

### COUNTRY GARDEN SERVICES HOLDINGS COMPANY LIMITED

# 碧桂園服務控股有限公司

(Incorporated in the Cayman Islands with limited liability) (於開曼群島註冊成立之有限公司)

(Stock Code 股份代號:6098)

## NOTIFICATION LETTER 通知信函

25 April 2025

Dear Non-Registered Holder(s)(Note 1),

Country Garden Services Holdings Company Limited (the "Company")

- Notification of publication of the 2024 Annual Report, circular of the Annual General Meeting dated 25 April 2025 (the "Current Corporate Communication")

The English and Chinese versions of the Company's Current Corporate Communication are available on the Company's website at <a href="https://www.bgyfw.com">www.bgyfw.com</a> and the website of The Stock Exchange of Hong Kong Limited at <a href="https://www.hkexnews.hk">www.hkexnews.hk</a> respectively (the "Website Version"). The Company strongly recommends you to access the Website Version of the Current Corporate Communication.

If you have difficulty in receiving email notification or gaining access to the Website Version of the Corporate Communications (Note 2) and would like to receive the Current Corporate Communication and all future Corporate Communications in printed form, please complete, sign, and return the enclosed Request Form to the Company's branch share registrar in Hong Kong, Tricor Investor Services Limited (the "Branch Share Registrar") at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong by post using the provided prepaid mailing label (no stamp is needed if posted in Hong Kong) or by email to 6098-ecom@vistra.com. The Company will send the Current Corporate Communication and all future Corporate Communications to you in printed form free of charge upon request.

As a Non-Registered Holder of the Company, a notice of publication of the Website Version of the Corporate Communications, in both English and Chinese, will be sent by the Company to you by email or by post, only if your email address or postal address (as the case may be) are provided to the Company by your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your Shares are held (collectively, the "Intermediaries"). In support of electronic communication by email, Non-Registered Holders are recommended to provide their functional email addresses to their Intermediaries. If the Company does not receive your functional email address or postal address from your Intermediaries via HKSCC Nominees Limited, no notice of publication of the Website Version of the Corporate Communications will be sent to you.

Should you have any queries relating to this notification, please call the Branch Share Registrar's telephone hotline at (852) 2980 1333 from 9:00 a.m. to 6:00 p.m. Monday to Friday (excluding public holidays).

By order of the Board
Country Garden Services Holdings Company Limited
XU Binhuai

President and Executive Director

Notes:

- (1) Non-Registered Holder(s) mean(s) such person or company whose shares are held in the Central Clearing and Settlement System (CCASS) and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited that such person or company wishes to receive Corporate Communications of the Company.
- (2) Corporate Communication(s) include(s) any document(s) issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public, including but not limited to (a) the directors' report and its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) the quarterly report, if any; (d) a notice of meeting; (e) a listing document; and (f) a circular.

致非登記持有人(附註1):

碧桂園服務控股有限公司(「本公司」)

一刊發2024年度報告、日期為2025年4月25日之股東週年大會通函(「本次公司通訊」)

本公司的本次公司通訊之中、英文版本已分別上載於本公司網站(www.bgyfw.com)及香港聯合交易所有限公司之網站(www.hkexnews.hk)(「網站版本」)。本公司建議 閣下閱覽本公司本次公司通訊的網站版本。

如 閣下因任何理由無法以電子郵件方式收取或閱覽公司通訊(mitz)的網站版本,及欲索取本次公司通訊及所有日後公司通訊的印刷本,請填妥及簽署隨附之申請表格,並以已預付郵費的郵寄標籤寄回本公司之香港股份過戶登記分處(「股份過戶登記分處」)卓佳證券登記有限公司(地址為香港夏慤道16號遠東金融中心17樓)(如在香港投寄毋須貼上郵票),或電郵至6098-ecom@vistra.com。本公司會因應 閣下之要求寄上本次公司通訊及所有日後公司通訊的印刷本,費用全免。

作為本公司之非登記股東,本公司將透過電子郵件方式或郵寄方式(僅於代 閣下持有股份的銀行、經紀人、託管人、代理人或香港中央結算(代理人)有限公司(統稱「中介機構」)向本公司提供 閣下的電郵地址或郵寄地址的情況下)向 閣下發出發佈公司通訊網站版本的發載通知(包括英文及中文版本)。為了可透過電郵進行電子通訊,建議非登記股東向其中介機構提供其有效的電郵地址。如本公司沒有收到 閣下的中介機構透過香港中央結算(代理人)有限公司提供 閣下的有效的電郵地址或郵寄地址,本公司將不會向 閣下發送發載通知。

倘 閣下對本通知有任何查詢,請於星期一至星期五(公眾假期除外)上午9時至下午6時,致電股份過戶登記分處熱線(852)29801333。

承董事會命 碧桂園服務控股有限公司 總裁兼執行董事 徐彬淮

2025年4月25日

附註:

- (1) 非登記持有人指其股份存放於中央結算及交收系統(中央結算及交收系統)的有關人士或公司,而彼等已透過香港中央結算有限公司不時通知本公司,彼等擬收取本公司之公司通訊。
- (2) 公司通訊包括本公司發出或將予發出以供其任何證券的持有人或投資大眾參照或採取行動的任何文件,其中包括但不限於(a)董事會報告,公司年度賬目連同核數節報告以及(如適用)財務摘要報告;(b)中期報告及(如適用)中期摘要報告;(c)季度報告(如有);(d)會議通告;(c)上市文件;及(f)通函。

## REQUEST FORM 申請表格

To: Country Garden Services Holdings Company Limited (the "Company") (Stock Code: 6098)

(Incorporated in the Cayman Islands with limited liability) c/o Tricor Investor Services Limited 17/F, Far East Finance Centre 16 Harcourt Road, Hong Kong

致: 碧桂園服務控股有限公司(「本公司」) (股份代號:6098) (於開曼群島註冊成立的有限公司) 經卓佳證券登記有限公司 香港夏愨道16號 遠東金融中心17樓

#### REMINDER 提示

As a Non-Registered Holder, if you wish to receive Corporate Communications (1) pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your shares are held (collectively, the "Intermediaries") and provide your email address to your Intermediaries.

