



2025 Sustainability Report

Shenzhen Sunline Tech Co., Ltd.



Leading in financial technology,
enriching the inter-connected way of life

Shenzhen Sunline Tech Co., Ltd..

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About This Report

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About This Report

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Shenzhen Sunline Tech Co., Ltd. ("The Company", "Sunline", or "We") hereby prepares and discloses its 2025 Sustainability Report ("this Report"), which elaborates on Sunline's sustainability philosophy, policies, and practices in environmental protection, social responsibility, and corporate governance in 2025. This Report aims to address the expectations and concerns of stakeholders regarding Sunline's sustainability management and performance.

1 Report Scope

Organizational Scope: Unless otherwise specified, it is consistent with the scope disclosed in Sunline's 2025 Annual Report.

Reporting Period: This Report covers the period from January 1, 2025, to December 31, 2025. To ensure continuity of information, certain content has been retrospectively extended.

2 Report Preparation Basis

This Report has been prepared in accordance with the following regulations and guidelines:

- *Guidelines for Self-Regulation of Listed Companies No. 2 - Standard Operation of GEM*

Listed Companies

- *Administrative Measures for Information Disclosure of Listed Companies*
- *Rules Governing the Listing of Stocks on ChiNext of the Shenzhen Stock Exchange*
- *Guidelines for Self-Regulation of Listed Companies No. 17 - Sustainability Report (Trial)*
- *Guidelines for Self-Regulation of Listed Companies No. 3 - Preparation of Sustainability Report*

Additionally, this Report references the GRI Standards published by the Global Sustainability Standards Board (GSSB) and the United Nations Sustainable Development Goals (SDGs), while integrating Sunline's specific operational and sustainability context.

3 Report Data Description

Unless otherwise specified, the operational data cited in this Report is sourced from Sunline's periodic reports, financial reports, and other publicly available documents. Additional data is obtained from internal records, and all monetary figures are in renminbi (CNY).

This Report is published in both Simplified Chinese and English. In the event of any discrepancies between the two versions, the Simplified Chinese version shall prevail.

4 Report Access

This report is published in electronic format. Investors and stakeholders can access and download this Report from:

- Sunline's official website: www.sunline.cn
- The China Securities Regulatory Commission's designated information disclosure platform (CNINFO): www.cninfo.com.cn

5 Contact Information

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Chairman's Address

Seizing opportunity amid change,
delivering value through innovation.

SECTION

02

Chairman's Address

Seizing opportunity amid change,
delivering value through innovation.

In 2025, the FinTech industry is undergoing a profound and unprecedented transformation.

- The IT Application Innovation has entered the "deep water zone", with domestic substitution accelerating across the board.
- Surging demand for regulatory technology and compliance automation is opening up entirely new market frontiers.
- Digital RMB 2.0 has officially made its debut, bringing with it a cascade of new business requirements.
- AI is reshaping the financial services landscape with unprecedented depth. Emerging technologies, typified by AI Agents, are reconstructing the entire value chain logic—from product design to customer service.

AI is no longer a "prophecy of the future" but a surging reality.



Looking back at 2025, amidst this tide of transformation fraught with uncertainties, Sunline has continued to stand at the forefront, demonstrating enduring vitality and unwavering resolve, and has delivered gratifying results.

Robust Financial Fundamentals

Despite elongated revenue recognition cycles for large-scale projects, intensifying competition, and overseas headwinds, we delivered resilient growth: revenue increased by over 10% YoY, and net operating cash flow surged by more than 20%.

Consolidated Domestic Leadership

Sunline reinforced its dominance in core banking systems, securing the highest number of bids and the largest total contract value in the industry—underscoring our recognized expertise in financial core system solutions.

Substantive AI Native Breakthroughs

AI Agents now permeate the full lifecycle, spanning requirements analysis, code development, product testing, and customer operations. "DataMind+AI" empowers the marketing journey via multi-agent collaboration and systematically redefines the production paradigm for financial software through its R&D and delivery suite of AI Agents, featuring TRP (intelligent requirements analysis), TCR (intelligent code interpretation), and TestHand (intelligent testing). The narrative has shifted from "tool assistance" to "human-AI symbiosis," unleashing unprecedented productivity.

Milestone Overseas Expansion

Following the historic 2024 win with a local Thailand bank, 2025 saw us secure a core banking system contract with a major Singaporean bank. This validates Sunline's global competitiveness and lays a solid foundation for international scaling.

Challenges, however, remain: the revenue mix requires optimization, resulting in periodic performance fluctuations; overall gross margins have slipped to historical lows; and overseas products are still under refinement, creating an urgent need to enhance delivery efficiency and quality.

Looking ahead to 2026, guided by deep industry insight and clear self-awareness, Sunline will focus on four strategic directions:

Drive "AI Native" Strategy

Sunline will deeply infuse AI across the full R&D, product, and operations chain.

Empower R&D: Leverage AI to mine application scenarios, enhance programming efficiency, and enable defect prediction and automated verification, thereby comprehensively improving delivery efficiency and quality.

Drive Product Innovation: Build an intelligent data middle platform via the DataMind platform; launch Smart Marketing Agents, Operational Analytics Agents, Smart Testing Agents, and more; construct high-precision risk control models; and explore and develop tailored solutions leveraging large models for vertical financial scenarios.

Optimize Operations: Establish an ontology knowledge base and R&D Delivery Agents to achieve intelligent project resource scheduling and risk early warning, driving data-informed scientific decision.

Deepen IT Application Innovation Layout.

Addressing system iteration demand, Sunline will drive product innovation and service transformation with new technologies and concepts, while delivering greater value to clients. Moreover, leveraging our years of strength in core banking systems, we will actively expand new product innovation and ecosystem development in the e-CNY business.

Accelerate Globalization

Leveraging on a decade of Southeast Asia expertise, Sunline will solidify regional leadership via benchmark projects while expanding into the Middle East and Africa. Efforts will focus on product localization, local service teams, and stronger overseas delivery capabilities.

Implement Refined Management

Sunline will drive cost reduction and efficiency gains by standardizing project management and modular implementation, instituting granular cost control, and cultivating AI-era composite talent, thereby raising organizational efficiency and gross margins.

Dear Investors: Since inception, Sunline has remained anchored in technological innovation and client value. Facing the opportunities and challenges of 2026, we make the following commitments:

Long-Term Focus: Staying the course in core FinTech, avoiding short-term speculation in favor of doing what is difficult but right.

Stronger Technology Moat: Deepening R&D investments in AI, IT Application Innovation, and global expansion to fortify sustainable competitive advantage.

Balanced Governance: Delivering returns to both shareholders and employees while driving lasting value through continued innovation.

The wise adapts to change Prudence responds to circumstance

In a time when technology reshapes finance, Sunline will embrace change and lead innovation with sharper insight and resolute execution. By driving our "AI Native" strategy, deepening IT application innovation layout, accelerating globalization, and implementing refined management, we will achieve a new leap in 2026—delivering greater, more sustainable value to every investor.

Thank you all !

— 张寿 长亮科技董事长

Company Overview

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Company Overview

- 1 Company Introduction
- 2 Main Products and Business
- 3 Corporate Culture
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1 Company Introduction

Basic Information

Shenzhen Sunline Tech Co., Ltd. (Stock Code: 300348) is a global leader in FinTech solutions and services. Since its founding in 2002, Sunline has been at the forefront of technological innovation, offering comprehensive end-to-end solutions across core banking, financial management, and data-driven empowerment. With a strong presence in both domestic and international markets, Sunline has built core competitiveness in areas such as IT infrastructure localization, AI-powered applications, global expansion, and ecosystem collaboration.

Drawing on extensive experience from China's digital transformation and global market insights, Sunline has helped diverse financial institutions worldwide. By fostering collaborative ecosystems with clients and partners, Sunline is committed to strengthening the competitiveness of the FinTech industry chain and shaping a new landscape for global FinTech innovation.

Industry Leader Across Multiple Niche Sectors

Sunline stands at the forefront of China's FinTech solutions industry, excelling in:

- Digital Financial Business
- Big Data Application System
- Full Financial Value Chain Management
- Overseas Business and Global Expansion

Industry Benchmark for Global Expansion

The sole Chinese firm exporting proprietary core banking systems to large local clients in Southeast Asia.

Ranked in Global FinTech

TOP100

IDC FinTech
Rankings Top 100

Serving Global Financial Clients

800+

Empowering digital transformation across banks, securities firms, fund management institutions, and other financial entities.

Global Team Members

8000+

Established specialized teams in over 10 countries and regions worldwide.

7

Key Delivery Centers

Strategically positioned across diverse regions in China, our delivery centers ensure efficient, high-quality project execution and on-time implementation.

4

Prominent R&D Centers

Sunline's R&D centers, located in Shenzhen, Beijing, Nanjing, and Changsha, drive continuous technological innovation and business advancements, ensuring the development of sophisticated and market-ready solutions.

7000+

Technicians

Our expert team consists of highly skilled project implementation specialists and certified professionals, dedicated to delivering excellence across the region.

15000+

Project Completions

Leveraging extensive hands-on experience, Sunline has built a robust support system with standardized procedures and quality control systems, leading to over 50 industry accolades and a proven track record of success.

Development History

Establishing a Strong Foundation

2002-2012

Targeted Expansion in Small and Medium-Sized Banking Institutions

- Served 100+ financial institutions
- Successfully delivered 1,000+ projects for large and medium-sized enterprises

Innovative Core Business Solutions

- SunLTTS Series Core Business System - A cutting-edge solution for banking institutions
- SunCard Credit Card Business System - Revolutionizing credit card operations
- Comprehensive Credit Management System - Covering the entire credit lifecycle
-

Milestone Achievement: Public Listing

- Listed on the Growth Enterprise Market (GEM) of the Shenzhen Stock Exchange
 - Became the first publicly listed financial technology company on GEM in China
- Stock Code: **300348**

Pioneering New Frontiers

2013-2019

Expansion into Joint-Stock Banks

- The first to implement independent and controllable application servers in joint-stock banks' core business systems
- The first to deploy VAT reform solutions and intelligent financial management in joint-stock banks

Global Outreach: A Journey Beyond Borders

- Actively expanded into international markets
- First to introduce intelligent financial solutions to a global audience

Breaking New Ground: Industry Firsts in Innovation

- The first distributed core business system in China
- First Chinese core banking system successfully replacing a global core banking system overseas
- The first to adopt a national database core banking system in China
- The first to introduce the transaction-level general ledger model
- The first full-stack domestic core banking system

Proactively Expanding into New Technology Domains

- Merged with Hadoop and established a data business subsidiary
- Expanded into emerging areas such as internet finance

Expanding Business Across China's Financial Sector

2020-2024

Broader Expansion into State-Owned Banks

Partnered with leading Chinese national banks, including:

- Postal Savings Bank of China
- Bank of Communications
- Bank of China
- Industrial and Commercial Bank of China
- And many more

Advancing A High-Quality Business Development Strategy

- Defined a strategic direction for financial services subsidiaries
- Launched one-stop financial consulting services

Enhancing Core Products and Solutions Through Innovation

- The first to introduce a microservices-based, unitized core business system in the region
- Developed the next-generation bulk credit management system
- Established an integrated big data platform combining stream processing and batch processing

Accelerating the Development of a Digital Finance Ecosystem

- Partnering with leading Chinese software and hardware providers

Intelligent Global Connectivity

2025 - Present

Pioneering Intelligent Transformation in Core Banking Systems

- The first to achieve intelligent upgrading of core banking systems.

Global Market Expansion & Product Export Capability

- The sole Chinese firm to export self-developed core banking systems to Southeast Asia.
- A trailblazer in entering overseas markets with standardized FinTech products.

Deep Integration of AI and Financial Scenarios

- AIStack: The self-developed "AI Digital Productivity Platform"
- DataMind: The "Integrated Digital Intelligence Platform"

Strong capability in financial ecosystem co-creation

- Industry Collaboration: Co-developing and promoting FinTech solutions with partners like Huawei, Tencent Cloud, and Alibaba Cloud.
- Academic Partnership: Co-established an "AI Financial Software Engineering Lab" with Shenzhen University.
- Standard Setting: Jointly released multiple industry standards with the China Academy of Information and Communications Technology (CAICT).

2 Main Products and Business

Industry Overview

As 2025 marks the conclusion of the "14th Five-Year Plan", the macro economy remains stable, while the software and IT services sector is seeing steady expansion despite slowing profit growth.

Driven by robust policies, 2025 is a pivotal year for the structural reshaping of China's banking sector. Guided by the "Five Major Financial Tasks" and the *Implementation Plan for Digital Finance High-Quality Development in Banking and Insurance Industry*, digital finance has evolved from an internal transformation project into an ecosystem foundation for the real economy. This shifts the industry focus from "scale expansion" to "high-quality development".

In terms of IT spending, investment is pivoting toward data governance, large AI models, indigenous IT substitution, inclusive risk control, and green accounting, while traditional channel spending declines. For FinTech, these areas represent key growth vectors.

Regarding market size, banking IT investment reached CNY 169.3 billion in 2024 (Solutions: 71.3 billion). IDC forecasts the IT solutions market will hit 103.9 billion by 2029, with a CAGR of 7.8%.

In AI evolution: AI is integrating into core operations, transitioning from "Large Models" to "AI Agents." This marks a leap from efficiency tools to autonomous decision-making. Investment in AI agents is projected to surge from CNY 0.95 billion in 2025 to 19.3 billion by 2030.

The internationalization of digital finance has continued to deepen. Leveraging mature technologies in payment solutions and core banking systems, Chinese FinTech enterprises have accelerated their expansion into emerging markets such as Southeast Asia and the Middle East, driving the overseas adoption of Chinese standards and technical solutions. Furthermore, policies including the *Compliance Guidelines for Promoting and Regulating Cross-Border Data Flow in the Financial Sector* have provided clear compliance guidance for technology going global.

Company Profile

Sunline stands as a global leader in FinTech solutions providers. Leveraging its proprietary core technology system and deeply integrating big data, AI, and distributed technologies, it builds a secure and controllable digital foundation. Sunline delivers consulting, FinTech products, IT services, and full-stack solutions that comprehensively cover core business areas such as digital finance, smart finance, and intelligent finance ecosystems. With its technological expertise and scenario-based implementation capabilities, it precisely meets financial institutions' core needs in digital transformation—efficiency improvement, risk control, and value discovery—helping customers achieve high-quality digital and intelligent upgrades.

Sunline's products are mainly divided into three categories: Digital Financial Business Solutions, Big Data Application System Solutions, and Full Financial Value Chain Management Solutions. In addition, we also have specialized overseas business-related products and solutions.

Products and Solutions

Process-Level Innovation

AI-Powered Modelling Methodology

Sunline has pioneered an AI-Powered Modelling Methodology that integrates artificial intelligence with industry best practices across the entire software development lifecycle (SDLC)—from requirement gathering and analysis to design, development, testing, deployment, and go-live. This approach enables the transformation of traditional business requirements into structured digital assets, shifting development from a code-driven to an asset-driven model. By embedding generative AI into each stage of the SDLC, Sunline provides intelligent assistance to help financial institutions reimagine development workflows and accelerate intelligent system construction.

Comprehensive Product Portfolio

Digital Finance

Built on a robust enterprise architecture, Sunline's digital finance solutions combine cutting-edge technology with deep financial business expertise. Utilizing microservice and componentized structures, our offerings span core banking, lending, card services, and channel management—empowering comprehensive digital transformation for financial institutions of all sizes.

Data Intelligence

With a foundation in real-world financial data practices, Sunline provides full-spectrum data solutions covering data strategy, data middle platforms, data governance, analytics applications, and asset management. From business digitization, data capitalization, asset servitization to service commercialization, these solutions enable institutions to extract actionable insights, improve operational efficiency, and drive data-informed innovation.

Financial Management

Sunline empowers financial institutions to achieve digitization in finance and accounting operations. Our financial management solutions support value-based data measurement, evaluation, and analysis, providing the foundation for strategic decision-making and holistic financial value management.

Technology Platform

• APStack

Sunline's proprietary digital productivity platform, APStack, is cloud-native, enterprise-grade, and built on unit-based distributed architecture. Featuring a modelling and implementation methodology centered on "application-centric" design, APStack meets the core banking system's high requirements for security, reliability, performance, and agile development. It serves as a digital foundation that enables financial institutions to undergo deep and effective transformation.

■ Digital Financial Business Solutions

The Next-Generation Distributed Core System supports the digital and intelligent transformation of banking through a modular design. Built on a microservices-based, decentralized architecture, it redefines core business processing by breaking it down into enterprise-level capability centers. This approach ensures agility—enabling services to be decoupled, reused, and recombined—thereby accelerating financial product innovation and business process re-engineering.

FinTech-Grade Cloud-Native Enablement Platform

The new core system is built on APStack, Sunline's self-developed financial-grade cloud-native platform. Leveraging six key capabilities—full-stack domestic IT application innovation, intelligent manufacturing processes, scenario-based operations and maintenance, elastic scalability, application development kits, and digital productivity factories—the new core system establishes a robust technical foundation for banks. It effectively addresses critical transformation challenges such as cloud migration and business-technology integration, unlocking a new level of digital productivity.

Intelligent Implementation Methodology

Sunline's digital-core solution leverages an enterprise-wide architecture and AI-powered implementation to drive intelligent automation across the entire software lifecycle—from requirements modeling to code generation. This approach ensures IT systems accurately execute business models, minimizing the gap between strategic vision and delivery while boosting production-line efficiency and deepening business-technology integration.

Biz-Tech Integration

The design philosophy is built on two pillars: first, from a business perspective, it focuses on analyzing, decoupling, and reconstructing processes to extract reusable capabilities and build a business model asset library; second, from a technical perspective, it emphasizes layered service governance and combines adaptive with stable design principles to ensure future flexibility.

Based on this integrated approach, business and technical modeling form a cohesive workflow, guaranteeing that IT systems accurately implement business modeling results. To address diverse client needs, Sunline offers both standardized and lightweight modeling solutions.

AI Productivity Platform

Centered on agents and powered by DeepSeek, Sunline has launched AutoBA, an AI-driven platform for core banking system requirements analysis. Driven by comprehension, reasoning, and execution engines, it enables end-to-end intelligent requirement analysis. The platform deeply interprets business scenarios, performs differential analysis, proposes solutions, and automatically updates assets, evolving requirements analysis from a labor-intensive process into an intelligent mode of human-machine collaboration. Moving forward, Sunline will leverage an "AI4SE + AI4Biz" strategy to comprehensively enhance R&D efficiency across both software engineering and business domains.

Case | Next-Generation Core Accounting System for a Leading City Commercial Bank

Sunline successfully facilitated the launch of a next-generation core accounting system for a leading city commercial bank. This project serves as a strategic pillar for the bank's "ONE BOS" initiative, driving its digital and intelligence transformation, and reshaping its core competitiveness.

Sunline deeply engaged in the construction process, collaborating with the bank to overcome technical challenges through standardized implementation workflows. By deeply integrating business and technology, the new core system features a "Customer-Product-Contract-Account" architecture on the business side, and a "Unitization + Microservices" design on the technical side. This approach enables flexible component assembly and rapid elastic scaling, allowing the bank to respond swiftly to market changes.

