

# 亞證地產有限公司

ASIASEC PROPERTIES LIMITED

(Stock Code 股份代號:271)

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

**2024** 環境、社會及管治報告 目錄

環境議題

11

12

15

20

21

22

24

25

# CONTENTS

- 管治架構 2 Governance Structure
- 報告原則 5 Reporting Principles
- 報告範圍 6 Reporting Boundary
- 持份者參與 7 Stakeholder Engagement
- 重要性評估 9 Materiality Assessment
  - **10** Environmental Issues
- 排放物(層面A1)

● 資源使用(層面A2)以及 環境及天然資源(層面A3)

● 氣候變化(層面A4)

社會議題 •

- ●僱傭(層面B1), 健康與安全(層面B2)及 勞工準則(層面B4)
- ●發展及培訓(層面B3)
- 供應鏈管理(層面B5)
  - ●產品責任(層面B6)
    - 反貪污(層面B7)
  - 社區投資(層面B8)

• Use of Resources (Aspect A2) and

• Emissions (Aspect A1)

- The Environment and Natural Resources (Aspect A3)
- Climate Change (Aspect A4)
- 16 Social Issues
- Employment (Aspect B1), Health and Safety (Aspect B2) and Labour Standards (Aspect B4)
  - Development and Training (Aspect B3)
  - Supply Chain Management (Aspect B5)
  - Product Responsibility (Aspect B6)
  - Anti-corruption (Aspect B7)
  - Community Investment (Aspect B8)

# 環境、社會及管治報告

亞證地產有限公司(「本公司」,連同其附屬公司 (「本集團」))欣然提呈其環境、社會及管治(「環 境、社會及管治」)報告。本報告乃根據香港聯合 交易所有限公司(「聯交所」)證券上市規則附錄 C2所載《環境、社會及管治報告指引》(「環境、 社會及管治報告指引」)的強制性披露規定及「不 遵守就解釋」條文所編製,除另有註明外,報告 期涵蓋由二零二四年一月一日至二零二四年十二 月三十一日(「報告期間」)。本報告補充了本公司 已刊發的二零二四年年報中披露的其他資料。

# 管治架構

#### 董事會聲明

作為一間負責任的公司,本集團竭盡全力應對全 球可持續發展的挑戰及利用自身影響力進一步 推動可持續發展政策」)涵蓋了我們在環境及社會議 題上的原則。為反映瞬息萬變的市場及更妥善應 對未來風險,本公司董事會(「董事會」)批准可持 續發展政策後頒佈實施,並每年作出檢討。

於報告期間,本公司委聘獨立第三方顧問公司協 助識別環境、社會及管治事宜,並就本集團的環 境、社會及管治表現提供建議。顧問公司協助收 集和分析本集團持份者對環境、社會及管治事宜 的意見,並進行重要性評估。董事會已審視評估 結果,並確認本集團需要報告的重要環境、社會 及管治事宜。董事會還負責定期審查持份者的溝 通渠道,以確保本公司與持份者保持有效溝通。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

Asiasec Properties Limited ("Company", together with its subsidiaries ("Group")) is pleased to present its Environmental, Social and Governance ("ESG") report. It is prepared in accordance with mandatory disclosure requirements and the "comply or explain" provision of the Environmental, Social and Governance Reporting Guide ("ESG Reporting Guide") set out in Appendix C2 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited ("Stock Exchange"), and covering the period from 1st January, 2024 to 31st December, 2024 ("Reporting Period"), unless otherwise specified. This report supplements information disclosed elsewhere in the Company's published annual report 2024.

## Governance Structure

#### **Board Statement**

As a responsible company, the Group is highly committed to address the global sustainability challenges and using our influence to further advance the agenda of sustainable development. Our sustainability policy ("Sustainability Policy") covers our principles in environmental and social issues. In order to reflect the changes of the evolving market and better prepare for future risks, Sustainability Policy is enacted upon the approval of the board of directors of the Company ("Board") and reviewed annually.

During the Reporting Period, the Company commissioned an independent third-party consulting firm to assist in identifying ESG matters and providing suggestions for the ESG performance of the Group. The consulting firm assisted in collecting and analysing the comments on ESG matters from the Group's stakeholders and conducting materiality assessment. The Board has reviewed the assessment results and confirmed the material ESG matters of the Group to be reported. The Board is also responsible for regularly reviewing the channels for stakeholder communication in order to ensure that the Company maintains effective communication with stakeholders.

# 管治架構(續)

#### 董事會聲明(續)

為有效監督及促進本集團的環境、社會及管治發展,董事會持續監察環境、社會及管治有關工作 及留意聯交所對環境、社會及管治披露的最新規 定,並確保各部門間緊密合作,共同達至合規營 運和肩負社會責任的目標。根據本集團制定的目 標,董事會定期審查相關制度和政策以及執行情 況,並監督環境、社會及管治事務的協調和管 理。

#### 可持續願景及承諾

我們致力為所有持份者創造持續價值,包括股東 與投資者、員工及更廣泛的環境與社會,並將此 視為環境、社會及管治方針的重心。此願景反映 了我們的信念,即業務發展與貢獻環境、社會及 管治價值息息相關。因此,我們努力在展開業務 活動的同時,為地球產生正面影響,並為後代塑 造一個多元化及公平的社會。

#### 可持續發展管治

本集團致力於將環境、社會及管治原則融入營 運,在確保問責性的同時,為員工、商業夥伴及 其營運所在社區創造價值。為強化該項承諾,我 們設立可持續發展管理框架,成立環境、社會及 管治工作小組,確保對所有職能部門進行監督, 並直接向執行委員會主席報告,且向董事會作最 終報告。我們的中長期環境、社會及管治目標, 皆在為股東創造長期價值的同時,聯合本集團及 其員工的力量,應對環境及社會挑戰,從而推動 可持續業務增長。短期內,我們仍致力於履行環 境責任,將可持續發展原則貫穿整個價值鏈。承 包商、供應商及服務提供者均須遵守節能及生態 環保的常規,使用可持續材料,並達致合約中有 關品質及時間表的承諾。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

#### Governance Structure (continued)

#### **Board Statement (continued)**

With the aim of effectively supervising and promoting the ESG development of the Group, the Board continuously monitors ESG-related work and keeps track of the latest regulations on ESG disclosure issued by the Stock Exchange, as well as ensures close cooperation between departments, achieving the goals of both compliant operation and bearing social responsibilities. Based on the goals formulated by the Group, the Board regularly reviews the relevant systems and policies and the status of execution, as well as monitors the coordination and management of ESG matters.

#### Sustainability vision and commitment

Central to our ESG approach is our commitment to create a sustained value for all our stakeholders, including shareholders and investors, employees and the broader environment and society. This vision reflects our belief that business development is inherently intertwined with delivering ESG value. As such, we strive to carry out business activities while creating a positive impact on the planet, as well as shaping a diverse and fair society for future generations.

