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Our Mission Statement

GIGACLOUD TECHNOLOGY (NASDAQ: GCT) IS A PIONEER OF THE GLOBAL B2B MARKETPLACE FOR LARGE PARCEL MERCHANDISE THAT IS REINVENTING THE SUPPLY CHAIN AND TRANSFORMING THE WAY WHOLESALE BUYERS AND SELLERS CONNECT AND TRANSACT

Our GigaCloud B2B Marketplace seamlessly connects suppliers and resellers across the globe in real time



GigaCloud At A Glance

OUR FINANCIALS(\$M)



Total Revenues

\$296M / 21% Revenue / YoY Growth

| 296 | 303 | 311 | 251 | 245 |
|-------|-------|-------|-------|-------|
| | | | | |
| Q4'24 | Q3'24 | Q2'24 | Q1'24 | Q4'23 |



Gross Profit & Margin

\$65M/(7)% Gross Profit / YoY Growth

| 65 | 77 | 76 | 67 | 70 |
|-------|-------|-------|-------|-------|
| 22% | 26% | 25% | 27% | 29% |
| 04'24 | 03'24 | 02'24 | 01'24 | 04'23 |



Net Income & Margin

\$31M / (13)%

Net Income / YoY Growth

| 31 | 41 | 27 | 27 | 36 |
|-------|-------|-------|-------|-------|
| 11% | 13% | 9% | 11% | 15% |
| 04'24 | 03'24 | 02'24 | 01'24 | 04'23 |



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ADJ. EBITDA&Margin

\$31M/(30)% Adj. EBITDA(1) / Margin(2)

| 31 | 49 | 43 | 35 | 44 |
|-------|-------|-------|-------|-------|
| 11% | 16% | 14% | 14% | 18% |
| Q4'24 | Q3'24 | Q2'24 | Q1'24 | Q4'23 |

\$64м

Operating Cash Flow Cash, Equivalents, Restricted Cash & Investments

Liquidity

\$145м

\$133м

\$184м

2023

\$303M

2024

OUR SCALE



\$1.3B **GigaCloud Marketplace GMV**



69% GigaCloud Marketplace GMV Growth



3P Seller GigaCloud Marketplace GMV LTM ended 12/31/24



3P GigaCloud Marketplace GMV Growth Q4'23 to Q4'24

OUR REACH







LTM ended 12/31/24





(1) Adjusted EBITDA is a non-GAAP measure, defined as net income excluding interest, income taxes, and depreciation, further adjusted to exclude share-based compensation expense and non-recurring items. (2) Adjusted EBITDA margin is Adjusted EBITDA as a percentage of Total Revenues.

Forbes' #1 America's **Most Successful** Small-Cap Company



♀2010

Launched our first ecommerce store on Rakuten, officially entering the Japanese market

2013

Official entry into the U.S. market

2019

Launched Gigab2b.com Acquisitions of

2023

NOBLE HOUSE

wondersign

2024

Russell 2000 Inclusion

2012

Official entry into the U.K. Market

2017

Official entry into the 6 German market

2022

IPO in Nasdaq

Opened our Malaysia office



MAGO DEL



What is SFR?

Supplier Fulfilled Retailing (SFR) – transforming wholesale trade through reorganizing the supply chain and redefining key roles for a risk- and efficiency-optimized B2B ecosystem.





March 2025

TRADITIONALLY

- Low margins in a competitive landscape
- High inventory risk from fragmented channels
- Complex supply chain requires manual coordination
- Limited display space and inflexibility to consumer demand
- High inventory risk from fragmented channels
- Pricing difficulties & margin uncertainty

