Fiscal Q4 2025 Earnings Call

September 2025



Safe Harbor



Forward-Looking Statements

Unless otherwise noted, all numbers presented will be on an adjusted, non-GAAP basis. Reconciliation of GAAP to non-GAAP financial measures is in the appendix of this presentation.

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This presentation contains forward-looking statements. All statements other than statements of historical fact, including statements regarding our future financial and operating performance, including our financial outlook for the first quarter of fiscal 2026 and full year fiscal 2026, the expected impact of the Red Canary acquisition, our planned products and upgrades, business strategy and plans and objectives of management for future operations of Zscaler are forward-looking statements. These statements involve known and a significant number of unknown risks, uncertainties, assumptions and other factors that could cause results to differ materially from statements made in this message, including any performance or achievements expressed or implied by the forward-looking statements. Moreover, we operate in a very competitive and rapidly changing environment, and new risks may emerge from time to time. It is not possible for us to predict all risks, nor can we assess the impact of all factors on our business or the extent to which any factor, or combination of factors, may cause actual results or outcomes to differ materially from those contained in any forward-looking statements we may make, including but not limited to the ongoing effects of inflation and geopolitical events on our business, operations and financial results and the economy in general; our limited operating history; our ability to identify and effectively implement the necessary changes to address execution challenges; risks associated with managing our rapid growth, including fluctuations from period to period; our limited experience with new product and subscription and support introductions and the risks associated with new products and subscription and support offerings, including the discovery of software bugs; our ability to attract and retain new customers; the failure to timely develop and achieve market acceptance of new products and subscriptions as well as existing products and subscription and support; rapidly evolving technological developments in the market for network security products and subscription and support offerings and our ability to remain competitive; length of sales cycles; and general market, political, economic and business conditions. Additional risks and uncertainties that could affect our financial and operating results are included in our most recent filings with the Securities and Exchange Commission ("SEC"). You can locate these reports though our website at http://ir.zscaler.com or on the SEC website at www.sec.gov.

In some cases, you can identify forward-looking statements by terms such as "anticipate," "believe," "continues," "contemplate," "could," "estimate," "expect," "explore," "intend," "likely," "may," "plan," "potential," "predict," "project," "should," "target," "will" or "would" or the negative of these terms or other similar words. Zscaler based these forward-looking statements largely on its current expectations and projections about future events that it believes may affect its business. Actual outcomes and results may differ materially from those contemplated by these forward-looking statements. All forward-looking statements in this message are based on information available to us as of the date hereof, and we do not assume any obligation to update the forward-looking statements provided to reflect events that occur or circumstances that exist after the date on which they were made.

Strong finish to FY25



	Q4 Guidance	Q4 Results	Q4 Results vs. Guidance
Annual Recurring Revenue (ARR1)	\$3B or more	\$3.015B	Exceeded
Revenue	\$705M - \$707M ~19% y/y	\$719M 21% y/y	Exceeded
Calculated Billings	\$1.140-\$1.145B* ~25%-26% y/y*	\$1.2B 32% Y/Y	© Exceeded
Gross Margin	~80%	79.3%	Impacted by one-time large private cloud deployment
Operating Profit	\$152M - \$154M ~22% margin	\$159M 22.1% margin	© Exceeded
EPS	\$0.79 - \$0.80	\$0.89 23 % y/y	© Exceeded

All numbers presented on an adjusted, non-GAAP basis. See appendix of this presentation for a reconciliation of GAAP to non-GAAP financial measures. There is no GAAP measure that is comparable to ARR, so we have not reconciled the ARR data included to any GAAP measure.

^{*}Implied guidance

^{1.} Zscaler Annual Recurring Revenue (ARR) refers to the next 12 months of revenue from subscription contracts as of the measurement date. To establish ARR for a customer, we assume that any contract expiring during the next 12 months will be renewed under the existing terms, excluding Red Canary's subscription contracts expiring in fiscal year 2026.