#### Sustainability governance

The Group is dedicated to integrating ESG principles into its operations, ensuring accountability while creating value for employees, business partners, and the communities in which it operates. To reinforce this commitment, we have established a sustainability management framework and an ESG Working Group, ensuring oversight across all functional departments and directly report to the Chairman of the Executive Committee and ultimately report to the Board. Our mid-to-long-term ESG objective is to drive sustainable business growth by uniting the Group and its employees in addressing environmental and social challenges while delivering long-term value to shareholders. In the short term, we remain committed to environmental responsibility, embedding sustainability principles throughout our value chain. Contractors, suppliers, and service providers are required to adhere to energy-efficient and ecofriendly practices, use sustainable materials, and meet contractual quality and timeline commitments.

管治架構(續)

董事會聲明(續)

#### 可持續發展管治(續)

為確保環境、社會及管治績效的有效管理,我們 已建立一項健全的管理系統,以監督可持續發展 的風險及機會。董事會對環境、社會及管治的管 理負有最終責任,在檢討績效的同時制定目標及 指標。環境、社會及管治倡議由環境、社會及管 治工作小組在各業務單位執行,並由執行委員會 (「執行委員會」)主席監督。董事會及執行委員 會透過結構性報告程序獲取最新資訊,內部審核 部門每年向執行委員會主席提交審核結果,而執 行委員會主席其後將審核結果提交予審核委員會 及董事會審閱。此外,本公司持續監控環境、社 會及管治報告標準, 並據此向持份者提供最新資 訊。董事會亦對本集團的風險管理和內部控制系 統進行年度審查,範圍涵括財務、營運和法規遵 循等方面,以涵蓋所有重要控制面。在內部審核 部門的協調下,業務單位及部門主管各自填報彼 等的年度責任聲明書,以確保本集團風險管理系 統持續有效及充分。

#### 管理方針及策略

為股東創造並提供長期和可持續之價值,是本公 司一直以來的信念。為實現此目標,我們深明作 出之選擇將對業務所在的社區產生影響,而該影 響屬正面。本公司已採納可持續發展政策,該政 策涵蓋我們於僱傭及勞工措施、商業誠信、環境 及社區等領域之原則。我們會致力將該等原則作 為我們實踐及管治的一部份,為社會及環境之可 持續性發展作出貢獻。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

#### Governance Structure (continued)

#### **Board Statement (continued)**

#### Sustainability governance (continued)

To ensure effective governance of ESG performance, we have established a robust management system to oversee sustainability risks and opportunities. The Board holds ultimate responsibility for ESG management, setting goals and targets while reviewing performance. ESG initiatives are implemented by ESG Working Group across various business units, with oversight from the Chairman of Executive Committee ("Exco"). The Board and Exco are kept informed through structured reporting processes, with findings presented annually by Internal Audit Function to the Chairman of the Exco, who then submits them to the Audit Committee and the Board for review. Additionally, the Company continuously monitors ESG reporting standards and updates stakeholders accordingly. The Board also conducts an annual review of the Group's risk management and internal control systems, covering financial, operational, and regulatory compliance aspects to cover all important control aspects. Business units and department heads complete their respective annual responsibility statements, coordinated by the internal audit function, ensuring the ongoing effectiveness and adequacy of the Group's risk management system.

#### Management approach and strategy

The Company believes in delivering long term and sustainable value creation to our shareholders. In doing so, we recognise that the choices we make will have an impact on the communities in which we carry on our business and such impact should be positive. The Company has adopted the Sustainability Policy which covers our principles in the area of employment and labour practices, business integrity, the environment and the community. We endeavour to embrace these principles as part of our practice and governance to contribute to the sustainable development of the society and the environment.

# 管治架構(續)

董事會聲明(續)

## 管理方針及策略(續)

董事會對本公司有關環境、社會及管治議題方面 之策略及報告承擔全面責任,並已檢討本集團的 風險管理及內部監控系統之有效性,以識別、評 估及管理各項業務及活動的風險,包括環境、社 會及管治的相關風險。根據本公司高級管理層、 附屬公司的相關管理層及外聘核數師的評估,董 事會認為有關系統屬有效及充份。

# 報告原則

本報告嚴謹根據「重要性」、「量化」、「平衡」及 「一致性」的報告原則編製。

#### 重要性

本報告乃透過與持份者溝通及進行重要性評估而 編製,當中包括識別與環境、社會及管治相關的 議題、收集及審視內部管理層及不同持份者的意 見、評估議題的相關性及重要程度,以及編製及 核實所報告的數據。本報告全面涵蓋不同持份者 所關注的重要議題。

## 量化

本報告披露經量化的環境及社會關鍵績效指標 (「關鍵績效指標」),全面展示了本集團的環境、 社會及管治表現。有關主要排放標準、方法、參 考數據及來源的資料,以及該等關鍵績效指標所 用的轉換因素,將本報告中適當位置列示。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

## Governance Structure (continued)

#### **Board Statement (continued)**

#### Management approach and strategy (continued)

The Board has assumed the overall responsibility for the Company's strategy and reporting in respect of ESG issues and has reviewed the effectiveness of the Group's risk management and internal control systems, which are put in place to identify, evaluate and manage the risks of different businesses and activities, including the ESG-related risks. Based upon the assessments made by the Company's senior management, subsidiaries' respective management and the external auditors, the Board considered that such systems are effective and adequate.

## **Reporting Principles**

The preparation of this report strictly adheres to the reporting principles of "materiality", "quantitative", "balance" and "consistency".

#### Materiality

This report is prepared by engaging stakeholders and conducting materiality assessments, including identifying ESG-related issues, collecting and examining the opinions from internal management and different stakeholders, evaluating the relevance and importance of the issues, as well as formulating and reviewing the data reported. This report comprehensively covers the material issues in which different stakeholders are of concern.

#### Quantitative

This report discloses the quantitative environmental and social Key Performance Indicators ("KPIs"), presenting the ESG performance of the Group comprehensively. The standards, methods, reference data and sources of information of the major emissions, as well as the conversion factors used by its KPIs are listed in this report whenever appropriate.

