## **OUnited Rentals**<sup>®</sup>

## Third Quarter 2024 Investor Presentation



O United Rentals

1-800-UR-RENTS

**O United Rentals** 

Work United®

## **Introductory information**

Unless otherwise specified, the information in this presentation, including forward-looking statements, is as of our most recent earnings call held on October 24, 2024. We make no commitment to update any such information contained in this presentation.

Certain statements in this presentation are forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and the Private Securities Litigation Reform Act of 1995, known as the PSLRA. These statements can generally be identified by the use of forward-looking terminology such as "believe," "may," "will," "should," "seek," "on-track," "project," "forecast," "intend" or "anticipate," or the negative thereof or comparable terminology, or by discussions of vision, strategy, outlook, targets or goals (including but not limited to our environmental and social goals). These statements are based on current plans, estimates and projections, and, therefore, vou should not place undue reliance on them. No forward-looking statement can be guaranteed, and actual results may differ materially from those projected. Factors that could cause actual results to differ materially from those projected. include, but are not limited to, the following: (1) the impact of global economic conditions (including inflation, interest rates, supply chain constraints, trade wars and sanctions), geopolitical risks (including risks related to international conflicts and the upcoming elections in the United States) and public health crises and epidemics on us, our customers and our suppliers, in the United States and the rest of the world; (2) declines in construction or industrial activity, which can adversely impact our revenues and, because many of our costs are fixed, our profitability; (3) rates we charge and time utilization we achieve being less than anticipated; (4) changes in customer, fleet, geographic and segment mix; (5) excess fleet in the equipment rental industry; (6) inability to benefit from government spending, including spending associated with infrastructure projects, or a reduction in government spending; (7) trends in oil and natural gas, including significant increases in the prices of oil or natural gas, could adversely affect the demand for our services and products; (8) competition from existing and new competitors; (9) the cyclical nature of the industry in which we operate and the industries of our customers, such as those in the construction industry; (10) costs we incur being more than anticipated, including as a result of inflation, and the inability to realize expected savings in the amounts or time frames planned; (11) our significant indebtedness, which requires us to use a substantial amount of our cash flow for debt service and can constrain our flexibility in responding to unanticipated or adverse business conditions; (12) inability to refinance our indebtedness on terms that are favorable to us, including as a result of volatility and uncertainty in capital or credit markets or increases in interest rates, or at all; (13) incurrence of additional debt, which could exacerbate the risks associated with our current level of indebtedness: (14) noncompliance with financial or other covenants in our debt agreements, which could result in our lenders terminating the agreements and requiring us to repay outstanding borrowings: (15) restrictive covenants and the amount of borrowings permitted under our debt instruments, which can limit our financial and operational flexibility; (16) inability to access the capital that our businesses or growth plans may require, including as a result of uncertainty in capital or credit markets: (17) the possibility that companies that we have acquired or may acquire could have undiscovered liabilities, or that companies or assets that we have acquired or may acquire could involve other unexpected costs, may strain our management capabilities, or may be difficult to integrate, and that we may not realize the expected benefits from an acquisition over the timeframe we expect, or at all; (18) incurrence of impairment charges; (19) fluctuations in the price of our common stock and inability to complete stock repurchases or pay dividends in the time frames and/or on the terms anticipated; (20) our charter provisions as well as provisions of certain debt agreements and our significant indebtedness may have the effect of making more difficult or otherwise discouraging, delaying or deterring a takeover or other change of control of us; (21) inability to manage credit risk adequately or to collect on contracts with a large number of customers; (22) turnover in our management team and inability to attract and retain key personnel, as well as loss, absenteeism or the inability of employees to work or perform key functions in light of public health crises or epidemics; (23) inability to obtain equipment and other supplies for our business from our key suppliers on acceptable terms or at all, as a result of supply chain disruptions, insolvency, financial difficulties or other factors; (24) increases in our maintenance and replacement costs and/or decreases in the residual value of our equipment; (25) inability to sell our new or used fleet in the amounts, or at the prices, we expect; (26) risks related to security breaches, cybersecurity attacks, failure to protect personal information, compliance with privacy, data protection and cyber incident reporting laws and regulations, and other significant disruptions in our information technology systems; (27) risks related to climate change and climate change regulation; (28) risks related to our environmental and social goals, including our greenhouse gas intensity reduction goal; (29) the fact that our holding company structure requires us to depend in part on distributions from subsidiaries and such distributions could be limited by contractual or legal restrictions; (30) shortfalls in our insurance coverage; (31) increases in our loss reserves to address business operations or other claims and any claims that exceed our established levels of reserves: (32) incurrence of expenses (including indemnification obligations) and other costs in connection with litigation, regulatory and investigatory matters: (33) the costs of complying with environmental, safety and foreign laws and regulations, as well as other risks associated with non-U.S. operations, including currency exchange risk, and tariffs; (34) the outcome or other potential consequences of regulatory and investigatory matters and litigation; (35) labor shortages and/or disputes, work stoppages or other labor difficulties, which may impact our productivity and increase our costs, and changes in law that could affect our labor relations or operations generally; and (36) the effect of changes in tax law. For a more complete description of these and other possible risks and uncertainties, please refer to our Annual Report on Form 10-K for the year ended December 31, 2023, as well as to our subsequent filings with the SEC. The forward-looking statements contained herein speak only as of the date hereof, and we make no commitment to update or publicly release any revisions to forward-looking statements in order to reflect new information or subsequent events, circumstances or changes in expectations, except as required by law.

Note: This presentation provides information about free cash flow, EBITDA, adjusted EBITDA and adjusted EPS, which are non-GAAP financial measures. This presentation includes a reconciliation between free cash flow and GAAP cash from operations, a reconciliation between both adjusted EBITDA and EBITDA, on the one hand, and GAAP net income, on the other hand, a reconciliation between both adjusted EBITDA and EBITDA, on the one hand, and GAAP cash from operations, on the other hand, a reconciliation between both adjusted EBITDA and EBITDA, on the one hand, and GAAP cash from operations, on the other hand, a reconciliation between adjusted EPS and GAAP EPS, and a reconciliation between forward-looking free cash flow and forward-looking GAAP cash from operations. Information reconciling forward-looking adjusted EBITDA to GAAP financial measures is unavailable to the company without unreasonable effort. The company is not able to provide reconciliations of forward looking adjusted EBITDA to GAAP financial measures because certain items required for such reconciliations are outside of the company's control and/or cannot be reasonably predicted, such as the provision for income taxes. Preparation of such reconciliations would recording on a cordance with GAAP, and such forward-looking financial statements are unavailable to the company without unreasonable effort (as specified in the exception provided by Item 10(e)(1)(i)(B) of Regulation S-K). The company provides a range for its adjusted EBITDA forecast that it believes will be achieved, however it cannot accurately predict all the components of the adjusted EBITDA calculation.

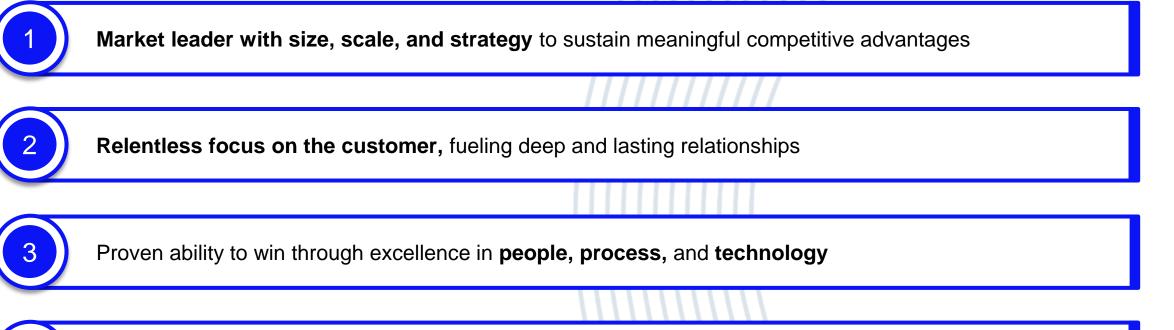
## Contents

- 1. Company Overview
- 2. Sustainability, Culture and Governance
- 3. End-Market Overview
- 4. Summary of Key Financial Data
- 5. Appendix

# 1 Company Overview



## **Company Overview**



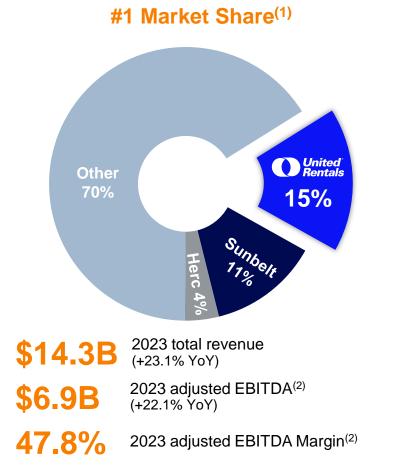


**Resilient business model** underpinned by diverse portfolio, growing end-market demand, strong cash flow generation, and ample financial flexibility



Clear strategy to maximize value creation by balancing top-line growth, margin improvement, and prudent capital allocation

## United Rentals at a Glance (NYSE: URI)





## Market Leader in an Industry Where Size and Scale Are Differentiators

(1) North American market share is based on 2023 actual or estimated rental revenues and American Rental Association ("ARA") industry estimates.

(2) Adjusted EBITDA is a non-GAAP measure. Adjusted EBITDA margin represents adjusted EBITDA divided by total revenue. See the tables provided elsewhere in this presentation for reconciliations to the most comparable GAAP measures.

(3) As of September 30, 2024.

(4) Based on average original equipment at cost ("OEC").

