

中国平安保险(集团)股份有限公司

Ping An Insurance (Group) Company of China, Ltd.

(A joint stock limited company incorporated in the People's Republic of China with limited liability)

Stock Code: 2318 (HKD counter) and 82318 (RMB counter)
(Debt Stock Code: 5131)

17 April 2025

Dear registered shareholder(s),

Reminder letter regarding the Arrangement of Electronic Dissemination of Corporate Communications^(Note 1)

With reference to the notification letter dated 29 April 2024 titled "Arrangement of Electronic Dissemination of Corporate Communications", Ping An Insurance (Group) Company of China, Ltd. (the "Company") is writing to remind you that the Company has adopted electronic dissemination of corporate communications (the "Corporate Communications"), which means any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the annual report; (b) the interim report; (c) a notice of meeting; (d) a listing document; (e) a circular and (f) a proxy form.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the website of the Company at www.pingan.cn and the HKEXnews website at www.hkexnews.hk in place of printed copies (except for Actionable Corporate Communications^(Note 2)).

Solicitation of electronic contact details

To ensure timely receipt of the latest Corporate Communications, the Company recommends you provide your email address by scanning your personalized QR code printed on the enclosed reply form (the "Reply Form"). Alternatively, you may sign and return the Reply Form to the Company's H share registrar (the "H Share Registrar"), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

Until such time that the functional email address is provided to the H Share Registrar, you will (i) be unable to receive any notifications regarding the publication of Corporate Communications; (ii) need to proactively check the Company's website and the HKEXnews website to keep up with the publication of Corporate Communications; and (iii) receive the future Actionable Corporate Communications^(Note 2) in printed form.

If you want to receive the Corporate Communications in printed form, please complete the enclosed Reply Form and send it to the H Share Registrar or send an email to pingan@computershare.com.hk specifying your name, address and request to receive the future Corporate Communications in printed form. Please note that such instruction shall be valid for one year starting from the receipt date of your instruction and will expire thereafter.

Should you have any queries relating to this letter, please contact the H Share Registrar at (852)2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays.

For and on behalf of
Ping An Insurance (Group) Company of China, Ltd.

Note 1: This letter is addressed to registered shareholders of the Company who have not yet provided an email address for the timely receipt of actionable corporate communications. If you are a new registered shareholder, please read the arrangement for the electronic dissemination of corporate communications below and provide your email address as recommended.

Note 2: Actionable Corporate Communication is any corporate communication that seeks instructions from issuer's securities holders on how they wish to exercise their rights or make an election as the issuer's securities holder.

各位登記股東：

以電子方式發佈公司通訊安排的提示信函^(附註1)

根據日期為2024年4月29日有關「以電子方式發佈公司通訊之安排」之通知信函所述，中國平安保險(集團)股份有限公司(「公司」)謹此提醒閣下，公司已採用以電子方式發佈公司通訊(「公司通訊」)之安排，該公司通訊是指公司向向其任何證券持有人提供資訊或提醒其採取行動而發佈或將要發佈的任何文件，包括但不限於(a)年度報告；(b)中期報告；(c)會議通知；(d)上市文件；(e)通函和(f)代表委任表格。

請注意，所有未來公司通訊的英文版和中文版將在公司網站 www.pingan.cn 和披露易網站 www.hkexnews.hk 上提供，以代替印刷本(可供採取行動的公司通訊^(附註2)除外)。

徵集電子聯絡資料

為確保及時收到最新的公司通訊，公司建議閣下透過掃描本函隨附之回條(「回條」)上列印的閣下專屬二維碼來提供閣下的電子郵件地址。或者，閣下也可以簽署回條並交回公司的H股股份過戶登記處(「H股股份過戶登記處」)香港中央證券登記有限公司，地址為香港灣仔皇后大道東183號合和中心17M樓。

直至H股股份過戶登記處收到閣下有效的電子郵件地址前，閣下將(i)無法收到任何有關發佈公司通訊的通知；(ii)需要主動查看公司網站和披露易網站以留意公司通訊的發佈；及(iii)收取日後可供採取行動的公司通訊之印刷本^(附註2)。

若閣下希望收取日後公司通訊之印刷本，請填妥隨附之回條並交予H股股份過戶登記處或發送電子郵件至 pingan@computershare.com.hk，並註明閣下的姓名、地址以及收取日後公司通訊印刷本的要求。請注意，收取日後公司通訊印刷本之指示由收悉閣下指示當日起計一年內有效，此後將過期。

如閣下對本函件有任何疑問，請於辦公時間星期一至五(香港公眾假期除外)上午9時正至下午6時正(香港時間)期間致電H股股份過戶登記處(852)2862 8688查詢。

中國平安保險(集團)股份有限公司
謹啟

2025年4月17日

附註1: 此函件致尚未提供電子郵件地址以及時接收可供採取行動的公司通訊之公司登記股東。若閣下為新登記股東，請閱讀以下以電子方式發佈公司通訊的安排，並按建議提供閣下的電子郵件地址。

附註2: 可供採取行動的公司通訊指任何涉及及要求發行人的證券持有人指示其擬如何行使其有關證券持有人的權利或作出選擇的公司通訊。

