

# 中国平安保险(集团)股份有限公司

## Ping An Insurance (Group) Company of China, Ltd.

(A joint stock limited company incorporated in the People's Republic of China with limited liability)

Stock Code: 2318 (HKD counter) and 82318 (RMB counter) (Debt Stock Code: 5131)

17 April 2025

Dear registered shareholder(s),

#### Reminder letter regarding the Arrangement of Electronic Dissemination of Corporate Communications (Note 1)

With reference to the notification letter dated 29 April 2024 titled "Arrangement of Electronic Dissemination of Corporate Communications", Ping An Insurance (Group) Company of China, Ltd. (the "Company") is writing to remind you that the Company has adopted electronic dissemination of corporate communications (the "Corporate Communications"), which means any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the annual report; (b) the interim report; (c) a notice of meeting; (d) a listing document; (e) a circular and (f) a proxy form.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the website of the Company at <a href="https://www.pingan.cn">www.pingan.cn</a> and the HKEXnews website at <a href="https://www.hkexnews.hk">www.hkexnews.hk</a> in place of printed copies (except for Actionable Corporate Communications (Note 2)).

#### Solicitation of electronic contact details

To ensure timely receipt of the latest Corporate Communications, the Company recommends you provide your email address by scanning your personalized QR code printed on the enclosed reply form (the "**Reply Form**"). Alternatively, you may sign and return the Reply Form to the Company's H share registrar (the "**H Share Registrar**"), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

Until such time that the functional email address is provided to the H Share Registrar, you will (i) be unable to receive any notifications regarding the publication of Corporate Communications; (ii) need to proactively check the Company's website and the HKEXnews website to keep up with the publication of Corporate Communications; and (iii) receive the future Actionable Corporate Communications<sup>(Note 2)</sup> in printed form.

If you want to receive the Corporate Communications in printed form, please complete the enclosed Reply Form and send it to the H Share Registrar or send an email to <a href="mailto:pingan@computershare.com.hk">pingan@computershare.com.hk</a> specifying your name, address and request to receive the future Corporate Communications in printed form. Please note that such instruction shall be valid for one year starting from the receipt date of your instruction and will expire thereafter.

Should you have any queries relating to this letter, please contact the H Share Registrar at (852)2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays.

For and on behalf of Ping An Insurance (Group) Company of China, Ltd.

- Note 1: This letter is addressed to registered shareholders of the Company who have not yet provided an email address for the timely receipt of actionable corporate communications. If you are a new registered shareholder, please read the arrangement for the electronic dissemination of corporate communications below and provide your email address as recommended.
- Note 2: Actionable Corporate Communication is any corporate communication that seeks instructions from issuer's securities holders on how they wish to exercise their rights or make an election as the issuer's securities holder.

各位登記股東:

## 以電子方式發佈公司通訊安排的提示信函 (Mit 1)

根據日期為2024年4月29日有關「以電子方式發佈公司通訊之安排」之通知信函所述,中國平安保險(集團)股份有限公司(「**公司**」)謹此提醒 閣下,公司已採用以電子方式發佈公司通訊(「**公司通訊**」)之安排,該公司通訊是指公司為向其任何證券持有人提供資訊或提醒其採取行動而發佈或將要發佈的任何文件,包括但不限於(a)年度報告;(b)中期報告;(c)會議通知;(d)上市文件;(e)通函和(f)代表委任表格。

請注意,所有未來公司通訊的英文版和中文版將在公司網站 <u>www.pingan.cn</u> 和披露易網站 <u>www.hkexnews.hk</u> 上提供,以代替印刷本(可供採取 行動的公司通訊<sup>(網註2)</sup> 除外)。

#### 徵集電子聯絡資料

為確保及時收到最新的公司通訊,公司建議 閣下透過掃描本函隨附之回條(「**回條**」)上列印的 閣下專屬二維碼來提供 閣下的電子郵件地址。或者, 閣下也可以簽署回條並交回公司的 H 股股份過戶登記處(「**H 股股份過戶登記處**」)香港中央證券登記有限公司,地址為香港灣仔皇后大道東 183 號合和中心 17M 樓。

直至 H 股股份過戶登記處收到 関下有效的電子郵件地址前, 関下將(i)無法收到任何有關發佈公司通訊的通知;(ii)需要主動查看公司網站 和披露易網站以留意公司通訊的發佈;及(iii)收取日後可供採取行動的公司通訊之印刷本 (Mit 2)。

若 閣下希望收取日後公司通訊之印刷本,請填妥隨附之回條並交予 H 股股份過戶登記處或發送電子郵件至 pingan@computershare.com.hk, 並註明 閣下的姓名、地址以及收取日後公司通訊印刷版的要求。 請注意,收取日後公司通訊印刷本之指示由收悉 閣下指示當日起計一年內有效,此後將過期。

如 閣下對本函件有任何疑問,請於辦公時間星期一至五(香港公眾假期除外)上午9時正至下午6時正(香港時間)期間致電H股股份過戶登記處(852)2862 8688 查詢。