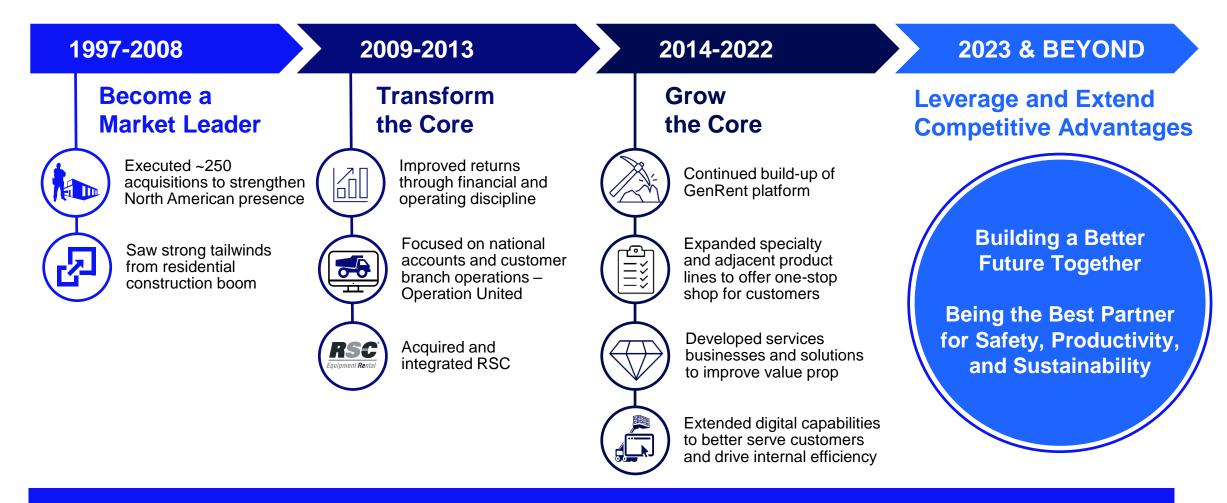
## Our purpose, vision, and values



United in Our Commitment to Customers, Communities, and Each Other

## **O United Rentals** Work United®

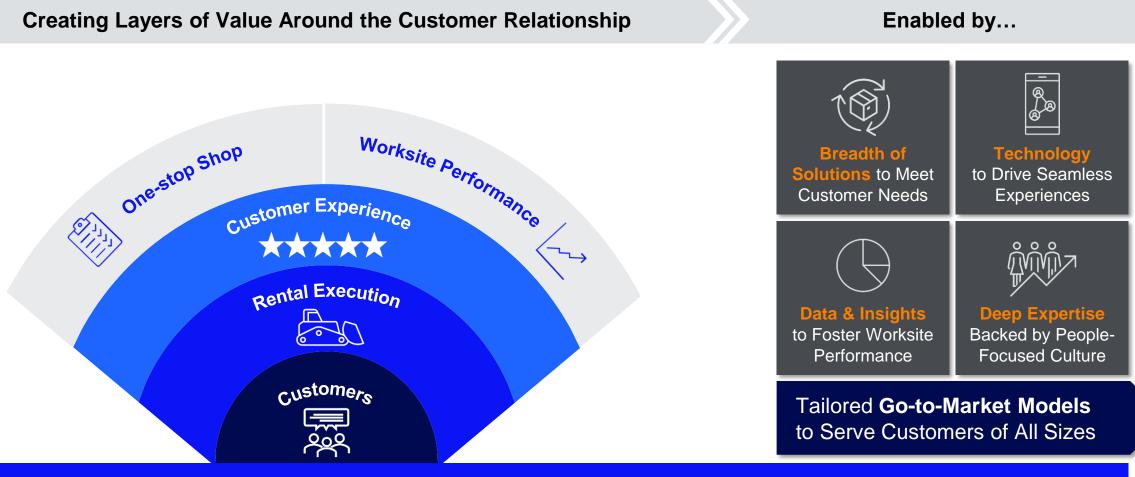
## **Continuing our strategic journey**



## **History of Strategic Execution**

### **O United Rentals** Work United<sup>®</sup>

## How we win | Our competitive advantages

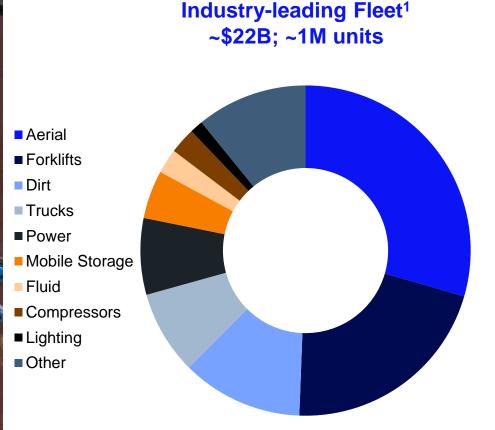


Extending Our Leadership Position Supported by Our Team of ~27,550

Note: Headcount as of September 30, 2024.

## Customers know we have the resources they need





## **Enabling Profitable Growth at Scale**

## Solutions

- Holistic product set, serving the most diverse customer base in the industry
- Comprehensive array of Specialty solutions meeting the needs of complex customers

## Expertise

- Proven vertical specialization
- Unique **data and insights** to inform customer decisions
- Productive and efficient operating model

Largest Operational Footprint in the Industry with Multiple Capabilities to Serve Customer and Market Needs

1) Fleet data as of September 30, 2024. Average fleet age 50.6 months. Graph values based on OEC



## **Geographic breadth and flexibility to provide a one-stop shop for customers**

## Industry's Most Expansive Branch Network

## **1,666** Global Branch Locations<sup>(1)</sup>

North America <sup>(2)</sup>	1,571
Australia/New Zealand	56
Europe	39



## Largest Network to Better Serve Customers

- (1) As of September 30, 2024.
- (2) 993 GenRent branches + 578 Specialty branches across North America. Specialty branch counts (578 in North America and 673 globally) include Tools and Reliable Onsite Services branches that are part of our General Rentals reporting segment.
- (3) 2013-2023 CAGR. Revenue includes 1) Specialty reporting segment (comprised of our Fluid Solutions, Europe, Trench Safety, Power & HVAC, Mobile Storage and Australasia regions) and 2) Reliable Onsite Services and Tools revenues, which are included in our General Rentals reporting segment. The Matting Solutions region was added to the Specialty reporting segment in 2024 following the Yak acquisition.

## **Optimizing Location Strategy**

- Improving our operating footprint to enable faster response time
- Enhancing operating processes to allow greater face-time with customers
- Expanding Specialty locations to bring advanced solutions and expertise to more customers

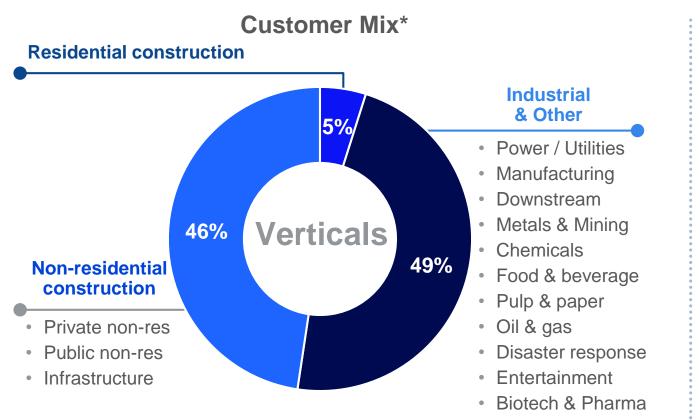
## **Specialty Business**

673 Global Branch Locations<sup>(1,2)</sup>

**24.2%** 

Revenue CAGR <sup>(3)</sup>

## Our customers and the benefits of renting vs. owning



## Why Customers Rent Instead of Buy

- Conserve capital / focus on core business
- The right equipment for any job/availability
- Reliability/reduce downtime
- Control expenses and inventory
- Outsourced maintenance (labor)
- Outsourced pick-up/delivery (labor)
- Save on storage/warehousing
- 24/7 customer care/support
- Save on disposable costs
  - Manage risks: regulatory, obsolesce, etc.

## Customers with diverse needs derive many benefits from renting

\*Based on 2023 rental revenue.

## **Diverse end-market exposure**



## Broad customer base helps reduce full-cycle volatility

# Growing specialty solutions to meet customer demand while expanding profitability



United

## Trench Safety

- Excavation support solutions, confined space entry equipment, and customer training
- Used for construction, utility installs, manhole work, and other underground applications

## **Power & HVAC**

- Complete solutions for mobile power and air flow
- Used for disaster response, plant shutdowns, commercial renovations, and seasonal climate control

## **Onsite Services**

- Plastic bathroom facilities, luxury restroom trailers, sinks, and showers
- Core rental item used across all types of special events, construction sites, and industrial projects

## Portable Storage & Modular Space

- Portable storage, mobile offices, and modular space solutions
- Core rental item used across all types of industrial and construction sites, commercial applications, and many other end-markets







## **Fluid Solutions**

- Full range of equipment to contain, transfer, and treat fluids
- Used by municipalities, industrial plants, and mining, construction, and agri-business customers

## **Tool Solutions**

- Tool trailers stocked with hoisting, torquing, pipe fitting, and air tools
- Used for refinery and other industrial needs and at large construction sites

## Matting Solutions

Hardwood, softwood, and composite mats providing surface protection across both construction and maintenance, repair and operations (MRO) applications

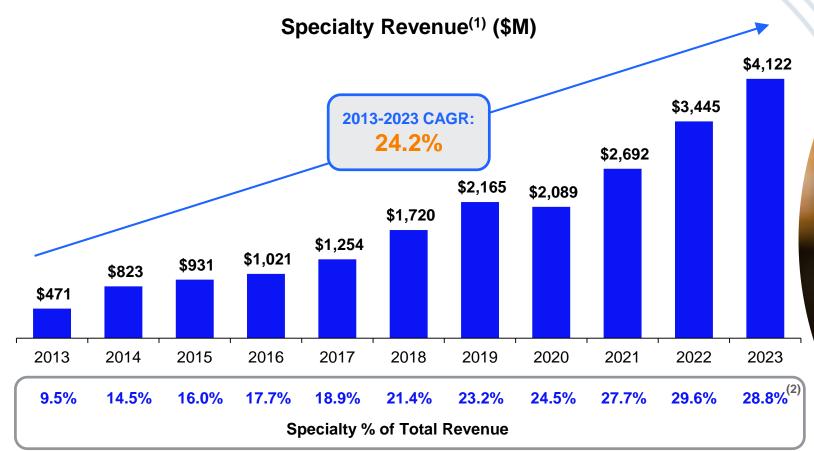
## Aggressive Expansion in Specialty Solutions Competitively Differentiates Us

## **O** United Rentals<sup>®</sup>

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## Work United®

## Specialty provides strong growth opportunities



## Specialty Represented ~29% of Total Revenue in 2023

(1) Revenue includes 1) Specialty reporting segment (comprised of our Fluid Solutions, Europe, Trench Safety, Power & HVAC, Mobile Storage and Australasia regions) and 2) Reliable Onsite Services and Tools revenues, which are included in our General Rentals reporting segment. The Matting Solutions region was added to the Specialty reporting segment in 2024 following the Yak acquisition.

(2) Year-over-year decline in Specialty as a % of revenue includes the impact of the Ahern acquisition, which increased revenue in our General Rentals segment. On the basis noted above (Reliable Onsite Services and Tools revenues excluded from General Rentals and included in Specialty), 2023 Specialty revenue growth was 19.7%, while pro forma (including pre-acquisition Ahern revenues) General Rentals revenue growth was 13.1%.

## Customer facing digital tools and results: 2024 YTD

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Digital Marketplace

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- Generate awareness and interest
- Acquire new customers
- Capture demand through online digital transactions
- Used equipment and rentals with realtime availability indication
- Online training + certification management

UR.com revenue increase of 22% (YTD)

## Fleet Management & Insights



- View and manage rental and owned fleet
- Take self-service digital actions
- Access real-time telematics information
- View and take action on strategic insights around productivity and sustainability
- Desktop access through Total Control<sup>®</sup> and mobile access through the United Rentals Mobile app

73% of revenue engaged digitally (YTD)

Real-time Notifications & Tracking

+

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BRANCH DETAILS Branch Location	Toda	y 6:50 AM
Phone Email	Delivery en route	
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- ~50 notifications across rental lifecycle
- Option to select Email and/or SMS
- Track deliveries and service with automatic notifications and in-app status tracker
- Ability to customize notifications based on engine Diagnostic Trouble Codes

## 6.7M million notifications sent YTD (up 10% YoY)

## **O** United Rentals W

### Work United®

## Industry leading customer service, equipment management, and operations enabled by technology



## **Sales**

- Enterprise CRM for dealflow
   management
- Web application for order entry and management (URmax)
- Al sales training tool for sales team upskilling

Increase share of customer wallet and customer service



## **Operations**

- Suite of mobile applications for intake, customer pickup, and equipment staging
- Automated digital customer damage detection
- Digitized contract management
   process

Decrease turnaround time and increase customer service



## Logistics

- Central dispatch capability for equipment pickup and customer drop off
- Route and truck bed optimization through proprietary FAST tool
- Equipment pickup prioritization algorithm

Maximize productivity and on-time delivery



## Service & Maintenance

- Suite of advanced telematics alerts to notify our team of customer equipment issues
- Central field service dispatch and field app for field service customer support
- Remote equipment diagnostic tools

Reduce time to repair and resolution

## Using technology to drive greater efficiencies and improve the customer experience

# Elevating worksite performance through greater customer control with technology



## Leveraging Technology to Drive Efficiency Across the Procure-to-Pay Process

(1) YoY as of December 31, 2023.

## **Telematics & FAST**

## **Telematics & Related Technologies**

- Internal Benefits:
  - Performance monitoring and service alerts
  - More efficient location and pick-up capabilities
  - Overtime and revenue recovery
- **Customer Benefits:** 
  - Visibility into equipment utilization
  - Ability to more easily locate equipment
  - Billing and account access
  - Fuel alerts

## **Field Automation** Systems & Technologies (FAST)

- Internal Benefits:
  - Increased driver and dispatcher productivity
  - Improved fleet efficiency
  - Reduced fuel consumption
  - Safety benefits
  - Environmental benefits

## Using technology to drive greater efficiencies and improve customer experience

## 2 Sustainability, Culture and Governance



## Differentiation through a focus on sustainability...

## **Selected Highlights**

#### Emissions

- ✓ Aspirational goal: Reduce greenhouse gas (GHG) emissions intensity by 35% by 2030 vs. 2018 baseline
- ✓ Progress to date includes a 25.6% reduction in GHG emissions intensity in 2023 vs. 2018 baseline
- ✓ Continued to invest in low- and zero-emissions equipment and vehicles for our rental and non-rental fleets, and engage with manufacturers and customers about related opportunities
- ✓ Approximately 31%\* of rental fleet is electric or hybrid, with the intent of growing this proportion
- ✓ New Estimated Emissions dashboard in Total Control<sup>®</sup>, aiding customers in understanding their equipment emissions and facilitating data-driven decision-making

\*as of 6/10/24 and based on number of units in classes that are motorized (excludes non-motorized and hand tools)

#### Energy

- ✓ Aspirational goal: 95%\*\* of North American locations will have lighting retrofit completed by 2025
- ✓ As of 12/31/2023, 84%\*\* of North American locations had lighting retrofits completed
- ✓ Solar panels installed at our Ridgefield Park, New Jersey branch, capable of generating nearly 550 MWh of solar power annually, which is estimated to cover approximately 80-95% of energy consumption at this location

\*\* based on footprint as of 6/30/22, and does not include locations we have acquired since then or may acquire in the future

#### Waste

- ✓ Aspirational goal: Divert 70% of our waste from landfills by 2025
- ✓ In 2023, 57.4% of waste was diverted from landfills, compared to 56.4% diverted in 2022

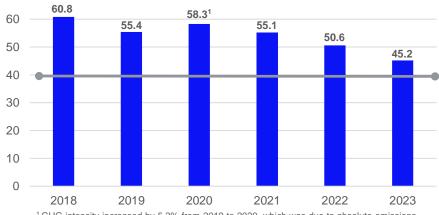
#### Other

- ✓ Published white paper highlighting learnings and best practices for jobsites with a lower climate impact
- ✓ Partnered with third-party to analyze our rental business and quantify the environmental benefits it brings
- ✓ Conducted monthly Sustainability Steering Committee meetings to drive progress toward our goals
- ✓ Planet United, our sustainability-focused employee resource group, works to foster environmental awareness across the organization
- ✓ LEAN practices/Continuous Improvement have long been part of URI standard operating procedures

### GHG Emissions Intensity (MT CO2e/\$M Revenue)

Includes scope 3 emissions from third party haulers in addition to scope 1 and 2 emissions

 2030 Aspirational Goal: 39.5 MT CO2e/ \$M revenue, a 35% reduction from 2018-base level



<sup>1</sup>GHG intensity increased by 5.3% from 2019 to 2020, which was due to absolute emissions decreasing by 4%, while total revenue decreased 8.8%, primarily due to COVID-19 impacts.