After a 27-month development cycle, the system delivers impressive results:

- Stability: 99.999% transaction success rate.
- Capacity: 24 million daily transactions on average; peak load capacity increased by over 7 times.
- Efficiency: Average online transaction time reduced by 37.2%; end-of-day batch processing time shortened by 77.8%.

This success further validates Sunline's technical strength and delivery capabilities. Moving forward, Sunline remains committed to providing advanced technology and professional services to build a secure and intelligent "Financial China Chip" for the banking industry's future development.

Big Data Application System Solutions

As digital transformation in finance enters uncharted waters, the financial sector faces four unyielding constraints in data management: R&D bottlenecks slow down innovation; processing latency weakens real-time responsiveness; rigid service delivery fails to meet agile business demands; and dormant data value leads to poor asset conversion rate. Establishing a robust data foundation to enable agile delivery from data to business value has thus become the paramount challenge for financial institutions.

DataMind, guided by the philosophy of "simplifying engineering, enhancing efficiency, strengthening services, and connecting business," is a cloud-native, one-stop intelligent data platform. Through the deep synergy of seven core modules covering the entire data lifecycle, it empowers financial institutions to redefine data mid-end platform management paradigms.

Data Processing

Features dual engines for real-time and batch processing, supporting sub-second stream ingestion/computation and large-scale offline scheduling.

Data Governance

Covers data quality, standards, and security. The quality module features thousands of built-in validation rules, utilizing AI for automatic issue detection, analysis, and closed-loop resolution to enhance efficiency.

Data Services Engine

Standardizes and services data assets via API services, query engines, and visualization components, lowering the barrier for business users.

Data Scenario Center

Equipped with 50+ business application templates, it enables rapid configuration and iteration for retail, corporate, and risk management scenarios.

Data R&D & Operations

Establishes an end-to-end collaboration system from requirements to O&M, ensuring data delivery quality and timeliness.

AI Capabilities

Embeds intelligent tools (Modeling Assistant, SQL Assistant, O&M Assistant) across the data lifecycle to significantly boost engineering efficiency.

Data Platform Infrastructure

Serves as a stable foundation with workbench, system management, and configuration center modules, providing highly available, scalable support and unified control for upper-layer applications.

DataMind's technical value is ultimately realized through deep business empowerment. By integrating real-time computing, intelligent governance, and data services into the entire business lifecycle, the platform delivers measurable business value across key domains, thereby closing the loop from technical capabilities to tangible client benefits.

Integrated Architecture, Dual Engines

Deeply integrate the "Transaction Core" with the "Data Brain" to empower business scenarios such as hot-account management and real-time abnormal transaction monitoring.

Intelligent Marketing

Shorten campaign planning cycle from 3-5 days to 2 hours via AI Agent ("Intent-to-Strategy" closed loop), increase customer profiling coverage by 50%, and reduce repetitive SQL coding by 80%.

Regulatory Compliance

Ensure data accuracy and timeliness through built-in data quality validation rules and a closed-loop management system, facilitating regulatory adherence.

Real-time Abnormal Transaction Monitoring

Precisely identify suspicious transactions via real-time metrics computation and a rules engine, enabling clients to refine risk control policies within minutes to meet regulatory requirements.

Case | Data Mid-End Platform Project for a Securities Market Infrastructure Institution

As a key financial market utility directly under the CSRC, the institution plays a vital role in monitoring the Over-the-Counter (OTC) market. As the scale of OTC business grows rapidly, challenges such as the crypticity of risks and long chains of transmission have become increasingly apparent; traditional monitoring methods are no longer sufficient to meet the requirements of precision and efficiency. Therefore, establishing a comprehensive, precise, and efficient monitoring and control system has become a crucial breakthrough point for preventing market risks and maintaining market stability.

The project builds a data middle platform with DataMind as its core, encompassing six core capabilities: centralized data integration, high-performance computing, automated collection, batch task scheduling, ad-hoc query analysis, and integrated system management. It comprehensively integrates multiple sources of internal and external data, providing end-to-end technical support for OTC business monitoring and supervision.

By building a robust data mid-end platform, the project successfully shifted the business monitoring approach from reactive responses to proactive, real-time intervention. This transformation not only significantly enhanced risk detection accuracy but also strengthened their overall data governance. The institution has thus established a solid digital foundation for maintaining market stability and advancing the stability of the multi-tiered capital market system.

Full Financial Value Chain Management Solutions

Sunline successfully delivered key projects for major clients across the full financial value chain. Riding the wave of IT Application Innovation, Sunline consolidated and expanded its market share in 2025.

General Ledger & Finance

In 2025, Sunline successfully completed the production launch and delivery for major bank projects, including a large state-owned commercial bank and the head office of another such institution. Demonstrating strong technical and solution capabilities amid massive data volumes, personalized needs, and strict financial and business monitoring, the projects not only met the banks' IT application innovation and self-reliance requirements, but also provided robust system support for unified accounting, deep business-finance-tax integration, refined financial management, and improved efficiency—effectively advancing their digital transformation.

Value Management

With the deepening digital transformation of the banking sector, banks are placing higher demands on refined management, precise pricing, customer stratification, and cost control. The value management system becomes a critical pillar supporting their strategic transformation. Responding to the increasing demand, in 2025, Sunline secured core system projects with a national joint-stock commercial bank, a rural commercial bank in a municipality directly under the Central Government, an urban commercial bank with offerings that include Cost Allocation, Funds Transfer Pricing (FTP), Profitability Analysis, Budgeting, and Performance Management. This enabled a closed-loop management cycle (from budgeting to operational analysis), demonstrating Sunline's comprehensive solution strength.

Asset Management Core Systems

In 2025, the core system sector for Asset Management Companies (AMCs), achieving remarkable results in market expansion and solidifying its industry leadership.

- **New Business Wins:** In the corporate core business sector, we won the bid for a new core system project with a western provincial-level AMC; in the retail loan core business sector, we secured multiple key projects, including another AMC in a western province, a central provincial-level AMC, and a national financial AMC.
- **Delivery Excellence:** Our market recognition in NPL management and system implementation remains strong; we successfully delivered core system projects for a municipality-level AMC and a provincial-level AMC; furthermore, we completed the comprehensive data migration and go-live of the core business system for a subsidiary of a large financial group, receiving high recognition from the client.

Product & Solution Innovation

Sunline invested heavily in R&D to enhance delivery efficiency, performance, and AI integration. Notably, we launched a new iteration of the core system product for AMCs to better serve the digital transformation needs of central and local asset firms and boost market competitiveness.

Case | Upgrading the General Ledger and Supporting Systems for a Leading State-Owned Commercial Bank

To align with the national IT Application Innovation strategy and reduce reliance on external core technologies, a leading state-owned commercial bank launched a project to replace its legacy

Oracle EBS General Ledger (GL) system. Following the principle of "establish the new first, then phase out the old", the bank aims to achieve greater technological autonomy and digital upgrades. Leveraging deep expertise in banking GL systems and full-stack IT Application Innovation capabilities, Sunline played a key role in reconstructing the bank's GL architecture. Based on a self-developed platform, Sunline collaborated with the bank to design and deliver an integrated GL management system that supports both domestic and overseas operations. The project successfully migrated from Oracle EBS, significantly enhancing GL standardization and operational intelligence. With superior closing efficiency and reporting timeliness, the new system solidifies core tech independence and supports the bank's digital transformation and financial tech innovation strategies.

Overseas Business and Global Expansion

Case | Sunline's Strategic Partnership with a Leading Singapore Bank on Core System Digitization

In 2025, Sunline signed a strategic partnership with a leading Singaporean bank to build a next-generation core system tailored for Asia's sustainable finance landscape. This collaboration marked a significant milestone, demonstrating that Chinese FinTech solutions can successfully align with international sustainable finance standards. It serves as a key benchmark for China-Singapore FinTech cooperation, enabling the bank's dual goals of digital transformation and sustainable financial services scaling.

Partnership Highlights

Next-Gen Core System Architecture: Implement a future-proof, distributed core system to significantly enhance the bank's operational efficiency and digital customer experience.

Tailored Solutions & Sustainable Finance: Leverage a decade of Southeast Asian market expertise to align with the bank's "Asia Integration, China Focus" strategy, ensuring seamless connectivity across domestic and international operations. Customize a Sustainable Finance Management module to digitize key processes, including green project financing, carbon reduction tracking, and transition finance risk control.

Strategic Significance

Advancing Global FinTech Presence: Mark a strategic breakthrough in high-end global banking markets, and elevate the visibility and recognition of Chinese FinTech innovations.

Driving Regional Digital Transformation: Serve as a benchmark for core system modernization in Asia, and foster regional financial digitalization and technological advancement.

Future Outlook

Moving forward, Sunline remains committed to innovation as our core driver to deepen our global footprint and enhance product capabilities in green, intelligent, and sustainable development. We will also uphold the highest standards of ESG principles, striving to create a FinTech ecosystem that delivers long-term value for both our clients and the global community.

Sunline has been a pioneer in international FinTech expansion since 2016, becoming the first Chinese FinTech company to secure overseas contracts.

2016-2020 Pioneering Global Expansion

- 2016**
 - Established Sunline Holdings in Hong Kong, launching global operations.
 - Founded Sunline International in Malaysia, marking entry into Southeast Asia.
- 2017**
 - Expanded into Indonesia, Thailand, and Singapore.
 - Secured CIMB Vietnam as a strategic partner.
- 2018**
 - Expanded banking initiatives across Vietnam and Thailand.
- 2019**
 - Won core banking projects for Hong Kong's first virtual banks.
 - Strengthened presence in Indonesia, Thailand, and Malaysia.
- 2020**
 - Developed "Sabah Pay" for Sabah Credit Corporation (SCC) in Malaysia.
 - Partnered with Bank Neo Commerce (BNC) in Indonesia.
 - Launched Kept by Krungsri Bank in Thailand.

- 2025**
 - Launched MVP1 for the core system upgrade of a leading Vietnamese bank.
 - Secured a SaaS-mode SunCBS Core Replacement project for a top Philippine bank.
 - Signed a comprehensive contract with a major Singaporean bank to fulfill multi-product requirements.
- 2024**
 - Signed a USD 49.6 million contract with SCB, the largest core banking system replacement in Sunline's history and the largest core banking system construction project for Chinese software going global to date.
- 2023**
 - Secured Malaysia KIBB's first overseas data lake project.
 - Won SCB's largest-ever core banking system project.
 - Achieved record-breaking international contracts in the billion-dollar range.
 - Completed a core banking system deployment in the Philippines in just 35 days.
- 2022**
 - Strengthened Southeast Asian market leadership, covering top banks in five countries.
 - Led in digital core banking, foreign exchange, and lending.
 - Drove cloud computing and open banking innovations.
- 2021**
 - Secured projects with Hong Kong CNCBI, Malaysia SCC, Shanghai Pudong Development Bank (Hong Kong), and Thailand's Siam Commercial Bank (SCB).
 - Launched digital banking projects for OCBC Singapore, OCBC Hong Kong, and BNC Indonesia.
 - Developed a digital lending system based on Huawei Cloud for top-tier Thai banks.
 - Enhanced BNC's customer data processing, improving scalability from millions to billions.
 - Expanded into credit card core systems and general ledger solutions.

2021-2025 New Strategies and Growth

Market Leadership in China's Banking IT Solutions

<p>Coverage rate for clients with assets over CNY 500 billion</p> <p>95% +</p>	<p>Share of new business market captured in 2025</p> <p>75% +</p>	<p>Productization level of core business system</p> <p>Highest</p>
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Industry Recognition

- "DataMind-Integrated Digital Intelligence Platform" has been selected into the *Panorama of High-Quality Digital Transformation Products and Services (First Half of 2025)* under the CAICT "Foundation-Plowing Action", featuring in five core domains: "AI Large Models," "AI Agents," "Data Elements and Applications," "Data Governance," and "Data Analytics."
- "DataOps Empowers Yantai Bank to Build a High-Quality Intelligent Hub," in which Sunline participated, was honored as a CAICT First Half 2025 *Typical Cases of High-Quality Digital Transformation*.
- The Data Asset Management Platform won the "Excellent Data Governance Product Award" in the "Annual Data Governance Awards" selection at the 2025 Global Data Management Summit.
- Sunline's Data Asset Management Platform, developed based on Kunpeng Tongyuan, won the 2025 "Kunpeng Innovation Competition" National Finals Silver Award.
- The "Unified Regulatory Data Reporting System (Reporting Zone + Trusted Zone)" received the "Technology Empowerment category" award in the "Zhiling" cases at the 5th "Jinxintong" Financial Technology Innovation Application event.
- Sunline has won awards at the "Dingxin Cup" Competition for four consecutive sessions. The "DataMind Data Development and Service Platform" received the "Jinding Practice Award" at the 4th "Dingxin Cup" Competition.



Market Trend Observations

Characteristics of Future Banks

- **Deepening Digital and Intelligence Integration**
Leveraging data and AI to drive core business decisions and intelligent operations.
- **Ecosystem Integration**
Building open, collaborative platforms to connect partners and customers for shared value creation.
- **Differentiation for Market Breakthrough**
Carving out unique competitive advantages through tailored products, services, or experiences.
- **Fortifying Security Foundation**
Establishing proactive defense mechanisms to ensure resilience, compliance, and trust across all operations.

Future Banking Need

- **Precision and Adaptability**
Tailored solutions that evolve with user needs.
- **Value Co-creation**
Mutual growth through collaborative ecosystems.
- **Efficiency and Control**
Streamlined operations with robust governance.
- **Model Innovation**
Pioneering new ways to compete and grow.
- **Secure and Trustworthy**
Building trust through transparency and protection.
- **Sustainable Development**
Committed to long-term environmental and social responsibility.

Transformation of Vendor Roles

- **From Collaborative Enablers to Ecosystem Co-Creators**
Building integrated ecosystems through shared capabilities.
- **From Capability Enablers to Value Cultivators**
Moving beyond tools to drive sustained business impact.
- **From Value Co-Creators to Strategic Partners**
Aligning on long-term vision for transformative growth.

Company Future Development Directions

Business Transformation

- **Advancing Digital Transformation in Financial Industry**

Driving ongoing digitalization of financial sector operations and services.

- **Developing AI Integration Across Product Lines**

Embedding AI capabilities into product portfolios to enhance competitiveness.

- **Driving Comprehensive Global Business Expansion**

Expanding business footprint internationally to capture global market opportunities.

- **Leveraging Domestic Best Practices to Serve Global Clients**

Applying proven local expertise and solutions to meet the needs of clients worldwide.

Digital Ecosystem Development

- **Financial Institutions**

Encompassing finance, pan-finance, and overseas finance sectors.

- **Localization Partnerships**

Strengthening collaboration with regional players.

- **Technology Companies**

Integrating cutting-edge solutions from industry leaders.

Three Pillars of Future Growth

- **Full-Stack Leadership**

Delivering end-to-end financial technology solutions.

- **Comprehensive Services and Solutions**

Addressing diverse client needs with tailored offerings.

- **Excellence in Delivery and Product Innovation**

Maintaining industry-leading quality and innovation standards.

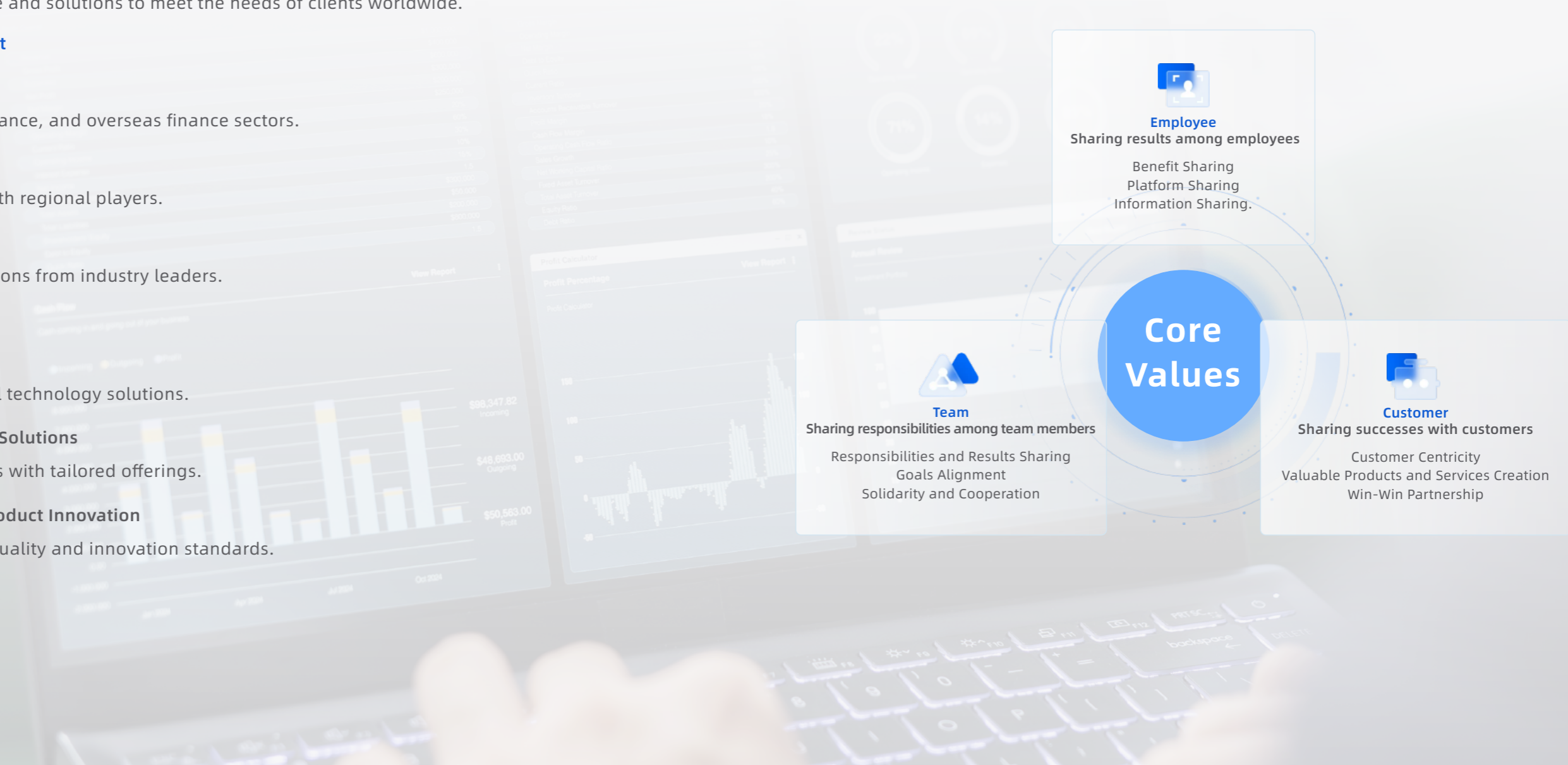
3 Corporate Culture

Mission | Leading Financial Technology. Enriching the interconnected way of life.