作為非發記持有人,如有意根據香港聯合交易所有限公司證券上市規則收取公司通訊(*開註1*), 閣下應聯絡 閣下持有股份的銀行、經紀、託管商、代理人或香港中央結算(代理人)有限公司(統稱「中介公司」),並向閣下的中介公司提供閣下的電子郵件地址。

I/We would like to receive the Current Corporate Communication and all future Corporate Communications of the Company in the manner as indicated below:

本人/我們現在希望以下列方式收取本公司本次公司通訊及所有目後公司通訊文件: (Please mark a "✓" in **ONLY ONE** of the following boxes) (請從下列選擇中,僅在其中一個空格內劃上「✓」號) to receive a printed copy in the English language only; OR 僅收取所有日後公司通訊的英文印刷本;或 to receive a printed copy in the Chinese language only; OR 僅收取所有目後公司通訊的中文印刷本;或 to receive a printed copy in both the English language and the Chinese language. 同時收取所有目後公司通訊的英文及中文印刷本。 Signature: Date: 日期: 簽署 (English 英文) Contact Phone Number: (in BLOCK LETTERS 請以正楷填寫) 聯絡電話: Postal Address: (English 英文) (in BLOCK LETTERS 請以正楷填寫)

- Corporate Communication(s) include(s) any document(s) issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public, including but not limited to (a) the directors' report and its annual accounts together with a copy of the auditors' report and, where applicable, its summary interim report; (c) the quarterly report, if any; (d) a notice of meeting; (e) a listing document; and (f) a
- Circular.

  公司疆北西斯子登出以供其任何證券的持有人或投資大眾参照或採取行動的任何文件,其中包括但不限於(a)董事會報告,公司年度服目建同核數師報告以及(知適用)財務摘要報告;(b)中期報告 发(如適用)申期确要報告: (c)季度報告(如有);(d)會議通告: (c)上市文件: 及(1)通函。

  By completing and returning the Request Form to request for the printed copy of the Corporate Communications, you have expressly indicated that you prefer to receive all future Corporate Communications of the Company in printed form and in the language
- By completing and returning the Request Form to request for the printed copy of the Corporate Communications, you have expressly indicated that you prefer to receive all future Corporate Communications of the Company in printed form and in the language selected above.

  常周下墳寫及寄回申請表格以家取公司通訊的印刷本後,即表示 周下確認養收取本公司日後刊發的所有公司通訊的印刷本及其語言版本。
  The above instruction will apply to all future Corporate Communications to be sent to you until you notify otherwise by reasonable notice in writing to the Company's branch share registrar in Hong Kong or until the time when the Company publishes its annual report in the following year (whichever is earlier). Further request in writing will be required if a shareholder of the Company (the "Shareholder") prefers to continue receiving printed copy of future Corporate Communications.

  上连指示通用资本公司自食问题 所受出之所有公司通讯,真定 图下以介理时间希证通知本公司的香港股份通行整配分處更改有關指示或直至本公司於下一年度刊發年報為止(以較早者為準)。如果本公司股果(限度)直至繼續或到日後的公司通讯的印刷卡则需要被通一步要加速。
  For the avoidance of doubt, no additional instructions (other than those imprinted herein) written on this Request Form will be processed.

  為免有疑,任何在本申請表格寫上的额外指示保申请表格上所印列之相示除外》系不完成理。
  If both English and Chinese versions of the Corporate Communications are combined into one document, a printed form of the Corporate Communications will be sent to the Shareholder requesting for a printed form of any version(5) of the Corporate Communications are combined into one document, a printed form of the Corporate Communications will be sent to the Shareholder requesting for a printed form of

any version(s) of the Corporate Communications. 若公司通訊的英文版本及中文版本合併為一份文件,則公司通訊的英文版本及中文版本的印刷版本將寄給要求索取任何本公司通訊印刷版本的股東

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料應期

Personal Data in this statement has the same meaning as "personal data" defined in the Personal Data (Privacy) Ordinance. Chapter 486 of the Laws of Hong Kong ("PDPO"). Your supply of the Personal Data is on a voluntary basis and for the purpose of processing your instructions as stated in this form (the "Purposes"). If you fall to supply sufficient information, the Company may not be able to provide a department of the purpose of the provider of the pr

Please cut the mailing label and stick it on an envelope

to return this Request Form to us. No postage is necessary if posted in Hong Kong.

當 閣下寄回本申請表格時,請將郵寄標籤剪貼於信封上。 如在本港投寄, 閣下無需支付郵費或貼上郵票。

#### Mailing Label 郵寄標籤

**Tricor Investor Services Limited** 直住證券登記有限公司 Freepost Number 簡便回郵號碼:10 GPO Hong Kong 香港