## Helping build a better future for all stakeholders

For additional information, please see our most recent corporate responsibility report that can be found at www.ur.com.

## **O United Rentals**

## Work United®

## ... safety and people...

#### Selected Highlights

#### Safety

- <u>Aspirational goal</u>: On journey to zero injuries, aim to reduce our Total Recordable Incident Rate (TRIR) to 0.40 by 2030
- ✓ 2023 TRIR of 0.75, a 1.3% reduction against strong 2022 performance

#### Workplace diversity and inclusion

- ✓ Aspirational goal: Achieve 40% diverse\* representation in sales and management job groups by 2030
- ✓ Progress in 2023 includes a 3.6% year-over-year increase in diverse employees in sales and management jobs

\* diverse means women, black, indigenous and/or people of color

#### Employee experience

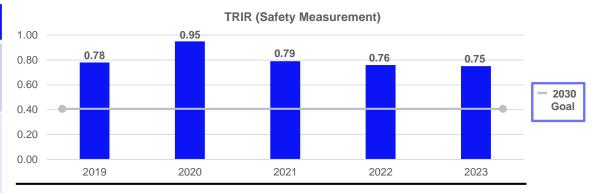
✓ 2023 employee experience survey: strong results with average responses ranging from 8.4 to 9.2 out of 10 in each of our four survey categories, which placed us in the top 10% of the Peakon Benchmark for Commercial and Professional Services Companies for the "Engagement" and "Health & Wellbeing" categories

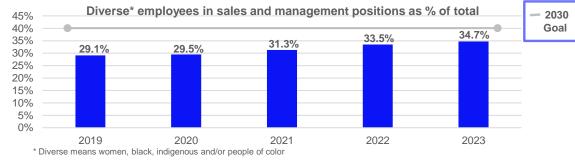
#### **Giving back**

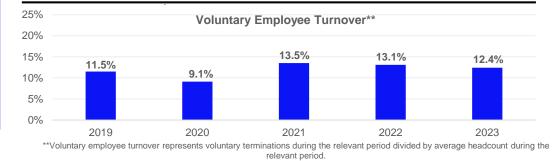
 Approximately \$1.9 million distributed to employees-in-need through the United Compassion Fund in 2023, largest annual distribution to date

#### Other

- ✓ In 2024, recognized as one of America's Best Large Employers by *Forbes* and once again named one of America's Most Responsible and Most Trusted Companies by *Newsweek*
- ✓ In 2023, listed as one of the World's Best Companies by *TIME*, Best Employers for Women by *Forbes* and Best Industrials and Business Services Companies to Work For by *U.S. News*. Once again named one of America's Most Responsible and Most Trusted Companies by *Newsweek*. Also named one of the "Best Managed Companies" by Wall Street Journal and one of Glassdoor's Top 100 Workplaces
- ✓ In 2023, again received HIRE Vets Medallion Award from the U.S. Department of Labor for initiatives in recruiting, employing and retaining veterans







## Making a difference for our employees, their families, and our communities

For additional details, please see our Form 10-K and Corporate Responsibility Report that can be found at www.ur.com

## ...and corporate governance

#### **Corporate Governance Highlights**

#### **Board Independence and Accountability**

- Annual election of all Directors by majority vote .
- 8 of 10 Directors are independent
- Lead Independent Director
- Required committees are fully independent .
- Separate Chair and CEO

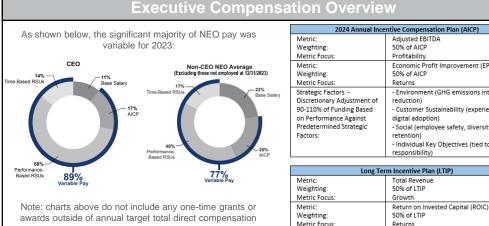
#### **Other Board Highlights**

- . No hedging or pledging of company shares
- Robust stock ownership guidelines
- Authority to retain outside advisors
- Director retirement age policy
- Director overboarding policy .
- Diverse in gender, ethnicity, experience and perspectives

#### **Board Performance**

- Risk oversight
- Robust Board evaluations
- Commitment to Board refresh
- Focus on management succession planning

- Simple majority voting requirements
- Shareholder right to call special meetings
- · Shareholder right to act by written consent
- Proxy access



2024 Annual Incentive Compensation Plan (AICP)								
etric:	Adjusted EBITDA							
eighting:	50% of AICP							
etric Focus:	Profitability							
etric:	Economic Profit Improvement (EPI)							
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ategic Factors - cretionary Adjustment of -110% of Funding Based Performance Against edetermined Strategic ctors:	<ul> <li>Environment (GHG emissions intensity reduction)</li> <li>Customer Sustainability (experience and digital adoption)</li> <li>Social (employee safety, diversity and retention)</li> <li>Individual Key Objectives (tied to areas of responsibility)</li> </ul>							
Long Ter	rm Incentive Plan (LTIP)							
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#### **Shareholder Rights**

- No poison pill



The strength of our Board is highlighted by our directors' skills and expertise, as illustrated by the following matrix presenting the prioritized Board competencies:												
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Skills a	Skills and Experience											
÷	Public Company CEO		•	•				•		•		4
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(((°	Digital		•							•	•	3
	Sales & Marketing	•	•	•				•		•	•	6
£	Product Development & Distribution	•	•	•	•		•	•		•	•	8
	Rental Industry		•	•	•			•				4
\$	Capital Intensive Industry		•	•	•	•	•	•	•	•		8
ŧ	International Experience	•	•		•	•	•				•	6

The strength of our Board is further illustrated by the diversity and other characteristics of our directors:

Tenure	Age	Gender	Racial/Ethnic Diversity
6 years	63 years	30%	40%
average tenure of directors	average age of directors	of directors self-identify as women	of directors self-identify as racially/ethnically diverse

Note: racially/ethnically diverse means Hispanic, Black or African American, Native Hawaiian or Pacific Islander, Asian, Native American or Alaska Native, or Two or More Races

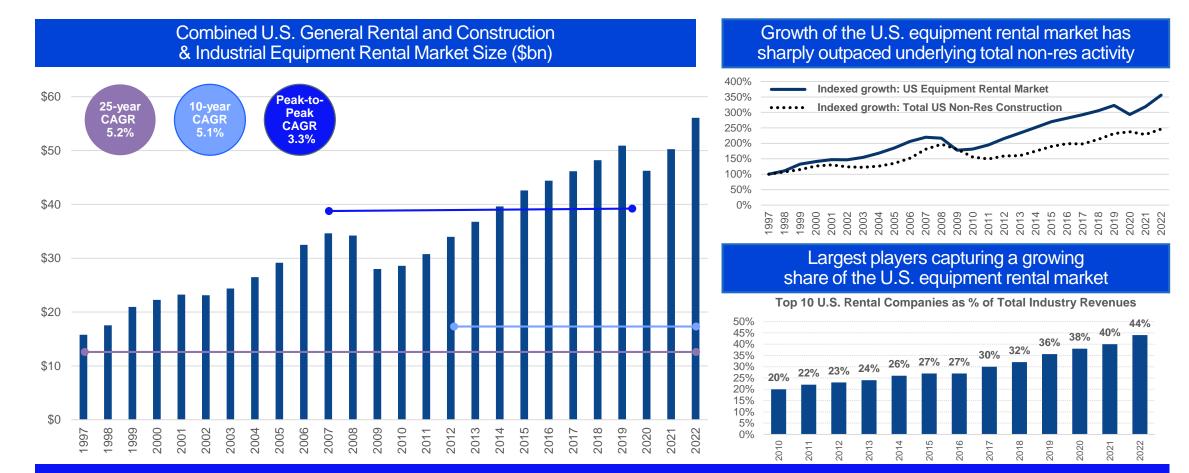
## Policies ensure alignment of interests between management and investors

For additional details, including definitions for each prioritized Board competency and individual director nominee demographic information, see our 2024 Proxy Statement that can be found at www.ur.com.

# 3 End-market overview

Sectored State

## **U.S. equipment rental industry overview**



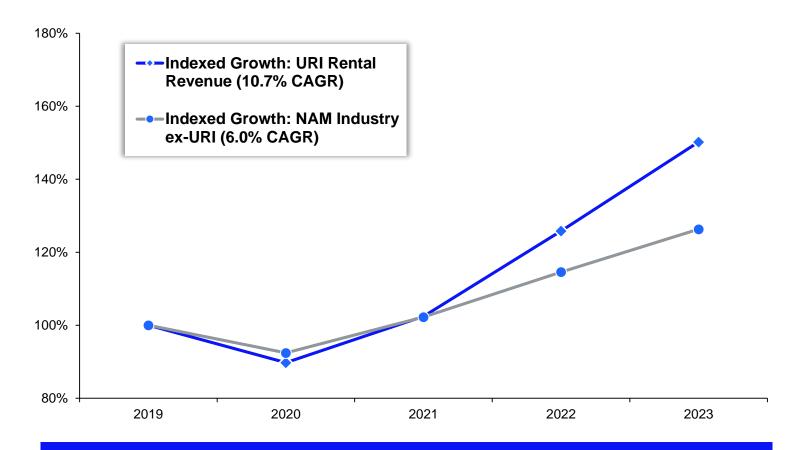
## Equipment rental value proposition continues to drive secular penetration

Sources: Company reports, ARA, RER, and U.S. Census Bureau (based on most current data available) Reflects data between 1997 and 2022 per previous ARA methodology to provide a broader perspective on market dynamics. Current methodology only restated since 2019.

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# Growth: Strategy supports meaningful outperformance of industry



## URI CAGR almost 2x the industry from 2019 - 2023

Sources: Company data, American Rental Association.

Note: Reflects indexed growth for the North American industry ex-URI North America rental revenue based on ARA data vs. URI North America rental revenue.