- Focusing on FinTech, Sunline delivers competitive solutions and services.
- Committed to creating value for our clients and serving their financial lives.

Vision | Become the leading global financial technology provider

- Rooted in China, oriented towards the globe.
- In the realm of FinTech, Sunline strives to be the global leader.
- With innovation, creativity, uniqueness, and an open mindset, Sunline aims to be the industry pioneer.



4 Corporate Honors

Global Brand Impact

- Top 50 FinTech Companies in China - Recognized by CB Insights.
- Sole China Financial Technology Solutions Provider featured in IDC Financial Insights' report: *IDC Perspective: Pioneering Core Modernization in the Asia-Pacific Banking Sector*.
- Recognized as "The Leading IT Solutions Provider in the China Banking Sector" in IDC's Industry Report.
- Consistent Presence in IDC's Prestigious Global FinTech Top 100 List.

Authoritative Recognition

- Achieved TMMi-ML5 certification (highest maturity level for software testing)
- Industry Leader (Finance) awarded by the China International Investment Promotion Association (CCIIP)
- China Software Integrity Demonstration Unit
- Top 100 Chinese Software High-Quality Development Enterprises of 2025
- Pioneer List of National Digital Yuan Innovative Application (2025)
- Special Contribution Unit awarded by Shenzhen Software Industry Association



Industry Standards Leadership

- *White Paper on Distributed Core Transformation for Commercial Banks*
- *Financial Industry IT Application Innovation Construction Guide: Core System Edition*
- *White Paper on Modern Financial Core Systems: Practical Applications*
- *Financial-Grade Intelligent Application Capability Requirements: Risk Control Scenarios*
- *Measurement Model for the Modernization Level of Bank Core Systems*
- *Guidelines for the Construction of Data Asset Management Systems*
- *Terminology and Definitions for Data Assets*
- *Financial data security—Guidelines for data security classification*
- *Technical Requirements for Data Indicator Platforms*
- *Artificial Intelligence Cloud AI Gateway Capability Requirements*
- *Artificial Intelligence Cloud Large Model External Information Interaction Capability Requirements*

Ecological Cooperation Benchmark

- Huawei 2025 Silver Award in the National Finals of "The Kunpeng Innovation Competition", "Kunpeng High Flying Award for Computing Business" and "Joint Solution Incubation Award"
- Huawei 2025 Excellent Global Industry Solution Partner Award, Preferred Solution Development Partner
- Huawei Cloud Singapore AI Pioneer Partner Ecosystem Alliance
- Tencent Cloud 2025 Best Practice Award in the Financial Industry



Sustainability Management and Materiality Assessment of Key Issues

SECTION

04

Sustainability Management and Materiality Assessment of Key Issues

1 ESG Governance System

2 Stakeholder Engagement

3 Identification and Analysis of Material Topics

1 ESG Governance System

In recent years, the government has continuously strengthened its policy guidance on sustainable development, encouraging enterprises to deeply integrate social responsibility with long-term strategies. In response to these policy requirements, Sunline has established a Strategy and ESG Committee under the Board of Directors and has promulgated the "Working Rules of the Strategy and ESG Committee" to standardize the institutional frameworks and procedural processes governing ESG-related activities.

At the management and supervisory level, the Strategy and ESG Committee consists of Wang Changchun (Chairman of the Board and Committee Chair), Li Jinsong (Director and General Manager), and Zhao Yifang (Independent Director). The Committee is responsible for:

- Developing ESG strategies, goals, and policies.
- Reviewing ESG reports and providing recommendations to the Board.
- Supervising and evaluating ESG implementation, offering guidance to ensure alignment with best practices.

At the execution level, the Board Secretary's Office serves as the daily operational hub of the Strategic and ESG Committee, responsible for :

- Coordinating daily ESG activities and communications.
- Organizing committee meetings and preparing decision-making materials.
- Compiling the annual ESG report, ensuring transparency and accountability.

2 Stakeholder Engagement

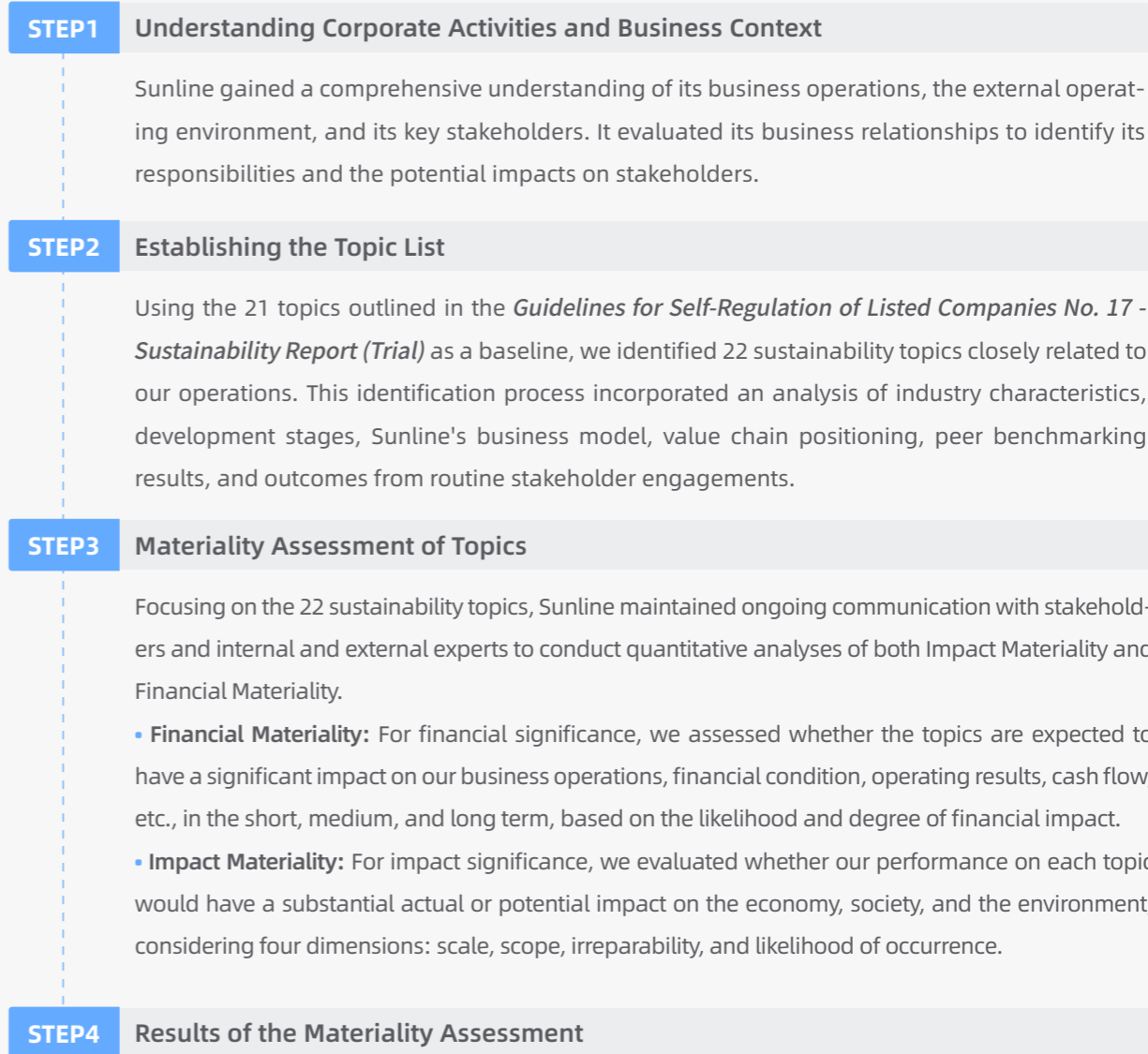
Sunline closely monitors the concerns of its stakeholders and has established a diversified communication network covering key stakeholder groups, including customers, employees, and shareholders. It respects stakeholder interests and systematically incorporates their feedback into management improvements and strategic planning through sustained, proactive, and effective two-way communication. This approach consistently drives innovation in management and value creation, ultimately achieving shared value and collaborative development, thereby establishing long-term, win-win partnerships.

Stakeholder Groups	Expectations and Demands	Engagement Channels and Frequency
 Governments and Regulators	<ul style="list-style-type: none"> Responding to National Strategies Compliance Management Promoting Economic Development Social Contribution Employment Support 	<ul style="list-style-type: none"> Official Correspondence (As needed) Operational Briefings (As needed) Corporate Disclosure (As needed)
 Shareholders and Investors	<ul style="list-style-type: none"> Shareholder Interests Protection Ensuring Steady Financial Returns Strengthening Corporate Governance Compliance and Risk Management Transparent and Timely Disclosures 	<ul style="list-style-type: none"> Shareholders' General Meeting (As needed) Performance Briefing (Annually) Sustainability Report (Annually) Periodic Reports (Quarterly) Interim Announcements (As needed) SZSE Interactive Platform & Investor Hotline (Real-time) Investor Conferences & On-site Visits (As needed) Corporate Website, WeChat Official Account & Other Media (As needed)
 Employees	<ul style="list-style-type: none"> Occupational Health and Safety Employee Rights Protection Employee Career Development Talent Attraction and Retention 	<ul style="list-style-type: none"> Employees' Representative Congress (As needed) Employee Training (As needed) Team-building Activities (As needed) Employee Care (As needed)
 Customers	<ul style="list-style-type: none"> Product and Service Quality Privacy and Data Security innovation-driven development 	<ul style="list-style-type: none"> Customer Satisfaction Surveys (As needed) Complaints Management (Real-time)
 Partners	<ul style="list-style-type: none"> Business Compliance Business Ethics 	<ul style="list-style-type: none"> Cooperation & Exchange (As needed)
 Public and Community	<ul style="list-style-type: none"> Support Social Welfare Implement Energy Saving and Emission Reduction Measures 	<ul style="list-style-type: none"> Community Activities (As needed) Corporate Disclosure (As needed)

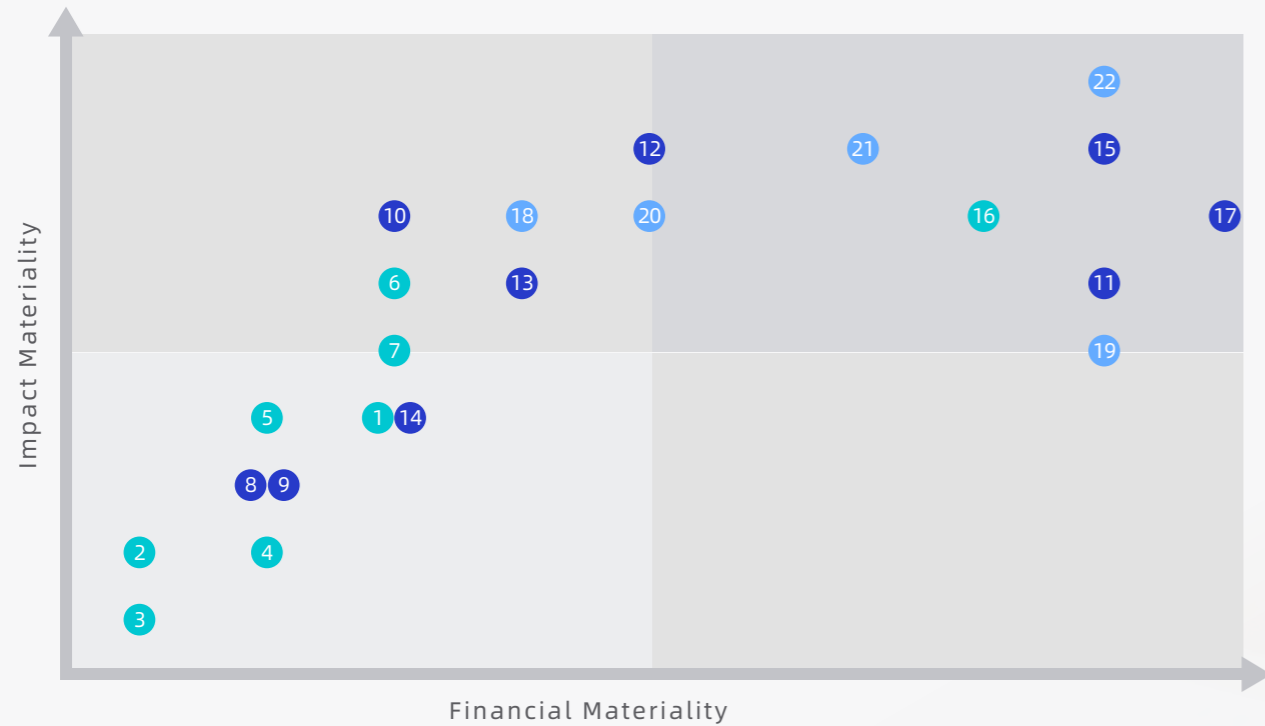
3 Identification and Analysis of Material Topics

During the reporting period, Sunline conducted a materiality assessment in accordance with the relevant provisions of the *Guidelines for Self-Regulation of Listed Companies No. 17 - Sustainability Report (Trial)*. Considering its specific business operations and industry characteristics, we evaluated topics across two dimensions: "Impact Materiality" and "Financial Materiality."

Process of Materiality Analysis ▶



Based on the assessment and analysis, Sunline determined the prioritization of topics, defined the content for disclosure in the Sustainability Report, and established the Sustainability Materiality Matrix.



Environmental Topics

- 1 Climate Change Response
- 2 Pollutant Emissions
- 3 Waste Management
- 4 Ecosystem and Biodiversity Conservation
- 5 Environmental Compliance Management
- 6 Energy Utilization
- 7 Water Resource Utilization
- 8 Circular Economy

Social Topics

- 9 Rural Revitalization
- 10 Social Contribution
- 11 Innovation-Driven Development
- 12 Tech Ethics
- 13 Supply Chain Security
- 14 Fair Treatment of SMEs
- 15 Product and Service Safety & Quality
- 16 Data Security and Customer Privacy Protection
- 17 Employees

Governance Topics

- 18 Due Diligence
- 19 Stakeholder Engagement
- 20 Anti-Bribery and Anti-Corruption
- 21 Anti-Unfair Competition
- 22 Lawful and Compliant Operations



SECTION

05

Corporate Governance

Sunline regards perfecting corporate governance as the cornerstone of its steady development. We strictly adhere to relevant laws and regulations, continuously improving and optimizing our corporate governance structure to ensure scientific decision-making and effective checks and balances among governance bodies.

At the same time, Sunline enhances its internal control mechanisms and information disclosure systems. Upholding business ethics, we strengthen two-way communication with stakeholders and reinforce risk management. We firmly oppose non-compliant behaviors such as commercial bribery, corruption, and unfair competition, creating a transparent and fair governance environment to drive high-quality sustainable development.

Aligned United Nations Sustainable Development Goals (SDGs)



1 Governance Structure and Status

Governance Structure

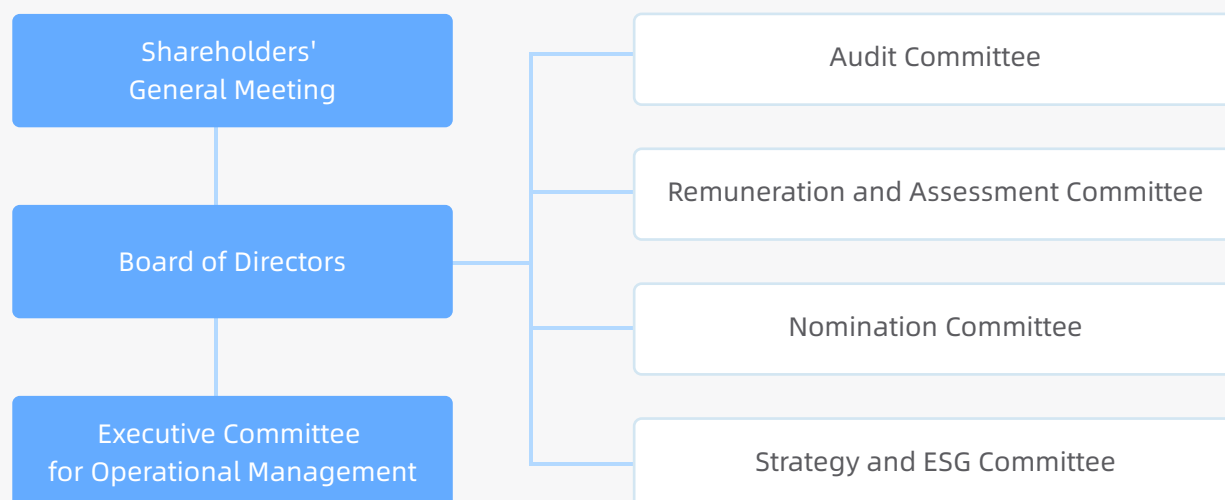
Sunline strictly complies with the requirements of laws and regulations, normative documents, and relevant provisions issued by regulatory authorities, including the *Company Law of the People's Republic of China*, the *Securities Law of the People's Republic of China*, the *Code of Corporate Governance for Listed Companies*, the *Rules Governing the Listing of Stocks on ChiNext of the Shenzhen Stock Exchange*, and the *Guidelines for Self-Regulation of Listed Companies No. 2 - Standard Operation of GEM Listed Companies*, as well as the Articles of Association of Sunline. Based on these requirements, Sunline has established and continuously improved a scientific, standardized, and efficient corporate governance system. Furthermore, aligning with our actual operational conditions, we have implemented multiple measures to further enhance our level of corporate governance.

In December 2025, to ensure alignment between corporate governance and regulatory requirements and to further standardize operational mechanisms, Sunline adjusted its governance structure in accordance with relevant laws, regulations, and normative documents, including the *Company Law of the People's Republic of China*, the *Arrangements for the Transition Period Regarding the Implementation of Supporting Institutional Rules for the New Company Law*, the *Guidelines for Articles of Association of Listed Companies*, and the *SZSE GEM Listing Rule*. We abolished the Supervisory Board, with our powers and responsibilities assumed by the Audit Committee of the Board of Directors; accordingly, all company policies related to the Supervisory Board were repealed. At the same time, we completed the election of the new Board of Directors. The Sixth Board of Directors comprises nine members, including three independent directors (accounting for 33.33%) and two female directors (representing 22.22%), which complies with relevant legal and regulatory requirements.

Shareholders' General Meeting, Board of Directors, and the Executive Committee for Operational Management each perform their respective duties with diligence and integrity, operating strictly in accordance with standard procedures to fully safeguard the legitimate rights and interests of Sunline and its stakeholders. The Board of Directors has established four specialized committees:

- Audit Committee
- Remuneration and Assessment Committee
- Nomination Committee
- Strategy and ESG Committee

These committees, along with the Independent Director Special Meetings mechanism, provide comprehensive and professional support for the Board's decision-making. This governance system, characterized by clear division of responsibilities, scientific decision-making, and coordinated operation, will continuously enhance Sunline's governance effectiveness and decision-making quality, injecting stable and reliable endogenous momentum into Sunline's long-term sustainable development.



Governance Operations

Sunline's directors strictly adhered to regulatory requirements and internal governance rules. By actively attending meetings and diligently deliberating on various proposals, they facilitated standardized and efficient Board operations as well as scientific and prudent decision-making, thereby safeguarding the interests of Sunline and all its shareholders.