# 報告原則(續)

#### 平衡

本報告客觀地概述本集團的環境、社會及管治表 現,沒有以不當之選擇、遺漏或呈現方式影響讀 者的決策或判斷。

#### 一致性

為方便比較不同年度之環境、社會及管治表現, 本集團已在合理可行情況下盡量採用一致的計算 方法。如方法有所變更,本集團亦會於相應的章 節中呈列和詳細説明。

本集團已建立內部監控及正式檢討程序,盡可能 確保本報告呈報的資料均準確可靠。本報告已經 董事會批准。

# 報告範圍

本報告涵蓋了香港物業投資、物業租賃及物業管 理等主要業務。除另有註明外,披露的關鍵績效 指標與去年的環境、社會及管治報告一致。報告 期間為二零二四年一月一日至二零二四年十二月 三十一日。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

## Reporting Principles (continued)

#### Balance

This report presents an unbiased overview of the Group's ESG performance without inappropriate use of selections, omissions, or forms of presentation that may influence the reader's decision or judgement.

#### Consistency

In order to facilitate the comparison of the ESG performance over the years, the Group adopted the same calculation methods as far as reasonably practicable. Where there is any change in the methods, the Group will also present and explain in detail in the corresponding sections.

The Group has established internal controls and a formal review process to ensure that any information presented in this report is as accurate and reliable as possible. This report has been approved by the Board.

## **Reporting Boundary**

This report covers major businesses in property investment, property leasing and estate management in Hong Kong. Unless otherwise indicated, the disclosure of KPIs is in line with the ESG report of last year. The Reporting Period is from 1st January, 2024 to 31st December, 2024.

# 持份者參與

對於本集團制定策略以優先處理和管理重要的環 境、社會及管治議題而言,了解持份者的需求與 期望至關重要。持份者參與為一個推動長期可持 續發展的持續過程。本集團透過一系列渠道與其 主要持份者接觸,藉此發現重要議題,從而改善 本集團決策和提高問責程度。本集團不時檢討及 探索不同形式的溝通渠道,與不同持份者互動並 收集反饋意見。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

## Stakeholder Engagement

Understanding the needs and expectations of stakeholders are essential for the Group to formulate strategies that prioritise and manage material ESG issues. Stakeholder engagement is a continuous process to drive long term sustainability. The Group engages its key stakeholders through a range of channels to find out the material issues for improving the decision-making and enhancing the accountability of the Group. From time to time, the Group reviews and explores different forms of communication channels to interact with and collect feedback from different stakeholders.

本集團的主要持份者及相關溝通渠道概述如下:

The key stakeholders of the Group and the respective communication channels are summarised as follows:

持份者 Stakeholder	要求與期望 Requirement and Expectation	溝通與回應方式 Communication and Response
股東與投資者 Shareholders and investors	<ul> <li>企業管治         <ul> <li>Corporate governance</li> <li>多元化及包容性機構</li> <li>Diversity and inclusion bodies</li> </ul> </li> <li>提高公司的核心價值         <ul> <li>Enhancement in company core value</li> <li>財務及投資穩定性</li> <li>Financial and investment stability</li> <li>資訊透明度及有效溝通</li> <li>Information transparency and                 effective communication</li> <li>合規經營                 Compliant operation</li> <li>符合道德的業務營運                 Ethical business operation</li> </ul> </li> </ul>	<ul> <li>年度及中期報告 Annual and interim reports</li> <li>股東大會 General meetings</li> <li>通告及公佈 Public notices and announcements</li> <li>公司網站 Company website</li> <li>社交媒體 Social media</li> </ul>
供應商及合作夥伴 Suppliers and Partners	<ul> <li>誠信經營</li> <li>Operations with integrity</li> <li>公平競爭</li> <li>Fair competition</li> <li>公平的供應商甄選過程</li> <li>Fair supplier selection process</li> <li>履行合約</li> <li>Performance of contracts</li> <li>互惠互利,合作共贏</li> <li>Mutual benefits and win-win cooperation</li> <li>穩定及合格的產品和服務</li> <li>Stable and qualified products and services</li> </ul>	<ul> <li>招標會議 Tendering conferences</li> <li>機構訪問 Institutional visits</li> <li>績效反饋 Performance feedbacks</li> <li>行業會議 Industry conferences</li> <li>公司網站 Company website</li> </ul>

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

# 持份者參與(續)

# Stakeholder Engagement (continued)

持份者	要求與期望	溝通與回應方式
Stakeholder	Requirement and Expectation	Communication and Response
客戶及租戶 Customers and Tenants	<ul> <li>服務品質 Services quality</li> <li>保護隱私 Protection of privacy</li> <li>健康及安全 Health and safety</li> <li>誠信經營 Operations with integrity</li> <li>履行合約 Performance of contracts</li> </ul>	<ul> <li>客戶服務諮詢 Customer services consultations</li> <li>與前線溝通 Communications with frontlines</li> </ul>
監管機構及政府部門 Regulatory bodies and government authorities	<ul> <li>遵守國家政策、法律及法規 Compliance with national policies, laws and regulations</li> <li>支持地方經濟增長 Supporting local economic growth</li> <li>推動當地就業 Driving local employment</li> <li>環境影響及碳足跡 Environmental impact and carbon footpring</li> </ul>	<ul> <li>強制性地方及區域報告要求 Mandatory local and regional reporting requirements</li> <li>檢查及巡視 Examinations and inspections</li> <li>實地考察及會議 Site visits and meetings</li> <li>定期申報 Regular filings</li> <li>研討會 Seminars</li> </ul>
社區 Communities	<ul> <li>社會參與及發展 Social engagement and development</li> <li>環境保護 Environmental protection</li> <li>公開及透明的資訊 Open and transparent information</li> </ul>	<ul> <li>環境、社會及管治報告 ESG reports</li> <li>社會互動 Social interactions</li> <li>社區活動 Community events</li> <li>慈善捐款 Charitable donations</li> <li>公司網站 Company website</li> <li>通告及公佈 Public notices and announcements</li> <li>社交媒體 Social media</li> </ul>

# 重要性評估

根據環境、社會及管治報告指引各項於可持續發 展範圍內之環境及社會議題中,下列議題對本集 團而言被視為重要及相關。優先次序乃根據管理 層意見及持份者參與之結論來釐定。我們定期透 過會議、活動以及其他溝通及反饋渠道讓主要持 份者參與日常營運。根據管理層之評估,本集團 已識別出下列多個重要議題,有關詳情已於本報 告披露。

#### 重要及相關議題

供應鏈管理(層面B5) 產品責任(層面B6) 反貪污(層面B7)

#### 其他相關議題

排放物(層面A1) 資源使用(層面A2) 環境及天然資源(層面A3) 氣候變化(層面A4) 僱傭(層面B1) 健康與安全(層面B2) 發展及培訓(層面B3) 勞工準則(層面B4) 社區投資(層面B8)

本集團將以報告期間重要性評估結果為參考,在 本報告中對各項議題進行詳細披露,不斷提升其 環境、社會及管治的治理和績效,以回應持份者 對本集團的期望。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

#### Materiality Assessment

Amongst various environmental and social issues based on the ESG Reporting Guide within the scope of sustainability, the issues listed below are considered to be material and relevant to the Group. The priorities are set based on the management's view as well as conclusions from stakeholders' engagement. We regularly engage key stakeholders in daily operations through meetings, events, and other communications and feedback channels. Based on the management's assessment, the Group identified a number of material issues as stated below which are disclosed in detail in this report.