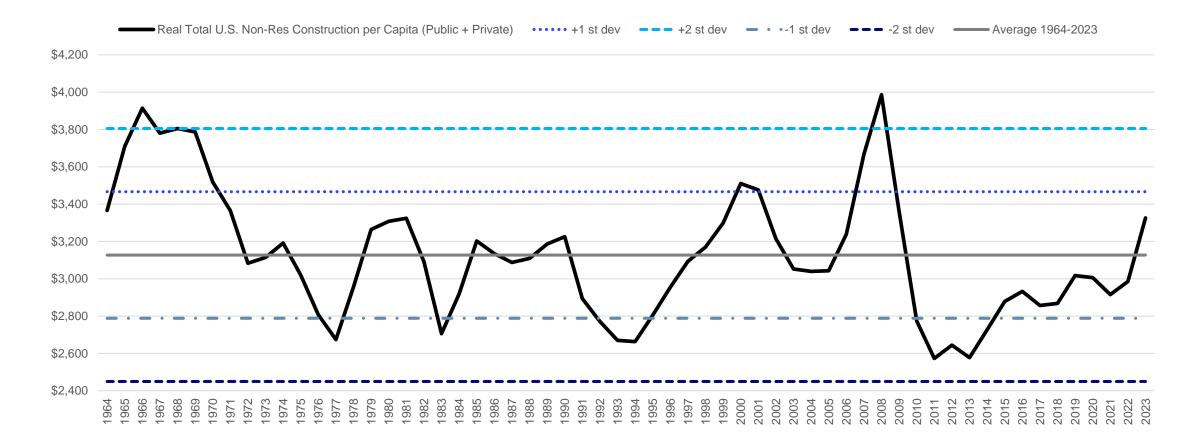
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## **Growth Drivers**

### ✓ Smart M&A

- Secular shift towards rental over ownership
- ✓ Increased cross-selling to capture wallet share and maximize cyclical growth
- Evolution of sales strategies and asset base to better serve customers
- Differentiation through new technologies and accelerated innovation

## Real total U.S. non-res construction spend per capita



Adjusted for inflation and population growth, total U.S. non-residential construction investment (public + private) per capita remains less than one standard deviation from historic mean

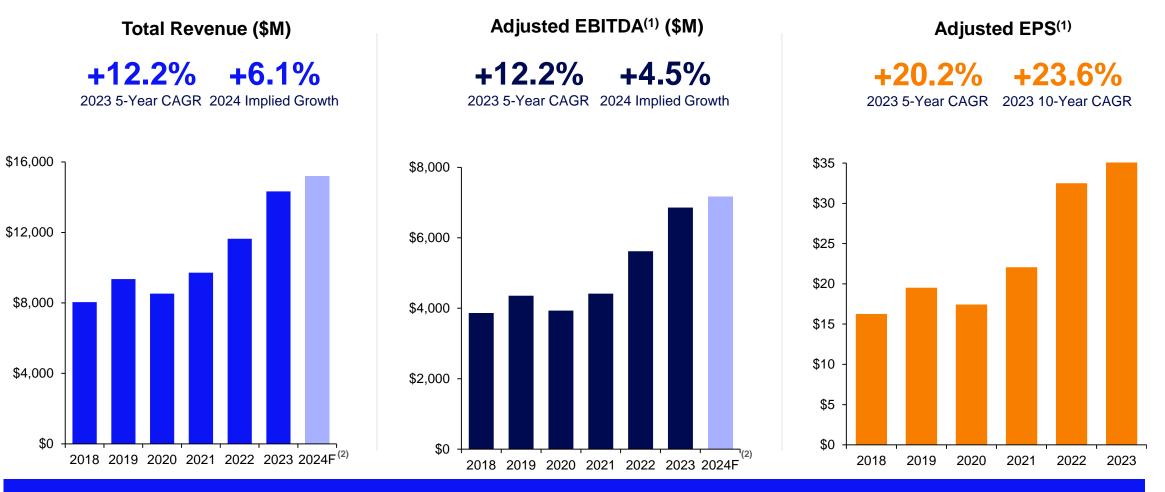
Sources: U.S. Census Bureau, Engineering News-Record (based on most current data available).

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# 4 Summary of key financial data



## Strong track record of powerful financial performance

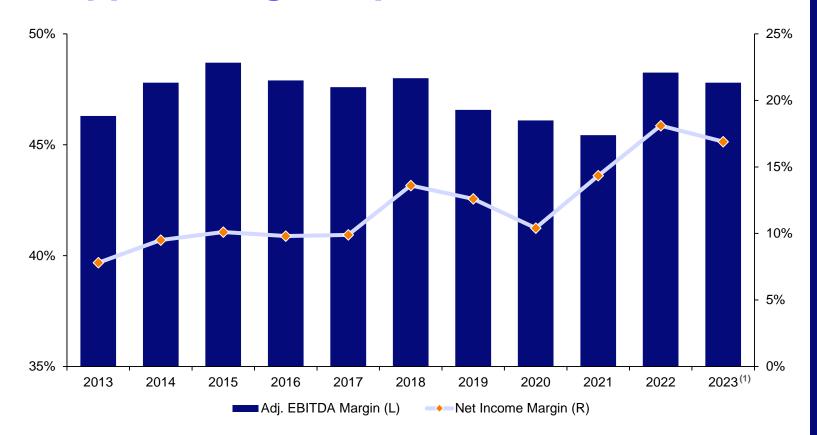


## Strong Growth and Margins Have Driven Powerful Earnings Growth

Adjusted EBITDA and Adjusted EPS are non-GAAP measures. See the tables provided elsewhere in this presentation for reconciliations to the most comparable GAAP measures. Adjusted EPS is not forecasted.

2024F reflects the mid-point of guidance. (2)

# Profitability: Focused on efficiency to support margin improvement



## Industry Leading Margins Driven by Scale and Focus on Efficiency

(1) The year-over-year decrease in net income margin primarily reflects the impact of the Ahern Rentals acquisition that was completed in 2022.

Note: Adjusted EBITDA is a non-GAAP measure. Net income margin and adjusted EBITDA margin represent net income or adjusted EBITDA divided by total revenue. See the tables provided elsewhere in this presentation for adjusted EBITDA reconciliations to the most comparable GAAP measures. Note: 2017 net income margin excludes one-time benefit from the Tax Act.

## **Key Drivers of Margin Gains**



- Cyclical leverage (e.g., SG&A)
- M&A cost synergies

#### **Increased Operational Efficiency**

- Process improvements (e.g., LEAN)
- Technology investments (e.g., logistics, telematics, CORE, etc.)

#### Improved Mix

- Shift towards higher margin Specialty
- Improved segment/end-market mix
- De-emphasis of low margin/return businesses

## **Enhanced Used Equipment Strategies**

## Long-term growth and margin opportunities

## **Revenue Related**

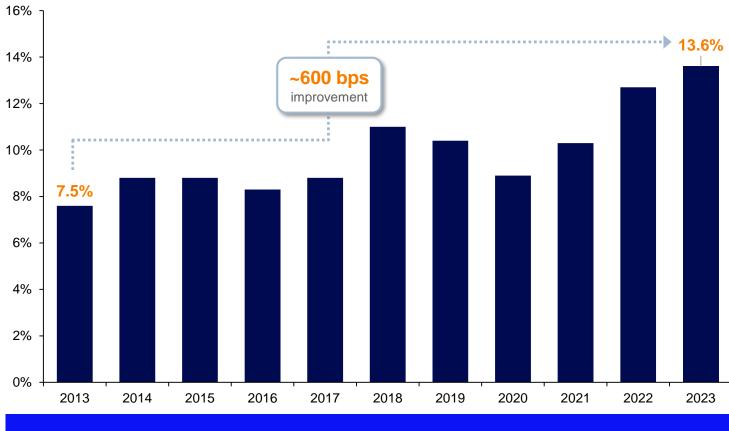
- Capitalize on ongoing secular shift towards rental over ownership
- Leverage cross-selling to capture more wallet share and maximize cyclical growth
- Evolve sales strategies and asset base to better serve customers and capture secular opportunities (infrastructure, digital, etc.)
- Differentiate services through new technologies and accelerated innovation
- 🗸 Smart M&A

## **Cost and Margin Related**

- V Further leveraging of LEAN
  - Optimization of operating costs
- Continual improvement of labor productivity
   Fixed cost leverage via organic and M&A growth
   Mix shift as Specialty outpaces total growth
   Product and customer mix
- Further leveraging of technology and systems

## **Optimizing growth and margins to maximize long-term value creation**

## **Focused on generating strong returns**

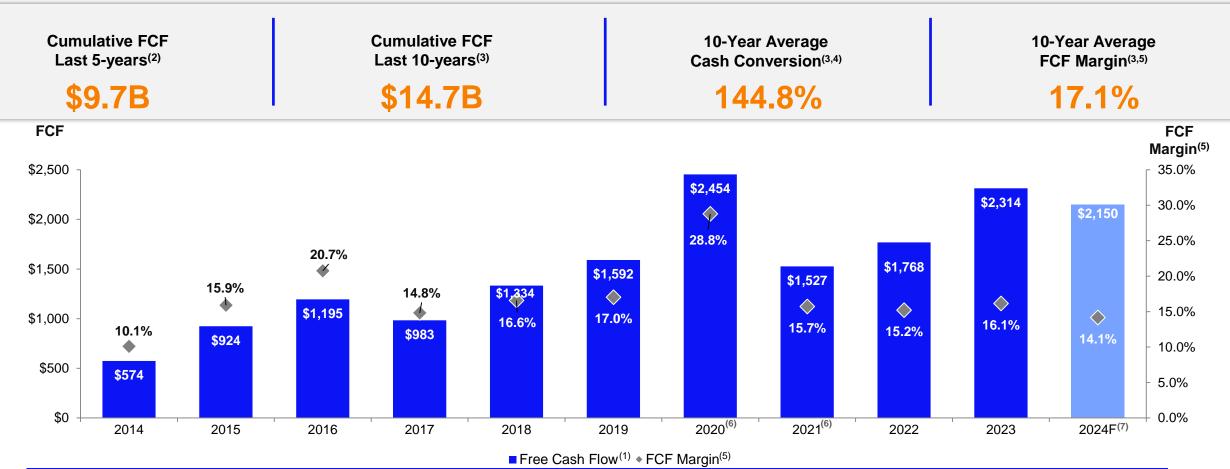


## **Record Return on Invested Capital in 2023**

Sources: Company data. ROIC metric uses after-tax operating income for the trailing 12 months divided by average stockholders' equity, debt, and deferred taxes, net of average cash. To mitigate the volatility related to fluctuations in the company's tax rate from period to period, the U.S. federal corporate statutory tax rates of 21% and 35% were used to calculate aftertax operating income for 2018-2023 and 2013-2017, respectively.



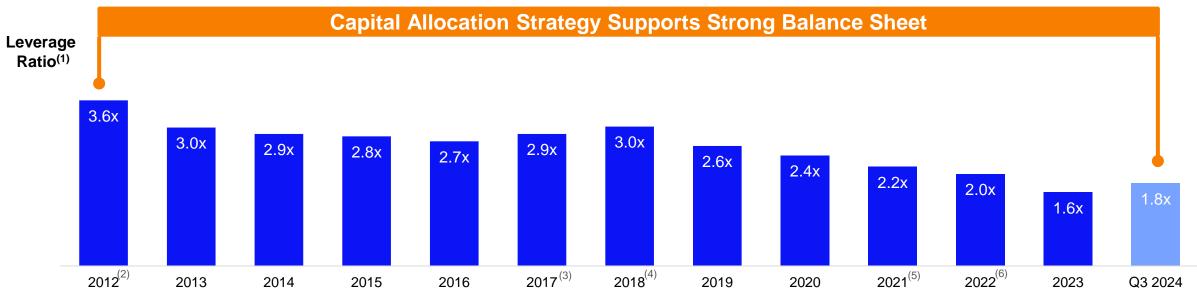
## **Cash Flow: Strong and resilient free cash flow**<sup>(1)</sup>**generation**



## **Durable Free Cash Flow Provides Significant Financial Flexibility and Optionality for Value Creation**

(1) Free cash flow is a non-GAAP financial measure. See reconciliation to the most comparable GAAP measure provided elsewhere. Free cash flow presented on this page excludes the impact of merger and restructuring payments. Cash conversion noted for the 10-year average excludes a one-time tax benefit in 2017. (2) Reflects 5-year period from 2019 to 2023, excluding merger and restructuring related payments. (3) Reflects 10-year period from 2014 to 2023, excluding merger and restructuring related payments. (4) Cash conversion is calculated as free cash flow divided by net income. (5) Free cash flow margin is calculated as free cash flow divided by total revenue. (6) 2020 reflects a ~\$1.2 billion year-over-year decrease in net rental capital expenditures, while 2021 reflects a ~\$1.9 billion year-over-year increase in net rental capital expenditures. (7) 2024F reflects the mid-point of guidance.