During the reporting period, Sunline convened two Shareholders' General Meetings, both utilizing a voting method combining onsite attendance with online voting. These measures actively encouraged participation from minority investors, fully ensuring the rights to information, participation, and voting for all shareholders, thereby upholding the legitimate rights and interests of minority investors.

Type of Meeting	Number of Meetings Held	Number of Proposals Deliberated
Shareholders' General Meetings	2	19
Board Meetings	9	51
Meetings of Independent Directors	6	12
*Supervisory Board Meetings	7	27

* Since December 2025, Sunline has adjusted its governance structure and no longer maintains a Supervisory Board.

2 Engagement with Stakeholders

Information Disclosure

Sunline strictly complies with laws, regulations, and regulatory requirements, including the *Company Law of the People's Republic of China*, the *Securities Law of the People's Republic of China*, and the *Administrative Measures for Information Disclosure by Listed Companies*. Furthermore, we have formulated internal regulations such as the *Information Disclosure Management Policy* and the *Internal Reporting Policy for Material Information*. Through these measures, we continuously refine our information disclosure mechanisms, enhance the quality of disclosure, and safeguard the legitimate rights and interests of investors.

During the reporting period, Sunline strictly complied with regulatory provisions in preparing and disclosing periodic reports and interim announcements. Material information that could affect investors' value judgments and investment decisions was disclosed promptly, and potential risks were fully revealed.

Disclosure Announcements and Related Documents

169 copies

In 2025, we disclosed 169 announcements and related documents via the ChiNext information disclosure media designated by the China Securities Regulatory Commission (CSRC) and the Juchao Info website (www.cninfo.com.cn). We completed our information disclosure duties accurately and efficiently, with no errors or corrections arising during the reporting period.

Investor Relations Management

Sunline attaches great importance to investor relations management. Committed to the core values of transparency, responsibility, and mutual benefit, we strive to build an open communication mechanism, strengthen the shareholder rights protection system, and promote long-term value creation. In 2025, in accordance with the latest regulatory guidelines and our actual operating conditions, we revised the *Investor Relations Management Policy*. This revision further optimized the investor relations management framework and established clear standards for standardized operations.

Sunline has constructed a diversified communication network integrating traditional channels with new media to continuously deepen two-way interaction with investors. In daily operations, we respond to investor messages through various channels, including the investor hotline, public email address, and the SZSE Interactive Platform. Relying on our official website and official WeChat account, we timely publish corporate updates. Furthermore, Sunline actively receives visits from individual and institutional investors and participates in research activities organized by securities firms, thereby fostering and strengthening long-term investor relationships.

Investor Questions

139

Response rate

100 %

During the reporting period, Sunline responded efficiently to investor inquiries, addressing a total of 139 questions on the SZSE Interactive Platform with a 100% response rate. We maintained rigorous compliance by disclosing 4 Investor Relations Activity Records, ensuring the timeliness and accuracy of all information disseminated.

Furthermore, we successfully hosted the online performance briefing for the 2024 Annual Report and actively participated in the 2025 Shenzhen Region Listed Companies Joint Online Reception Day. Through precise interpretation of operating results and comprehensive communication regarding development strategies, we effectively enhanced investors' understanding and recognition of our value, solidifying the foundation of trust between Sunline and its investors.

Delivering Sustainable Shareholder Returns

During the reporting period, Sunline successfully completed the 2024 dividend distribution. Taking into account its own development needs, shareholder expectations, and other key factors, Sunline established a sustainable and stable investor return mechanism. By adhering strictly to relevant regulatory requirements and the Articles of Association, we executed the predetermined profit distribution policy in full compliance, thereby ensuring the continuity and stability of our profit distributions.

3 Legal and Regulatory Compliance

Internal Controls

Sunline has established and continuously refined a systematic and standardized internal control and compliance management system. By deeply integrating risk management and compliance management into business processes, we are committed to ensuring that all operational activities are conducted in full compliance with laws and regulations.

Sunline's corporate governance structure adheres to the principles of clear authority and responsibility, as well as effective checks and balances. The Shareholders' Meeting, the Board of Directors, and senior management all fulfill their duties in accordance with the law:

- **Board of Directors:** Bears ultimate responsibility for establishing, improving, and ensuring the effective implementation of the internal control, risk management, and compliance management systems.
 - **Senior management:** Is responsible for organizing and executing the daily operations of internal control and compliance management.
- To strengthen professional management, Sunline has established the Risk Control Department and the Internal Audit Department as permanent bodies under the Audit Committee.
- **The Risk Control Department:** Coordinates comprehensive risk management and compliance control, systematically identifying, assessing, and monitoring internal and external risks and compliance requirements.
 - **The Internal Audit Department:** Conducts internal control audits and compliance inspections, continuously supervising the effectiveness of system implementation and compliance status.

Focusing on core areas of operation and management, Sunline has established a comprehensive internal control and compliance system covering: Risk Management, Quality Management, Operation Management, R&D Management, Security Management, Business Continuity Management, Key Compliance Domains. This system clearly defines the responsibilities, authorities, standards, and processes for each stage.

Sunline has instituted a regular review and renewal mechanism to systematically assess the applicability and effectiveness of its internal control, risk management, and compliance policies. This ensures the timely translation of laws, regulations, regulatory policies, and industry standards into internal management standards. By driving the continuous improvement and dynamic enhancement of the management system, we provide a solid institutional foundation for our sustainable development.

Policy Development

During the reporting period, Sunline completed the revision, enactment, and abolition of over 30 policies and regulations, including the *Rules of Procedure for Shareholders' Meetings*, *Rules of Procedure for Board Meetings*, *Working Rules for Independent Directors*, and the *Market Value Management Policy*. Concurrently, we fulfilled all corresponding disclosure obligations. These initiatives have further strengthened the foundation for The Company's compliant and sound operations.

Tax Compliance

Sunline regards tax compliance as a fundamental operating principle and a core component of its social responsibility. Guided by a commitment to integrity and compliant growth, we strictly adhere to all tax laws and regulations in every jurisdiction where we operate and are dedicated to ensuring our tax management is standardized, professional, and transparent.

Robust Tax Control Framework

To ensure legal and regulatory compliance, Sunline has established a systematic and comprehensive internal control and management mechanism for taxation. Covering the entire life cycle of tax affairs, this framework ensures manageable risks and stable operations:

- **Institutionalized Management:** Sunline formulates and continuously refines its internal tax management policies. These policies clearly define operational procedures, job responsibilities, and approval authorities for critical stages, including tax filing, calculation and payment of taxes, and documentation retention. This rigorous approach guarantees the accuracy and timeliness of daily tax processing.
- **Professional Operations & Proactive Risk Management:** Sunline maintains a dedicated tax department responsible for tracking and interpreting tax policies, conducting internal training, and updating management protocols to align with regulatory changes. This department is deeply integrated into major business decisions and the design of complex transaction structures. By providing upfront tax planning and advisory services—such as reviewing tax-related clauses in business contracts—we effectively shift the tax risk defense line to the front end of business operations. Furthermore, we continuously monitor overall tax compliance status to proactively identify, assess, and mitigate potential tax risks.
- **Routine Supervision & Evaluation:** Sunline conducts regular, independent internal tax risk assessments to scrutinize both the design effectiveness and implementation of its tax manage-

ment systems. Through continuous monitoring and optimization of various tax-related business processes, we ensure our internal control system remains sound, effective, and fully aligned with the latest regulatory requirements.

Tax Creditworthiness and Honors

Sunline approaches all tax-related matters with an attitude of openness, transparency, cooperation, and professionalism. Adhering to the principle of "paying all due taxes fully and on time," Sunline actively fosters a relationship of mutual trust and collaboration with tax authorities, striving to become a trusted and compliant taxpayer.

Through its long-standing commitment to compliance and outstanding tax performance, Sunline has consistently earned the highest tax credit rating—"Level A Taxpayer"—for multiple consecutive years. This distinction reflects authoritative recognition and strong endorsement from state tax authorities of Sunline's compliance with tax laws and dedication to tax integrity. It also reflects the maturity and standardization of Sunline's tax management practices.

Looking ahead, Sunline will continue to optimize its tax management system, uphold its commitment to honest tax payment, and actively fulfill its responsibility for tax contribution, thereby fostering a fair and transparent tax environment.

Intellectual Property Protection

As a leading domestic FinTech enterprise in China, Sunline adheres to independent innovation and regards intellectual property as a core strategic asset that drives innovation and builds long-term competitive advantages. We place a high priority on the creation and protection of IP. Centered on a four-pillar framework comprising "Technological Innovation, Legal Safeguards, Regulatory Standardization, and Result Commercialization", we continuously deepen our end-to-end IP protection system. This comprehensive approach ensures the security, controllability, and autonomous development of Sunline's core FinTech technologies and business scenarios.

Technical Protection

Technical protection serves as the foundational defense line for ensuring the security and uniqueness of Sunline's core technologies. We employ cutting-edge technologies to construct a multi-layered, dynamic security protection management system:

- **Isolated Development Environment:** Virtual Desktop Infrastructure (VDI) and network isolation are employed to create a secure and independent R&D environment, preventing unauthorized access and data leakage.

- **Permission Management:** Strict permission protocols are enforced to ensure that only authorized personnel can access or utilize specific technologies and software.
- **License Management:** Sunline manages software product licenses to ensure the legal and compliant use of intellectual property, thereby preventing unauthorized reproduction or distribution.

Legal Protection

Legal protection provides authoritative confirmation of rights and robust support for enforcement, constructing a "proactive defense and rapid response" legal moat around the intellectual property of Sunline:

- **Forward-Looking IP Layout:** In line with the trends of technological evolution and business expansion plans, Sunline has undertaken the planning and application of intellectual property, including patents, trademarks, and software copyrights. As of now, Sunline has obtained 558 software copyrights and 12 patents (including 10 invention patents), continuously promoting the intellectual property protection of its technological innovations.
- **Routine Contract Management:** Sunline embeds modular intellectual property clauses into agreements with suppliers, customers, and partners. These clauses clearly define ownership of results, usage authorization, and infringement liability. Furthermore, smart contracts are utilized to execute key terms and provide real-time risk warnings.
- **Legal Enforcement:** Sunline's legal department orchestrates all IP protection efforts. In response to unfair competitive practices involving infringement of Sunline's trademarks, copyrights, or patents, the department actively addresses and halts such actions through various legal means, including litigation, administrative complaints, and negotiations, effectively safeguarding Sunline's legal rights in market competition.

Internal Management

Sunline integrates intellectual property protection into every facet of organizational operations through a three-dimensional approach encompassing policy, culture, and talent:

- **Policy Upgrades:** Sunline continuously updates the *Intellectual Property Management Measures (2025 Revision)*. This framework implements classified management for patents, software copyrights, and trademarks, clearly defining the workflows for application, maintenance, and usage. These measures serve as a robust safeguard for Sunline's IP governance.

- **Comprehensive Training System:** Sunline conducts regular IP training sessions to strengthen employees' awareness of IP protection and compliance. This ensures that all staff conscientiously adhere to IP regulations in their daily operations.
- **Full-Lifecycle Confidentiality Management:** Covering the entire employee lifecycle—from onboarding and tenure to departure and post-employment—Sunline ensures the closed-loop management of core information assets. This is achieved through mechanisms such as non-disclosure agreements (NDAs), non-compete clauses, and retrospective audits.
- **Innovation Incentive Mechanism:** Sunline incorporates metrics for patent applications and the effectiveness of trade secret protection into team and individual performance appraisals. This strategy effectively stimulates a culture of innovation and vigilance across the company.

Intellectual Property Achievements

As of December 31, 2025, Sunline has achieved a dual breakthrough in both the quantity and quality of its intellectual property portfolio. These achievements have comprehensively empowered business innovation and contributed to the construction of a robust industry ecosystem:

- **Deepening Patent Matrix:** Sunline has cumulatively filed 23 patent applications (including 21 invention patents). As of December 31, 2025, 12 patents have been granted (including 10 invention patents). These assets cover cutting-edge technologies such as distributed architecture, digital twins, and process modeling.
- **Scaled Accumulation of Software Copyrights:** With 47 new software copyrights added this period, Sunline's cumulative total reached 558 as of December 31, 2025. These assets span diverse domains, including process technology platforms, core business systems, big data platforms, and financial management solutions.
- **Strategic Trademark Layout:** Sunline has secured trademark registrations for its core brands and products, cementing the legitimacy and distinctiveness of its brand value.

Looking ahead, we remain committed to refining our IP strategic ecosystem, aiming to drive:

- Intelligent technology protection
- Platform-based legal safeguards
- Lean internal management
- Efficient result transformation

These initiatives will provide a solid foundation for our journey to becoming a globally leading, technology-driven financial enterprise.

4 Due Diligence

Supplier Due Diligence

To achieve sustainable supply chain management and compliant operations, Sunline positions supplier due diligence as a systematic and forward-looking process dedicated to both risk management and value co-creation. Spanning the entire supplier lifecycle—from entry qualification and performance evaluation to continuous management—this initiative utilizes scientific and standardized procedures to identify, assess, and mitigate potential compliance, operational, and quality risks within the supply chain. Ultimately, these measures ensure that suppliers' qualifications and capabilities remain fully aligned with Sunline's long-term strategic development goals.

Supplier Management

Sunline conducts its supplier management operations in strict accordance with the *Contract Management Policy* and *Supplier Management Guidelines*. The core management processes include:

- **Pre-Cooperation Due Diligence**

Prior to engagement, Sunline evaluates key supplier capabilities, including delivery capacity, quality assurance levels, and market reputation. Suppliers are required to submit qualification documents—such as business licenses and agency certificates (where applicable)—for verification. This ensures full compliance with both legal regulations and internal company standards.

- **Systematic Supplier Archiving**

Upon confirmation of cooperation, suppliers are systematically archived. This process records essential information, including supplier codes, names, contact details, Unified Social Credit Codes, and qualification documents, thereby establishing a comprehensive registry of qualified suppliers.

- **Dynamic Management of Qualified Suppliers**

Entry Mechanism: Suppliers are officially designated as "qualified" immediately upon successful initial archiving.

Continuous Evaluation & Adjustment: Suppliers encountering issues related to quality, delivery, or service undergo re-evaluation; those failing to meet standards are removed from the qualified list.

Standard Optimization & On-site Verification: When necessary, we conduct on-site inspections or market surveys and dynamically adjust evaluation criteria to align with evolving industry trends and corporate needs.

Procurement Constraints: All company procurement activities are strictly confined to the pool of qualified suppliers.

Optimization of the Supplier Due Diligence System

Sunline is continuously optimizing its supplier due diligence system, with a strategic focus on the following key dimensions:

- **Compliance and Qualification Audit:** Ensuring suppliers adhere to national laws, industry standards, and internal regulations, while progressively strengthening reviews related to data security, privacy protection, and sustainability qualifications.

- **Sustainability Alignment:** Aligning with actual market conditions and proactively responding to global legislative trends in supply chain due diligence, thereby solidifying the foundation for a sustainable supply chain.

Through this institutionalized and proceduralized due diligence mechanism, Sunline aims not only to mitigate supply chain risks and safeguard operational safety and quality but also to foster collaborative growth with suppliers. We are committed to building a healthy, resilient, and responsible supply chain ecosystem, providing robust support for compliant operations and long-term value creation.

Due Diligence on Investment Projects

To standardize investment activities and mitigate risks, Sunline conducts rigorous due diligence on all investment projects, governed by the *External Investment Management Policy*, which clearly defines due diligence protocols and hierarchical approval requirements.

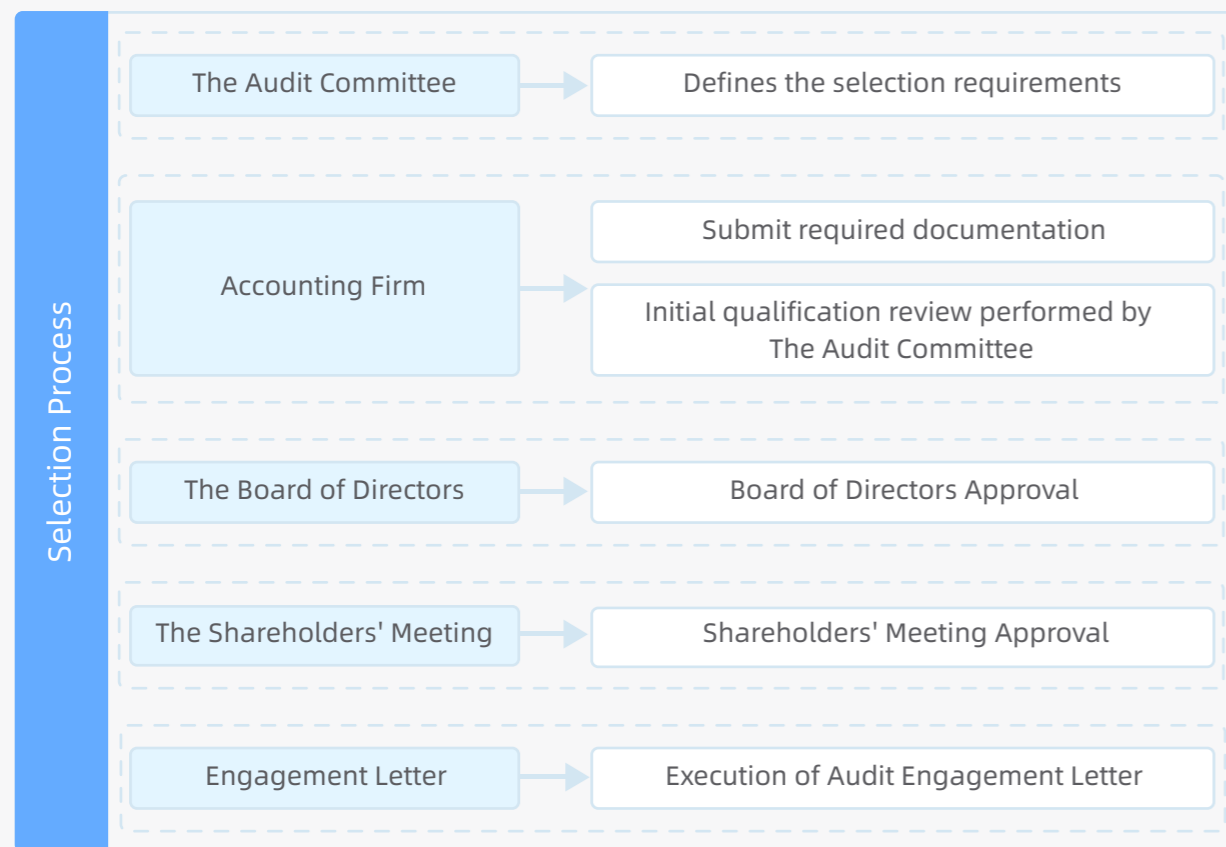
Designated departments, under the Board's direction, oversee the entire due diligence lifecycle. Aligning with Sunline's strategic development goals, these teams comprehensively collect information, conduct in-depth research, and perform preliminary assessments on proposed investments. After that, they meticulously verify the necessity, feasibility, and expected returns of each project

to compile feasibility reports and investment proposals, which are then submitted to decision-making bodies—such as the Shareholders' Meeting or the Board of Directors—for review according to authorized limits. Following approval, the designed departments ensure seamless investment closing and proper documentation archiving. Furthermore, they implement continuous post-investment management and tracking for all portfolio companies until their exit or disposal, thereby guaranteeing full-process compliance and control.