Complex Multi-stop Supply Chain With High Fulfillment / Storage Costs

MANUFACTURER

IMPROTER & DISTRIBUTOR

RETAILER

SFR

A Smarter Supply Chain

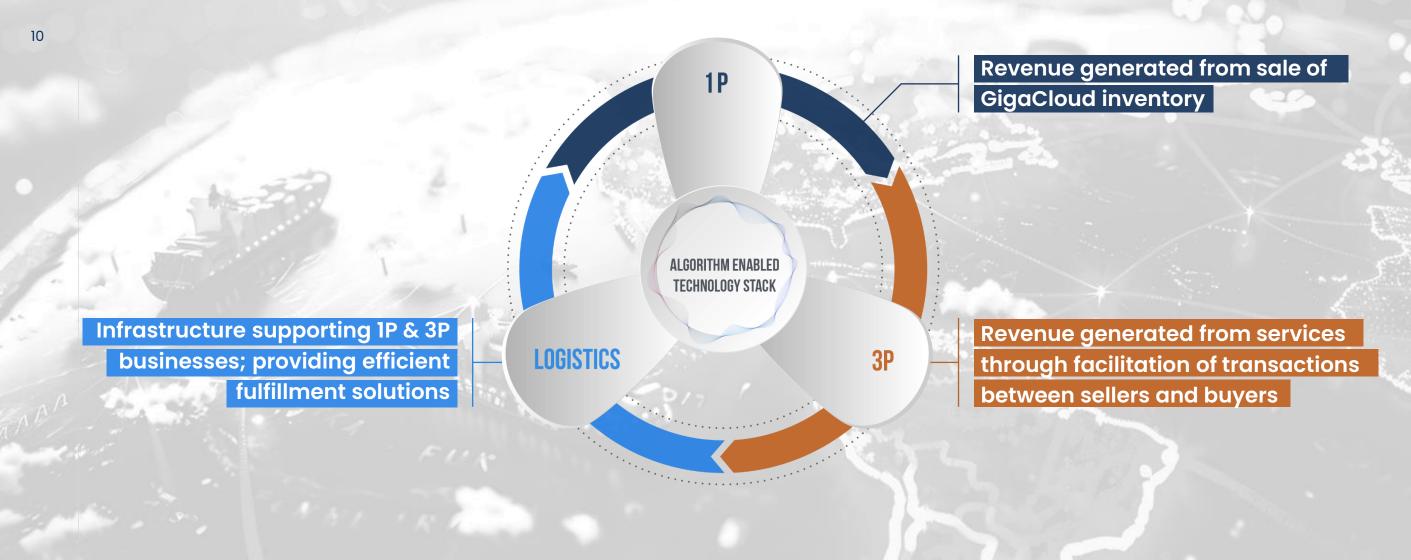
- Al Load Balancing Cloud Network
- Reduced Inventory Risk
- **Endless Aisle**

- Direct to End Customer
- Nationwide Flat Rate Easy MarginPlanning
- End-to-End Managed Fulfillment





1P, 3P, and Logistics



GigaCloud Marketplace GMV = Total gross merchandise value of transactions ordered through GigaCloud Marketplace, including 3P and 1P, before deducting value added tax, goods and services tax, shipping charges paid by buyers to sellers, and refunds

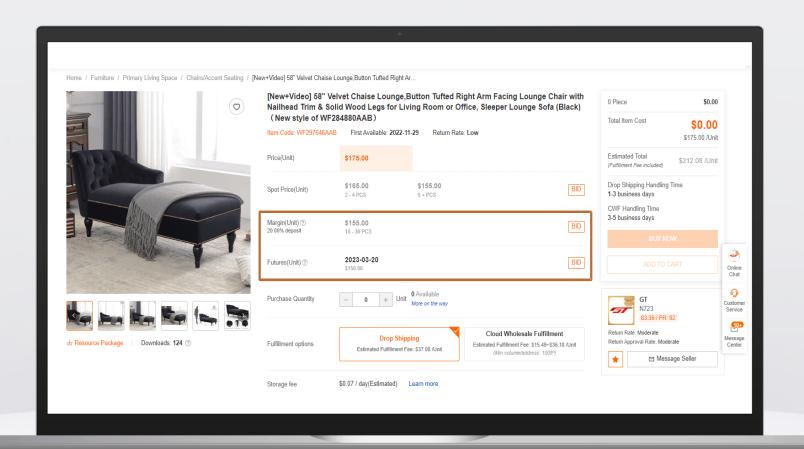




MARIE PLACE



Flexible Tools to Facilitate Transactions



Simple Transactions

Direct Fulfilment

GigaCloud fulfills product directly from a Company facility to the end consumer, without need for buyers to warehouse or handle any aspect of fulfillment





Complex Transactions



Rebate



Spot Price



Margin Transaction



Margin Transaction for Future Goods



Expansive Product Categories

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35,000+ SKUs and Growing



- > Lounge & Dining
- > Bedroom
- Kitchen
- ➤ Office

- Patio Furniture
- Garden Décor
- Outdoor Power
- > Outdoor Heating
- ➤ Grilling Tools

- > Home Gym Equipment
- Weightlifting Gear
- > Outdoor Gear
- > Swimming Gear

- Dog Houses
- Cat Trees
- Animal Coops
- Stool
- Bathtub
- Sinks
- Plumbing
- Sauna Rooms

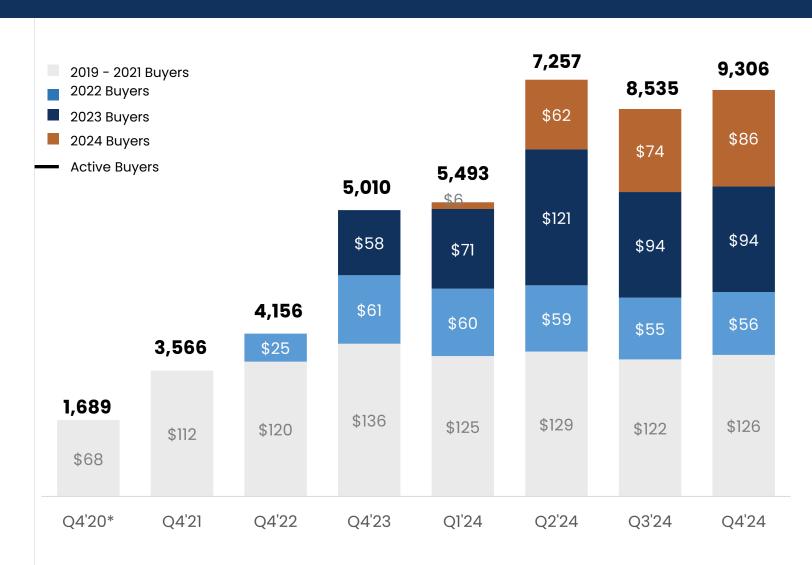
- Kids' Ride-On Toys
- ➤ Basketball Hoops
- > Trampolines
- Bouncy Castles
- ➤ Play Structures