#### Material and relevant issues

Supply chain management (Aspect B5) Product responsibility (Aspect B6) Anti-corruption (Aspect B7)

#### Other relevant issues

Emissions (Aspect A1) Use of resources (Aspect A2) The environment and natural resources (Aspect A3) Climate change (Aspect A4) Employment (Aspect B1) Health and safety (Aspect B2) Development and training (Aspect B3) Labour standards (Aspect B4) Community investment (Aspect B8)

The Group will make detail disclosure of various issues in this report, taking the materiality assessment results for the Reporting Period as reference and continuously enhance its ESG governance and performance in response to the stakeholders' expectations on the Group.

## A. 環境議題

可持續發展政策包括我們針對環境議題之一貫方 針及目標。我們致力於:

- 遵守相關法律及法規,並以超越最低要求 為目標;
- 阻止/減少廢氣及溫室氣體排放、水及土
   地之排污,以及有害及無害廢棄物之產生;
- 有效使用資源,包括能源、水及其他原材
   料;
- 減低本集團業務對環境及天然資源造成之 影響;及
- 讓我們的員工、客戶及合作夥伴參與以推 廣環境可持續發展之商業常規,並持續重 新評估我們的程序以減低對環境之影響。

根據持份者參與之結論及管理層意見,本報告並 不包括所有環境的關鍵績效指標之披露,因該等 關鍵績效指標不被視為重要或相關。然而,我們 已就減少本集團在不同範疇的環境足跡的一般做 法及工作方面作出結論。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

## A. Environmental Issues

\_

\_

The Sustainability Policy encompasses our general approach and goal towards environmental issues. We endeavour to:

- comply with relevant laws and regulations and aim to go beyond minimum requirements;
- prevent/minimise exhaust air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste;
- make efficient use of resources, including energy, water and other raw materials;
- minimise the impact of the Group's activities on the environment and natural resources; and
- engage our employees, customers and partners to promote environmentally sustainable business practices and constantly re-assess our processes to minimise environmental impact.

This report does not include the disclosure of all the environmental KPIs as they are not considered material or relevant as a conclusion of our stakeholders' engagement as well as management's view. Instead, we have discussed our general approach and effort to reduce the Group's environmental footprint in various aspects.

# A. 環境議題(續)

#### 排放物(層面A1)

本集團並無從事任何製造業活動或直接參與建築 工程。本集團直接產生的排放物涉及香港及中國 內地之2輛(二零二三年:2輛)供高級員工在當地 出差使用的行政人員用車,詳情如下:

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

## A. Environmental Issues (continued)

#### **Emissions (Aspect A1)**

The Group is not involved in any manufacturing activities or directly participate in construction works. Emissions generated directly by the Group related to the 2 (2023: 2) executive passenger vehicles in Hong Kong and Mainland China for senior employees' local business travel are as follows:

		二零二四年	二零二三年
指標	Indicators	2024	2023
		克 (gram)	克 (gram)
懸浮粒子	Particulate matters	171	202
硫氧化物排放	SO <sub>x</sub> emission	92	102
氮氧化物排放	$NO_x$ emission	2,326	2,741

此等車輛的溫室氣體排放(範圍1)約16.7噸 二氧化碳當量,而每服務區域密度為0.0002 (二零二三年:約18.2噸二氧化碳當量,而每 服務區域密度為0.0002)。鑑於本集團的規模和 員工人數,其排放量和使用量均微不足道。

本集團間接產生與購買電力有關的溫室氣體排放 (範圍2)約997.89噸二氧化碳當量,而每服務區 域密度為0.011(二零二三年:約468.46噸二氧 化碳當量,而每服務區域密度為0.005)。電力資 源的使用情況將於「資源使用(層面A2),以及環 境及天然資源(層面A3)」一節進一步解釋。

除了由車輛產生及與購買電力有關所間接產生的 排放物外,我們的辦公室運作絕少產生有害及無 害廢物。由於該等數據對我們的業務而言並不重 大,故未有於本報告中披露。 The greenhouse gas emission (scope 1) generated from these vehicles recorded for approximately 16.7 tCO<sub>2</sub>e with intensity 0.0002 per service area (2023: approximately 18.2 tCO<sub>2</sub>e with intensity of 0.0002 per service area). The scale and usage are immaterial given the size of the Group and number of employees.

The greenhouse gas emission (scope 2) generated indirectly by the Group which related to the purchased electricity was approximately 997.89 tCO<sub>2</sub>e with intensity 0.011 per service area (2023: approximately 468.46 tCO<sub>2</sub>e with intensity of 0.005 per service area). The use of electricity resources will be further explained in the section headed "Use of Resources (Aspect A2), and The Environment and Natural Resources (Aspect A3)".

Except for the emissions produced by vehicles and generated indirectly by purchasing electricity, hazardous and non-hazardous wastes were rarely produced by our office operations. Therefore, no disclosure is made in this report as such data is not material to our business.

# A. 環境議題(續)

#### 排放物(層面A1)(續)

為配合我們減少廢氣及溫室氣體排放之政策,主 要運營部門均配備視像會議設施,以減少面對面 會晤之需求,並盡可能減少業務差旅。於報告期 間,僅有一少部份之員工需要出差。香港特別行 政區政府提出致力在二零五零年前達致碳中和, 而本集團將積極配合該目標。

## 資源使用(層面A2)以及 環境及天然資源(層面A3)

有關節能及減少用紙之環境保護指引已在總辦事 處及分行供全體員工傳閱。例如,提醒員工於下 班、午膳或外出辦公時及於任何可行之情況下隨 手關燈及關掉設備。於決定購置設備時,以節 能辦公室設備為首選。於報告期間,本集團包 括物業租賃業務之總用電量約1,511,962千瓦時 (二零二三年:約1,266,000千瓦時)。每平方 尺服務面積的用電量約16.66千瓦時(二零二三 年:每平方尺約13.70千瓦時)。由於疫情後業 務復常,本報告期間之用電量較二零二三年大幅 增加。

耗水之規模對我們的業務並不重大,因為它主要 涉及員工的個人衛生用水。我們在求取水源未有 遇到問題。此外,本公司的業務概無涉及生產, 故並無使用包裝材料。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

## A. Environmental Issues (continued)

#### **Emissions (Aspect A1) (continued)**

In line with our policy to minimise exhaust air and greenhouse gas emissions, major operations are supported with video conferencing facilities to minimise the need for face to face meetings and keep business travelling to a minimum. Only a small percentage of employees travel for business is required during the Reporting Period. The Government of Hong Kong Special Administrative Region proposed that it will strive to achieve carbon neutrality by 2050 and the Group will respond positively to this goal.