Fiscal Year 2025 results exceeded guidance on all metrics



	FY25 Guidance	FY 25 Results	FY Results vs. Guidance
ARR ¹	\$3B or more	\$3.015B	Exceeded
Revenue	\$2.659B - \$2.661B ~23% y/y	\$2.673B 23% y/y	© Exceeded
Calculated Billings	\$3.184B - \$3.189B 21% -22% y/y	\$3.246B 24% y/y	Exceeded
Operating Profit	\$573M - \$575M ~22% margin	\$580M ~22% margin	© Exceeded
Earnings Per Share	\$3.18 - \$3.19	\$3.28	Exceeded Exceeded
Free Cash Flow Margin	25.5%-26.0%	\$727M 27.2% margin	© Exceeded

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Key business metrics sustain growth momentum



Growth at scale with strong profitability

Revenue Growth Y/Y

21%+

Strong growth across all geos

Operating Margin

22%

Highest ever Operating margin

Free Cash Flow Margin

24%

Free Cash Flow growth 26% Y/Y

Customers increasing commitments with Zscaler

Annual Recurring Revenue³

\$3.0B+

ARR growth of ~22% Y/Y

Customer commitments¹

\$5.8B

RPO growth of ~31% Y/Y

Highest TCV bookings quarter

\$1.5B+

TCV growth of 30% Y/Y

Customer centric innovations are resonating well

Three Growth Vectors² ARR

\$1B+

growing faster than total ARR

Zero Trust Everywhere enterprises

350+

+60% Q/Q

Data Security Everywhere ARR

~\$425M

Growing module adoption

^{1.} Remaining Performance Obligations (RPO)

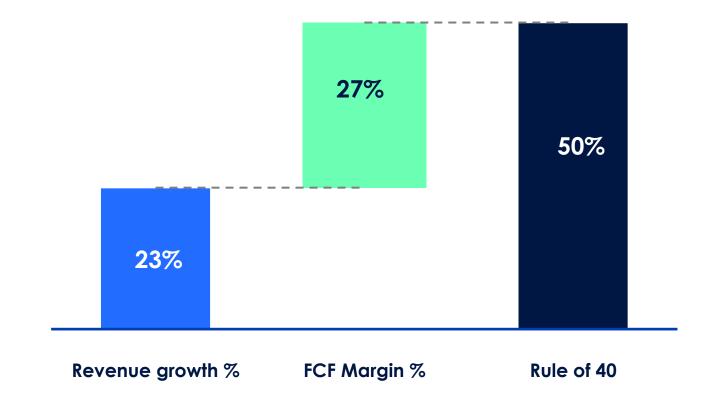
^{2.} Three Growth Vectors include Zero Trust Everywhere, Data Security Everywhere, and Agentic Operations

Operating at Rule-of-50 for FY25



In a rarefied category among large publicly traded SaaS companies

Rule-of-50 for FY25







Annual Recurring Revenue (ARR)¹

One of the only two pure-play SaaS security vendors to achieve this milestone

50M+

Total Users secured on our platform

20+ Petabytes

Traffic flowing through Zero Trust Exchange Cloud every day

500B+

Daily transactions>50x number of daily google searches



Comprehensive Platform Solutions

Zero Trust **Everywhere**

Zero Trust Users

Zero Trust Branch

Zero Trust Cloud

Data Security Everywhere

Discover, Classify, Assess Posture (DSPM)

Prevent Data Loss Internet, GenAl SaaS

Al-Security

Security for Al Applications

Secure Private Al Apps / LLMs

Agent-to-agent communication

Agentic Operations

Agentic IT Operations

Agentic Security
Operations

Zscaler Platform

Three Platform Growth Vectors



AI-Security

- Security for Al apps
 - Secure Al Apps
 - Secure Access to Al Apps
- Agentic Operations
 - IT Ops, including ZDX, ZDX Copilot
 - Security Ops, including Risk360, Business Insights, UVM, Identity Threat Detection, and Cyber Asset Attack Surface Management
 - Red Canary

Zero Trust Everywhere¹

Customer need to buy all three of:

- Zero Trust Users (ZIA/ZPA)
- Zero Trust Cloud (Posture Control, Workloads)
- Zero Trust Branch (Branch Connector, Device Segmentation)

Data Security Everywhere

- Cyber IsolationEndpoint DLP
- Inline DLP
- E-mail DLP
- SaaS Security
- DSPM
- Classification& Encryption
- DP Isolation