- Home Decoration
- > Home Lighting
- > Travel Accessories
- Christmas Trees



Attractive Active Buyer Trends

Active Buyer Spend (GMV) in GigaCloud Marketplace (USD\$ in millions)



Q4 2024 KEY STATISTICS

9,306 **Active Buyers**

\$~144k Spend per Active Buyer

KEY BUYER TRENDS

Buyers who joined in 2023 increased spend from \$58M in Q4'23 to \$94M in Q4'24



Sustained momentum in buyer spending and engagement through expansion of service offerings and enhancement of logistics capabilities

Continued growth in active buyer base, driven by 03 customer referrals and word-of-mouth

⁽¹⁾ Buyers represent the group of buyers who first purchased products through the GigaCloud Marketplace in a given year. (2) Active Buyers shows the total number of buyers who have made at least one purchase in our GigaCloud Marketplace in the last twelve months.



SOFTWARE: Al-Driven Operations

Data Driven Technology Stack Powered by AI & Machine Learning
Drives Incremental Operating Efficiencies





AI/ML Empowered Software Framework









HARDWARE: End-to-End Cross Border Fulfillment Capabilities

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Delivery of goods

Supplier





Reseller





End Customers



Cloud storage: Virtual warehousing solution for manufacturers **Cloud delivery:** Direct fulfillment to end customer with single flat rate option

Last mile delivery

Bulky Merchandise Delivery



items weighing over 150 lbs



installation services for end customers





Empowered to reach >90% of customers in lower 48 states within 3 days on average





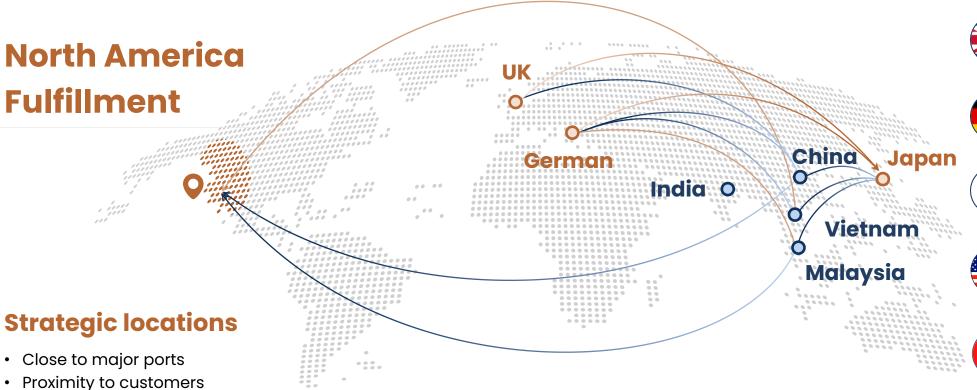




Global Presence

Our Reach

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fulfillment centers ports of destination



fulfillment centers ports of destination



fulfillment centers port of destination



fulfillment centers

ports of destination



fulfillment center

ports of destination

Our Sourcing



Vietnam



Malaysia



India



China



• Shortened delivery time to end customer

Key operating centers

Los Angeles

Atlanta

New Jersey



STRENGTH

Strong Competitive Advantages

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Diverse Service
Toolbox



Global

Presence



SFR

Empowerment



Advanced Technology

GigaCloud B2B Marketplace

П

A better way for buyers and sellers of large parcel merchandise to transact globally



Customer Network





Highly Productive

2024

Ranked #1 on Forbes' America's Most Successful Small-Cap Companies

Added to Russell 2000 Index

Expanded to over 10M sf of global fulfillment space

Diversified supplier base and product mix

Reached and surpassed \$1B in Revenues and GMV for the first time

Award-winning innovation in home furnishings and entrepreneurship

Authorized share repurchase program

Strengthened Board of Directors



...And Exciting Plans for

2025

Solidify GigaCloud B2B Marketplace as the industry leader

Broaden product breadth to deepen Marketplace value

Advance ongoing Noble House integration

Capitalize on rapid growth in Europe

Explore strategic M&A to accelerate the growth

Scale adoption of Wonder App