## **Financial strength: Managing the balance sheet**



## Aggressive Balance Sheet and Liquidity Management

#### Prudent Financial Leverage

- Targeted full-cycle leverage ratio: 1.5x-2.5x (new as of 2024)
- · Ensure access to diverse funding sources
- Support funding needs in all environments

#### Liquidity and Maturity Management

- Ensure sufficient liquidity to support business
- Manage debt maturities to minimize risks

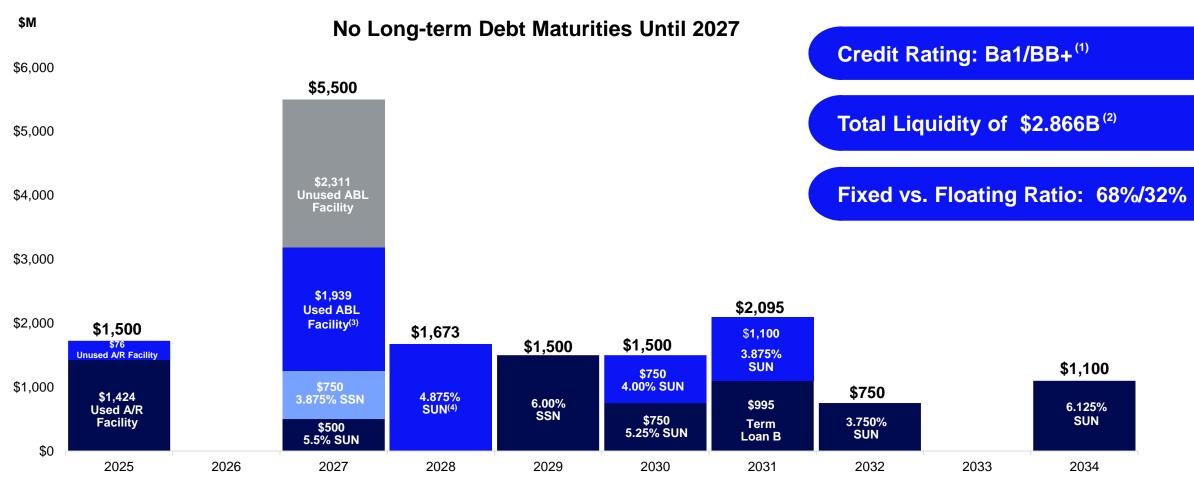
#### **Thoughtful Capital Allocation**

- Balance the deployment of excess
   free cash flow to support shareholder value
- · Dividends vs. Repurchases vs. Net Debt

## **Current Leverage Strategy Provides a Solid Foundation for Capital Deployment and Value Creation**

(1) Leverage Ratio calculated as net debt divided by LTM adjusted EBITDA, as of the end of the applicable period. (2) Pro Forma assumes RSC acquisition occurred on January 1, 2012. (3) Reflects leverage as reported, which includes borrowings related to the acquisitions of both NES and Neff without full-year benefits of EBITDA contribution. (4) Reflects leverage as reported, which includes borrowings related to the acquisitions of both Baker and BlueLine without full-year benefits of EBITDA contribution. (5) Reflects leverage as reported, which includes borrowings related to the acquisition of General Finance without full-year benefits of EBITDA contribution. (6) Reflects leverage as reported, which includes borrowings related to the acquisition of Ahern without full-year benefits of EBITDA contribution.

## Financial strength: Ensuring flexibility & optionality



## **Aggressive Management of Long-term Maturity Towers**

Note: As of September 30, 2024, unless otherwise noted. Excludes finance leases. SSN = Senior Secured Notes. SUN = Senior Unsecured Notes.

(1) As of October 21, 2024. (2) Includes total cash, cash equivalents and availability under ABL and A/R facilities as of September 30, 2024. (3) Includes \$18M in Letters of Credit. (4) Comprised of two separate 4.875% notes, a note with \$1.669B principal amount and a note with \$4M principal amount.

## **Prudent capital deployment execution with clear priorities**

## **Invest in Growth**

#### **Organic Growth**

- · Continued investment in GenRent and Specialty to support customers
- Targeting 50+ specialty<sup>(3)</sup> cold-starts in 2024 vs. 49 in 2023

#### M&A

- · Focus on risk-adjusted returns across both GenRent and Specialty
- Supports our "Grow, Deepen and Expand" strategy
- · Balance sheet provides the flexibility to pursue strategic opportunities

## **Return Excess Cash to Investors**

#### Dividends

- Initiated dividend program in 1Q2023 with \$406 million paid during 2023
- Current quarterly dividend of \$1.63 per share (10% increase vs. 2023)
- \$326 million paid year-to-date through 3Q2024
- Current annualized yield of 0.8%<sup>(1)</sup>

#### Share Repurchases

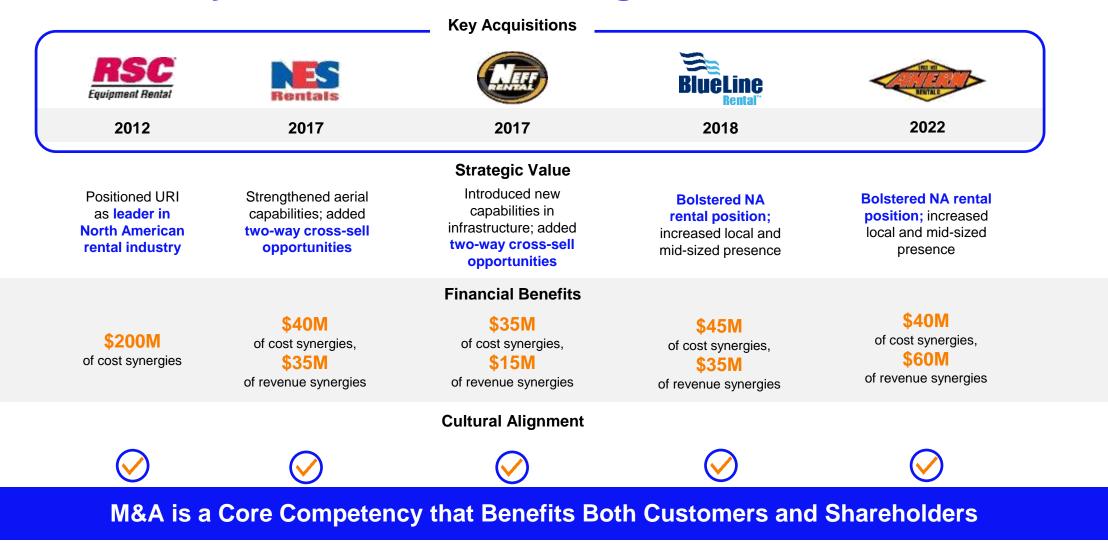
- \$1.25B program: Approved by Board of Directors on October 24, 2022 and completed in 1Q2024
- \$1.5B program: Approved by Board of Directors on January 24, 2024 with \$875 million repurchased year-to-date through 3Q2024. Expect to repurchase an additional \$375 million through 4Q2024, with remaining \$250 million to be completed by the end of the first quarter of 2025
- Since 2012, the company has returned \$7.1B of excess cash to shareholders via share repurchases, reducing its outstanding share count by ~43% at an internal rate of return of over 20%<sup>(2)</sup>

## **Disciplined Capital Allocation Approach Drives Outsized Shareholder Returns**

- (1) Based on URI closing share price on September 30, 2024
- (2) Reflects period from 2012 to September 30, 2024
- (3) Specialty cold starts include Tools and Reliable Onsite Services branches that are part of our General Rentals reporting segment



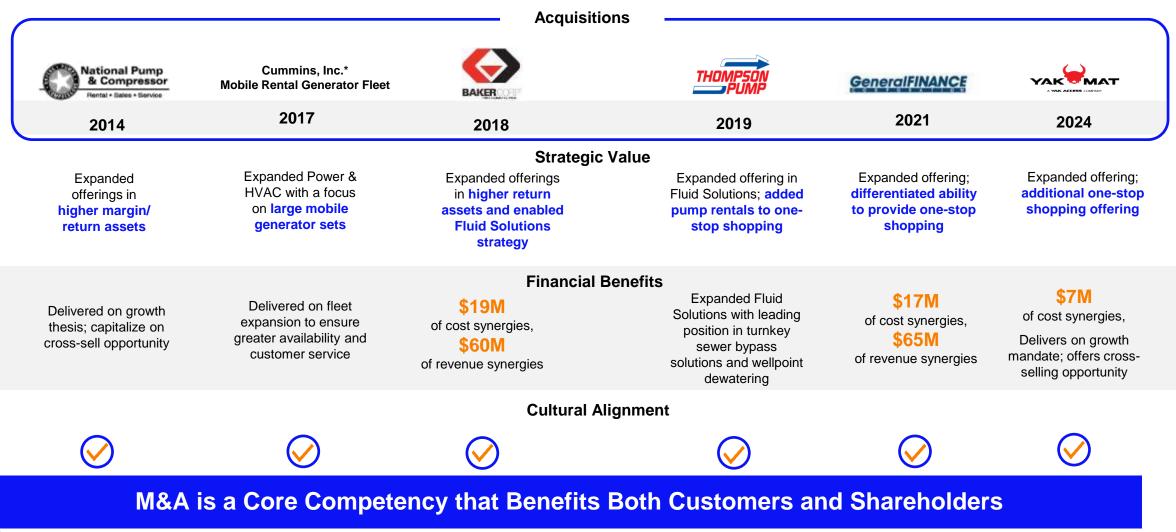
## Proven ability to create value through GenRent M&A...



Note: Financial benefits are not exhaustive and exclude the net present value of related tax benefits. Cost and revenue synergies reflect targeted levels.

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# Proven ability to create value through Specialty M&A...



\*United Rentals acquired certain power equipment assets, primarily mobile rental generator sets, from Cummins, Inc.

Note: Financial benefits are not exhaustive and exclude the net present value of related tax benefits. Cost and revenue synergies reflect targeted levels.

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# **M&A strategy: Disciplined and opportunistic**



#### **Strategic**

- Proactively supports growth in attractive markets
- Difficult to replicate organically
- Access to new customers
- Enhance cross-selling
- Best practice adoption
- Geographic coverage
- Diversification

#### Financial

- Invest capital at attractive returns over cycle
  - Revenue growth
  - Margin opportunities
  - Manage leverage
  - Internal Rate of Return
  - ROIC
  - Volatility



#### Cultural

- Safety
- Talent
- · Ethics and integrity
- Management philosophy
- Customer focus
- Community

#### Proven integration capabilities are a key advantage in realizing greater value from M&A

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## Fleet productivity: overview

Fleet Productivity provides greater insight into the interplay and combined impact of key decisions made by managers every day across (a) rental rates, (b) time utilization, and (c) changes in mix on our Owned Equipment Rental Revenue (i.e., the revenue we generate with our owned rental assets).

• Mix includes impact of changes in customer mix, fleet mix, geographic mix and business mix (i.e., Specialty).

Fleet Productivity is a metric that better explains how the combined changes in rental rates, time utilization, and mix come together to produce revenue and how management flexes the combination of these factors to drive efficient growth and benefits returns.



Fleet Productivity is a comprehensive measure that <u>combines the impact of</u> the change in <u>rental rates</u> **plus** the impact of changes in <u>time utilization</u> **plus** the revenue impact from <u>changes in mix</u> in one metric.

Fleet productivity provides better insight into the decisions made to optimize growth and returns

## **Fleet productivity: historical results**

	Actual YoY Change in Average OEC	÷	Assumed YoY Impact of OEC Inflation on Rental Revenue	+	Fleet Productivity <sup>(1)</sup>	=	YoY Change in Owned Equipment Rental Revenue	÷	Contribution from Ancillary and Re-Rent	=	Reported YoY Change in Rental Revenue
Q1 2021	(5.7%)		(1.5%)		(0.5%) <sup>(3)</sup>		(7.7%)		1.2%		(6.5%)
Q2 2021 <sup>(2)</sup>	0.2%		(1.5%)		17.8%		16.5%		2.3%		18.8%
Q3 2021	8.7%		(1.5%)		13.5%		20.7%		1.7%		22.4%
Q4 2021	13.3%		(1.5%)		10.3%		22.1%		2.6%		24.7%
Q1 2022	16.4%		(1.5%)		13.0%		27.9%		2.6%		30.5%
Q2 2022	13.6%		(1.5%)		11.3%		23.4%		2.8%		26.2%
Q3 2022	10.6%		(1.5%)		8.9%		18.0%		2.0%		20.0%
Q4 2022 <sup>(2)</sup>	14.2%		(1.5%)		5.9%(4)		18.6%		0.2%		18.8%
Q1 2023	25.6%		(1.5%)		2.0%		26.1%		(0.1%)		26.0%
Q2 2023	25.5%		(1.5%)		(2.0%)		22.0%		(0.9%)		21.1%
Q3 2023	22.2%		(1.5%)		(2.2%)		18.5%		(0.5%)		18.0%
Q4 2023	15.1%		(1.5%)		0.3%		13.9%		(0.4%)		13.5%
Q1 2024 <sup>(2)</sup>	3.6%		(1.5%)		4.0% <sup>(5)</sup>		6.1%		0.8%		6.9%
Q2 2024	2.7%		(1.5%)		4.6%(5)		5.8%		2.0%		7.8%
Q3 2024	3.8%		(1.5%)		3.5% <sup>(5)</sup>		5.8%		1.6%		7.4%

#### Q3 2024 fleet productivity at 3.5%

- 1) Fleet Productivity reflects the combined impact of changes in rental rates, time utilization, and mix that contribute to Owned Equipment Rental revenue (OER).
- 2) Denotes quarter in which URI closed a notable acquisition (General Finance = 2Q21; Ahern = 4Q22; Yak = 1Q24).

