 2023.



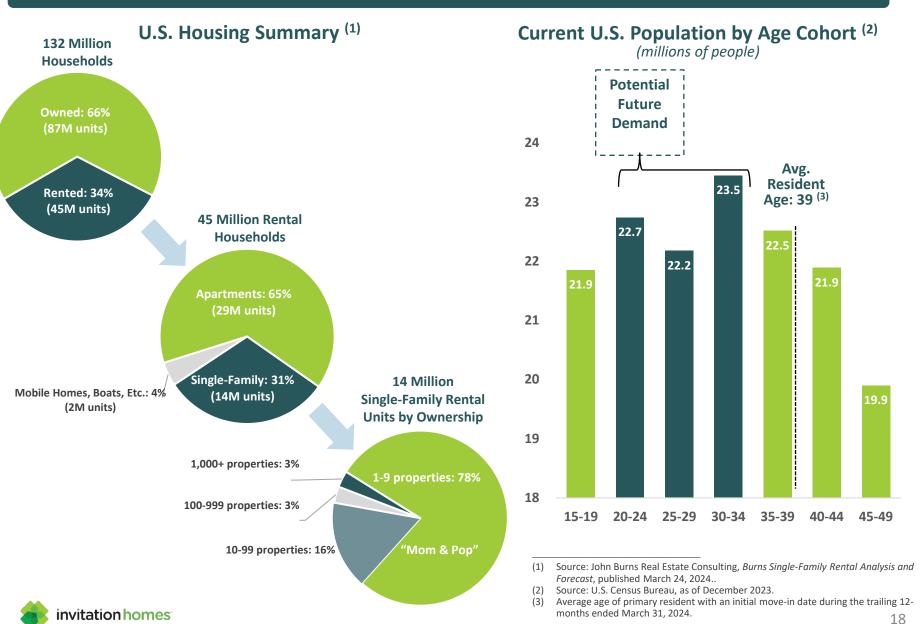


# IV. Industry Fundamentals



## Meeting An Underserved Need In The Housing Market

#### We provide a unique experience, but today serve < 1% of the growing demand for single-family rentals



## Single-Family Supply Continues To Be Constrained

#### We believe a decade-long shortfall in single-family construction is likely to persist for the foreseeable future

- ▶ The United States remains undersupplied by as many as 2 to 4 million homes according to some estimates
- We expect our portfolio, which is predominantly focused on infill locations, to be more resilient as new supply comes online

#### Total Housing Permits (Single and Multifamily) as a % of Households in Invitation Homes' Markets (1)



<sup>(1)</sup> Source: U.S. Census Bureau and John Burns Real Estate Consulting; data as of December 2023.



#### Disclaimer

This presentation contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), which include, but are not limited to, statements related to the Company's expectations regarding the performance of the Company's business, its financial results, its liquidity and capital resources, and other non-historical statements. In some cases, you can identify these forward-looking statements by the use of words such as "outlook," "guidance," "believes," "expects," "potential," "continues," "may," "will," "should," "could," "seeks," "projects," "predicts," "intends," "plans," "estimates," "anticipates," or the negative version of these words or other comparable words. Such forward-looking statements are subject to various risks and uncertainties, including, among others, risks inherent to the singlefamily rental industry and the Company's business model, macroeconomic factors beyond the Company's control, competition in identifying and acquiring properties, competition in the leasing market for quality residents, increasing property taxes, homeowners' association and insurance costs, poor resident selection and defaults and non-renewals by the Company's residents, the Company's dependence on third parties for key services, risks related to the evaluation of properties, performance of the Company's information technology systems, risks related to the Company's indebtedness, and risks related to the potential negative impact of unfavorable global and United States economic conditions (including inflation and rising interest rates), uncertainty in financial markets (including as a result of events affecting financial institutions), geopolitical tensions, natural disasters, climate change, and public health crises, on the Company's financial condition, results of operations, cash flows, business, associates, and residents. Accordingly, there are or will be important factors that could cause actual outcomes or results to differ materially from those indicated in these statements. The Company believes these factors include, but are not limited to, those described under Part I. Item 1A. "Risk Factors" of its Annual Report on Form 10-K for the year ended December 31, 2023 (the "Annual Report"), as such factors may be updated from time to time in the Company's periodic filings with the Securities and Exchange Commission (the "SEC"), which are accessible on the SEC's website at www.sec.gov. These factors should not be construed as exhaustive and should be read in conjunction with the other cautionary statements that are included in this release, in the Annual Report, and in the Company's other periodic filings. The forward-looking statements speak only as of the date of this presentation, and the Company expressly disclaims any obligation or undertaking to publicly update or review any forward-looking statement, whether as a result of new information, future developments or otherwise, except to the extent otherwise required by law.

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