Three growth vectors combined \$1B+ARR, growing faster than overall ARR

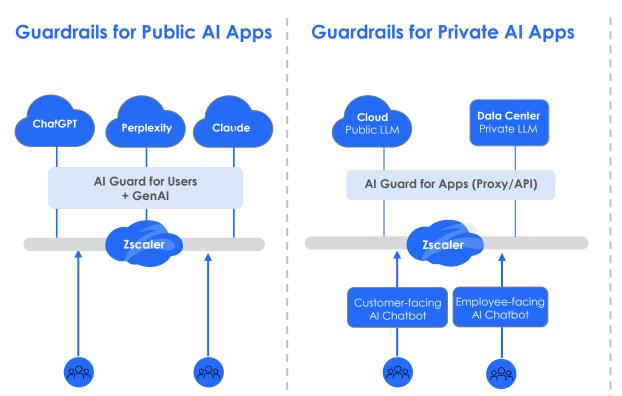
Security for AI apps

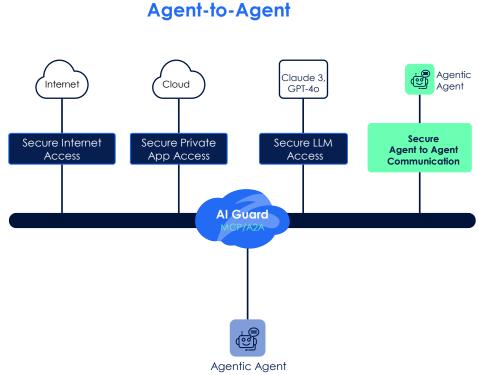


AI-Security

Zero Trust Everywhere

Data Security Everywhere





Rapid expansion in our Agentic Operations portfolio



AI-Security

Zero Trust Everywhere

Data Security Everywhere

Agentic IT Ops

7-Figure ZDX deal

National government

New, 7-figure ACV deal

 Govt's defense ministry selected ZDX Adv. Plus including ZDX Copilot, to identify root causes of IT outages, take corrective actions, streamlining troubleshooting.

Bookings for "ZDX Advanced Plus", (including ZDX Copilot) grew **58% Y/Y** in FY25

Agentic Security Ops

8-Figure UVM Deal

Fortune 500 Finance & Insurance

Upsell, 8-figure TCV deal

 Customer adopted our UVM solution to secure 100k+ workstations & servers across multiple global business units.

SecOps ARR grew >85% Y/Y driven by UVM



Agentic Operations >\$400M expected ARR in FY26

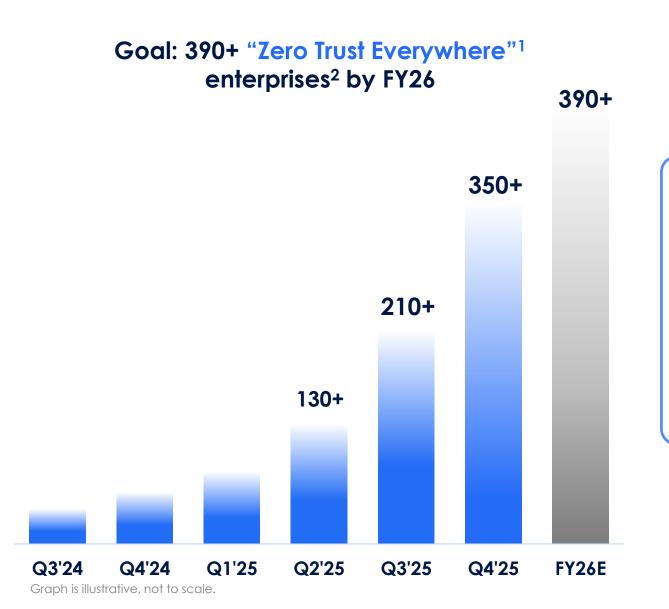
Growing adoption of Zero Trust Everywhere



AI-Security

Zero Trust Everywhere

Data Security Everywhere



7-Figure ACV deal

Global 2000 Manufacturing

- 120+ manufacturing plants secured as this existing Zero Trust Users & Cloud customer purchased Zero Trust Branch
- 60%+ cost savings realized in replacing legacy SD-WAN, firewall-based VPNs and existing OT security solutions with Zero Trust Branch

2. Enterprises are customers with 1,500 or more employees.

^{. &}quot;Zero Trust Everywhere" customers are customers that purchased components of Zero Trust Users, Zero Trust Cloud and Zero Trust Branch.