## Use of Resources (Aspect A2) and The Environment and Natural Resources (Aspect A3)

Environmental protection guidelines in relation to energy savings and reduction in paper consumption are circulated to all employees at head office and branches. For instance, employees are reminded to switch off lights and equipment after work, during lunch break or during the time working outside the office, and whenever possible. Energy efficient office equipment is always preferred in making purchase decisions. During the Reporting Period, the Group's total electricity consumption including property leasing business was approximately 1,511,962 kWh, (2023: approximately 1,266,000 kWh). The electricity consumption per service area was approximately 16.66 kWh per sq. ft. (2023: approximately 13.70 kWh per sq. ft.). As business resumed after the epidemic during the Reporting Period, electricity consumption significantly increased compared to 2023.

The scale of water consumption is not material to our business as it relates mainly to the personal consumption of our employees for their personal hygiene. We have no issue in sourcing water. In addition, the business of the Company does not involve production and thus no packaging materials have been used.

# A. 環境議題(續)

## 資源使用(層面A2)以及 環境及天然資源(層面A3)(績)

我們冀將環保意識融入員工的日常工作中,藉此 節能減排以進一步規範環保工作。因此,即使部 份資源對本集團而言並不重大,我們仍採取了一 系列內部監控政策及程序,以提高能源及水等 資源的消耗效率。本集團內只有30名(二零二三 年:31名)員工,儘管消耗電力量低,我們仍希 望有效利用該等電力,在業務增長的同時盡量減 少對環境的影響。

本集團內已實施以下業務流程,以提升效率及減 少用紙:

- 要求電子銀行結單及銀行通知書;
- 要求以電子表格提交(如有);
- 參與辦公室設備和用品之回收計劃;
- 一 使用內部電子行政管理和溝通平台;及
- 使用董事會文件電子系統。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

## A. Environmental Issues (continued)

# Use of Resources (Aspect A2) and The Environment and Natural Resources (Aspect A3) (continued)

We hope to integrate environmental consciousness into employees' routine, thereby saving energy and reducing emission for further standardisation of the environmental efforts. Therefore, a series of internal control policies and procedures are adopted to enhance the efficiency in consumption of resources including energy and water, even though some of the resources are not material to our Group. With only 30 (2023: 31) employees across the Group, though consuming minimum amounts of electricity and with its efficient use, we still hope to minimise our impact on the environment whilst we grow our businesses.

Throughout the Group, the following business processes were implemented to improve efficiency and to reduce paper usage:

- request electronic bank statements and bank advices;
  - request e-submission, if available;

\_

- participate recycle schemes of office equipment and supplies;
- use internal electronic administration and communication platform; and
- use of electronic board paper systems.

# A. 環境議題(續)

## 資源使用(層面A2)以及 環境及天然資源(層面A3)(續)

就本集團的物業投資及物業管理業務而言,我們 盡可能及適當地在運營及維護工作中採用以下環 保方案,以可持續的方式最大限度地降低每個服 務區的能源消耗。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

## A. Environmental Issues (continued)

# Use of Resources (Aspect A2) and The Environment and Natural Resources (Aspect A3) (continued)

For the property investment and property management businesses of the Group, we minimise our energy consumption per service area in a sustainable manner by utilising the following eco-friendly options in operations and maintenance activities whenever possible and appropriate.

該等方案包括:

- 以LED燈取代普通燈具;
- 一 使用環保製冷劑氣體的空調裝置;
- 將回收箱放在當眼位置,鼓勵我們的員工
   及客戶之廢物分類意識;
- 定期保養照明、空調及水管系統,以防止
   天然資源之流失;
- 以水冷式空調系統取代氣冷式空調系統, 達到節能效果;
- 運用更符合經濟效益的方法減少維修保養
   時產生的噪音、灰塵及碎屑;及
- 在洗手間安裝具備用水效益的水龍頭,並
   向我們的客戶推廣節約用水的概念。

除上文所述者外,本集團之業務對環境及天然資 源並無直接影響。

These include:

\_

\_

- replace lights with LED lighting;
- use environmentally friendly refrigerant gases for air-conditioning units;
  - place recycling bins in prominent places to encourage waste separation awareness among our employees and customers;
    - carry out routine maintenance of lighting, air-conditioning and water pipe systems to prevent the loss of natural resources;
    - replace air-cooling with the water-cooling air-conditioning system which achieves energy conservation;
  - use more economical and efficient methods to reduce noise, dust and debris for repair and maintenance; and
- install water efficient taps in washrooms and promote concepts of water conservation to our customers.

Except for the abovementioned, the Group's business has no direct impact on the environment and natural resources.

# A. 環境議題(續)

#### 氣候變化(層面A4)

本集團明白氣候變化的長期風險會對營運及環境 造成深遠的影響。因此,我們致力減輕氣候變化 及其他環境相關風險的影響。

天氣模式改變及日趨頻密發生的極端天氣事件為 實質物理禍害,可能會中斷日常運營的連續性以 及工人為客戶及其他持份者提供服務的能力。因 此,正如員工手冊所述,我們制定了應對此類災 難的應急方案,包括為將至的颱風及黑色暴雨做 好準備工作。本集團已遵守《建築物管理(第三者 風險保險)規例》投購第三者風險保險。保單主要 涵蓋疏忽、物業風險及屋苑公用地方。

隨著社會日益重視環保意識,氣候相關法規及政 策有潛在變化,包括在能源效益方面施加規定。 此轉變可能會影響營運成本及增加法律風險。因 此,我們定期監察法規及政策的變化,確保我們 的營運符合最新法律及法規的要求。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

#### A. Environmental Issues (continued)

#### **Climate Change (Aspect A4)**

The Group recognises that the long-term risks of climate change have far-reaching impacts on our operations and environment. As such, we are committed to mitigating the impacts of climate change and other environmental related risks.

Weather patterns changing and increasing frequency of extreme weather events are physical hazards that will likely interrupt the continuity of daily operations and our workers' capacity to service our customers and other stakeholders. As a result, as indicated in the Employee Handbook, we have devised emergency protocols to deal with such catastrophes, including preparations for approaching typhoons and black rainstorms. The Group has procured third party risks insurance in compliance with Building Management (Third Party Risks Insurance) Regulation. The policy mainly covers negligence, property risks and common areas of housing estates.

As the awareness of environmental protection becomes more and more important in society, there is potential change in climaterelated regulation and policy, including imposition of energy-efficiency requirements. Such changes may impact our operation cost and increase exposure to legal risk. Therefore, we monitor the changes of the regulation and policy regularly and make sure our operation is in line with the requirements of latest laws and regulations.