- 3) The negative fleet productivity above includes the impact of COVID-19.
- 4) 4Q22 fleet productivity was 6.5% on a standalone basis (i.e. excluding the impact of Ahern in the quarter).
- 5) Excluding the impact of the Yak acquisition, fleet productivity was 3.7% in 1Q24, 3.0% in 2Q24 and 1.9% in 3Q24.

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## Q3 2024 Results



Total Revenue	\$3.992 billion (6.0% Y/Y)
Net Income	\$708 million (17.7% margin; -100 bps Y/Y)
Adjusted EBITDA*	\$1.904 billion (47.7% margin; -140 bps Y/Y)
Net/Gross Rental Capital Expenditures (Year-to-Date)	\$2.218 billion, after gross purchases of \$3.287 billion
Net Cash Provided by Operating Activities (Year-to-Date)	\$3.498 billion
Free Cash Flow* (Year-to-Date)	\$1.216 billion**

\* Adjusted EBITDA and Free Cash Flow are non-GAAP measures. See the tables provided elsewhere in this presentation for reconciliations to the most comparable GAAP measures. \*\* Excludes aggregate merger and restructuring related payments of \$5 million.

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## **2024 Financial Outlook**



Total Revenue	\$15.1 billion to \$15.3 billion
Adjusted EBITDA*	\$7.115 billion to \$7.215 billion
Net/Gross Rental Capital Expenditures	\$2.05 billion to \$2.25 billion, after gross purchases of \$3.55 billion to \$3.75 billion
Net Cash Provided by Operating Activities	\$4.4 billion to \$4.8 billion
Free Cash Flow*	\$2.05 billion to \$2.25 billion**

#### 2024 On Track for Another Year of Strong Results Across Growth, Profitability, Free Cash Flow, and Returns

\* Adjusted EBITDA and Free Cash Flow are non-GAAP measures. See the table provided elsewhere in this presentation for a reconciliation of forecasted Free Cash Flow to the most comparable GAAP measure. Information reconciling forecasted adjusted EBITDA to the most comparable GAAP financial measures is unavailable to the company without unreasonable effort, as discussed in the "Introductory Information" slide.

\*\* Excludes aggregate merger and restructuring related payments. FCF outlook assumptions include 2024 cash taxes of \$950M and cash interest of \$655M.

## 2028 aspirational targets



#### Remain Confident in our Ability to Drive Profitable Growth Long Term

Note: Information reconciling the aspirational target for Adj. EBITDA to the most comparable GAAP financial measures is unavailable to the company without unreasonable effort, as discussed in the "Introductory information" slide. Adj. EBITDA flowthrough is calculated as the YOY change in adjusted EBITDA divided by the YOY change in total revenue. Specialty includes Tools and Reliable Onsite Services that are part of our General Rentals reporting segment.

#### **Key Assumptions**

- Continued long-term growth in nonresidential construction, including support from key tailwinds across North America infrastructure and reindustrialization and industrial activity.
- Continued end-market outgrowth by URI supported by our competitive advantages, Grow, Deepen, and Expand strategy, vertical strategies and weighting, secular penetration and acquisitions.
- Ongoing margin expansion driven by our focus on operational efficiency with targeted adjusted EBITDA flow-through of 50-60% across the cycle.
- Continued focus on driving healthy fleet productivity and capital efficiency to support higher returns on invested capital and strong free cash generation.

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# 5 Appendix

# **Adjusted Earnings Per Share GAAP Reconciliation**

We define "earnings per share – adjusted" as the sum of earnings per share – GAAP, as-reported plus the impact of the following special items: merger related intangible asset amortization, impact on depreciation related to acquired fleet and property and equipment, impact of the fair value mark-up of acquired fleet, restructuring charge, asset impairment charge and loss on repurchase/redemption/amendment of debt securities. See below for further detail on the special items. Management believes that earnings per share - adjusted provides useful information concerning future profitability. However, earnings per share - adjusted should not be considered an alternative to GAAP earnings per share. The table below provides a reconciliation between earnings per share – GAAP, as-reported, and earnings per share – adjusted.

	Three Mon Septem		Nine Mont Septem	
	2024	2023	2024	2023
Earnings per share - GAAP, as-reported	\$10.70	\$10.29	\$28.25	\$25.30
After-tax (1) impact of:				
Merger related intangible asset amortization (2)	0.53	0.57	1.60	1.83
Impact on depreciation related to acquired fleet and property and equipment (3)	0.38	0.59	1.17	1.21
Impact of the fair value mark-up of acquired fleet (4)	0.15	0.23	0.52	0.92
Restructuring charge (5)	0.01	0.05	0.03	0.26
Asset impairment charge (6)	0.03	_	0.04	_
Loss on repurchase/redemption/amendment of debt securities	_		0.01	_
Earnings per share - adjusted	\$11.80	\$11.73	\$31.62	\$29.52
Tax rate applied to above adjustments (1)	25.5%	25.3%	25.3%	25.3%

1) The tax rates applied to the adjustments reflect the statutory rates in the applicable entities.

- 2) Reflects the amortization of the intangible assets acquired in the major acquisitions completed since 2012 that significantly impact our operations (the "major acquisitions," each of which had annual revenues of over \$200 million prior to acquisition).
- 3) Reflects the impact of extending the useful lives of equipment acquired in certain major acquisitions, net of the impact of additional depreciation associated with the fair value mark-up of such equipment.
- 4) Reflects additional costs recorded in cost of rental equipment sales associated with the fair value mark-up of rental equipment acquired in certain major acquisitions and subsequently sold. The decrease in 2024 primarily reflects decreased sales of rental equipment acquired in the Ahern Rentals acquisition.
- Primarily reflects severance and branch closure charges associated with our restructuring programs. We only include such costs that are part of a restructuring program as restructuring charges. The designated restructuring programs generally involve the closure of a large number of branches over a short period of time, often in periods following a major acquisition, and result in significant costs that we would not normally incur absent a major acquisition or other triggering event that results in the initiation of a restructuring program. The 2023 amounts above primarily reflect charges associated with the restructuring program initiated following the closing of the Ahern Rentals acquisition. Since the first such restructuring program was initiated in 2008, we have completed seven restructuring programs and have incurred total restructuring charges of \$383 million. We currently have no open restructuring programs.
- 6) Reflects write-offs of leasehold improvements and other fixed assets.

# **EBITDA and Adjusted EBITDA GAAP Reconciliations**

EBITDA represents the sum of net income, provision for income taxes, interest expense, net, depreciation of rental equipment, and non-rental depreciation and amortization. Adjusted EBITDA represents EBITDA plus the sum of the restructuring charges, stock compensation expense, net, and the impact of the fair value mark-up of acquired fleet. See below for further detail on each adjusting item. These items are excluded from adjusted EBITDA internally when evaluating our operating performance and for strategic planning and forecasting purposes, and allow investors to make a more meaningful comparison between our core business operating results over different periods of time, as well as with those of other similar companies. The net income and adjusted EBITDA margins represent net income or adjusted EBITDA divided by total revenue. Management believes that EBITDA and adjusted EBITDA, when viewed with the company's results under GAAP and the accompanying reconciliation, provide useful information about operating performance and period-over-period growth, and provide additional information that is useful for evaluating the operating performance of our core business without regard to potential distortions. Additionally, management believes that EBITDA help investors gain an understanding of the factors and trends affecting our ongoing cash earnings, from which capital investments are made and debt is serviced.

The table below provides a reconciliation between net income and EBITDA and adjusted EBITDA.

		Three M	onth	ns Ended	I	Nine N	lon	ths Endeo	k
\$ millions	Sept	emb	er 30,		Sep	nber 30,			
		2024		2023	_	2024	_	2023	
Net income		\$ 708		\$ 703		\$1,886		\$1,745	
Provision for income taxes		241		240		593		564	
Interest expense, net		178		163		511		474	
Depreciation of rental equipment		629		588		1,819		1,755	
Non-rental depreciation and amortization		109		107		322		329	
EBITDA		\$ 1,865	:	\$1,801		\$5,131		\$4,867	
Restructuring charge (1)		1		5		3		24	
Stock compensation expense, net (2)		24		23		79		72	
Impact of the fair value mark-up of acquired fleet (3)		14		21		47		85	
Adjusted EBITDA		\$ 1,904		\$1,850	_	\$5,260		\$5,048	
Net income margin		17.7	%	18.7	%	16.8	%	16.5	%
Adjusted EBITDA margin		47.7	%	49.1	%	46.8	%	47.6	%

- 1) Primarily reflects severance and branch closure charges associated with our restructuring programs. We only include such costs that are part of a restructuring program as restructuring charges. The designated restructuring programs generally involve the closure of a large number of branches over a short period of time, often in periods following a major acquisition, and result in significant costs that we would not normally incur absent a major acquisition or other triggering event that results in the initiation of a restructuring program. The 2023 amounts above primarily reflect charges associated with the restructuring program initiated following the closing of the Ahern Rentals acquisition. Since the first such restructuring program was initiated in 2008, we have completed seven restructuring programs and have incurred total restructuring charges of \$383 million. We currently have no open restructuring programs.
- 2) Represents non-cash, share-based payments associated with the granting of equity instruments.

3) Reflects additional costs recorded in cost of rental equipment sales associated with the fair value mark-up of rental equipment acquired in certain major acquisitions and subsequently sold. The decrease in 2024 primarily reflects decreased sales of rental equipment acquired in the Ahern Rentals acquisition.

# **EBITDA and Adjusted EBITDA GAAP Reconciliations (cont'd)**

The table below provides a reconciliation between net cash provided by operating activities and EBITDA and adjusted EBITDA.

	٦	Three Mor	nths	Ended	I	Nine Mon	ths	s Ended		
\$ millions		Septen	nber	<sup>.</sup> 30,		Septer	ember 30,			
		2024		2023		2024	_	2023		
Net cash provided by operating activities	\$	1,204	\$	1,062	\$	3,498	\$	3,290		
Adjustments for items included in net cash provided by operating activities but excluded from the calculation of EBITDA:										
Amortization of deferred financing costs and original issue discounts		(4)		(4)		(11)		(11)		
Gain on sales of rental equipment		145		181		505		567		
Gain on sales of non-rental equipment		5		6		13		16		
Insurance proceeds from damaged equipment		14		11		38		30		
Restructuring charge (1)		(1)		(5)		(3)		(24)		
Stock compensation expense, net (2)		(24)		(23)		(79)		(72)		
Loss on repurchase/redemption/amendment of debt securities		_		_		(1)		_		
Changes in assets and liabilities		93		206		(185)		187		
Cash paid for interest		227		190		544		495		
Cash paid for income taxes, net		206		177		812		389		
EBITDA	\$	1,865	\$	1,801	\$	5,131	\$	4,867		
Add back:										
Restructuring charge (1)		1		5		3		24		
Stock compensation expense, net (2)		24		23		79		72		
Impact of the fair value mark-up of acquired fleet (3)		14		21		47		85		
Adjusted EBITDA	\$	1,904	\$	1,850	\$	5,260	\$	5,048		

1) Primarily reflects severance and branch closure charges associated with our restructuring programs. We only include such costs that are part of a restructuring program as restructuring charges. The designated restructuring programs generally involve the closure of a large number of branches over a short period of time, often in periods following a major acquisition, and result in significant costs that we would not normally incur absent a major acquisition or other triggering event that results in the initiation of a restructuring program. The 2023 amounts above primarily reflect charges associated with the restructuring program initiated following the closing of the Ahern Rentals acquisition. Since the first such restructuring program was initiated in 2008, we have completed seven restructuring programs and have incurred total restructuring charges of \$383 million. We currently have no open restructuring programs.

2) Represents non-cash, share-based payments associated with the granting of equity instruments.

3) Reflects additional costs recorded in cost of rental equipment sales associated with the fair value mark-up of rental equipment acquired in certain major acquisitions and subsequently sold. The decrease in 2024 primarily reflects decreased sales of rental equipment acquired in the Ahern Rentals acquisition.