Zero Trust Branch driving Zero Trust Everywhere growth



AI-Security

Zero Trust Everywhere

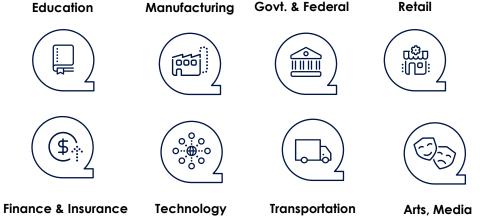
Data Security Everywhere

Zero Trust Branch Enterprises

350+

Large opportunity with millions of branches

yet to transform to Zero Trust across industries



& Entertainment

7-Figure ACV deal

Higher-Ed

 Largest ever Branch win: New logo win with a higher-ed institution which purchased Zero Trust Device Segmentation to secure ~150k devices across 400+ locations

Zero Trust Cloud securing workloads with growing AI adoption



AI-Security

Zero Trust Everywhere

Data Security Everywhere

7-Figure ACV deal

Fortune 10 Healthcare

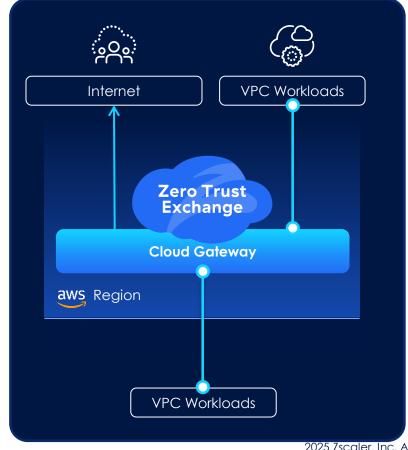
- Customer expanded workload protection from public cloud workloads to datacenter workloads
- Eliminates East-West virtual firewalls
- This workload expansion deal focuses on all datacenter egress traffic

Zero Trust Cloud enables safe adoption of Agentic Al workload communication between

cloud and data centers
in special RAG implementations

Zero Trust Cloud gateway

Zscaler Cloud Gateway reduces the deployment time to <10 minutes



Data Security driving consolidation of multiple point products on our platform 🥏

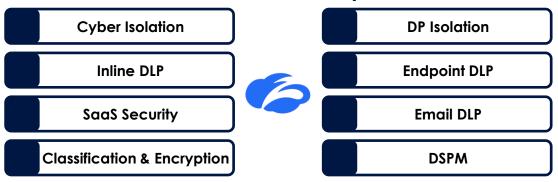


AI-Security

Zero Trust **Everywhere**

Data Security Everywhere

Zscaler Data Security Modules



Data Security ~\$425M ARR

Data Security deal

Fortune 500 Services

Upsell, 7-figure ACV deal

Customer, who is also a key GSI partner, adopted our Data Security suite, including Isolation, Email DLP, Endpoint DLP, Data classification & encryption, and Gen Al security for 350k users.

32%

of customers have 3 or more modules 10%

of customers have 4 or more modules

Upsell opportunity as module adoption increases

Z-Flex traction is growing



Z-flex Deal

Large Energy player

Upsell, 8-figure TCV deal

- ARR increased >100% Y/Y
- Modules adopted increased from 14 to 19
- Zero Trust Branch deployed for hundreds of locations.

What Z-Flex is:

- **⊘** Flexible consumption
- Simplified procurement
- Favorable Pricing
- Predictable Budget
- **⊘** White-glove deployment & support

Z-Flex TCV bookings \$100M+ 50%+ Q/Q

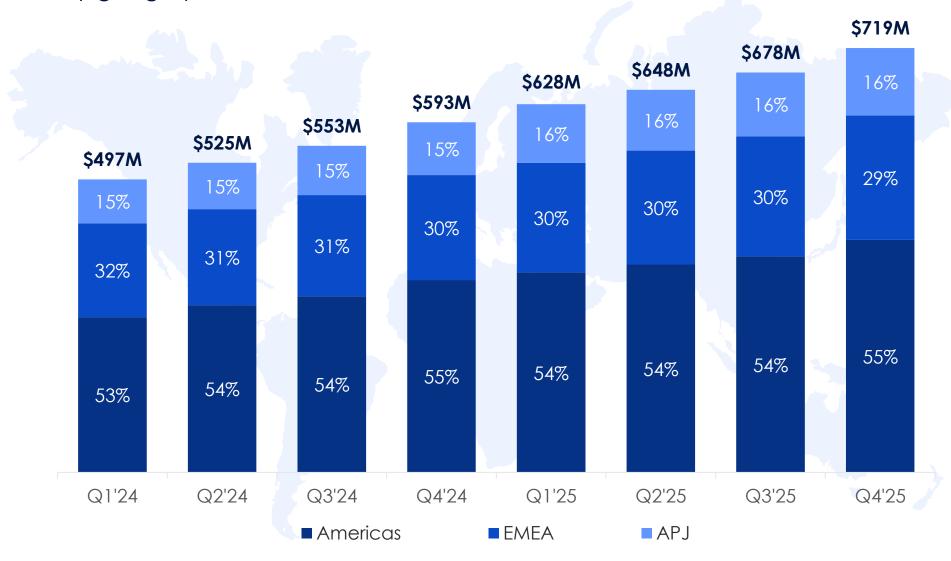
What Z-Flex is NOT:

- **X** A Consumption model
- **X** An ELA model

Growing across all geographies



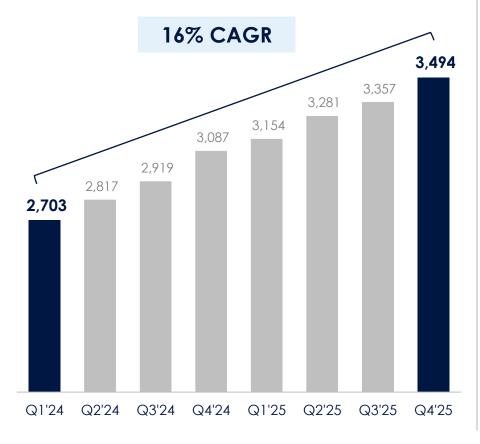
Revenue mix by geographies



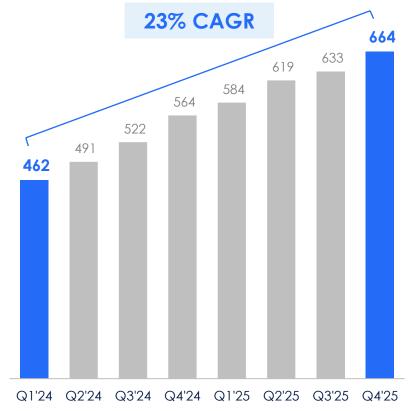
Sustained Large customer momentum







\$1M+ ARR Customers²



>45%Fortune 500 Customers¹

~40%Global 2000 Customers¹

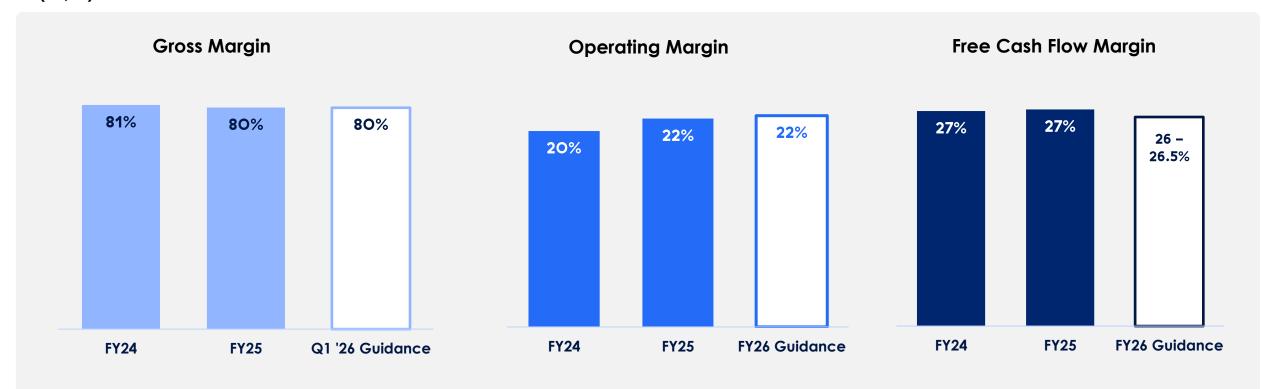
2) ARR information has been updated to reflect our current ARR definition.

¹⁾ Forbes Global 2000 and Fortune 500 customers as of July 31, 2025; Forbes and Fortune list as of July 31, 2024.