## B. 社會議題

## 僱傭(層面B1),健康與安全(層面B2)及 勞工準則(層面B4)

本公司為一間控股投資公司,其附屬公司涉及物 業投資、物業租賃及物業管理。人才為我們最重 要資產,以推動本公司之長期發展及可持續性。 本集團之僱傭政策如下:

- 遵守相關法律及法規;
- 作為平等機會僱主,在薪酬及解僱、招聘
   及晉升、工作時數、假期、平等機會、多
   元化、反歧視,以及其他員工待遇及福利
   方面實施公平措施;
- 為員工提供安全、健康及優質的工作環境,保障彼等免受職業性危害;
- 提倡員工良好工作生活平衡;

防止童工及強制勞工。

- 投資於員工之培訓及專業發展,以提升彼
   等履行工作職責之知識及技能為目標;
- 保持與員工公開對話,促進具透明度之雙
   向溝通;及

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

## B. Social Issues

# Employment (Aspect B1), Health and Safety (Aspect B2) and Labour Standards (Aspect B4)

The Company is an investment holding company with subsidiaries involve in property investment, property leasing and estate management. Our people are our most important assets that drive the long term development and sustainability of the Company. The Group's policy on employment is as follows:

- observing relevant laws and regulations;
- being an equal-opportunity employer, implementing fair practices relating to compensation and dismissal, recruitment and promotion, working hours, holidays, equal opportunity, diversity, anti-discrimination, and other benefits and welfare for our employees;
  - providing a safe, healthy and quality workplace and protecting employees from occupational hazards;
- promoting a good work-life balance for the employees;
- investing in training and professional development of our employees for the purpose of improving their knowledge and skills for discharging duties at work;
- maintaining an open dialogue with our employees, facilitating a transparent two-way communication; and
- preventing child and forced labour.

\_

# B. 社會議題(續)

## 僱傭(層面B1),健康與安全(層面B2)及 勞工準則(層面B4)(績)

本集團之僱傭受《僱傭條例》、《最低工資條例》及 《僱員補償條例》規限。於報告期間,並未發現不 遵守上述法律或法規之情況。於二零二四年,概 無營運員工受傷(二零二三年:無)。過去三年, 概無因工死亡及因工受傷而損失工作日的個案。

本集團尊重所有基本人權,並禁止任何形式的童 工或強迫勞動行為。在招聘過程中,我們要求所 有求職者提供有效的個人身份證明文件以進行驗 證,同時在必要時會進行背景調查,以免僱用任 何未成年勞工及非法勞工。萬一發現虛假資訊或 虛假身份的不常見之情況,本集團將根據相關法 律和法規,嚴格按照必要的程序處理有關情況。

我們之薪酬及福利(包括工作時數、假期及福利) 較業界之其他同業有競爭力,且普遍超過相關法 規規定之最低要求。鑑於我們之業務性質,工 傷、職業健康問題及發生僱用童工的情況對本集 團而言並非重大風險。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

#### B. Social Issues (continued)

# Employment (Aspect B1), Health and Safety (Aspect B2) and Labour Standards (Aspect B4) (continued)

The Group's employment is subject to the Employment Ordinance, the Minimum Wage Ordinance, as well as the Employees' Compensation Ordinance. During the Reporting Period, there were no known cases of non-compliance with the above laws or regulations. No operation staff got injured in 2024 (2023: Nil). No work-related fatalities and lost days due to work injury were recorded in the past three years.

The Group respects all basic human rights and forbids any forms of child or forced labour practice. During the recruitment process, we require all personnel to provide valid personal identification documents for verification purposes, while background checks will also be carried out whenever necessary so as to avoid the recruitment of any underage labour and illegal labour. In the unlikely event that false information or false identity is discovered, the Group will address the situation by closely following the necessary procedures in accordance with the relevant laws and regulations.

Our compensation and benefits (including working hours, holidays and welfare) are competitive with other peers in similar sectors and in general exceeds the minimum as required by the relevant regulations. Owing to the nature of our businesses, work related injuries, occupational health issues and the incurrence of child labour are not of significant risk to the Group.

# B. 社會議題(續)

# 僱傭(層面B1),健康與安全(層面B2)及 勞工準則(層面B4)(績)

於二零二四年十二月三十一日,本集團於香港共 聘用30名(二零二三年:31名)員工。於報告期 間,本集團有7名(二零二三年:8名)員工離職, 總員工流失率約23%(二零二三年:約26%)。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

## B. Social Issues (continued)

## Employment (Aspect B1), Health and Safety (Aspect B2) and Labour Standards (Aspect B4) (continued)

As at 31st December, 2024, the Group employs a total of 30 (2023: 31) employees in Hong Kong. During the Reporting Period, 7 (2023: 8) employees left the Group, with a total employee turnover rate of approximately 23% (2023: approximately 26%).

		員工流失率 Employee Turnover Rate	
		二零二四年	二零二三年1
		2024	2023 <sup>1</sup>
按性別劃分	By Gender		
男性	Male	13%	23%
女性	Female	10%	3%
按年齡組別劃分	By Age Group		
30歲或以下	On 30 or below	10%	0%
31至40歲	31 – 40	0%	10%
41至50歲	41 – 50	3%	10%
51歲或以上	On 51 or above	10%	6%

於報告期間,我們採納香港聯交所(聯交所)的 方法計算員工流失率。因此,二零二三年的流 失率已獲更新以反映該標準化方式。 In the Reporting Period, we adopted the Hong Kong Stock Exchange (HKEX) methodology for calculating the employee turnover rate. Accordingly, the turnover percentage for 2023 has been updated to reflect this standardized approach.

# B. 社會議題(續) B. Social Issues (continued)

僱傭(層面B1),健康與安全(層面B2)及 勞工準則(層面B4)(績) Employment (Aspect B1), Health and Safety (Aspect B2) and Labour Standards (Aspect B4) (continued)

# 員工明細

按性別劃分

# Workforce Breakdown

By Gender





按年齡組別劃分

#### By Age Group



# B. 社會議題(續)

#### 發展及培訓(層面B3)

本集團致力在公司內培養持續學習之文化,鼓勵 員工進行與工作有關的進修,參加研討會及工作 坊,以強化他們的技能。我們提供學習資助來支 持員工參加深造教育及專業發展培訓。於報告 期間,本集團的員工培訓總時數合共35.0小時 (二零二三年:37.0小時)。每名員工的平均培訓 時數為17.5小時(二零二三年:18.5小時)。由於 每名員工的平均培訓時數不多,因此,我們不在 此報告披露按性別及等級組別劃分之每名員工的 平均培訓時數數據。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

## B. Social Issues (continued)

#### **Development and Training (Aspect B3)**

The Group is committed to foster a culture of continuous learning in our organisation. Our employees are encouraged to pursue workrelated advanced studies and attend seminars and workshops to hone their skills. We support our people by providing study subsidies to facilitate the advanced education and professional development of our employees. During the Reporting Period, employee training across the Group amounted to 35.0 hours (2023: 37.0 hours) in total. The average training hours per employee was 17.5 hours (2023: 18.5 hours). The average training hours per employee are not material. Therefore, we are not disclosing the figures of the average training hours per employee by gender and level in this report.

