

UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

DIVISION OF CORPORATION FINANCE

September 26, 2024

Jeff Miller Chief Executive Officer Synchronoss Technologies, Inc. 200 Crossing Boulevard, 8th Floor Bridgewater, NJ 08807

> Re: Synchronoss Technologies, Inc. Definitive Proxy Statement on Schedule 14A Filed April 25, 2024 File No. 001-40574

Dear Jeff Miller:

We have limited our review of your most recent definitive proxy statement to those issues we have addressed in our comment(s).

Please respond to this letter by providing the requested information and/or confirming that you will revise your future proxy disclosures in accordance with the topics discussed below. If you do not believe a comment applies to your facts and circumstances, please tell us why in your response.

After reviewing your response to this letter, we may have additional comments.

Definitive Proxy Statement on Schedule 14A

Pay Versus Performance, page 55

- We note your disclosure on pages 36 and 37 that your named executive officers did not earn all of the issued cash units for the 2021-2023 performance period making it appear that some of the cash units failed to vest and were forfeited. However, we do not see a related entry pursuant to Item 402(v)(2)(iii)(C)(1)(v) of Regulation S-K for equity that has failed to meet vesting conditions in the footnotes to your pay versus performance table. Please tell us whether, and if so how, the cash units have been reflected in the calculations provided pursuant to Item 402(v)(2)(iii)(C)(1) of Regulation S-K.
- 2. We note that you have identified "Operating Income," a GAAP financial measure, as your Company-Selected Measure pursuant to Item 402(v)(2)(vi) of Regulation S-K. However, the audited GAAP "(Loss) income from operations" values in your annual report on Form 10-K for the year ended December 31, 2023, differ from the "Operating Income" values in your pay versus performance table. It appears that the value set forth in your pay versus

September 26, 2024 Page 2

performance table for 2023 represents Adjusted EBITDA as set forth in the Form 8-K furnished March 12, 2024, rather than GAAP Operating Income. It also appears that the values set forth in your pay versus performance table for 2020 - 2022 are the same as the "(Loss) income from operations" amounts in your annual report on Form 10-K for the year ended December 31, 2022; however, we note that the amounts have been adjusted in the annual report on Form 10-K for the fiscal year ended December 31, 2023. Given that the Company-Selected Measure does not appear in your most recent audited GAAP financial statements, please tell us and revise future disclosure, as applicable, to explain how the measure is calculated from your audited financial statements, as required by Item 402(v)(2)(vi). Please note that the Company-Selected Measure does rot appear to reconciliation under Regulation G or Item 10(e) of Regulation S-K. In addition, incorporation by reference to disclosure in a separate filing will not satisfy this disclosure requirement.

3. The Company-Selected Measure should, in your assessment, "represent the most important financial performance measure (that is not otherwise required to be disclosed in the table) used by [you] to link compensation actually paid to [your] named executive officers, for the most recently completed fiscal year, to company performance." See Item 402(v)(2)(vi) of Regulation S-K. It appears you may have used Adjusted EBITDA as your Company-Selected Measure for 2023 and Operating Income as your Company-Selected Measure for the other years in your pay versus performance table. In future filings, please use a single Company-Selected Measure, clearly identify such measure, and show the quantified results of that measure, calculated in the same way, for each fiscal year covered by your pay versus performance table.

We remind you that the company and its management are responsible for the accuracy and adequacy of their disclosures, notwithstanding any review, comments, action or absence of action by the staff.

Please contact Charlotte Young at 202-551-3280 or Daniel Crawford at 202-551-7767 with any questions.

Sincerely,

Division of Corporation Finance Office of Technology

cc: Christina Gabrys, Esq.