48

# Free Cash Flow GAAP Reconciliation (In millions, except footnotes)

We define "free cash flow" as net cash provided by operating activities less payments for purchases of, and plus proceeds from, equipment and intangible assets. The equipment and intangible asset items are included in cash flows from investing activities. Management believes that free cash flow provides useful additional information concerning cash flow available to meet future debt service obligations and working capital requirements. However, free cash flow is not a measure of financial performance or liquidity under GAAP. Accordingly, free cash flow should not be considered an alternative to net income or cash flow from operating activities as an indicator of operating performance or liquidity. The table below provides a reconciliation between net cash provided by operating activities and free cash flow.

	Т	hree Mon	ths	Ended	Nine Mon	ths I	Ended
		Septem	ber	30,	 Septerr	ıber	30,
		2024		2023	 2024		2023
Net cash provided by operating activities	\$	1,204	\$	1,062	\$ 3,498	\$	3,290
Payments for purchases of rental equipment		(1,312)		(1,030)	(3,178)		(3,078)
Payments for purchases of non-rental equipment and intangible assets		(101)		(88)	(266)		(267)
Proceeds from sales of rental equipment		321		366	1,069		1,136
Proceeds from sales of non-rental equipment		20		18	50		46
Insurance proceeds from damaged equipment		14		11	 38		30
Free cash flow (1)	\$	146	\$	339	\$ 1,211	\$	1,157

 Free cash flow included aggregate merger and restructuring related payments of \$1 million for both the three months ended September 30, 2024 and 2023, and \$5 million and \$6 million for the nine months ended September 30, 2024 and 2023, respectively.

The table below provides a reconciliation between 2024 forecasted net cash provided by operating activities and free cash flow.

Net cash provided by operating activities	\$4,400-\$4,800
Payments for purchases of rental equipment	\$(3,500)-\$(3,800)
Proceeds from sales of rental equipment	\$1,400-\$1,600
Payments for purchases of non-rental equipment and intangible assets, net of proceeds from sales and insurance proceeds from damaged equipment	
proceeds nom damaged equipment	\$(250)-\$(350)
Free cash flow excluding merger and restructuring related payments	\$2,050- \$2,250

# **Historical Adjusted Earnings Per Share GAAP Reconciliation**

Adjusted EPS (earnings per share) is a non-GAAP measure that reflects diluted earnings (loss) per share from continuing operations excluding the impact of the special items described below. Management believes that adjusted EPS provides useful information concerning future profitability. However, adjusted EPS is not a measure of financial performance under GAAP. Accordingly, adjusted EPS should not be considered an alternative to GAAP earnings per share. The table below provides a reconciliation between diluted earnings (loss) per share and adjusted EPS.

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Diluted earnings (loss) per share (EPS) from continuing operations	\$ (12.62)	\$(0.98)	\$(0.38)	\$ 1.38	\$ 0.79	\$ 3.64	\$ 5.15	\$ 6.07	\$ 6.45	\$ 15.73\$	13.12	\$ 15.11	\$ 12.20 \$	19.04 \$	29.65 \$	35.28 \$	5 28.2
EPS adjustments (after-tax):																	
Merger related costs (1)	_	_	_	0.25	0.72	0.05	0.06	(0.17)	_	0.36	0.32	0.01	—	0.03	—	—	_
Merger related intangible asset amortization (2)	_	_	_	_	0.74	0.94	1.10	1.15	1.12	1.15	1.76	2.48	2.22	1.98	1.79	2.33	1.6
Impact on depreciation related to acquired fleet and property and equipment (3)	_	_	_	_	(0.03)	(0.04)	(0.03)	(0.02)	_	0.05	0.19	0.39	0.08	0.16	0.56	1.65	1.1
Impact of the fair value mark-up of acquired fleet (4)	_	_	—	_	0.24	0.25	0.21	0.19	0.25	0.59	0.59	0.72	0.51	0.38	0.29	1.17	0.5
Pre-close RSC merger related interest expense (5)	_	_	_	_	0.19	_	_	_	_	_	_	_	—	—	—	—	-
Impact on interest expense related to fair value adjustment of acquired RSC indebtedness (6)	_	_	_	_	(0.03)	(0.04)	(0.03)	(0.02)	(0.01)	_	_	_	_				-
Restructuring charge (7)	0.17	0.29	0.34	0.16	0.64	0.07	(0.01)	0.04	0.11	0.36	0.28	0.18	0.18	0.02		0.31	0.
Asset impairment charge (8)	0.06	0.12	0.09	0.04	0.10	0.02	—	—	0.03	0.01	—	0.05	0.37	0.14	0.03		0.0
(Gain) loss on extinguishment of debt securities, including subordinated convertible debentures, and amendments of debt facilities (9)	(0.32)	(0.19)	0.28	0.04	0.45	0.02	0.46	0.78	0.70	0.39	_	0.58	1.88	0.31	0.18		0.0
Gain on sale of software subsidiary (10)	_	_	_	_	(0.05)	_	_	_	_	_	_	_	_			_	-
Goodwill impairment charge (11)	12.19	_	_	_	_	_	_	_	_	_	_	_	_		—	—	
Charge related to settlement of SEC inquiry (12)	0.19	_	_	_	_	_	_	_	_	_	_	_	—				
Preferred stock redemption charge (13)	3.19	_	_	_	_	_	_	_	_	_	_	_	_			—	-
Foreign tax credit valuation allowance and other (14)	0.10	_	_	_	_	_	_	_	_	_	_	_	—				
Total EPS adjustments	\$ 15.58	\$ 0.22	\$ 0.71	\$ 0.49	\$ 2.97	\$ 1.27	\$ 1.76	\$ 1.95	\$ 2.20	\$ 2.91 \$	3.14	\$ 4.41	\$ 5.24 \$	3.02 \$	2.85 \$	5.46 \$	3.3
Adjusted EPS	\$ 2.96	\$(0.76)	\$ 0.33	\$ 1.87	\$ 3.76	\$ 4.91	\$ 6.91	\$ 8.02	\$ 8.65	\$ 18.64\$	16.26	\$ 19.52	\$ 17.44 \$	22.06 \$	32.50 \$	40.74 \$	i 31.€
2017 Tax Act impact (15)										\$ 8.05							

Total revenues (\$M) (16)

\$ 3,267 \$ 2,358 \$ 2,237 \$ 2,611 \$ 4,117 \$ 4,955 \$ 5,685 \$ 5,817 \$ 5,762 \$ 6,641 \$ 8,047 \$ 9,351 \$ 8,530 \$ 9,716 \$ 11,642 \$ 14,332 \$ 11,250

# Historical Adjusted Earnings Per Share GAAP Reconciliation (cont'd)

- (1) We have made a number of acquisitions in the past and may continue to make acquisitions in the future. Merger related costs only include costs associated with major acquisitions that significantly impacted our operations (the "major acquisitions," each of which had annual revenues of over \$200 million prior to acquisition).
- (2) Reflects the amortization of the intangible assets acquired in the major acquisitions.
- (3) Reflects the impact of extending the useful lives of equipment acquired in certain major acquisitions, net of the impact of additional depreciation associated with the fair value mark-up of such equipment.
- (4) Reflects additional costs recorded in cost of rental equipment sales associated with the fair value mark-up of rental equipment acquired in certain major acquisitions and subsequently sold.
- (5) In March 2012, we issued \$2.825 billion of debt in connection with the RSC acquisition. The pre-close RSC merger related interest expense reflects the interest expense recorded on this debt prior to the acquisition of RSC on April 30, 2012.
- (6) Reflects a reduction of interest expense associated with the fair value mark-up of debt acquired in the RSC acquisition.
- (7) Primarily reflects severance and branch closure charges associated with our restructuring programs. We only include such costs that are part of a restructuring program as restructuring charges. The designated restructuring programs generally involve the closure of a large number of branches over a short period of time, often in periods following a major acquisition, and result in significant costs that we would not normally incur absent a major acquisition or other triggering event that results in the initiation of a restructuring program. Since the first such restructuring program was initiated in 2008, we have completed seven restructuring programs and have incurred total restructuring charges of \$383 million. We currently have no open restructuring programs.
- (8) Primarily reflects write-offs of leasehold improvements and other fixed assets.
- (9) Reflects gains/losses on the extinguishment of certain debt securities, including subordinated convertible debentures, and write-offs of debt issuance costs associated with amendments to our debt facilities. In 2013, we retired all outstanding subordinated convertible debentures.
- (10) Reflects a gain recognized upon the sale of a former subsidiary that developed and marketed software.
- (11) We recognized a goodwill impairment charge in the fourth quarter of 2008 that reflected the challenges of the construction cycle, as well as the broader economic and credit environment. Substantially all of the impairment charge related to goodwill arising out of acquisitions made between 1997 and 2000.
- (12) In the third quarter of 2008 we settled, without admitting or denying the allegations in the SEC's complaint, to the entry of a judgment requiring us to pay a civil penalty of \$14 million associated with an SEC inquiry into our historical accounting practices.
- (13) Reflects a preferred stock redemption charge associated with the June 2008 repurchase of our Series C and D preferred stock.
- (14) Primarily relates to the establishment of a valuation allowance related to certain foreign tax credits that, as a result of the preferred stock redemption discussed above, were no longer expected to be realized.
- (15) The Tax Cuts and Jobs Act (the "Tax Act"), which was enacted in December 2017, reduced the U.S. federal corporate statutory tax rate from 35% to 21%. The benefit in 2017 reflects an aggregate benefit of \$689 million, or \$8.05 per diluted share, reflecting 1) a one-time non-cash tax benefit reflecting the revaluation of our net deferred tax liability using a U.S. federal corporate statutory tax rate of 21% and 2) a one-time transition tax on our unremitted foreign earnings and profits. Periods subsequent to 2017 reflect the lower 21% U.S. federal corporate statutory tax rate.
- (16) Total revenue is provided for context.

# Historical EBITDA and Adjusted EBITDA GAAP Reconciliations (\$M)

EBITDA represents the sum of net income (loss), loss on discontinued operations, net of tax, provision (benefit) for income taxes, interest expense, subordinated convertible debentures, net, depreciation of rental equipment, and non-rental depreciation and amortization. Adjusted EBITDA represents EBITDA plus the adjusting items (determined at the time of the historic reporting) discussed below. These items are excluded from adjusted EBITDA internally when evaluating our operating performance and for strategic planning and forecasting purposes, and allow investors to make a more meaningful comparison between our core business operating results over different periods of time, as well as with those of other similar companyies. The net income and adjusted EBITDA margins represent net income or adjusted EBITDA divided by total revenue. Management believes that EBITDA and adjusted EBITDA, when viewed with the Company's results under GAAP and the accompanying reconciliations, provide useful information about operating performance and period-over-period growth, and provide additional information that is useful for evaluating performance of our core business without regard to potential distortions. Additionally, management believes that EBITDA and adjusted EBITDA help investors gain an understanding of the factors and trends affecting our ongoing cash earnings, from which capital investments are made and debt is serviced. The tables below provide 1) a reconciliation between net income and EBITDA and adjusted E

																	YTD
	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Net income (loss)	\$ (704)	\$ (62)	\$ (26)	\$ 101	\$75	\$ 387	\$ 540 \$	585	\$ 566	\$ 1,346	\$ 1,096	\$ 1,174	\$ 890 \$	1,386	\$ 2,105 \$	2,424	\$ 1,886
Loss on discontinued operations, net of tax	_	2	4	_	_	_	_	_	_	_	_	_		—	_		
Provision (benefit) for income taxes	(109)	(47)	(41)	63	13	218	310	378	343	(298)	380	340	249	460	697	787	593
Interest expense, net	174	226	255	228	512	475	555	567	511	464	481	648	669	424	445	635	511
Interest expense-subordinated convertible debentures, net (1)	9	(4)	8	7	4	3	_	_	_	_	_	_					
Depreciation of rental equipment	455	417	389	423	699	852	921	976	990	1,124	1,363	1,631	1,601	1,611	1,853	2,350	1,819
Non-rental depreciation and amortization	58	57	60	57	198	246	273	268	255	259	308	407	387	372	364	431	322
EBITDA	(117)	589	649	879	1,501	2,181	2,599	2,774	2,665	2,895	3,628	4,200	3,796	4,253	5,464	6,627	5,131
Merger related costs (2)	—	_	—	19	111	9	11	(26)	_	50	36	1		3	_		
Restructuring charge (3)	20	31	34	19	99	12	(1	6	14	50	31	18	17	2		28	3
Charge related to settlement of SEC inquiry (4)	14	_	_	_	_	_	_	_	_	_	_	_			—		
Goodwill impairment charge (5)	1,147	_	—	—	_	—	-	—	_	_	_	_			—		
Impact of the fair value mark-up of acquired fleet (6)	_	_	_	_	37	44	35	29	35	82	66	75	49	37	27	108	47
(Gain) loss on sale of software subsidiary (7)	_	_	_	_	(8)	1	_	_	_	_	_	_			_		
Stock compensation expense, net (8)	6	8	8	12	32	46	74	49	45	87	102	61	70	119	127	94	79
Adjusted EBITDA	\$ 1,070	\$628	\$ 691	\$ 929	\$ 1,772	\$ 2,293	\$ 2,718	\$ 2,832	\$ 2,759	\$ 3,164	\$ 3,863	\$ 4,355	\$ 3,932 \$	4,414	\$ 5,618 \$	6,857	\$ 5,260
Net income (loss) margin	(21.5)%	(2.6)%	(1.2)%	3.9%	1.8%	7.8%	9.5%	10.1%	9.8%	20.3%	13.6%	12.6%	10.4%	14.3%	18.1%	16.9%	16.8%
Adjusted EBITDA margin	32.8%	26.6%	30.9%	35.6%	43.0%	46.3%	47.8%	48 7%	47.9%	47.6%	48.0%	46.6%	46.1%	45.4%	48.3%	47.8%	46.8%