2025年4月17日

- 附註 1: 此函件致尚未提供電子郵件地址以及時接收可供採取行動的公司通訊之公司登記股東。若閣下為新登記股東,請閱讀以下以電子方式發佈公司通訊 的安排,並按建議提供閣下的電子郵件地址。
- 附註 2: 可供採取行動的公司通訊指任何涉及要求發行人的證券持有人指示其擬如何行使其有關證券持有人的權利或作出選擇的公司通訊。

REPLY FORM 回條					
To:	Computershare Hong Kong Investor Services Li (The "H Share Registrar") 17M Floor, Hopewell Centre 183 Queen's Road East, Wanchai, Hong Kong	mited 致:	香港中央證券登記有限公司 (「H 股股份過戶登記處」) 香港灣仔皇后大道東 183 號 合和中心 17M 樓		
	e <u>choose ONLY ONE of the options below</u> ) 以下選項中 <b>只選擇其中一項</b> )				
O	ption 1: Provide your email address fo	•	<u>專屬</u> ommunications* of	ed QR Code 二維碼	
選		is <b>semination by</b> scanning <u>vour p</u> 閣下之電子郵件地址,以接收公			
	You are <b>NOT required</b> to re如選擇了選項 1· 閣下無	eturn this Reply Form if you ch <b>須</b> 交回本回條。	noose Option 1.		
	tion 2: I/we hereby provide my/our email addres  "Company") via electronic dissemination 夏 2: 本人 /吾等現以書面提供本人/吾等之的電		ate Communications* of the following listed com (「公司」)通過電子方式發佈的未來公司通訊		
Nan	me of Securities holder(s) 證券持有人姓名:	Name of the listed comp	· · · ·		
		8	e (Group) Company of China, Ltd. 團)股份有限公司		
Ema	ail address 電郵地址: (Notes 3 / 附註 3)				
fror	Option 3:				
Signa	ture(s): (Notes 1)	Contact number:	Date:		

簽名:(<sup>附註 1)</sup>

- Please complete all your details clearly. If your shares are held in joint names, all of the joint shareholders should jointly sign this Reply Form in order to be valid. 請清楚填安 閣下之所有資料。如屬聯名股東·則本回條須由所有聯名股東聯合簽署·方為有效。
- Any Reply Form with no signature or otherwise incorrectly completed will be void. 任何回條若未有簽署或在其他方面填寫不正確,則本回條將會作廢。
- If the H Share Registrar does not receive a functional email address in your reply, you will be unable to receive notifications regarding the publication of Corporate Communications\*. 如 H 股股份過戶登記處沒有收到 圈下的有效電子郵件地址, 圖下將無法收到有關發佈公司錘訊\*的通知。
- 知 H 改数切遇PP 含式處沒身似對 國下的身級電子影中地址。 園下壽無法成對角蘭發佈公司連訊\*的通知。 If you provide more than one email address by QR code, email, reply form and/or other means, only the latest one email address provided will be registered. 如 閣下連續、維持、電影、回線及2或其他方式提供多於一個的電子影件地址、另有 阁下最接提供的電子影件地址將曾被用於登記。 If you mark "V" in the box in Option 3, no email address will be registered and only Corporate Communications\* in printed form will be received. 如 阁下在選項 3 方格内劃上「V」號、將不會有電子影件地址被登記。只會收取公司通訊\*的印刷版。 For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form. 為免存疑,在本回條上的任何額外指示、公司將不予處理。

- Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, unterim report, notice of meeting, circular and proxy form. 像并另看证明。公司通讯分指公司已要也被称为爱让权格更任何部分的特有人参照或保取行動的任何文件,其中包括但不限於年報、中期報告、會議通告、通過及代表委任表格。

聯絡電話號碼:

## PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

- 個人資料聲明
  "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").
  本管期中所指的「個人資料」與香港法例第 486 章 【個人資料 (私膳、條例)(「《私膳條例)」中「個人資料」的涵義相同。
  Your Personal Data provided in this Reply Form will be used in connection with, including but not limited to, the Company's electronic dissemination of Corporate Communications\* and to liaise with you on other matters relating to your holdings in the Company, Your supply of Personal Data to the Company is on a volumy basis. In case of a failure to provide sufficient information, the Company may not be able to process your instruction and/or request as stated in this Reply Form.
  圖下於本自經桥提供的個人資料新用於(包括但不限於)有關公司以電子方式發佈公司通訊\*及就 閣下持有的公司證券有關的其他事宜上與 閣下聯絡。閣下是自願向本公司提供個人資料。若 閣下未能提供足夠資料。本公司可能無法處理閣下在本回條上所述的指示及/或要求。
  Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the H Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.
  公司可就任何所說明的用始或成去例與定向情况下,将 图下的個人資料授權或轉移経公司的附屬公司、H股股份過戶登記處、及/或其他公司或團體。並將在適當期間保留該等個人資料作核實及紀錄用途。
  You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data in accordanc

Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司

> Freepost No. 簡便回郵號碼:37 Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us.

No postage is necessary if posted in Hong Kong.

日期:

當 閣下寄回此回條時・請將郵寄標籤剪貼於信封上 如在本港投寄・ 閣下無需支付郵費或貼上郵票。