Improving operating efficiency, profitability & cash flow



(in \$ M)



Key factors

 New products use public clouds and are optimized for faster go-to-market than gross margins. As the new products scale, we will optimize them for margins

Key factors

- Leverage in our financial model
- Pace of hiring & growth investments

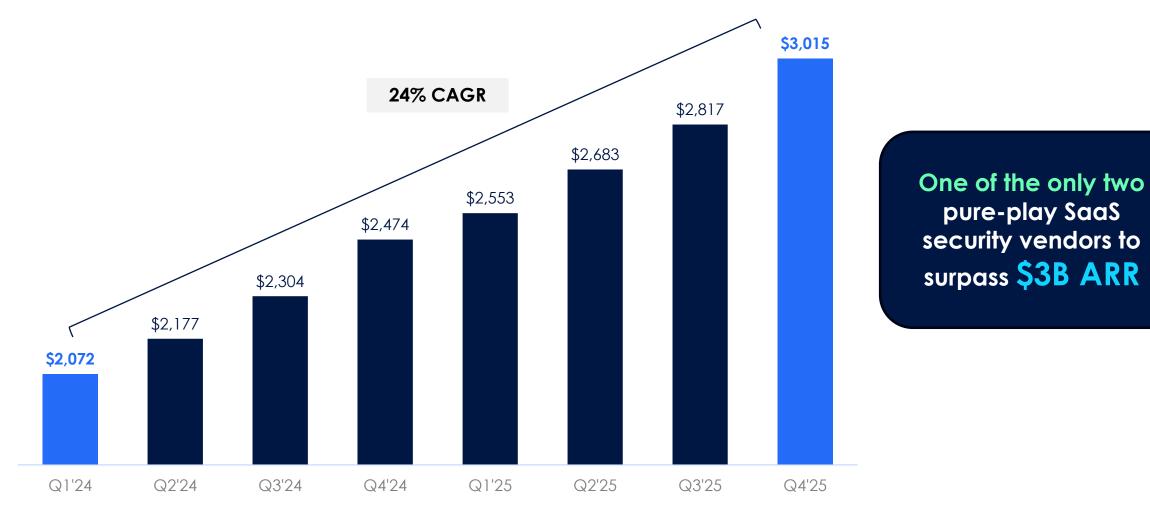
Key factors

- Billings collections in the quarter
- Data center capital expenditures as a % of revenue

ARR as key business metric



Annual Recurring Revenue (ARR1), \$M



^{1.} Zscaler Annual Recurring Revenue (ARR) refers to the next 12 months of revenue from subscription contracts as of the measurement date. To establish ARR for a customer, we assume that any contract expiring during the next 12 months will be renewed under the existing terms, excluding Red Canary's subscription contracts expiring in fiscal year 2026.

Financial guidance



\$90M Revenue contribution from Red Canary acquisition for FY26

\$95M ARR contribution from Red Canary acquisition for FY26

	Q1'26 Guidance	FY26 Guidance
Revenue	\$772M - \$774M	\$3,265M - \$3,284M
Revenue	~23% y/y	~22% y/y - 23% y/y
ARR ¹		\$3,676M - \$3,698M
AKK.		21.9% y/y - 22.7% y/y
Gross Margin	~80%	
Operating Profit	\$166M - \$168M	\$728M - \$736M
Operating Profit	~22% margin	~22% margin
Net Other Income	\$18M	
Taxes	23% tax rate	23% tax rate
Earnings Per Share	\$0.85 - \$0.86	\$3.64 - \$3.68
Free Cash Flow Margin		26.0%-26.5%

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^{1.} Zscaler Annual Recurring Revenue (ARR) refers to the next 12 months of revenue from subscription contracts as of the measurement date. To establish ARR for a customer, we assume that any contract expiring during the next 12 months will be renewed under the existing terms, excluding Red Canary's subscription contracts expiring in fiscal year 2026.

Strong Q4, well positioned for FY26



- Total ARR surpassed \$3B, making us one of the only two pure-play SaaS security vendors to achieve the milestone. Achieved quarterly operating margin record in Q4
- Our three growth vectors Al-Security, Zero Trust Everywhere and Data Security Everywhere combined surpassed \$1B ARR and growing faster than total ARR
- Al-Security solutions, including "Security of Al Apps" and "Agentic Operations", surpassed \$250M ARR and expected to grow to well over \$400M in FY26
- Zero Trust Everywhere surpassed 350 enterprises, outpacing our expectations.

 Zero Trust Cloud ARR accelerated in Q4 and AI adoption necessitates workload protection

 Zero Trust Branch has significant opportunity with millions of branches still using legacy security
- Z-Flex program generated over \$100M in TCV bookings, representing over 50% sequential growth. Expect its contribution to grow meaningfully in FY26.