#### Employee receiving training breakdown



# 員工接受培訓明細

# B. 社會議題(續)

#### 供應鏈管理(層面B5)

本集團的一般業務供應商包括物業管理、維修和 保養、清潔、警衛服務、電源供應和其他業務服 務的承包商、供應商和服務提供者。於報告期 間,本集團合作的此類承包商、供應商和服務提 供者數量為20名(二零二三年:28名),其中20 名(二零二三年:24名)來自香港。

承包商、供應商和服務提供者的適用性和聲譽是 參與和採購決策的關鍵因素。價格亦是一個主要 因素,惟並非最重要。本集團僅聘請在相關範疇 及水準方面具備相關資格之承包商。至少三名潛 在獨立承包商、供應商和服務提供者會參與或被 邀請進行項目招標,而我們在招標過程中進行評 估及篩選。有關招標方法通常適用於主要承包 商、供應商和服務提供者。於報告期間,有13 名(二零二三年:14名)承包商、供應商和服務提 供者通過招標方式被選中。

為減低在選擇供應商的每個過程中的環境和社會 風險,本集團基於公平及透明的原則進行招標和 價格比較,而其他產品或服務的非招標方式僅會 經過授權批准,因為本集團禁止任何未經批准的 採購,以防止操縱採購。

我們有明確界定選擇合適承包商、供應商及服務 提供者之政策,通過檢查其註冊許可證、資格及 技能水平及相關經驗,並且參照我們的項目規 模。該等承包商、供應商及服務提供者乃基於良 好往績記錄、信譽來進行謹慎篩選,並須進行基 準測試、審核及輪換。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

#### B. Social Issues (continued)

#### Supply Chain Management (Aspect B5)

The Group's general business suppliers include contractors, suppliers and service providers of building management, repair and maintenance, cleaning, security guard services, power supplies and other business services. The number of such contractors, suppliers and service providers which the Group worked with during the Reporting Period are 20 (2023: 28) which 20 (2023: 24) are from Hong Kong.

The contractors, suppliers and service providers suitability and reputation are the vital factors in engagement and procurement decision making. Price is also a key factor but not the most important one. The Group engages contractors in possession of relevant qualifications in relevant aspects and standards. At least three independent potential contractors, suppliers and service providers would make or be invited to make tenders for projects and we conduct assessment and selection during the tendering process. Such tendering method will usually be applied to the main contractors, suppliers and service providers. During the Reporting Period, there were 13 (2023: 14) contractors, suppliers and service providers selected through the tendering method.

To reduce environmental and social risks in each process of supplier selection, the Group carries out tendering and price comparison under the principle of fairness and transparency, and non-tendering methods for other products or services will only be approved under authorisation as the Group prohibits any procurement without approval to prevent procurement manipulation.

We have well defined policies on selection of suitable contractors, suppliers and service providers by checking their registered licenses, qualifications and skills level and relevant experiences, as well as by reference to our project size. Those contractors, suppliers and service providers are selected carefully based on track record of good practices, reputation and are subject to benchmarking, audits and rotation.

# B. 社會議題(續)

#### 供應鏈管理(層面B5)(續)

根據合約,承包商、供應商和服務提供者須堅守 節能環保的理念,使用綠色健康的材料,並按照 合約規定保質保量按期完成項目。為確保工程、 產品及服務的質素水平,供應合約一般包含質量 及完工時間的保證。承包商在保修責任期內亦須 負責監察及監督項目工程。

我們亦就職業安全、良好的環境工序及社會責任 對承包商、供應商及服務提供者進行監管及監 督,以確保彼等不違反香港之相關法律及法規。

#### 產品責任(層面B6)

鑑於本集團的業務性質,我們沒有產品銷售,因 此因安全和健康原因召回的產品不適用。

在物業租賃和物業管理服務方面,本集團加強了 設施及設備,以提高服務質量。我們致力與客戶 保持密切關係及使客戶滿意。

我們密切關注客戶之不滿,並將投訴轉交相關 部門跟進。投訴可以通過電話、電郵、信件或 親臨管理處提出。現場主任將查明申訴人的 困難,並根據所提供的資料,考慮是否立即提供 任何支援。於報告期間,我們並無錄得任何投訴 (二零二三年:4宗)。於報告期間,並無錄得任何 與客戶投訴有關的重大訴訟(二零二三年:無)。 本集團竭力及時回應租戶及住戶提出之問題及 投訴。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

#### B. Social Issues (continued)

#### Supply Chain Management (Aspect B5) (continued)

Pursuant to the contracts, the contractors, suppliers and service providers are required to adhere to the concept of energy conservation and environmental protection by using green and healthy materials and complete the projects on schedule with quality and quantity guaranteed in accordance with the contract. In order to ensure the quality standard of the works, products and services, supply contracts typically contain warranties for quality and completion time. The contractors are also responsible to supervise and monitor the site works under defect liability period.

We also regulate and monitor the contractors, suppliers and service providers on occupational safety, good environmental practices and social responsibility and ensure they do not violate the relevant laws and regulations of Hong Kong.

#### **Product Responsibility (Aspect B6)**

Owing to the business nature of the Group, we do not sell products and recall for safety and health reasons are not applicable.

For the property leasing and estate management services, the Group enhances the facilities and equipment to improve service quality. We endeavour to maintain a close relationship with our customers and pursue customers' satisfaction.

We pay close attention to customer dissatisfaction and forward the complaint to relevant departments for follow-up. Complaints can be sent to the management office by phone, email, letter, or made in person. The on-site officer will ascertain the complainant's difficulties and, based on the information given, consider whether to provide any immediate support. During the Reporting Period, no complaint was recorded (2023: 4). During the Reporting Period, no material litigation related to the customers' complaint was recorded (2023: Nil). The Group makes the best effort to respond instantly to the problems and complaints submitted by the tenant and occupier.

