

HEVOL SERVICES GROUP CO. LIMITED

和泓服務集團有限公司

(Incorporated in the Cayman Islands with limited liability)

(於開曼群島註冊成立之有限公司)

(Stock Code 股份代號: 6093)

Dear registered shareholder(s),

22 April 2025

Reminder letter regarding the Arrangement of Electronic Dissemination of Corporate Communications^(Note 1)

With reference to the notification letter dated 3 June 2024 titled "Arrangement of Electronic Dissemination of Corporate Communications", Hevol Services Group Co. Limited (the "Company") is writing to remind you that the Company has adopted electronic dissemination of corporate communications (the "Corporate Communications"), which mean any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular and (f) a proxy form.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the website of the Company at www.hevolwy.com.cn and the HKEXnews website at www.hkexnews.hk in place of printed copies.

Solicitation of electronic contact details

The Company have not received your email address for the electronic dissemination of Corporate Communications. To ensure timely receipt of the latest Corporate Communications, the Company recommends you provide your email address by scanning your personalized QR code printed on the enclosed reply form (the "Reply Form"). Alternatively, you may sign and return the Reply Form to the Company's Hong Kong share registrar (the "Share Registrar"), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

It is your responsibility to provide email address that is functional. In general, the Company will be considered to have complied with the Listing Rules if it sends Actionable Corporate Communications^(Note2) to the email address provided by you without receiving any "non-delivery message". If the Company does not receive a functional email address in your reply, until such time that the functional email address is provided to the Share Registrar, the Company will send the Actionable Corporate Communications^(Note2) in printed form in the future.

If you want to receive the Corporate Communications in printed form, please complete the enclosed Reply Form and send it to the Share Registrar or send an email to hevol.ecom@computershare.com.hk specifying your name, address and request to receive the Corporate Communications in printed form. Please note that such instruction shall be valid for one year starting from the receipt date of your instruction and will expire thereafter.

Should you have any queries relating to this letter, please contact the Share Registrar at (852)2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays.

Yours faithfully, By order of the Board Hevol Services Group Co. Limited Wang Wenhao Executive Director

This letter is addressed to registered shareholders of the Company who have not yet provided an email address for the timely receipt of actionable corporate communications. If you are a new registered shareholder, please read the Note 1: arrangement for the electronic dissemination of corporate communications below and provide your email address as recommended. Actionable Corporate Communication is any corporate communication that seeks instructions from issuer's securities holders on how they wish to exercise their rights or make an election as the issuer's securities holder

Note 2

各位登記股東:

以電子方式發布公司通訊安排的提示信函 (##1)

根據日期為 2024 年 6 月 3 日有關「以電子方式發布公司通訊之安排」之通知信函所述,和泓服務集團有限公司(「**公司**」)謹此提醒 閣下,公司已 採用以電子方式發布公司通訊(「**公司通訊**」)之安排,該公司通訊是指公司為向其任何證券持有人提供資訊或提醒其採取行動而發布或將要發布的任 何文件,包括但不限於(a)董事報告、年度帳目以及審計報告副本以及(如適用)財務摘要報告; (b)中期報告及(如適用)其中期報告摘要; (c) 會 議通知; (d) 上市文件; (e) 通函和 (f) 委任表格。

請注意,所有未來公司通訊的英文版和中文版將在公司網站 www.hevolwy.com.cn和披露易網站 www.hkexnews.hk 上提供,以代替印刷本。

徵集電子聯絡資料

公司尚未收到 閣下就接收公司通訊提供電子郵件地址。為確保及時收到最新的公司通訊,公司建議 閣下透過掃描本函隨附之回條(「**回條**」)上列 印的 閣下專屬二維碼來提供 閣下的電子郵件地址。或者, 閣下也可以簽署回條並交回公司的香港股份過戶登記處(「股份過戶處))香港中央證 券登記有限公司,地址為香港灣仔皇后大道東 183 號合和中心 17M 樓。

閣下提供的電子郵箱地址發送可供採取行動的企業通訊 (##2) 而未收到任何「未送達 閣下有責任提供有效的電子郵箱地址。一般而言,如公司向 閣下的有效電子郵件地址,直至股份過戶處收到 閣下有效的電子郵件地址前,本公 信息」,則公司將被視為已遵守上市規則。如果公司沒有收到 司未來將以印刷本形式發送可供採取行動的公司通訊 (##2)

閣下希望收取日後公司通訊之印刷本,請填妥隨附之回條並交予股份過戶處或發送電子郵件至 hevol.ecom@computershare.com.hk, 並註明 閣下的 姓名、地址以及收取公司通訊印刷版的要求。 請注意,收取日後公司通訊印刷本之指示由收悉 閣下指示當日起計一年內有效,此後將過期。

如 閣下對本函件有任何疑問,請於辦公時間星期一至五(香港公眾假期除外)上午9時正至下午6時正(香港時間)期間致電股份過戶處(852)2862 8688 查詢。

承董事會命 和泓服務集團有限公司 執行董事 王文浩 謹啟

2025年4月22日

此商件致尚未提供電子郵件地址以接收可供採取行動的公司通訊之公司登記股東。若關下為新登記股東,請閱讀以下以電子方式發佈公司通訊的安排,並按建議提供關下的電子郵件地址 附註1: 可供採取行動的公司通訊指任何涉及要求發行人的證券持有人指示其擬如何行使其有關證券持有人的權利或作出選擇的公司通訊。 附註 2:

CCS1918 HSGH

	REPLY FORM 回條	
To: Computershare Hong Kong Investor Se (The "Share Registrar") 17M Floor, Hopewell Centre 183 Queen's Road East, Wanchai, Hong (Please <u>choose ONLY ONE of the options below</u>	ervices Limited 致: i g Kong 在	香港中央證券登記有限公司 (「股份過戶處」) 香港灣仔皇后大道東 183 號 合和中心 17M 樓
Communications ^(Note 3) <u>vour personalized QR</u> 選項1: 掃瞄 閣下專屬二維碼 發佈可供採取行動的未 You are NOT require 如選擇了選項1· 同 Option 2: I/we hereby provide my/our ema company (the "Company") via el	提供 閣下之電子郵件地址,以接收公司 來公司通訊 ^(###3) 國 to return this Reply Form if you choo 閣下無須交回本回條。 ail address in writing for receipt of future Actionable lectronic dissemination	nation by scanning]通過電子方式 ose Option 1. Corporate Communications ^(Note 3) of the following listed
【選項 2: 】本人/吾等現以書面提供本人/吾等 Name of Securities holder(s) 證券持有人姓名		oup Co. Limited
Email address 電郵地址: (Notes 3 / 附註 3)	of Corporate Communications* in printed form (Ples	ase mark "✓" in the below box if applicable)
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