Due Diligence on the Selection of Accounting Firms

Sunline has established the *Accounting Firm Selection Policy* to govern the due diligence process for selecting external auditors. By employing compliant selection methods such as competitive negotiations and public tenders, we ensure a fair and impartial selection procedure. The due diligence investigation rigorously evaluates key criteria, including the firm's qualifications, professional track record, quality management standards, proposed work plans, allocation of human and other resources, information security capabilities, and risk-bearing capacity.

The review process follows a standardized protocol:



Furthermore, we strengthen due diligence during the engagement term and for renewals to promptly identify circumstances necessitating a change of firm. Throughout the entire lifecycle, we strictly adhere to due diligence protocols and maintain comprehensive records, ensuring that the selection process remains fully compliant and controllable.

Due Diligence on Employees

Background investigation serves not merely as a risk control measure in recruitment but as a critical process to verify a candidate's values and integrity, ensuring their alignment with Sunline's commitment to sustainable development. We place particular emphasis on authenticating the validity of candidates' educational credentials, training histories, and project experiences related to sustainability. Furthermore, investigations rigorously screen for any records involving commercial bribery, conflicts of interest, regulatory violations, or data falsification. By expanding the scope of these investigations and optimizing the procedural experience, we effectively mitigate employment risks. This approach ensures that every new partner joining the team is trustworthy and reliable, fostering a collective dedication to long-term, responsible growth.

5 Anti-Bribery and Anti-Corruption

Sunline maintains a zero-tolerance stance against commercial bribery and corruption, strictly adhering to all applicable laws, regulations, and business ethics. Regular risk assessments are conducted across all operational segments to identify potential vulnerabilities, facilitating the establishment of targeted prevention and control mechanisms while reinforcing integrity education for all employees. By integrating anti-bribery and anti-corruption requirements into daily management practices, we clarify responsibilities, enforce strict controls, and fortify our compliance defenses. In 2025, through the rigorous implementation of these preventive measures, we recorded zero incidents of commercial bribery or corruption, steadfastly upholding the bottom line of integrity in business operations.

Establishment of the Policy Framework

Sunline has formulated and continues to refine the *Anti-Fraud, Anti-Bribery, Anti-Corruption, and Whistleblowing Management Policy*, which explicitly prohibits any form of fraud, bribery, or corruption. This policy applies to Sunline and all its wholly-owned and controlled subsidiaries,

providing comprehensive coverage of potential risks arising in business activities. In strict compliance with national laws and regulatory requirements—including the *Anti-Unfair Competition Law of the People's Republic of China* and the *Company Law of the People's Republic of China*—Sunline has constructed a robust policy framework. This framework encompasses cultural advocacy, clear division of responsibilities, preventive controls, whistleblowing mechanisms, and post-incident disposal procedures.

■ Division of Responsibilities and Governance Structure

The Board of Directors is responsible for establishing a sound internal control system against fraud, bribery, and corruption, while fostering a culture of integrity and compliance. The Audit Committee provides strategic guidance and oversight for these initiatives. Management is responsible for implementing specific internal control measures to minimize the occurrence of related risks. The Internal Audit Department, acting as the permanent executive body, handles day-to-day operations, including the acceptance of reports, investigation of cases, and formulation of disciplinary recommendations, thereby ensuring the effective implementation of the policy.

■ Prevention and Control Mechanisms

Sunline systematically prevents and controls risks related to fraud, bribery, and corruption through the following measures:

- **Establishing Internal Control Procedures:** Continuously assessing relevant risks and refining control mechanisms to ensure robust oversight.
- **Conducting Comprehensive Compliance Training:** Enhancing employees' legal awareness and professional ethics through organization-wide training programs.
- **Performing Background Checks:** Conducting thorough background investigations on candidates for key positions and those undergoing promotion.
- **Standardizing Gifts and Hospitality Management:** Clearly prohibiting any exchange of interests that could influence business decisions, ensuring strict adherence to ethical standards.
- **Communicating Anti-Corruption Requirements:** Conveying Sunline's anti-corruption policies and requirements to business partners to foster a clean and ethical business ecosystem.

■ Whistleblowing Mechanism and Whistleblower Protection Policy

Sunline has established and implemented a clear Whistleblower Protection Policy, which includes the following provisions:

- **Dedicated Reporting Channels:** Establish specific channels (such as dedicated email addresses and face-to-face interviews) to accept both identified and anonymous reports from employees and business partners.
- **Strict Confidentiality and Non-Retaliation:** Rigorously protect the identity and personal information of whistleblowers, with a zero-tolerance stance against any form of retaliation, discrimination, or unfair treatment.
- **Defined Investigation Protocols:** Clarify the workflows for report acceptance and investigation. Specific reporting and decision-making mechanisms are established based on the hierarchy of the accused to ensure independent and impartial investigations.
- **External Professional Support:** When necessary, engage external professional institutions in investigations to guarantee procedural compliance and the credibility of the results.

■ Continuous Improvement

Sunline conducts routine supervision and inspections through internal audits. For any identified instances of fraud, bribery, or corruption, immediate remedial actions are taken, and accountability is enforced against both management and direct responsible parties based on the severity of the circumstances.

Simultaneously, we regularly evaluate the effectiveness of relevant internal control policies, continuously optimizing the policy framework and execution mechanisms. This ensures that all measures remain synchronized with evolving laws, regulations, and business development needs.

Through the establishment and implementation of the aforementioned policy framework, Sunline has formed a comprehensive risk management mechanism against commercial bribery and corruption that integrates prevention, detection, investigation, and disposal. This provides a solid policy foundation for upholding integrity in operations and mitigating compliance risks.

6 Anti-Unfair Competition

Sunline firmly opposes all forms of unfair competition practices. Consistent adherence is maintained to the principles of voluntariness, equality, fairness, and integrity, ensuring strict compliance with the *Anti-Unfair Competition Law of the People's Republic of China* and other relevant laws, regulations, and regulatory requirements.

Sunline continuously improves its anti-unfair competition management policy framework, strengthens compliance controls across all operational links, and proactively mitigates risks related to market confusion, commercial bribery, and false advertising. A culture of integrity is actively advocated, and collaborative efforts are undertaken with industry partners and supply chain stakeholders to maintain a standardized and orderly market competition environment.

In 2025, Sunline rigorously upheld its compliance commitments and recorded no litigation or significant administrative penalties arising from unfair competition practices.

Policy Framework

Sunline explicitly integrates the prevention of unfair competition as a core component of its compliance management and internal controls, incorporating it into the overarching anti-corruption and anti-fraud policy framework. By clearly prohibiting unfair competition practices such as false advertising, abuse of market dominance, and infringement of trade secrets, we have internalized relevant laws and regulations—including the *Anti-Unfair Competition Law of the People's Republic of China* and the *Anti-Monopoly Law of the People's Republic of China*—as well as regulatory requirements into our corporate management policies. Consequently, a comprehensive, end-to-end control policy framework has been established, covering all business segments and subsidiaries, encompassing ex-ante prevention, in-process control, and ex-post disposal.

Responsibilities and Governance Structure

Sunline's Board of Directors and Audit Committee are responsible for overseeing and providing guidance on the management policy framework regarding the prevention of unfair competition. The management team is tasked with organizing the implementation and daily execution of these policies. The Internal Audit Department, serving as the standing supervisory body, is responsible for handling related reports, conducting investigations into misconduct, and performing risk assessments. Heads of all departments and subsidiaries act as the primary compliance officers for their respective units, ensuring the effective implementation of these policies within their jurisdictions.

Specific Preventive Measures

Prevention of Monopolies

Sunline has established compliance review procedures for key business activities, including commercial cooperation, bidding processes, and pricing strategies. These procedures strictly prohibit entering into monopoly agreements or abusing market dominance.

In all collaborations with suppliers, customers, and industry peers, Sunline strictly adheres to the provisions of the Anti-Monopoly Law of the People's Republic of China. We refrain from engaging in anti-competitive practices, such as restricting competition, manipulating prices, or dividing markets. Furthermore, all relevant agreements should be reviewed by the Legal Department.

Prevention of Trade Secret Infringement

Sunline integrates trade secret protection into its information security and compliance management policies. Clear definitions regarding the scope of trade secrets have been established, confidentiality levels classified, and access privileges restricted. Additionally, confidentiality agreements are executed with all employees and partners who require access to sensitive information.

Access control and audit mechanisms have been established for core information assets, including technical documentation, customer data, and commercial data, to prevent unauthorized use or disclosure.

Training on the legal protection of trade secrets is conducted for all employees to enhance organization-wide awareness and preventive capabilities regarding confidentiality.

Supervision, Reporting, and Handling of Violations

Leveraging its existing anti-corruption reporting mechanism, Sunline also accepts reports concerning unfair competition practices. We encourage internal employees and external partners to report relevant violations through designated channels and commit to maintaining strict confidentiality for all whistleblowers to prevent any form of retaliation.

For verified instances of unfair competition, Sunline imposes severe disciplinary actions in accordance with its policies, including but not limited to internal accountability, financial penalties, and termination of employment contracts. Cases involving suspected criminal offenses are promptly referred to judicial authorities in accordance with the law. Furthermore, we timely evaluate and enhance relevant internal control links to prevent the recurrence of similar risks.

Continuous Mechanism Improvement

Through regular self-inspections and audits focused on anti-unfair competition compliance, Sunline continuously monitors changes in laws, regulations, and the market environment. We promptly update internal policies and control measures to ensure that our management policy framework remains synchronized with regulatory requirements and commercial best practices. This approach effectively safeguards a fair competitive market environment and underpins the sustainable development of the enterprise.

Social Responsibility

SECTION

06

Social Responsibility

Sunline adheres to the parallel development of compliant operations and responsible growth, focusing on client value and partner win-win outcomes. We solidify our foundation for development through innovation, security, quality, and technological ethics. Upholding a people-centric approach, we improve rights protection and career development systems to create a warm workplace environment. We abide by integrity and compliance while actively contributing to society. Through concrete actions, we practice social responsibility and commitment, working with all parties to build a sustainable ecosystem.

Aligned United Nations Sustainable Development Goals (SDGs)



1 Serving Clients and Partners Collaboration

Innovation-Driven Development

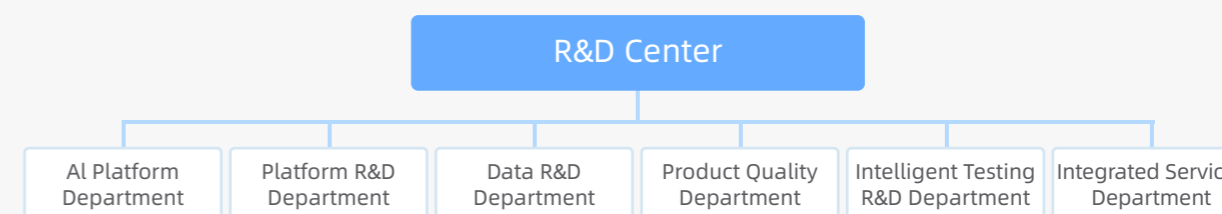
Sunline consistently adheres to an innovation-driven development strategy, keeping pace with global frontiers in artificial intelligence. We delve deeply into the research and application of large model technologies in the financial sector, constructing a complete "AI-Native Fintech" product system.

With the mission of "Empowering Finance with AI", we deeply integrate cutting-edge AI technologies such as Large Language Models (LLMs) and Agents with financial business operations, providing intelligent solutions for the digital transformation of financial institutions.

R&D Investment in 2025

Annual R&D Expenditure	Percentage of Revenue	Percentage of Technical Staff
153 Million CNY	7.84 %	92.75 %

Construction of R&D Management System



(Figure Note: Company R&D Architecture System)

Sunline's R&D direction closely tracks the latest AI technology developments in the industry, with a key layout in frontier fields such as LLMs, AI Agents, and Knowledge Engineering.

- In Model Technology:** We independently developed financial vertical domain models such as the "Taishan Mingjing" and "Taishan Xingtu" large models. These have passed Huawei Ascend native technology certification, meeting domestic technology innovation requirements.
- In Agent Technology:** We built a complete AI Agent development platform and orchestration capabilities, covering multiple application scenarios, including Requirement Analysis Agents, Development Agents, Testing Agents, and Code Interpretation Platforms.
- In Knowledge Engineering:** We created technical foundations such as RAG (Retrieval-Augmented Generation) knowledge bases and knowledge graphs, achieving intelligent processing and application of unstructured data.

Simultaneously, Sunline actively participates in the construction of AI technology standards. As a key contributor, we participated in formulating multiple group standards by the China Academy of Information and Communications Technology (CAICT), including "Requirements for AI Cloud AI Gateway Capabilities," "Requirements for External Information Interaction Capabilities of AI Cloud Large Models," and "Financial-Level Intelligent Application Capability Requirements - Risk Control Scenarios." Furthermore, we have published research findings on mathematical modeling of catastrophic forgetting, cliff-like intelligence degradation in LLMs, and repetitive output issues in LLMs on the authoritative Cornell University paper platform, arXiv, demonstrating our profound accumulation in AI basic research.

Technological Innovation Cases

• Deepening Financial Vertical Domain Large Model Technology

Case: DeepSeek Empowerment, Upgrading Sunline's Large Model Technical Capabilities

As a globally leading FinTech solution provider, Sunline proactively laid out large model technology R&D many years ago, dedicated to deeply integrating large model capabilities into various financial business scenarios. In early 2025, Sunline completed the full adaptation of its product system and financial vertical large models to DeepSeek-R1 and V3 large models at the earliest opportunity, achieving a further upgrade in technical capabilities. Building on this, focusing on software engineering, data governance, and various financial business scenarios, Sunline has formed solutions that release true AI productivity, helping financial institutions step into a smarter, more efficient, and flexible new era.

• Promoting Joint Innovation through Ecosystem Synergy

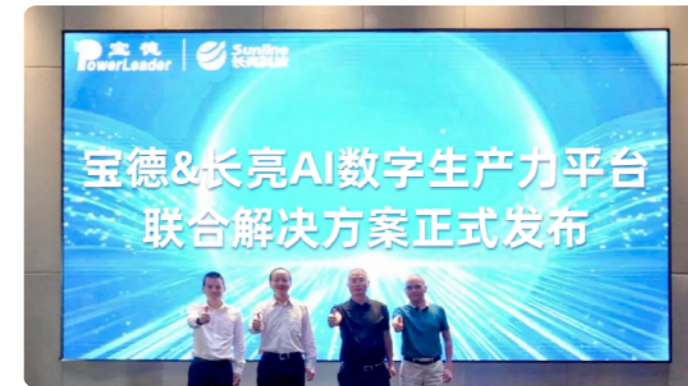
Case: Sunline + Huawei Ascend + DeepSeek! Three Engines Drive Intelligence in Core Banking System Requirement Analysis

At the Huawei China Partner Conference 2025, Sunline jointly released the "Sunline & Huawei AI Core Banking System Requirement Analysis Agent Joint Solution" with Huawei. This solution integrates the capabilities of Sunline, Huawei Ascend, and DeepSeek. Deployed on the Huawei Ascend AI computing base, it combines the "DeepSeek Large Model + Sunline Requirement Analysis Small Model" to create the "AI Digital Productivity Platform - Core Banking System Requirement Analysis Agent AutoBA." It aims to use AI to drive the intelligent analysis of requirements for core banking systems, building more resilient core system support capabilities for banks in a complex and changing market environment.



Case: Sunline Joins Hands with PowerLeader to Release "AI Digital Productivity Platform Joint Solution"

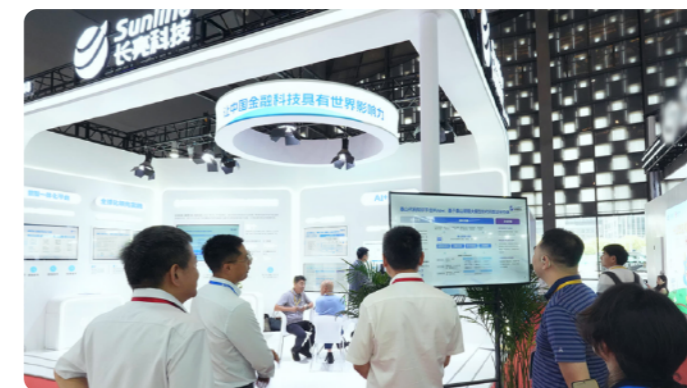
In July 2025, Sunline jointly released the "AI Digital Productivity Platform Joint Solution" with PowerLeader. With large models as the technical core, this solution penetrates deeply into the entire software R&D process. Through functions such as automated code generation, intelligent testing, and operations monitoring, it provides intelligent assistant tools for development and operations teams. This systematically solves efficiency bottlenecks and quality risks in the R&D process, ultimately releasing the potential of digital productivity and helping financial institutions achieve a digital leap in cost reduction, efficiency improvement, and quality enhancement.



• Industry Cooperation, Exchange, and Authoritative Certifications

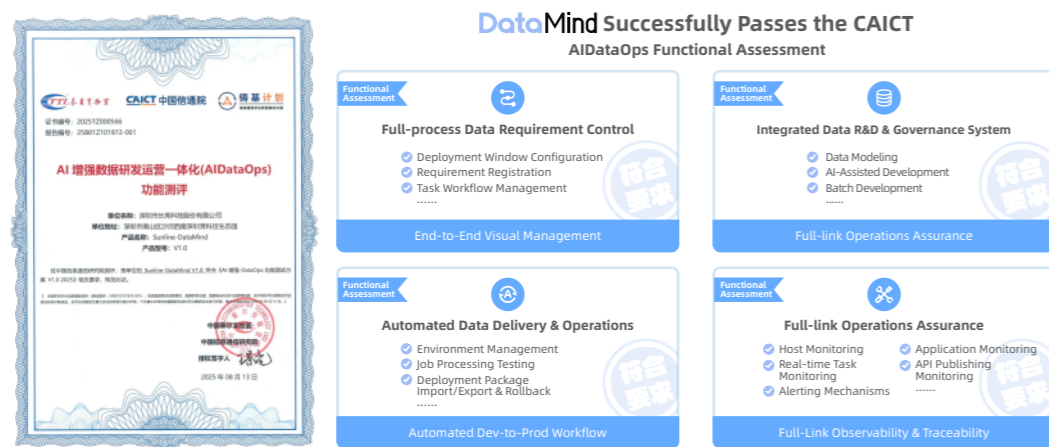
Case: Empowering Finance with AI! Sunline Makes a Significant Appearance at the 2025 China International Financial Exhibition

With the theme "Empowering Finance with AI", Sunline deeply presented its latest progress in AI applications, innovative products, and overseas practices at the 2025 China International Financial Exhibition. Sunline centrally displayed the advanced architecture and implementation practices of its independently developed "AI Digital Productivity Platform" AIStack and its solutions, as well as the DataMind Digital Intelligence Integration Platform. It also showcased multiple overseas benchmark cases and leading solutions. By presenting the deep integration of large model technology into software engineering practices and financial business scenarios, Sunline's booth attracted numerous leaders from financial institutions, industry experts, and partners for exchange and discussion, gaining widespread attention and recognition.