Financial Appendix



Explanation of Non-GAAP Financial Measures



In addition to our results determined in accordance with generally accepted accounting principles in the United States of America ("GAAP"), we believe that the presentation of non-GAAP financial information provides important supplemental information to management and investors regarding financial and business trends relating to our financial condition and results of operations. However, non-GAAP financial information is presented for supplemental informational purposes only and should not be considered in isolation or as a substitute for financial information presented in accordance with GAAP. Investors are cautioned that there are a number of limitations associated with the use of non-GAAP financial measures and key metrics as analytical tools. Investors are encouraged to review these reconciliations, and not to rely on any single financial measure to evaluate our business.

Expenses Excluded from Non-GAAP Measures

Stock-based compensation expense is excluded primarily because it is a non-cash expense that management believes is not reflective of our ongoing operational performance. Employer payroll taxes related to stock-based compensation, which is a cash expense, are excluded because these are tied to the timing and size of the exercise or vesting of the underlying equity incentive awards and the price of our common stock at the time of vesting or exercise, which may vary from period to period independent of the operating performance of our business. Amortization expense of acquired intangible assets and amortization of debt issuance costs from the convertible senior notes are excluded because these are non-cash expenses and are not reflective of our ongoing operational performance. Acquisition-related expenses incurred with business acquisitions are excluded because these are not reflective of our ongoing operations. Restructuring and other charges includes severance and termination benefits in connection with a restructuring plan to streamline operations and to align people, roles and projects to our strategic priorities. These expenses are excluded because they fluctuate in amount and frequency and are not reflective of our core business operating performance.

Effective August 1, 2024, the beginning of our fiscal year ending July 31, 2025, we are using a long-term projected non-GAAP tax rate of 23% for the purpose of determining our non-GAAP net income and non-GAAP net income per share to provide better consistency across interim reporting periods. Given the significant growth of our business and non-GAAP operating income, we believe this change is necessary to better reflect the performance of our business. We will continue to assess the appropriate non-GAAP tax rate on a regular basis, which could be subject to changes for a variety of reasons, including the rapidly evolving global tax environment, significant changes in our geographic earnings mix, or other changes to our strategy or business operations. Prior period amounts have been recast to reflect this change.

Key Non-GAAP Financial Measures Included within this Presentation:

- Non-GAAP Gross Profit and Non-GAAP Gross Margin(*)
- Non-GAAP Income from Operations and Non-GAAP Operating Margin^(*)
- Non-GAAP Net Income and Non-GAAP Net Income per Share
- Calculated Billings, Free Cash Flow and Free Cash Flow Margin^(*)

Appendix A: GAAP to Non-GAAP Reconciliation



(in thousands, except percentages)

	Q4'25	Q4'24	FY25	FY24
Revenue	\$719,226	\$592,868	\$2,673,115	\$2,167,771
Non-GAAP Gross Profit and Non-GAAP Gross Margin				
GAAP gross profit	\$546,986	\$462,663	\$2,054,937	\$1,690,642
Add:				
Stock-based compensation expense and related payroll taxes	19,324	13,890	70,998	52,766
Amortization expense of acquired intangible assets	3,655	4,483	14,975	12,879
Restructuring and other charges	138	_	138	
Non-GAAP gross profit	\$570,103	\$481,036	\$2,141,048	\$1,756,287
GAAP gross margin	76%	78%	77%	78%
Non-GAAP gross margin	79%	81%	80%	81%
Non-GAAP Income from Operations and Non-GAAP Operating Margin				
GAAP loss from operations	\$(32,242)	\$(26,950)	\$(128,460)	\$(121,477)
Add:				
Stock-based compensation expense and related payroll taxes	180,795	149,370	685,534	549,100
Amortization expense of acquired intangible assets	4,080	5,124	16,820	14,624
Restructuring and other charges	4,921	_	4,921	_
Acquisition-related expenses	1,316		1,316	
Non-GAAP income from operations	\$158,870	\$127,544	\$580,131	\$442,247
GAAP operating margin	(4)%	(5)%	(5)%	(6)%
Non-GAAP operating margin	22%	22%	22%	20%

Appendix A: GAAP to Non-GAAP Reconciliation (cont.)