# B. 社會議題(續)

#### 產品責任(層面B6)(續)

我們尊重知識產權,包括但不限於商標、專利和 版權。未經版權所有者許可,員工不得私自使用 或允許外部人員擁有和利用知識產權。員工為任 何產品、專案或服務使用任何名稱、口號或標誌 之前,必須通知部門主管。本集團尊重任何第三 方的知識產權或其他合法權利,並購買正版辦公 室軟件,以避免侵犯他人的知識產權。

就為香港租戶及佔用人提供服務而言,我們高度 重視保護客戶資料私隱。我們已制定了措施和明 確指引,以確保客戶的相關資料得到保障,防止 他人未經授權或意外獲取、處理或刪除,並透過 適當實體、電子及管理措施實施適當級別的安全 保障以保護及保障客戶個人資料。此外,我們的 員工手冊要求員工將客戶資料保密及列明處理客 戶資料之適當程序。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

#### B. Social Issues (continued)

#### Product Responsibility (Aspect B6) (continued)

We respect intellectual property rights, including but not limited to trademarks, patents and copyrights. Employees are not allowed to privately use or allow outside parties to possess and exploit intellectual property, without permission from copyright owners. Employees are required to notify the department head before the use of any name, slogan or mark for any product, program or service. The Group respects the intellectual property rights or other legal rights of any third party and purchases genuine office software to avoid infringement of intellectual property rights of others.

In servicing the tenants and occupiers in Hong Kong, we place a very high priority to uphold the customer data privacy. Measures and clear guidelines are in place to ensure the customers' relevant data are protected against unauthorised or accidental access, processing or erasure. Appropriate levels of security protection were implemented by appropriate physical, electronic and managerial measures to safeguard and secure customer's personal data. In addition, our Employee Handbook requires employees to keep confidential of customer information and lays down the proper procedures of handling customer data.

# B. 社會議題(續)

#### 反貪污(層面B7)

本集團已設立舉報者政策(「該政策」),以便董 事、員工及與本集團有業務往來之人士舉報嚴重 問題包括於集團內迴避內部監控、進行不確或不 當的財務或其他報告、或進行任何被指為不法或 不當的手法或錯誤行為。如若發現涉嫌違規或不 當行為,應通過指定途徑向相關委員會或部門報 告。所有疑似案件均會採取廣泛的調查措施進行 評估,包括獲取相關文件進行審查,編製調查報 告,並與認為有必要的相關部門討論報告的調查 事項。倘案件被確認為不正當的,將採取相應的 紀律處分。為確保與我們的業務營運及監管要求 保持一致,該政策將不時進行檢討。

內部審計功能在對內部監控系統進行持續審查的 過程中,亦將審查該政策和程序在相關業務中的 執行情況。

本集團定期向員工傳達此政策及載於員工手冊 內,方便員工輕鬆查閱及提醒員工舉報意識。該 政策的摘錄及舉報連結已載於本公司網站,予外 界各方提供參考及查閱之利便。於報告期間,為 加強商業道德及知悉最新的監管規定,我們為董 事籌備了反貪污管理制度之培訓;亦邀請了香港 廉政公署的代表,為高級管理層、新入職員工及 現有員工舉辦培訓課程。

於報告期間,並未接獲有關貪污的違規報告 (二零二三年:無)。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

#### B. Social Issues (continued)

#### Anti-corruption (Aspect B7)

A Whistle Blower Policy ("Policy") has been established to facilitate the directors, employees and those who deal with the Group to report material concern(s) regarding avoidance of internal controls, incorrect or improper financial or other reporting, or any alleged unlawful or improper practices or wrongful conduct taking place within the Group. Where a suspected non-compliance or misconduct is discovered, it shall be reported to the relevant committee or department through designated channels. All suspected cases are assessed with extensive investigative measures, including obtaining relevant documents for examination, preparing an investigative report, and discussing with relevant departments deemed necessary to the investigative matter reported. Should the case be confirmed to be improper, appropriate disciplinary actions would be taken accordingly. To ensure alignment with our business operations and regulatory requirements, this policy will be reviewed periodically.

The internal audit function will also review the enforcement of the Policy and procedures on relevant operations while performing ongoing review of the internal control systems.

The Policy is either circulated to employees periodically or included in the Employee Handbook to facilitate employees' easy access and refresh employees' awareness of reporting. Extract of the Policy and reporting link have been put in the Company's website for external parties reference and easy access. During the Reporting Period, to strengthen business ethics and to keep updated in relation to regulatory requirements, we arranged training of anti-corruption management system for the Directors; and invited representatives from the Independent Commission Against Corruption in Hong Kong to provide training sessions for the senior management, new hires and existing employees.

During the Reporting Period, there was no reported case (2023: Nil) of non-compliance regarding corruption.

# B. 社會議題(續)

#### 社區投資(層面B8)

我們致力於為我們的客戶提供卓越服務,同時秉 持良好企業公民的責任,積極為社區作出貢獻。 作為該承諾的一部分,我們鼓勵員工參與慈善活 動及社會服務,在集團內培育關懷文化和公民參 與精神。通過利用我們的資源及集體努力,我們 的目標是對社會帶來有意義的影響,同時加強我 們與營運所在社區的聯繫。

我們的團隊積極參與各式各樣的義工活動,反映 我們對社會責任的貢獻。我們參加了各種志願活 動包括「饑饉一餐」,以支持及捐贈予宣明會為 南蘇丹和索馬里飽受饑餓影響的群體提供糧食援 助、流動醫療服務及水利設施;香港公益金百 萬行及公益金與香港榮華餅家聯合舉辦的「公益 月餅2024」活動中就購買的每張月餅券向公益金 捐款。籌得的款項用於支持公益金的社會福利成 員機構。通過該等活動,我們致力於支持弱勢群 體、低收入高齡人士及獨居長者,確保彼等獲得 所需的照顧及協助。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (continued)

#### B. Social Issues (continued)

#### **Community Investment (Aspect B8)**

We are committed to delivering excellence to our customers while upholding our responsibility as a good corporate citizen by actively contributing to the well-being of the community. As part of this commitment, we encourage our employees to participate in charity initiatives and social services, fostering a culture of compassion and civic engagement within our organization. By leveraging our resources and collective efforts, we aim to make a meaningful impact on society while strengthening our connection with the communities in which we operate.

Our team has actively participated in a diverse range of volunteering activities, reflecting our dedication to social responsibility. We participated in various volunteering activities including "Skip-A-Meal" to support and donate to World Vision in providing food assistance, mobile medical treatment and water supply facilities for hungeraffected communities in South Sudan and Somalia; The Community Chest Walk for Millions and made donation to The Community Chest of Hong Kong for every mooncake voucher purchased in the campaign of "Mooncake for Charity 2024" co-organised by The Community Chest of Hong Kong and Hong Kong Wing Wah Cake Shop. Fund raised have supported social welfare member agencies of The Community Chest. Through these initiatives, we strive to support underprivileged individuals, low-income senior citizens, and elderly residents living alone, ensuring they receive the care and assistance they need.