Case | Authoritative Certification! Sunline DataMind Passes CAICT AI-Enhanced DataOps Functional Assessment

Sunline's independently developed Digital Intelligence Integration Platform, DataMind, received recognition from a national-level authoritative institution, successfully passing the AI-Enhanced Data Research, Development, and Operations Integration (AIDataOps) functional assessment jointly conducted by the China Academy of Information and Communications Technology and China Taier Laboratory. The assessment covered four capability modules: full-process control of data requirements, integrated system of data R&D and governance, automated data delivery and operations, and full-link data operations assurance, totaling 57 test items. DataMind completed all rigorous inspections with a 100% pass rate, fully demonstrating the platform's excellent performance in stability and functionality, setting a benchmark paradigm for releasing data value in the financial industry.



Case: Sunline's Showcase at the 2025 Singapore FinTech Festival: Releasing an Overall Modernization Strategy of "Core System + Data Governance + AI Intelligence"

At the Singapore FinTech Festival (SFF 2025), Sunline released an overall modernization strategy centering on "Core System Modernization, Enterprise-level Data Governance System, and AI Intelligent Operation Capabilities," emphasizing that the synergy of these three will be key to bank modernization in the next decade. Through this event, Sunline engaged in deep exchanges with global cloud service providers, top consulting firms, and financial institutions in Southeast Asia, the Middle East, and Central Asia, fully demonstrating its technical capabilities and strategic layout in building next-generation intelligent financial infrastructure.



Technological Innovation Capabilities

Sunline is a leading FinTech enterprise with a comprehensive qualification system, strong R&D strength, excellent delivery quality, deep ecosystem cooperation, and high industry recognition.

Status of Some Company Qualifications and Honorary Certificates

- CMMI Level 5
- TMMi-ML5 (highest maturity level for software testing recognized by the TMMi Foundation)
- CS4 Level of the System Integration Construction and Service Capability Assessment
- Software Service Provider Delivery Capability Certificate (Level 1)
- ITSS Level 3 (Information Technology Service Standard Compliance)
- High-Tech Enterprise Certificate
- ISO Management System Certification Certificates (ISO9001 / ISO20000 / ISO27001 / ISO45001 / ISO14001, etc.)
- Included in the CAICT "Foundation-Plowing Action" Panorama of High-Quality Digital Transformation Products and Services (First Half of 2025) (Covering five core domains, including AI Large Models and AI Agents, etc.)
- CAICT First Half 2025 Typical Cases of High-Quality Digital Transformation - DataOps Empowers Yantai Bank to Build a High-Quality Intelligent Hub
- 2025 Global Data Management Summit "Annual Data Governance Award" - Excellent Data Governance Product Award
- Huawei 2025 "Kunpeng Innovation Competition" National Finals Silver Award, "Kunpeng Soaring High Award," and "Joint Solution Incubation Award"
- 5th "Jinxintong" Financial Technology Innovation Application "Zhiling" Case (Technology Empowerment Category)
- 4th "Dingxin Cup" - Jinding Practice Award
- Included in the 2025 China Xinchuang Software High-Quality Development Top 100 Enterprises List
- 2025 Digital Service and Service Outsourcing Leading Enterprise, Financial Industry Leading Enterprise, Top 100 Enterprise
- Top 100 Enterprises in Shenzhen Software Business Revenue for 2024

As of December 31, 2025, Sunline has cumulatively obtained 558 software copyrights, demonstrating the profound technical accumulation and extensive achievement collection in software product development and solution iteration. Simultaneously, it has cumulatively obtained 12 patents, reflecting innovation breakthroughs in key technology fields and awareness of core technology protection.

Product and Service Quality Safety

Quality is the lifeline of Sunline. Excellent quality management and business continuity assurance are important cornerstones for achieving sustainable development. We established a quality management system aligned with international standards, spanning the entire product R&D lifecycle, and deeply integrated with digitization, continuously providing clients with safe, reliable, and efficient FinTech products and services.

Building a Quality Management System

Sunline has systematically built a quality management system that meets international and industry high-standard requirements such as ISO9001 and CMMI5, permeating the entire process of our operations and R&D. We deeply integrate the quality management system into business strategies and core processes, ensuring that quality goals resonate with business development goals.

Strengthening Full-Process Control

- Digital Management Platform

Sunline actively builds a digital quality management platform, transforming advanced management concepts into efficient control tools to achieve transparency and intelligence in quality and operational management. By deeply integrating quality management into daily operations, R&D, and project implementation processes, we effectively improve management efficiency and promote cross-team quality data sharing and collaborative operations.

- Full Lifecycle Quality Management

For specific activities such as product R&D, software project implementation, and service delivery, Sunline refines quality control stages, clarifying quality control points and milestone acceptance criteria for each stage. Based on normalized data collection and analysis, we conduct structured analysis of problems and systematically implement corrective and preventive measures, building a closed loop of quality data monitoring and continuous optimization covering the entire software development and service lifecycle.



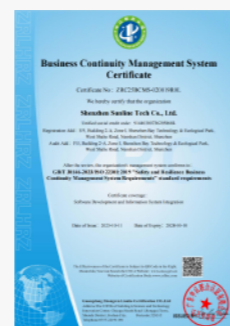
ISO9001



ISO20000



CMMI Level 5



ISO22301

Ensuring Business Continuity

To effectively address potential risks and ensure the continuous and stable operation of customer core businesses, Sunline formulated and released the *"Business Continuity Management System Manual"* based on the ISO22301 standard. We established a systematic business continuity management system and successfully passed the business continuity management system certification.

This system comprehensively covers the entire process of risk identification, business impact analysis, recovery strategy formulation, emergency plan compilation, and drills. Through clear division of responsibilities and efficient collaboration, Sunline ensures that all departments can quickly link up and effectively handle major information security incidents, guaranteeing that IT planning, software development, and technical services provided to financial institutions are highly stable and reliable. During the reporting period, we experienced no business interruption incidents, continuously providing a solid guarantee for the stable operation of customers' core banking systems.

Standardized Certification System

Sunline has established and continuously operated international management systems covering quality, information security, IT services, environment, occupational health and safety, energy, and business continuity, ensuring that all operational activities comply with international standards and industry norms, providing a solid guarantee for sustainable development.

- ISO 9001 Quality Management System Certification
- ISO/IEC 27001 Information Security Management System Certification
- ISO/IEC 20000-1 IT Service Management System Certification
- ISO 22301 Business Continuity Management System Certification

Strictly Adhering to Safety and Quality Bottom Lines

Sunline always places the safety and quality of products and services first. We establish and continuously improve management systems covering the entire process, to prevent related risks. During the reporting period, we did not experience any major liability accidents regarding safety and quality caused by products and services, and overall operations remained stable and reliable. In the future, Sunline will continue to adhere to high standards and strive to provide customers with safe and high-quality product and service experiences.

Customer Service and Satisfaction

Sunline has always been committed to a customer-centric approach, taking the improvement of customer experience and the protection of customer legitimate rights and interests as the core of service. We regard enhancing customer experience and safeguarding their legitimate rights as the core of our services, and continuously optimize the service process to provide customers with professional, efficient, and considerate service support. Relying on standardized service management and high-quality service output, Sunline has won broad recognition and trust from customers. During the reporting period, there were no major customer complaint incidents.

With unwavering belief and an indomitable spirit, through every day's hard work, Sunline has written a practical answer to "Professional Efficiency, Unity, and Progress", earning sincere praise and full trust from a wide range of customers. During the reporting period, Sunline's domestic and overseas teams cumulatively received over 60 letters of appreciation from customers. Every "customer's praise" is the best testimony to the sincere dedication and unremitting efforts of the employees.



Information Security and Privacy Protection

Sunline always regards information security work as one of the core elements of enterprise operations, dedicated to building a comprehensive and multi-level information security management system to ensure the security, integrity, and availability of information assets. We ensure the security of customer data, internal information, and business systems through strict technical measures, standardized management procedures, and continuous security training, which provides reliable information security guarantees for customers and partners.

Information Security Management System

Since 2016, Sunline has held ISO 27001 Information Security Management System certification for consecutive years and continuously optimizes and upgrades its information security management system. We have established a security management framework covering physical security, network security, application security, data security, and other fields, ensuring that information security permeates every link of business.

Physical Security

Sunline implements strict access control for key facilities such as office areas and data centers to ensure unauthorized personnel cannot access sensitive information. The data center implements a dual municipal power supply scheme to ensure continuous power supply, guaranteeing business continuity and high availability.

Network Security

Sunline deploys security equipment such as firewalls, intrusion detection systems, and network access control to effectively prevent network attacks and data leakage.

Application Security

In the software development process, Sunline strictly executes security development specifications, regularly conducts code audits and penetration testing to ensure the security of application systems. We have passed the certification of the China Cybersecurity Review Technology and Certification Center, obtaining the CCRC Secure Development Certificate.

Data Security

Sunline adopts technical means such as data encryption, access control, and data backup to ensure the security and integrity of customer data and internal company information.

Information Security Technical Measures

Through advanced technical means, Sunline has built a multi-level information security protection system to ensure the security and controllability of information assets.

Terminal Security

Sunline deploys terminal security management software to uniformly manage all employees' computers, preventing unauthorized software installation and data exfiltration.



ISO27001



CCRC Secure Development Certificate

- **Data Backup and Disaster Recovery**

Sunline establishes an off-site disaster recovery center and regularly backs up key business data to ensure rapid business recovery in the event of emergencies.

- **Security Audit and Monitoring**

Sunline promptly identifies and addresses potential security threats through log management, security audits, and real-time monitoring, ensuring the safe operation of the information system.

Information Security Management Systems

Combining ISO 27001 standards, Sunline formulated the *Information Security Management System*, covering information security policies, security incident management, emergency response, and other aspects. We regularly conduct security training and drills to enhance the information security awareness and emergency response capabilities of all employees.

- **Security Policy**

Sunline clarifies the goals and principles of information security to ensure that information security management work follows established rules.

- **Security Incident Management**

Sunline establishes a security incident reporting and handling mechanism to ensure rapid response and proper handling when security incidents occur.

- **Emergency Response**

Sunline regularly organizes information security emergency drills to strengthen the team's ability to cope with unexpected events and ensure business continuity.

Customer Information Security Protection

Sunline attaches great importance to the security protection of customer information, strictly abiding by customer information security requirements to ensure that customer data is not leaked during the service process.

- **Non-Onsite Services**

In non-onsite service scenarios, Sunline abides by customer information security management systems to avoid contacting customer sensitive information and systems.

- **Data Privacy Protection**

Sunline uses technical means such as encryption and access control to ensure the privacy and security of customer data.

- **Compliance**

Sunline regularly tracks the latest domestic and international information security regulations and standards to ensure that information security work complies with relevant laws and regulations.

International Certifications and Recognition

With the international expansion of the business, Sunline's information security management system has gained recognition from international authoritative institutions.

- **PCI DSS Certification**

Sunline's Suncard software product has passed PCI DSS security certification, complying with international Payment Card Industry Data Security Standards, ensuring the security of payment data and the privacy of cardholder information.

- **SOC 2 Certification**

Sunline's wholly-owned subsidiary, Sunline Holdings (Hong Kong) Limited, has passed SOC 2 certification, highlighting its professional capabilities in data security, confidentiality, and privacy protection.

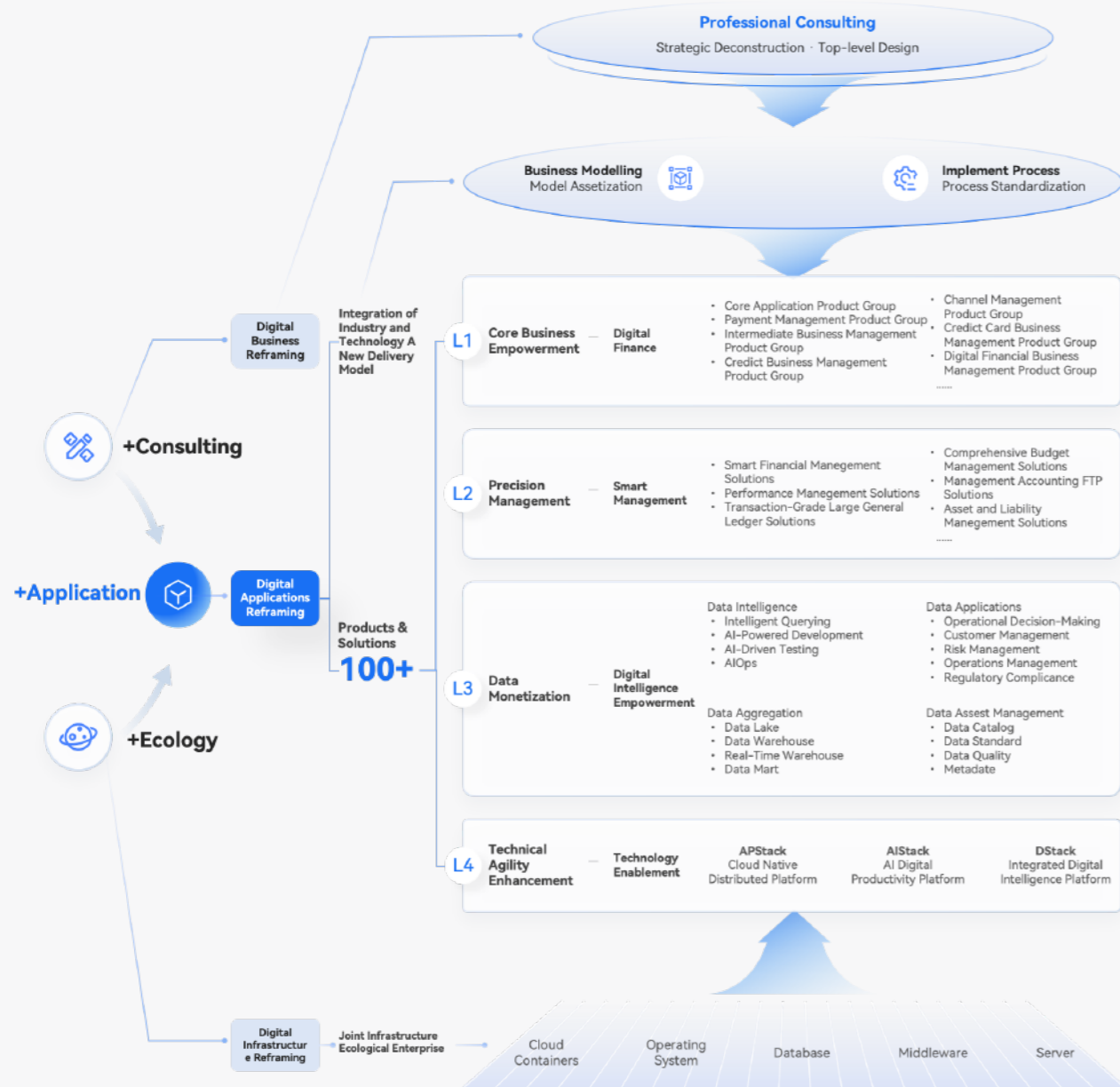
Sunline attaches great importance to data security and the protection of customer privacy. We strictly comply with relevant laws and regulations and integrate compliance requirements into daily operations comprehensively. During the reporting period, we did not experience any incidents of customer privacy leakage. In the future, Sunline will continue to improve internal management processes and earnestly fulfill the responsibility of protecting customer information security.

Practice of Technological Ethics

Sunline attaches great importance to the construction of technological ethics in fields such as artificial intelligence, strictly abiding by requirements such as the *"Guidelines for Technological Ethics in the Financial Sector"* and *"Ethical Norms for the New Generation of Artificial Intelligence"*. We integrate ethical requirements throughout the entire technology lifecycle. During the implementation of technological activities, we have always adhered to fair, transparent, safe, and controllable technological ethical principles. By standardizing data collection and usage and taking measures to prevent technology abuse, we have firmly maintained the compliance bottom line and proactively fulfilled social responsibilities.

During the reporting period, we did not experience any behavior violating technological ethics. In the future, Sunline will continue to strengthen full-process risk control, laying ethical governance as the foundation for technological innovation and sustainable development.

Guaranteeing Full-Link Value Delivery



Based on a stable and reliable technical supply chain foundation, Sunline focuses on creating deep value for customers. We achieve an upgrade from product system delivery to core business capability value delivery by connecting the full-stack capability map of financial digital transformation. The security and controllability of the supply chain provide a continuous and stable underlying guarantee for this value leap.

2 Employee Care and Development

Safeguarding Employee Legal Rights

Building a Diversified Talent System

Sunline's recruitment is guided by the *Recruitment Management Policy* and aligned with our strategic development goals, formulating personnel plans and recruitment strategies based on actual needs and clear job standards. Adhering to the principle of "competence and integrity, merit-based selection, performance-oriented, and position-specific hiring", we aim to ensure recruitment efficiency and quality, supporting the construction of a high-quality talent pipeline.

Recruiting Global Talent

Breaking down geographical barriers, Sunline attracts, integrates, and empowers top talent globally through flexible work models, advanced technological support, and an inclusive culture, injecting diverse, global insights into our sustainable development. Rather than limiting ourselves to our physical location, we strategically target countries and regions based on the global distribution of key skills. By balancing local costs, compensation levels, and talent quality, we aim to achieve the optimal return on talent investment.

Diversifying Recruitment Channels

Sunline maintains long-term partnerships with major general recruitment platforms like Boss, 51job, LinkedIn, and Jobstreet, dynamically posting opportunities and tapping into their vast talent pools to attract qualified candidates across diverse levels and specialties. Additionally, we strategically utilize niche industry channels to precisely reach targeted candidates, ensuring efficient and effective talent-to-position matching.