(in moosands, except per share amoons)	Q4'25	Q4'24	FY25	FY24
Non-GAAP Net Income per Share, Diluted				
GAAP net loss	\$(1 <i>7,</i> 578)	\$(14,878)	\$(41,478)	\$(57,706)
Add: GAAP provision for income taxes	15,675	9,774	23,187	28,477
GAAP loss before income taxes	(1,903)	(5,104)	(18,291)	(29,229)
Add:	100 705	1.40.270	/OF F2.4	E 40, 100
Stock-based compensation expense and related payroll taxes Amortization expense of acquired intangible assets	180,795 4,080	149,370 5,124	685,534 16,820	549,100 14,624
Restructuring and other charges	4,921	3,124 —	4,921	14,024
Amortization of debt issuance costs	1,346	980	4,293	<u> </u>
Acquisition-related expenses	1,316	700 —	1,316	5,714 —
Non-GAAP net income before income taxes	190,555	150,370	694,593	538,409
Non-GAAP provision for income taxes	43,830	34,585	159,757	123,834
Non-GAAP net income	\$146,725	\$115,785	\$534,836	\$414,575
GAAP provision for income taxes	15,675	9,774	23,187	28,477
Add: Income tax and other tax adjustments	28,155	24,811	136,570	95,357
Non-GAAP provision for income taxes	\$43,830	\$34,585	\$159,757	\$123,834
Non-GAAP effective tax rate	23%	23%	23%	23%
Non-GAAP net income	\$146,725	\$115,785	\$534,836	\$414,575
Add: Non-GAAP interest expense, net of tax related to the convertible senior notes	183	276	1,011	1,104
Numerator used in computing non-GAAP net income per share, diluted	\$146,908	\$116,061	\$535,847	\$415,679
Nomerator used in compount of ton-OAAr the income per share, anoted	ψ140,700	ψ110,001	φυσυ,σ47	ψ413,077
GAAP net loss per share, diluted	\$(0.11)	\$(0.10)	\$(0.27)	\$(0.39)
Stock-based compensation expense and related payroll taxes	1.09	0.93	4.20	3.44
Amortization expense of acquired intangible assets	0.02	0.03	0.10	0.09
Restructuring and other charges	0.03	_	0.03	_
Amortization of debt issuance costs	0.01	0.01	0.03	0.02
Acquisition-related expenses	0.01		0.01	
Income tax and other tax adjustments	(0.17)	(0.15)	(0.84)	(0.60)
Non-GAAP interest expense, net of tax related to the convertible senior notes	<u> </u>	_	0.01	0.01
Adjustment to total fully diluted earnings per share	0.01	<u> </u>	0.01	0.03
Non-GAAP net income per share, diluted	\$0.89	\$0.72	\$3.28	\$2.60
Weighted-average shares used in computing GAAP net loss per share, diluted	156,496	151,497	154,404	149,586
Add: Outstanding potentially dilutive equity incentive awards	4,457	2,699	3,949	4,091
Add: Convertible senior notes	6,211	7,626	7,269	7,626
Less: Antidilutive impact of capped call transactions	(1,580)	(1,325)	(2,210)	(1,486)
Weighted-average shares used in computing non-GAAP net income per share, diluted	165,584	160,497	163,412	159,817
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Appendix A: GAAP to Non-GAAP Reconciliation (cont.)



(in thousands, except percentages)

	Q4'25	Q4'24	FY25	FY24
Calculated Billings				
Revenue	\$719,226	\$592,868	\$2,673,115	\$2,167,771
Add: Total deferred revenue, end of period	2,468,026	1,894,974	2,468,026	1,894,974
Less: Total deferred revenue, beginning of period	(1,984,985)	(1,577,014)	(1,894,974)	(1,439,676)
Calculated Billings	\$1,202,267	\$910,828	\$3,246,167	\$2,623,069
Free Cash Flow				
Net cash provided by operating activities	\$250,604	\$203,557	\$972,453	\$779,846
Less:				
Purchases of property, equipment and other assets	(60,046)	(49,384)	(164,252)	(144,588)
Capitalized internal-use software	(18,637)	(17,855)	(81,508)	(50,308)
Free cash flow	\$171,921	\$136,318	\$726,693	\$584,950
Free Cash Flow Margin				
Net cash provided by operating activities, as a percentage of revenue	35%	34%	36%	36%
Less:				
Purchases of property, equipment and other assets, as a percentage of revenue	(8)%	(8)%	(6)%	(7)%
Capitalized internal-use software, as a percentage of revenue	(3)%	(3)%	(3)%	(2)%
Free cash flow margin	24%	23%	27%	27%