# Historical EBITDA and Adjusted EBITDA GAAP Reconciliations (\$M) (cont'd)

	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Net cash provided by operating activities (9)	\$ 438	\$ 452 \$	\$ 612 \$	721	\$ 1,551	\$ 1,801	\$1,987 \$	\$1,941 S	\$ 2,209	\$ 2,853	\$ 3,024	\$ 2,658	\$ 3,689	\$4,433 \$	4,704 \$	3,49
Adjustments for items included in net cash provided by operating activities bu excluded from the calculation of EBITDA:	:															
Loss from discontinued operation, net of taxes	2	4	—	—	—	—	—	—	_	—	-			_		
Amortization of deferred financing costs and original issue discounts	(17)	(23)	(22)	(23)	(21)	(17	(10	(9	(9	(12)	(15)	(14)	(13)	(13)	(14)	(1
Gain on sales of rental equipment	7	41	66	125	176	229	227	204	220	278	313	332	431	566	786	50
(Loss) gain on sales of non-rental equipment	(1)	—	2	2	6	11	8	4	4	6	6	8	10	9	21	1
Insurance proceeds on damaged equipment (10)	—	—	—	—	—	—	8	12	21	22	24	40	25	32	38	3
Gain (loss) on sale of software subsidiary (7)	-	_	_	8	(1)	_	-	_	_	_						
Merger related costs (2)	—	—	(19)	(111)	(9)	(11	26	_	(50	(36)	(1)		(3)			-
Restructuring charge (3)	(31)	(34)	(19)	(99)	(12)	1	(6	(14	(50	(31)	(18)	(17)	(2)		(28)	(
Stock compensation expense, net (8)	(8)	(8)	(12)	(32)	(46)	(74	(49	(45	(87	(102)	(61)	(70)	(119)	(127)	(94)	(7
Gain (loss) on extinguishment of debt securities, and amendments of debt facilities	7	(28)	(3)	(72)	(1)	(80	(123	(101	(54	_	(61)	(183)	(30)	(17)		(
Loss on retirement of subordinated convertible debentures (1)	13	_	(2)	—	(2)	_	_	_	_	_	_					-
Excess tax benefits from share-based payment arrangements (11)	_	_	_	_	_	_	5	58	_	_	_					-
Changes in assets and liabilities	(58)	65	49	571	31	182	194	101	129	124	170	241	(328)	(151)	107	(18
Cash paid for interest, including subordinated convertible debentures (1)	234	229	203	371	461	457	447	415	357	455	581	483	391	406	614	54
Cash paid (received) for income taxes, net	3	(49)	24	40	48	100	60	99	205	71	238	318	202	326	493	8
EBITDA	589	649	879	1,501	2,181	2,599	2,774	2,665	2,895	3,628	4,200	3,796	4,253	5,464	6,627	5,13
Add back:																
Merger related costs (2)	_	_	19	111	9	11	(26)	_	50	36	1		3			
Restructuring charge (3)	31	34	19	99	12	(1)	6	14	50	31	18	17	2		28	
Stock compensation expense, net (8)	8	8	12	32	46	74	49	45	87	102	61	70	119	127	94	1
Impact of the fair value mark-up of acquired fleet (6)	_	_	—	37	44	35	29	35	82	66	75	49	37	27	108	4
(Gain) loss on sale of software subsidiary (7)	_	_		(8)	1	_	_	_	_	_						
Adjusted EBITDA	\$ 628	\$ 691 \$	5 929 \$	1,772	\$ 2,293	\$ 2,718	\$ 2,832	2,759	\$ 3,164	\$3,863	\$ 4,355	\$ 3,932	\$ 4,414	\$5,618	6,857 \$	5,26

# Historical EBITDA and Adjusted EBITDA GAAP Reconciliations (\$M) (cont'd)

- (1) In 2013, we retired all outstanding subordinated convertible debentures.
- (2) We have made a number of acquisitions in the past and may continue to make acquisitions in the future. Merger related costs only include costs associated with the major acquisitions that significantly impacted our operations (the "major acquisitions," each of which had annual revenues of over \$200 million prior to acquisition).
- (3) Primarily reflects severance and branch closure charges associated with our restructuring programs. We only include such costs that are part of a restructuring program as restructuring charges. The designated restructuring programs generally involve the closure of a large number of branches over a short period of time, often in periods following a major acquisition, and result in significant costs that we would not normally incur absent a major acquisition or other triggering event that results in the initiation of a restructuring program. Since the first such restructuring program was initiated in 2008, we have completed seven restructuring programs and have incurred total restructuring charges of \$383 million. We currently have no open restructuring programs.
- (4) In the third quarter of 2008 we settled, without admitting or denying the allegations in the SEC's complaint, to the entry of a judgment requiring us to pay a civil penalty of \$14 million associated with an SEC inquiry into our historical accounting practices.
- (5) We recognized a goodwill impairment charge in the fourth quarter of 2008 that reflected the challenges of the construction cycle, as well as the broader economic and credit environment. Substantially all of the impairment charge related to goodwill arising out of acquisitions made between 1997 and 2000.
- (6) Reflects additional costs recorded in cost of rental equipment sales associated with the fair value mark-up of rental equipment acquired in certain major acquisitions and subsequently sold.
- (7) Reflects a gain recognized upon the sale of a former subsidiary that developed and marketed software.
- (8) Represents non-cash, share-based payments associated with the granting of equity instruments.
- (9) We first reported the reconciliation between net cash provided by operating activities and EBITDA and adjusted EBITDA in 2011, and 2009 is the earliest reported period with such a reconciliation. The presentation of our statement of cash flows for periods prior to 2009 differs from the presentation used in 2011, on account of which the information required to prepare the reconciliation between net cash provided by operating activities and EBITDA and adjusted EBITDA and adjusted EBITDA for periods prior to 2009 is unavailable without unreasonable effort.
- (10) In 2018, we adopted accounting guidance that addressed the cash flow presentation for proceeds from the settlement of insurance claims. Adoption of this guidance decreased net cash provided by operating activities, relative to previously reported amounts, but did not change EBITDA or adjusted EBITDA for 2017, 2016 and 2015 in the table above. The information required to determine the amount of insurance proceeds for periods prior to 2015 is unavailable without unreasonable effort. The insurance proceeds do not impact EBITDA or adjusted EBITDA.
- (11) The excess tax benefits from share-based payment arrangements result from stock-based compensation windfall deductions in excess of the amounts reported for financial reporting purposes. We adopted accounting guidance in 2017 that changed the cash flow presentation of excess tax benefits from share-based payment arrangements. In the table above, the excess tax benefits from share-based payment arrangements for periods after 2016 are presented as a component of net cash provided by operating activities, while, for 2015 and 2016, they are presented as a separate line item.

## **Historical Free Cash Flow GAAP Reconciliation (\$M)**

We define "free cash flow" as net cash provided by operating activities less payments for purchases of, and plus proceeds from, equipment and intangible assets, and plus excess tax benefits from share-based payment arrangements. The equipment and intangible asset items are included in cash flows from investing activities. Management believes that free cash flow provides useful additional information concerning cash flow available to meet future debt service obligations and working capital requirements. However, free cash flow is not a measure of financial performance or liquidity under GAAP. Accordingly, free cash flow should not be considered an alternative to net income or cash flow from operating activities as an indicator of operating performance or liquidity. The table below provides a reconciliation between net cash provided by operating activities and free cash flow.

																	Y	TD
	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	20	024
Net cash provided by operating activities	\$ 764	\$ 438	\$ 452	\$ 612 \$	5 721	\$ 1,551	\$ 1,801	\$ 1,987	\$ 1,941	\$ 2,209	\$ 2,853	\$ 3,024	\$ 2,658 \$	3,689	\$4,433	\$ 4,704	\$3,	,498
Payments for purchases of rental equipment	(624)	(260)	(346)	(774)	(1,272)	(1,580)	(1,701)	(1,534)	(1,246)	(1,769)	(2,106)	(2,132)	(961)	(2,998)	(3,436)	(3,714)	(3,	,178)
Payments for purchases of non-rental equipment and intangible assets	(80)	(51)	(28)	(36)	(97)	(104)	(120)	(102)	(93)	(120)	(185)	(218)	(197)	(200)	(254)	(356)	(2	266)
Proceeds from sales of rental equipment	264	229	144	208	399	490	544	538	496	550	664	831	858	968	965	1,574	1,	,069
Proceeds from sales of non-rental equipment	11	13	7	13	31	26	33	17	14	16	23	37	42	30	24	60	!	50
Insurance proceeds from damaged equipment (1)	_	_	_	_	_	_	_	8	12	21	22	24	40	25	32	38	;	38
Excess tax benefits from share-based payment arrangements <sup>(2)</sup>	_	(2)	(2)	_	(5)	_	_	5	58	_	_	_			_			
Free cash flow	\$ 335	\$ 367	\$ 227	\$23\$	6 (223)	\$ 383	\$ 557	\$919	\$ 1,182	\$907	\$ 1,271	\$ 1,566	\$ 2,440 \$	1,514	\$ 1,764	\$ 2,306	\$1,	,211
Merger and restructuring related payments included in free cash flow <sup>(3)</sup>					150	38	17	5	13	76	63	26	14	13	4	8		5
Free cash flow excluding merger and restructuring related payments <sup>(3)</sup>				\$	6 (73)	\$ 421	\$ 574	\$ 924	\$ 1,195	\$ 983	\$ 1,334	\$ 1,592	\$ 2,454 \$	1,527	\$1,768	\$ 2,314	\$    1,:	,216
Net cash provided by operating activities margin <sup>(4)</sup>	23.4%	18.6%	20.2%	23.4%	17.5%	31.3%	31.7%	34.2%	33.7%	33.3%	35.5%	32.3%	31.2%	38.0%	38.1%	32.8%	31	1.1%
Free cash flow margin <sup>(5)</sup>	10.3%	15.6%	1 <b>0.</b> 1%	0.9%	-1.8%	8.5%	10.1%	15.9%	20.7%	14.8%	16.6%	17.0%	28.8%	15.7%	15.2%	16.1%	10	0.8%

(1) In 2018, we adopted accounting guidance that addressed the cash flow presentation for proceeds from the settlement of insurance claims. Adoption of this guidance decreased net cash provided by operating activities, relative to previously reported amounts, but did not change free cash flow, for 2017, 2016 and 2015 in the table above. The information required to determine the amount of insurance proceeds for periods prior to 2015 is unavailable without unreasonable effort. The adoption of this accounting guidance did not impact free cash flow, as the reduction to net cash provided by operating activities was offset by the increase in insurance proceeds from damaged equipment.

(2) The excess tax benefits from share-based payment arrangements result from stock-based compensation windfall deductions in excess of the amounts reported for financial reporting purposes. We adopted accounting guidance in 2017 that changed the cash flow presentation of excess tax benefits from share-based payment arrangements. In the table above, the excess tax benefits from share-based payment arrangements for periods after 2016 are presented as a component of net cash provided by operating activities, while, for 2016 and prior, they are presented as a separate line item. Because we historically included the excess tax benefits from share based payment arrangements in the free cash flow calculation, the adoption of this guidance did not change the calculation of free cash flow.

(3) Merger and restructuring related payments were first reported for 2012. The information required to determine the amount of merger and restructuring related payments for periods prior to 2012 is unavailable without unreasonable effort.

(4) Net cash provided by operating activities margin represents net cash provided by operating activities divided by total revenue.

(5) Free cash flow margin represents free cash flow, excluding merger and restructuring payments for 2012 and thereafter (as explained further above), divided by total revenue.