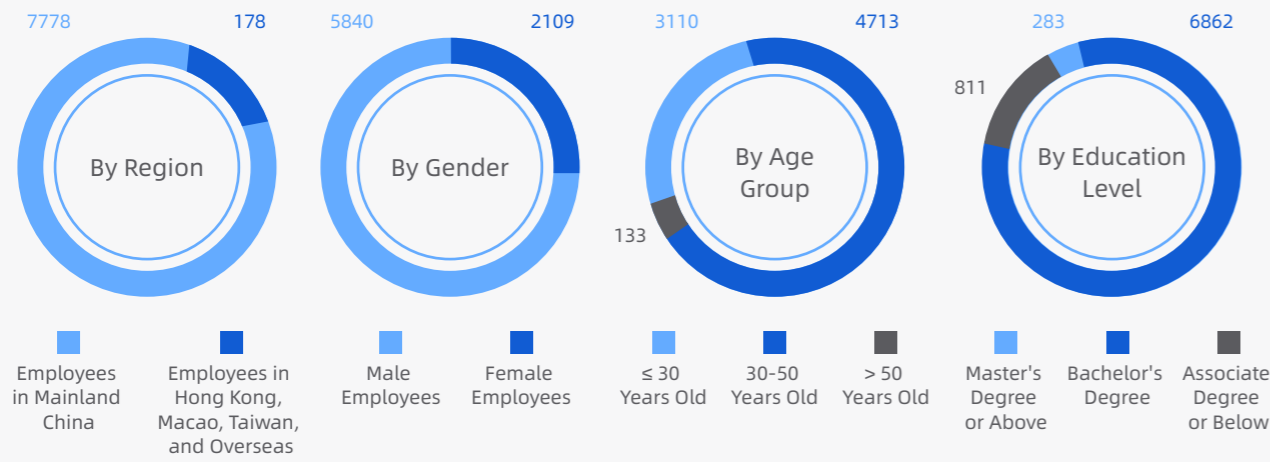
Empowering Internal Growth

Sunline encourages talented and capable employees to expand their skill sets for optimal role alignment. We provide existing employees with knowledge platforms and resource support related to sustainable development, and actively promote their transition or promotion to positions related to sustainable development, thereby facilitating the collaborative development of employees and Sunline.

Improving Referral Mechanisms

Guided by a people-oriented and inclusive culture, Sunline views all employees—past and present—as valuable assets within the talent ecosystem. To improve referral mechanisms, we have upgraded our internal referral program, offering diverse rewards to encourage employees to recommend talented candidates from varied backgrounds. Additionally, we maintain strong connections with former employees, recognizing them as valuable partners and tapping into their potential to refer top talent or rejoin us.

Staff Composition



Committed to diversity and equal opportunity, Sunline ensures fair hiring practices free from bias related to gender, age, or background, strictly complying with labor laws and regulations.

As of the reporting period end, Sunline's workforce totaled 7,956 employees, a 11.3% increase year-on-year, with female employees at 26.5% of the workforce, maintaining a 100% rate for both formal employment contracts and social insurance coverage.

Improving the Employee Care System

Sunline has built a diverse and distinctive employee care and incentive system that provides comprehensive support, allowing staff to fully dedicate themselves to work. This differentiated approach not only highlights our value for talent but also strengthens our ability to attract and retain key personnel. Through holistic care and motivation, we foster organizational cohesion and drive sustainable development.

Employee Compensation System

Guided by a people-oriented philosophy, Sunline maintains a scientific, compliant compensation system that balances market competitiveness with internal equity. This approach safeguards employee rights, supports talent retention and growth, and fosters shared value creation between Sunline and employees.

Designing Strategy-Oriented System

Sunline connects the compensation strategy closely with the overall development plan and long-term strategy, with the fundamental goal of supporting the implementation of business objectives and facilitating the realization of the strategy. Guided by the principles of compliance, business alignment, and role-based pay, Sunline has built a balanced and scientific compensation system. By enhancing market competitiveness in key areas, it aims to attract, motivate, and retain top talent effectively.

Ensuring Compliant Salary Distribution

Based on the *Labor Law of the People's Republic of China* and other relevant regulations, Sunline ensures full compliance throughout the entire payroll process—from calculation and approval to disbursement—guaranteeing employees receive their full salaries on time and protecting their legal right to fair compensation.

Guaranteeing Equity via Dual Drivers

Driven by qualification and performance management systems, Sunline defines role standards and value contributions to ensure internal pay equity. Using performance outcomes as the core guide, it optimizes compensation allocation to guarantee the precision and fairness of our pay-for-performance model.

Optimizing Incentives with Core Focus

Adhering to the principle of prioritizing key areas and empowering core talent, Sunline focuses on critical departments, essential roles, and scarce expertise. We stabilize the core workforce through differentiated pay structures and targeted adjustments. We continuously refine our diverse incentive system, aligning project and annual bonuses with corporate, departmental, and individual performance to drive motivation and create a virtuous cycle of performance orientation and shared value.

Employee Benefits System

Rooted in people-oriented philosophy, Sunline actively promotes its unique corporate culture and continuously enhances its distinctive benefits system. Beyond fully complying with statutory benefits, we focus on diverse employee needs by developing tailored supplementary programs. This comprehensive approach—spanning work, life, and emotional support—safeguards employee rights and conveys Sunline's care across multiple dimensions.

Securing Statutory Benefits

Sunline strictly complies with national laws and regulations, making full and timely contributions to statutory benefits such as social insurance and housing funds. By accurately calculating contribution standards and standardizing all processes, we safeguard employees' basic labor rights and livelihood security, effectively relieving their concerns.

Strengthening Team Cohesion

Sunline irregularly organizes diverse team-building, cultural, and sports activities aligned with our corporate culture. These events break down departmental barriers, strengthen relationships and collaboration, and foster a cohesive, supportive, and motivated team environment.

Optimizing Office Support Benefits

Sunline continuously upgrades its office environment and facilities based on employee needs. From the renewal and replacement of office equipment to the rational planning of office space and the meticulous creation of leisure tea rooms, gyms, and stress-relief areas, it fully considers both the comfort and efficiency of employees' work and builds an efficient and comfortable platform for them to perform their duties.

Deepening Emotional Care Benefits

Sunline highlights key personal milestones, such as traditional festivals, work anniversaries, retirement, and illness, with customized gifts and personalized care. These thoughtful gestures demonstrate that employees are valued, strengthening their sense of belonging and happiness within us.

Facilitating Work-Life Balance

Beyond safeguarding employees' statutory paid leave rights, Sunline offers additional benefits like family-visiting subsidies and extra paid time off. These measures encourage a healthy balance between work and life, allowing employees to fulfill family responsibilities and recharge, thus achieving synergistic development of both aspects.

Employee Activities and Culture Building

Sunline strengthens team cohesion and belonging through diverse employee care and team-building activities, aiming to cultivate a collaborative, high-performance culture that fuels sustainable growth, driving Sunline's values and talent development forward.

Enriching Festival Activities

Sunline extends celebrations of traditional festivals like Spring Festival and Mid-Autumn Festival to teams worldwide. These initiatives, while enriching employees' spiritual and cultural lives and tangibly enhancing their sense of well-being, effectively promote traditional culture, foster deeper cross-cultural exchange and integration among teams, further build consensus among global employees, and strengthen the cohesion of Sunline's global workforce.



Deepening Team Building

Sunline organizes diverse team-building activities and engaging contests to promote regular cross-departmental communication and collaboration. At the same time, by setting exemplary benchmarks and recognizing outstanding individuals and teams, we leverage strong positive incentives to continuously invigorate the organization and forge a highly collaborative, resilient, and forward-looking team spirit.



Creating Role Model Interviews

Sunline innovates with the "Role Model-Going Global" interview series, establishing a virtuous cycle that drives talent mobility and accelerating the deployment of top talent to overseas operations to support its global strategy. By harnessing the power of role models, we cultivate a cultural atmosphere of shared responsibility and mutual success, empowering our global expansion.



Employee Feedback and Communication

Sunline values open employee feedback and has established diverse, ongoing communication channels to ensure all suggestions are promptly addressed and fully resolved. This approach strengthens employee engagement, sense of belonging, and alignment with the organization, helping Sunline build a harmonious and stable working environment.

Employee Satisfaction Surveys

Sunline conducts regular employee satisfaction surveys to capture honest feedback, and acts on these insights by implementing a closed-loop improvement mechanism that drives management enhancements. This allows us to continuously refine our policies, boost organizational efficiency, and improve the overall employee experience.

"Visit Project Sites" Initiative

Sunline drives management to regularly visit project sites, engages directly with frontline staff, and establishes efficient on-site communication channels. This approach ensures rapid responses and closed-loop solutions to emerging issues, while translating field insights into actionable management improvements. We continuously refine our corporate governance, enhance the work experience for frontline employees, and demonstrate our commitment to employee well-being.



Safeguarding Occupational Health and Safety

Building a Health and Safety System

Sunline prioritizes employee health and safety and has obtained ISO 45001 certification for its occupational health and safety management system. It strictly regulates safety procedures to build a solid defense for employee well-being. Guided by this standard, we have established and implemented the *Health Service Policy* to enhance employees' health literacy and disease prevention capabilities, providing a systematic framework for the implementation of employee health management initiatives.



ISO45001

Sunline has established a holistic health service model integrating prevention, protection, and consultation, implementing preventive measures through annual physical examinations and health promotion campaigns. The dual-insurance mechanism with social and commercial insurance provides multi-tiered health protection for employees. We also offer professional health guidance and psychological counseling with a dedicated Health Supervision Office, comprehensively safeguarding employee well-being and ensuring peace of mind in both work and life.

Deepening Health and Safety Practices

Conducting Diverse Health Activities

Sunline emphasizes the balanced development of employees' physical and mental health. Organizing diverse activities like badminton, marathons, and wellness seminars encourages active participation in fitness and helps relieve work stress, elevate quality of life, and foster a vibrant, healthy atmosphere that energizes the corporate culture.



2025 Nanshan "Hi-Tech Cup" Badminton Tournament



Health Training Workshop at Nanjing Office

Improving Employee Visit Mechanisms

In response to special circumstances such as employees falling ill or being hospitalized, Sunline has established a support mechanism and implementation standards to ensure the delivery of compassionate care. This not only demonstrates Sunline's commitment to sustainable humanitarian care but also serves as a vital embodiment of its "people-oriented" management philosophy, injecting positive and stable momentum into the long-term development of both the company and its employees.

Work Injury Insurance
Amount Spent
2.02 Million CNY

Work Injury
Insurance Coverage
100 %

Commercial Insurance
Amount Spent
0.87 Million CNY

Empowering Employee Development and Growth

Sunline deeply integrates employee development into its overall sustainability strategy, viewing continuous growth as the cornerstone of long-term resilience and innovation. We establish clear career pathways, deliver systematic skills training, and refine our talent development systems to empower every employee. By aligning individual growth with corporate progress, we drive our shared sustainability goals forward.

Building a Talent Development System

Establishing Career Development Paths

Sunline has improved its *Job Management Policy* and *Qualification Management Policy* to establish scientific dual career tracks for employees. These policies clearly distinguish management and professional tracks to provide diverse career paths and ensure fair promotion mechanisms that respect individual career plans and fully motivate our employees.

Leveraging the professional certification system, we regularly assess and provide feedback on employees' career development, helping them adjust their development strategies in a timely manner and supporting their lateral advancement within different tracks of the technical career path. We ensure that every employee can steadily progress along a path that aligns with their individual goals.

Strengthening External Certification

Sunline places great emphasis on enhancing employees' professional capabilities. We encourage and support staff in obtaining external professional certifications to continuously strengthen their professional competence and core competitiveness, which helps build a more professional and robust talent pool.

Certificate Name	Number of Current Employees Holding This Certificate	Certificate Name	Number of Current Employees Holding This Certificate
PMP	316	ITIL	12
PMI-ACP	12	Cisco Career Certification	2
CDGP	1	Oracle Certification	37
CDGA	31	IBM Certification	9
CISP	4	Red Hat Certification	8
CSPM	10	Teradata Certification	7
RuanKao-Senior	66	Huawei Professional Certification (HCIA/HCIP/HCIE)	78
RuanKao-Intermediate	223	Alibaba Cloud Certified Professional(ACP)	3
RuanKao-Junior	26	Transwarp Certification (Big Data Engineer)	14
National Computer Rank Test	266	Dameng Engineer Certification (DCA)	1
Accounting Professional Qualification	113	GBase Database Engineer(GDCA)	147
Qualification Certificate of Banking Professional	23	FanRuan Certification(FCBA)	42
Qualification of Securities Practitioner	7	Certified Data Analyst / Certified Professional Data Analyst	13

Improving the Talent Cultivation System

Building Onboarding Training System

Sunline provides systematic onboarding training for all new hires. The training covers a wide range of topics, including company culture, values, business processes, and policies, helping new employees quickly grasp Sunline's mission and vision, become familiar with its operations, and integrate into the team.

Number of New Employee Trainees	Total Training Duration	Training Coverage
1,363 person	8,261 hours	100 %

Implementing Personalized Mentorship

Sunline implements a mentorship program to help new hires quickly adapt to their roles, matching each new employee with an experienced mentor based on their position and background who provides not only technical guidance but also advice on career development.

Mentors address challenges and confusion promptly through regular communication. They create personalized learning plans based on individual progress and performance and arrange for key team members from various departments to conduct detailed business training and on-site practice, ensuring new hires become productive quickly.

Developing Internal Training Courses

Leveraging its internal learning platform, Sunline has established a rich and diverse internal training curriculum that covers multiple areas, including professional skills, management capabilities, and communication and collaboration, to support employees' all-around development. The learning platform adopts a blended approach: online resources allow flexible self-study, while offline sessions feature in-depth lectures and interactive exercises to reinforce learning and keep employees updated on industry trends. For employees with management potential, we offer specialized leadership training to cultivate core competencies in team management, decision-making, and coordination.

Type	Number of Trainees	Total Training Duration	Training Coverage
Online Learning Platform	5,101 person	25,677 hours	100 %
Offline Training Courses	26,825 person	824 hours	100 %

Strengthening Management Team Development

Building a Management Development System

Sunline places great emphasis on building a strong management team. Through systematic and forward-looking development plans, we are committed to cultivating a robust leadership pipeline that fosters innovation and creativity, continuously enhancing the team's strategic decision-making capabilities and organizational management standards, and providing a solid foundation of capabilities and talent to help Sunline maintain its leading position in a complex and ever-changing market environment.

Improving Management Cultivation Measures

Sunline launched the "New Manager Transition Camp" from February to May, targeting 131 participants, especially new frontline and middle managers. The camp focused on "Role Cognition" and combined various formats such as courses, practical management exercises, case studies, and peer sharing. It helped new managers quickly shift their mindset and identity, while strengthening their fundamental management skills and accelerating their adaptation to leadership roles.

For incumbent managers, Sunline continues to optimize and upgrade its curriculum by building a rich and open online resource library, which covers key areas such as leadership development, team management, and strategic thinking to meet individual learning needs. This allows our leaders to sharpen their skills and update their knowledge anytime, anywhere, ensuring they remain effective in their roles.

Furthermore, Sunline introduced a variety of professional journals and magazines in management, finance, and HR this year. These initiatives help executives continuously absorb cutting-edge industry information and innovative ideas. Further broadening their horizons, inspiring new ideas, and strengthening their professional competence and comprehensive capabilities. Through a series of innovative development initiatives, Sunline has not only enhanced its management team's overall competence but also fostered a culture of continuous learning and excellence, thereby injecting a steady stream of core momentum into Sunline's sustainable, high-quality development.

Key Groups

Number of Trainees	Total Annual Training Hours	Average Annual Training Hours	Annual Training Coverage
294 person	4,988 hours	17 hours/person	100 %

*Note: Key Groups include Company Managers, Internal Trainers and Interviewers

3 Social Contribution

Stabilizing Employment and Ensuring Harmony

Sunline has always valued its employees, viewing stable employment and rights protection as key social responsibilities. Through steady operations, we provide a solid foundation for staff development. As the business has expanded steadily in recent years, we have seen a continuous growth in our workforce and a constant optimization of the personnel structure.

During industry fluctuation and external change, Sunline holds firm to its responsibility baseline by stabilizing positions and avoiding large-scale layoffs or wage arrears. At the same time, we have continuously improved our systems regarding compensation, career development, and rights protection to provide a stable work environment, thereby enhancing employees' sense of belonging and well-being. Through stable employment, fair treatment of employees, and the promotion of employment, we have effectively fulfilled our social responsibilities, contributing positively to social harmony and stability as well as healthy economic development.

Compliant Taxation and Driving Development

Paying Taxes Legally to Fulfill Social Responsibility

As a high-tech enterprise in the software and IT services industry, Sunline regards legal and honest tax payment as a core business principle and social responsibility. We recognize that taxation is not only a vital source of national revenue but also a key force in economic regulation and social development. Operating across 30+ Chinese cities and over 10 countries, we strictly comply with local laws and actively fulfill our tax obligations and contribute to the sustainable growth of the economy and society.

Upholding Compliance to Build a Foundation of Integrity

Sunline has established a comprehensive tax compliance management system to ensure strict adherence to local tax laws across all global operations. We prioritize the prevention and management of tax risks through internal training, system monitoring, and professional consultation, continuously enhancing group-wide compliance awareness. As a high-tech enterprise receiving key state support, Sunline properly utilizes tax incentives such as additional deductions for R&D expenses. It channels these benefits directly into increasing R&D investment, thereby fueling technological upgrades and industrial progress, and creating a virtuous cycle of "innovation - policy utilization - reinvestment in innovation".

Contributing to Public Finance to Promote Coordinated Development

Sunline's growth in the IT sector has generated stable revenue, providing continuous support to both national and local treasuries.

Domestically, Sunline operates across over 30 cities across major economic regions, directly contributing to local public services, infrastructure, and livelihood improvements through the payment of corporate income tax, VAT, and individual income tax. As a high-tech enterprise, we also contribute to advancing the nation's innovation strategies and industrial upgrading.

Globally, Sunline engages in business cooperation and provides technical services in over 10 countries. It strictly complies with local tax laws, fulfilling its responsibilities as a multinational corporation that supports local communities and economic development, and is committed to being a model for responsible Chinese tech enterprises going global.

Environmental Protection

SECTION

07

Environmental Protection

With the deepening implementation of the "Dual Carbon" goals and the strategic planning for the "15th Five-Year Plan", the comprehensive green transformation of the economy and society has become pivotal to achieving high-quality development. In this era of rapid digital evolution, FinTech enterprises bear a dual responsibility not only to lead digital innovation but also to drive the global shift toward sustainability.

Sunline has embedded sustainable development into the core of its strategic planning. Through concrete actions, we actively respond to climate change and champion low-carbon growth. By leveraging technological innovation and empowering business solutions, Sunline is dedicated to accelerating the journey toward carbon neutrality, contributing its strength to the construction of a green nation.

Aligned United Nations Sustainable Development Goals (SDGs)



1 Responding to Climate Change

As a leading global provider of FinTech solutions, Sunline recognizes the profound impact of climate change on the financial industry. Climate action has been deeply integrated into Sunline's core strategy. A commitment to practicing green operations and reducing the corporate carbon footprint is upheld through the continuous improvement of energy efficiency. Leveraging big data and system innovation capabilities, Sunline helps clients enhance financial business efficiency, optimize resource allocation, and provide a digital foundation for the green transformation of the economy and society.

Governance

To fulfill its long-term responsibilities in addressing climate change, Sunline has established a three-tier sustainable development governance structure comprising the Decision-Making, Management, and Execution layers. The Board of Directors and its subordinate Strategy and ESG Committee serve as the core of the Decision-Making layer. Sunline has integrated climate risks into its overall risk management system, conducts regular assessments of operational emission reduction effectiveness, and actively explores pathways to integrate product solutions with low-carbon financial scenarios, thereby systematically establishing a long-term mechanism for green development.

Strategy

Recognizing that climate change is driving the low-carbon transformation of the financial industry, Sunline proactively addresses the associated risks and opportunities. Anchored in long-term sustainable development goals, we have embedded climate action into our corporate strategy and are continuously reducing our operational carbon footprint. By leveraging our digital capabilities, we are helping our financial services enhance climate resilience and seize a competitive edge in the industry's green transition.

Risk and Opportunity Management

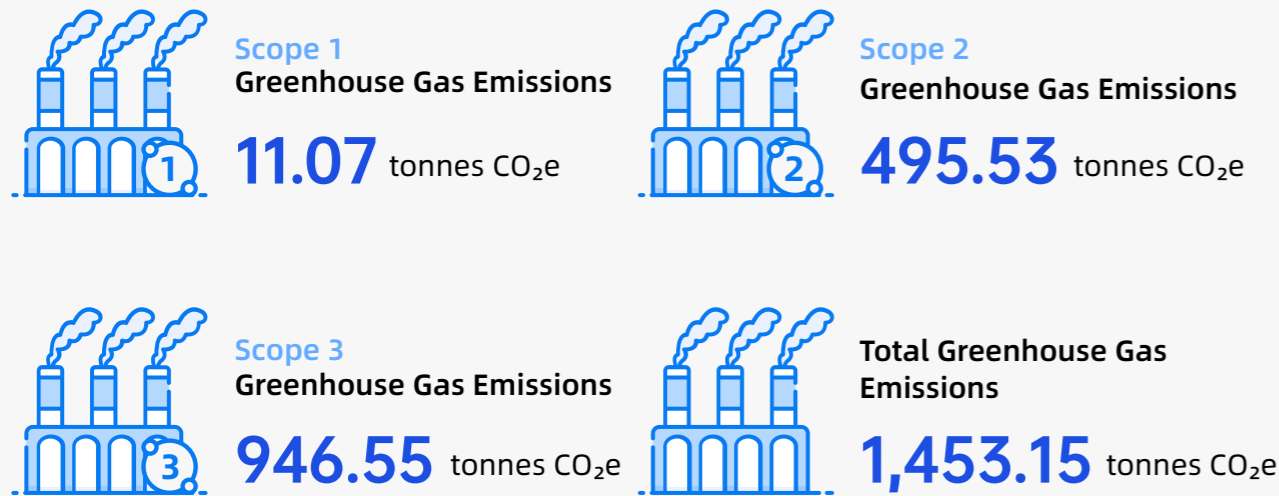
Referencing the framework of the *Corporate Sustainable Disclosure Standard No. 1 - Climate (Trial)*, Sunline actively manages climate-related risks and opportunities. Guided by the commitment to practicing green and low-carbon principles and fulfilling our primary responsibility for green development, we empower client enterprises to advance their green transitions, contributing to the achievement of national Carbon Peaking and Carbon Neutrality goals.

Metrics and Targets

In response to the national strategic deployment for Carbon Peaking and Carbon Neutrality, Sunline is dedicated to the systematic management of greenhouse gas emissions and energy consumption within its operations. We continuously explore and implement practical energy-saving and emission-reduction initiatives, while also focusing on deploying digital solutions to help financial businesses improve resource efficiency and climate resilience. Through these pragmatic actions, we actively address climate change and support the steady transition of the economy and society toward a low-carbon future.

During the reporting period, Sunline actively conducted operational carbon emission calculations. We analyzed and calculated the carbon emissions for scope 1 and scope 2 emissions, while also exploring initiatives to advance Scope 3 measurement.

Key Performance Indicators



Notes to Greenhouse Gas Emissions Accounting:

Emission Types: Sunline's greenhouse gas (GHG) emissions comprise gases listed in the Kyoto Protocol, specifically carbon dioxide (CO₂), minor amounts of methane (CH₄) and nitrous oxide (N₂O), and trace amounts of hydrofluorocarbons (HFCs). Nitrogen trifluoride (NF₃), perfluorocarbons (PFCs), and sulfur hexafluoride (SF₆) are not included in the emission list.

Consolidation Approach: Sunline adopts the operational control approach to define its reporting boundary. GHG emissions from the parent company, all majority-owned subsidiaries, and branch offices are consolidated at 100%.

Calculation Methodology:

- Total GHG Emissions = Scope 1 Emissions + Scope 2 Emissions + Scope 3 Emissions.
- GHG Emissions = Activity Data × Emission Factor.

Scope Definitions:

- Scope 1: Direct GHG emissions generated from Sunline's consumption of gasoline.
- Scope 2: Indirect GHG emissions associated with Sunline's consumption of purchased electricity.
- Scope 3: Other indirect GHG emissions arising from business travel and water usage activities.

Emission Factors: All GHG emissions are calculated using the emission factor method. The emission factors are sourced from authoritative databases and guidelines, including:

- The National GHG Emission Factor Database.
- *Guidelines for GHG Emissions Accounting and Reporting for Enterprises in Other Industrial Sectors (Trial)*.
- The 2023 National Average CO₂ Emission Factor for Electricity released by the Ministry of Ecology and Environment in December 2025.
- *GHG S3.6: Emission Factors for Typical Business Travel and Accommodation Activities in China*.
- The Chinese Life Cycle Greenhouse Gas Emission Coefficient Database.

Climate Change Risk Management System and Green Opportunities

In response to the multifaceted challenges and opportunities presented by climate change, Sunline has grounded its approach in operational realities to actively identify and assess climate-related risks while continuously refining its internal risk response and management mechanisms. With a focus on sustainable development, we proactively align with low-carbon transition trends, uncovering strategic opportunities within the green development sector. By positioning ourselves in the green development landscape, we aim to drive high-quality, sustainable, and low-carbon growth.

Risk Type	Risk Description	Time Horizon	Response Measures
Policy and Legal Risk	Global climate regulations and ESG disclosure policies are becoming increasingly stringent. Failure to respond promptly may expose The Company to regulatory pressure. If the company does not increase its investment in compliance, it faces heightened risks of regulatory penalties, which could lead to declining profits and adversely impact overall financial performance.	Short-, Medium-, and Long-term	Establish a dynamic tracking mechanism for climate-related policies to promptly interpret domestic and international regulatory requirements, assess potential impacts, and formulate adaptive strategies in a timely manner. Closely align with the green transition needs of financial institutions. By leveraging Sunline's competitive advantages in digital technology, we will optimize processes and enhance operational efficiency. This empowers our clients to reduce operating costs, fostering shared progress in low-carbon and green development.
Technology Risk	With the evolution of information technology and energy technology, customer enterprises' core systems require high-volume data processing and fast transaction response, which results in high energy consumption in the company's data centers. Failure to increase investment in R&D and energy-saving retrofits could hinder market expansion, escalate energy operating costs, and significantly compress profit margins.	Medium-term	Exploration of deep optimization and reconstruction in financial business processes, driven by continuous technological innovation, product iteration, and algorithm refinement, aims to deliver indirect green empowerment to financial enterprises. Investigation into new energy conservation and emission reduction technologies focuses on optimizing data center efficiency and adjusting the energy mix, striking a prudent balance between operational costs and the effectiveness of the green transition.

<p>Market Risk</p>	<p>As the concept of global sustainable development deepens, market preferences are progressively shifting toward green and low-carbon products and services. Clients prioritize not only technical capabilities but also environmental friendliness and cost-effectiveness.</p> <p>Failure to align products and services with green development trends, or to effectively meet client demands for cost reduction, efficiency enhancement, and low-carbon compliance, could undermine market competitiveness, thereby triggering risks of client attrition and performance decline.</p>	<p>Short-, Medium-, and Long-term</p>	<p>Seizing the opportunities presented by the market's green transformation, the company integrates green and efficient principles into its product ecosystem and marketing philosophy. By empowering clients through 'digital decarbonization,' the company facilitates the achievement of their green objectives. These strategic initiatives serve to enhance client stickiness and secure a first-mover advantage in market development.</p>
<p>Reputation Risk</p>	<p>As market attention to climate change intensifies, various stakeholders have incorporated this issue into their decision-making criteria. Failure to adequately address stakeholder expectations, or the occurrence of compliance violations, could impair The Company's brand reputation. Such reputational damage may not only adversely affect financial performance but also lead to increased financing costs.</p>	<p>Short-to-Medium-term</p>	<p>Robust communication mechanisms with stakeholders are being established to proactively address market concerns. Continuous standardization of sustainable development information disclosure, coupled with the regular publication of sustainability reports, serves to uphold The Company's reputation as a responsible market entity.</p>
<p>Acute Physical Risks</p>	<p>The frequency and intensity of extreme climate events, such as typhoons, floods, and heatwaves, are exhibiting an upward trend. Damage to critical infrastructure—including corporate offices and data centers—caused by such events could trigger data loss or service interruptions. These disruptions pose a direct threat to operational stability and may adversely impact The Company's revenue.</p>	<p>Short-to-Medium-term</p>	<p>Monitoring of official meteorological warnings is maintained, while extreme weather contingency plans are continuously formulated and refined. Emergency training and drills are conducted to enhance the team's responsiveness to climate-related incidents, thereby ensuring business continuity. Furthermore, physical climate risk assessments are integrated into infrastructure site selection and investment decision-making processes to minimize the likelihood of operational disruptions.</p>
<p>Chronic Physical Risks</p>	<p>Long-term climate change trends, such as global warming, could precipitate regional water supply fluctuations and elevated cooling loads during summer months. These conditions are projected to drive up energy consumption for server thermal management in data centers, resulting in a sustained escalation of both energy usage and equipment maintenance costs.</p>	<p>Long Term</p>	<p>Deep implementation of green office principles is pursued, alongside continuous optimization of system architecture to minimize computational resource redundancy. Energy conservation and consumption reduction measures are rigorously integrated into operational processes, strengthening The Company's adaptability and resilience against chronic climate risks.</p>

2 Green and Low-Carbon Operations

Sunline continues to advance green and low-carbon operations, focusing on energy efficiency improvement and resource conservation. Optimization of office environment management is prioritized, while low-carbon behavioral practices are actively promoted. These initiatives aim to minimize the carbon footprint of operational activities and steadily enhance sustainable development capabilities.



ISO 14001
Environmental Management System Certificate

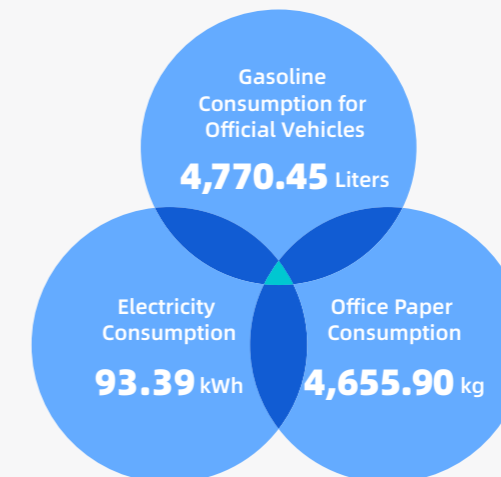


ISO 50001
Energy Management System Certificate

Energy Utilization

Overview of Usage

Daily operational consumption at corporate offices encompasses three primary categories: gasoline for official vehicles, electricity, and office paper. Such consumption supports core business activities, including daily administrative functions and business reception.



In 2025, consumption patterns across these three categories exhibited structural shifts:

Gasoline for Official Vehicles:

Consumption in 2025 totaled 4,770.45 liters, representing a 20% year-on-year decrease compared to 2024. This reduction reflects the positive outcomes of improved travel efficiency and rationalized control over travel demands.

Electricity Consumption:

Total electricity usage in 2025 reached 933,900 kWh, representing a 4% year-on-year increase. Per capita electricity intensity stood at 956.86 kWh/person, with a year-on-year increase of 7%, while electricity intensity per unit area was 109.87 kWh/m², growing by 4% over the same period.

Office Paper Consumption:

Paper usage in 2025 amounted to 4,655.90 kg, with a year-on-year increase of 1%. Per capita paper consumption reached 4.77 kg/person, with a year-on-year increase of 4%.

The year-on-year increases in electricity and office paper consumption are primarily attributed to the steady expansion of business scale and workforce. This growth has driven higher utilization frequencies of office equipment, increased frequency of meetings, and a corresponding rise in the output of formal documents. Such variations represent reasonable fluctuations in operational consumption inherent to the business development process.

Energy Conservation Objectives

Total Volume Objectives:

Using 2025 data as the baseline, Sunline aims to control the year-on-year increase in total electricity consumption to within 1% in 2026, achieve zero growth in total office paper consumption, and strive to further reduce gasoline consumption for official vehicles by 5%.

Efficiency Improvement Objectives:

Sunline is committed to continuously optimizing energy and resource usage efficiency. For 2026, we have set the following efficiency goals:

- Maintaining per capita electricity intensity below 900 kWh/person;
- Keeping unit area electricity intensity below 105 kWh/m²;
- Limiting per capita paper consumption to under 4.5 kg/person.

To achieve these goals, we will implement measures such as promoting paperless operations, upgrading to energy-saving equipment, and guiding energy-conscious behaviors, thereby ensuring the intensive and efficient utilization of energy resources.

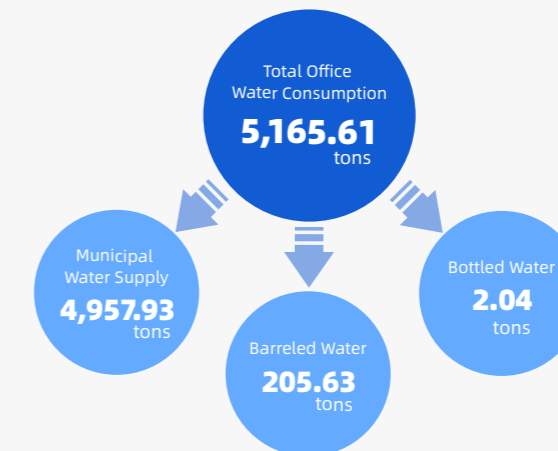
Management Optimization Objectives:

Sunline will establish a monthly monitoring mechanism for energy and resource consumption. This system will promptly issue warnings and take corrective actions in response to any abnormal fluctuations in key metrics such as electricity and office paper usage, thereby strengthening dynamic control over overall consumption.

Water Resource Utilization

Overview of Usage

Sunline's daily office water consumption relies primarily on municipal water supplies and dedicated drinking water services. This water supports various office scenarios, including restroom facilities, cleaning and sanitation, daily drinking water for employees, and water for business receptions.



In 2025, Sunline's total office water consumption amounted to 5,165.61 tons, representing a 6% decrease year-on-year and demonstrating a positive trend in water conservation. A breakdown of consumption sources reveals the following:

Municipal Water: Consumption decreased by 6% year-on-year.

Barreled Water: Consumption increased by 6% year-on-year.

Bottled Water: Consumption decreased by 29% year-on-year.

Regarding water usage efficiency, we achieved improvements in 2025:

Per Capita Water Intensity: Recorded at 5.29 m³/person, a 3% decrease year-on-year.

Unit Area Water Intensity: Recorded at 0.61 m³/m², a 6% decrease year-on-year.

Water Conservation Objectives

Total Volume Objectives:

Using 2025 data as the baseline, Sunline aims to further reduce total office water consumption by 5% in 2026. Sunline will continue to optimize the utilization efficiency of municipal and barreled water, promoting the intensive and sustainable use of water resources.

Efficiency Improvement Objectives:

For 2026, we have set the following efficiency targets:

- Controlling per capita water intensity to below 5.0 m³/person;
- Keeping unit area water intensity below 0.58 m³/m².

To achieve these goals, we will implement initiatives such as retrofitting water-saving equipment and promoting water-conscious behaviors among staff, thereby continuously enhancing overall water usage efficiency.

Management Optimization Objectives:

Sunline will establish a monthly monitoring and analysis mechanism for office water consumption. We will promptly issue warnings and take corrective actions for any areas exhibiting abnormal consumption. This approach creates a closed-loop management system of "Monitoring - Analysis - Improvement," ensuring the effective realization of water conservation targets.

Energy Conservation and Emission Reduction Measures

Energy Conservation

Air Conditioning Efficiency

- **Operational Control:** In summer, air conditioners are uniformly turned off 20 minutes before the end of the workday, with dedicated personnel conducting hourly inspections to close vents at unoccupied workstations. In winter, air conditioners are generally turned off, and any air conditioners that are turned on in violation of this policy will be immediately shut down.
- **Temperature & Ventilation:** Summer cooling temperatures are set no lower than 26°C, with hourly checks to close unsealed windows and prevent cold air loss. In winter, timed ventilation is conducted for 15-20 minutes each morning and afternoon to ensure air circulation.
- **Maintenance & Monitoring:** Air conditioning pipelines undergo deep cleaning every six months. Energy consumption data is analyzed monthly to promptly repair or replace non-compliant equipment. Additionally, a professional maintenance team conducts comprehensive fault inspections quarterly to ensure efficient operation.

Lighting Energy Saving

- **Natural Light Utilization:** Lights in public areas remain off when natural light is sufficient and are turned on as needed during cloudy or rainy weather with insufficient lighting.
- **Efficient Fixtures & Supervision:** The entire office area utilizes LED energy-saving lamps to improve efficiency. Energy-saving supervisors are assigned to each zone to encourage turning off lights when leaving, while administrative staff conduct hourly inspections to ensure lights are switched off.

Equipment Energy Saving

- **Laptop Incentives:** Employees are encouraged to use personal laptops for work; special subsidies are provided to eligible individuals to reduce the energy consumption of desktop computers.
- **Shutdown Protocols:** Employees are required to shut down computer hosts and monitors before leaving work to ensure power is cut when unoccupied. Administrative staff conduct hourly patrols to supervise the implementation of this measure.
- **Printer Settings:** Printers are uniformly configured with a 5-minute auto-sleep mode to minimize standby energy consumption.

Low-Carbon Transportation

- **Commitment to Green Development:** Upholding the philosophy of green development, we are implementing multiple measures to promote low-carbon travel and fully executing carbon reduction initiatives for all business trips and official travel.
- **Travel Optimization and Digital Substitution:** We have established clear standards prioritizing high-speed rail for domestic destinations reachable within six hours. Furthermore, the extensive use of digital tools, such as video conferencing and online collaboration, significantly reduces the need for physical travel.
- **Socialized and Efficient Transport:** We are transitioning official travel to socialized models; for eligible positions, transportation subsidies or actual expense reimbursements replace dedicated company vehicles. To enhance efficiency, we promote shared vehicle usage through carpooling, rotational scheduling, and centralized dispatching to minimize empty runs. Short-distance official trips prioritize walking, cycling, or public transportation.
- **Strategic Impact:** These coordinated measures effectively reduce the frequency of business trips and the total volume of official vehicle usage. This approach achieves carbon reduction, operational efficiency, and cost savings, supporting our sustainable green development.

Resource Circulation

- **Paperless Operations:** We actively promote a paperless office environment by leveraging online platforms to optimize workflows, thereby enhancing efficiency and reducing paper consumption. Measures such as double-sided printing are implemented to further minimize paper usage.
- **Waste Management:** End-of-life office equipment, including computers and printers, is disposed of or repurposed by certified professional agencies. Non-recyclable waste, such as batteries, is collected and processed in accordance with Sunline's standardized protocols.



SECTION

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